



Central Library Redevelopment Research

Survey Results Detail Report

May 2013

Introduction

This document reports the results of a survey conducted by Praxis Analytics for Regina Public Library in March and April 2013.

This detail report includes the frequency of response to all queries in the survey as well as demographic correlations where they are statistically significant at 95% confidence.

Fieldwork for this project included 815 interviews completed with a sample of Regina residents drawn from standing panels and reached online, or reached by computer-assisted telephone interviewing using commercially-acquired lists of telephone numbers from which respondents were chosen at random. The sampling format creates a non-probability quota sample constructed to profile Regina's population. Margins of error do not apply to non-probability samples. However, based on city population, a probability sample of this size would yield a general margin of error of plus or minus 3.43% at the 95% confidence level. Praxis Analytics supports using this margin of error range as a practical tool that can be used to help approximate the limits within which it is likely that actual opinion would be found if all persons in the population were interviewed.

In many cases data is captured on symmetrical, five-point response scales. This type of scale permits:

- Determining the extent of positive or negative response by comparing the percentage of responses on either side of the 3 midpoint.
- Identifying whether the response pattern is polarized, and whether strongly held opinions at either end of the scale occur more frequently than expected.
- A single measure for each question using the mean (average) of all responses from 1 to 5. The mean response level indicates whether the overall response pattern is positive or negative, and to make simple comparisons between questions.

Highlights

- ◆ **Availability of library-type services is seen as positive (Regina is seen as more well-served than under-served), but seen to vary:** A set of seven services was tested; all tested positively, suggesting Regina is not seen as inadequately served. Of the seven, three ranked highly in an eight-point band averaging a very strong 3.87 on the 1-5 scale, and three ranked in a six-point band averaging a more modest but still quite positive 3.37.
 - The highest-rated service is Places to Hold a Meeting (3.91), followed by Places to Study (3.86) and Places to Read (3.83).
 - The lowest rated service is English Language Training (3.34), with Business Information and Children’s Reading Programs next at 3.40.

- ◆ **Public facilities are the majority-preferred first-choice provider for books, places to study and language training:** When looking for a book to read, 57.2% would look first to a public facility over a commercial facility. When needing a place to study or do school work, 84.6% would look first to a public facility. And when looking for language training, 73.4% would seek a public facility.
 - Nearly all of the 57.2% choosing a public facility to find a book to read would prefer to do so at the Public Library (97%).
 - Among the 84.6% choosing a public facility for study or school work, the Library is the choice of 68%.
 - The most popular public facility for language training is the University (36%) followed by the Public Library (30%).
 - Commercial sources are preferred over public for booking a meeting (61%), seeing works of art (63%), getting a magazine (84%), and getting a video or DVD (82%).

First Choice Providers for Services				
Service	Would go first to...		% of "public" choosing "Library"	Library share of total market
	Public	Commercial		
Meeting room	39.3%	60.7%	16.1%	6.3%
View artworks	36.6%	63.4%	23.5%	8.6%
Book to read	57.2%	42.8%	96.9%	55.4%
Magazine	16.5%	83.5%	93.3%	15.4%
Video or DVD	18.3%	81.7%	75.6%	13.8%
Study/school work	84.6%	15.4%	68.4%	57.9%
Language training	73.4%	26.6%	30.2%	22.2%

- ◆ **Respondents overall show a sense of safety near downtown library, but less than comparator sites:** The average response is 3.26, the lowest rating by far of four locations tested (comparators are: your grocery store (4.71), on their neighbourhood street (4.42) and at a sports facility (4.25)).

- o 22.5% gave negative ratings of 1(7.5%) or 2 (15%) compared to 40.4% who gave positive ratings of 4 (25%) or 5 (15.4%).
 - o Males, those with post-secondary education, and those living in Central Regina are more likely to feel safe downtown.
- ◆ **Library performance overall rated very strongly in comparison with other organizations tested:** With a mean response of 4.07, the Regina Public Library’s performance leads those of three other public services: the Regina Police Service (3.90), Regina’s school systems (3.55) and Regina’s hospitals (3.38).
- o Females, those aged 55+ and those with household income less than \$80,000 are more likely to give the Library a higher rating.

Comparing Regina Services		
Service	2013	2008
Library	4.07	4.27
Police	3.9	3.89
Schools	3.55	3.84
Hospitals	3.38	3.63

- ◆ **The Central Library premises is viewed as safe, and patrons feel at ease in it:** While safety on the street outside the Library rated 3.26, safety in the library building rated markedly higher at 3.94, the highest of seven factors tested. Feeling “at ease” received a very similar rating of 3.91.
- o “A refuge where you can relax” and “premises are comfortable” rated similarly in a band between 3.69 and 3.66.
 - o With mean responses above the 3.00 midpoint, respondents generally agree that they feel safe and secure in the Central Library (3.94), that they feel at ease in the Central Library (3.91), that the Central Library is a kind of refuge where you can relax (3.69), and that the Central Library’s premises are comfortable (3.66).
- ◆ **Parking near the Central Library rated very poorly:** Respondents gave parking an average rating of 2.21, with 64.1% giving negative numbers versus 11% positives.
- ◆ **Respondents are split on whether the Central Library is old-fashioned (2.99), and on whether its collections are old and dated (2.90):** The largest single group in both cases is respondents who rated the Library neutral (a 3 rating), at 40%.

The table on the next page compares average levels of response on the 1-5 scale, for identical questions tested with general public samples in both 2008 and 2013.

Perceptions of Central Library		
<i>Measure</i>	<i>2013</i>	<i>2008</i>
Premises safe	3.94	4.47
Premises comfortable	3.66	4.23
Feel at ease inside	3.91	4.74
Is a refuge, can relax	3.69	4.01
Collection old, dated	2.90	2.47
Old-fashioned	2.99	2.24

- ◆ **Visiting incidence is high:** 75% of respondents report they or a person from their household had visited a Regina Public Library location in the last year. (In 2008, 66.5% of respondents reported they had visited in the last year).

 - Library visitation is greatest in the middle-age segment (35-54), among those with University degrees, among those in South Regina or Central Regina, and among business owners.
 - Of the 25% who have not visited a library location, 51% state they have a Library card. Thus, 87% of all surveyed have either visited the library in the last year, or have a library card (or both).
 - Nearly half (48%) say their use of RPL locations has stayed the same over the last five years. There is no suggestion of a tendency to growth or shrinkage in visiting: those reporting less (27%) are in rough balance with those reporting more (25%).

- ◆ **Central Library is used by more than half of library visitors.** Among the 87% of Library users, 57% have had someone in the household visit the Central Library in the last year.

 - 64% of those visiting the Central Library say it was to check out materials.

- ◆ **Library website used by less than half of respondents.** 43.8% report having visited the Public Library website in the last year.

- ◆ **Library performance on currently-offered services rates consistently positive:** Of a list of 13 services currently provided by the Regina Public Library, all are rated above the 3.00 midpoint. Other than the top two, they group in four clusters:

 - The top two of the library's current services receive very high performance ratings above 4.00: Books to Borrow (4.30) and Personal Assistance to find Information (4.06).
 - Four services (Newspapers and Magazines, Internet Access, Children's Reading, Study Space) receive very strong performance ratings ranging from 3.80 to 3.89.
 - Three services (Public Movie Theatre, Online Services and Movies to Borrow) receive effectively identical ratings of 3.66 or 3.67.
 - The Public Art Gallery, Programs for Adults, Meeting Spaces and Small Business Information receive the lowest performance ratings, ranging from 3.07 to 3.40.

- o The service rated most satisfactorily (Books to Borrow) is also rated most important. Performance exceeds importance on four services: Public Movie Theatre, Public Art Gallery, Newspapers and Magazines, and Movies to Borrow.
- o Children’s Reading Programs shows the widest gap between performance and importance, 52 points.

The following table compares average ratings on the 1-5 scale for Importance and Performance (Satisfaction), on all 13 Library services tested.

The services are shown in order of the respective gaps between Importance and Performance. The four services on which performance is considered to exceed importance show first, with positive numbers indicating a negative gap.

A bar chart illustrating this information appears on page 167.

Service presently offered	Importance	Satisfaction	Gap
C6j. A public movie theatre	3.28	3.67	+0.40 ↑
C6k. A public art gallery	3.19	3.40	+0.21 ↑
C6g. Newspapers, magazines and periodicals	3.71	3.89	+0.18 ↑
C6b. Movies to borrow	3.50	3.66	+0.16 ↑
C6m. Small business information	3.25	3.07	-0.19 ↓
C6h. Books to borrow	4.50	4.30	-0.20 ↓
C6l. Personal assistance to find information	4.27	4.06	-0.21 ↓
C6a. Space to have a meeting	3.34	3.12	-0.22 ↓
C6f. Internet access for the public	4.14	3.88	-0.26 ↓
C6c. Space to read or research	4.15	3.80	-0.34 ↓
C6i. E-books and online services	4.07	3.67	-0.40 ↓
C6d. Learning and training programs for adults	3.80	3.33	-0.46 ↓
C6e. Children's reading programs	4.35	3.83	-0.52 ↓

- ◆ **Interest is evident in wide range of possible new Central Library services:** A list of 10 possible services that might be offered at, or in association with, the Central Library was tested for perceived usefulness to the respondent of someone in respondent’s household. They can be classified into four groups:
 - o Two services lead: Areas to Study or do Homework (3.68), and Rooms for Small Meetings (3.61). It may be useful to note that while small meeting rooms was rated near the top of the list for possible usefulness to someone in household, the importance rating it received was tenth in a list of thirteen, and at A1, small-meeting rooms are a service the preponderant opinion views as being well-met.
 - o A group of three unrelated possibilities is second, with strong ratings: A Facility where you Could Print Materials (3.50), Facilities to Present Plays and Entertainment (3.48) and Classrooms where Courses could be Received Electronically (3.46).
 - o Two other services rated positively in a third group: A Technology Centre (3.27) and a World News Centre (3.22).

- o Three other services grouped near the neutral level, indicating they are deemed marginally useful: Facilities for Skills Training (3.09), an Art Studio (3.06) and a Music Room (3.02).
 - o 22% of respondents suggested other services to consider. Of these, additional children’s programming, greater selection of materials, and improved technology or training were the most popular.
 - o Females, and those in the young and middle-aged segments (under age 55) are more likely to have visited the library website.
- ◆ **Respondents appear lukewarm on additional facilities in connection with Central Library.** Nearly half (48%, mean response 3.28) would be in favour of a coffee shop within the Public Library; 31% are opposed. Of six other facilities that could be available in connection with the downtown library, one receives a clearly positive rating overall: a theatre for live performances (3.15). (A museum tested 3.03).
- o Space for larger meetings or conferences receive a neutral rating of 2.98.
 - o Three facilities are rated to be not very useful: An office/condo building (2.22), Small retail outlets (2.07) and Grocery store (1.96).
 - o Interest in a live theatre, and in a museum, is highest among those under age 35.

Comparison: Continue Existing/New		
Service	C6. Continue	B4. New*
Study/Research	4.15	3.68
Small meeting	3.34	3.61
Play/Theatre	3.48	3.28 (movie)
Art	3.19	3.06
Learning/Training	3.80	3.09 (train)
Learning/Training		3.46 (online)
Internet/Tech Ctr	4.14	3.27
*Probe asked for "useful to you"		

The following table compares visitors’ ratings with those of non-visitors. Only the rating for a theatre (c8d) is significant statistically.

	C8a. A grocery store	C8b. Small-scale retail outlets	C8c. A mixed-use office and condo building	C8d. A theatre for live performances <i>*Significant</i>	C8e. A museum	C8f. Spaces for larger-size meetings or conferences
Central Library Visitors	1.90	1.98	2.17	3.26	3.07	3.03
Non-visitors	1.94	2.07	2.20	2.99	2.96	2.95

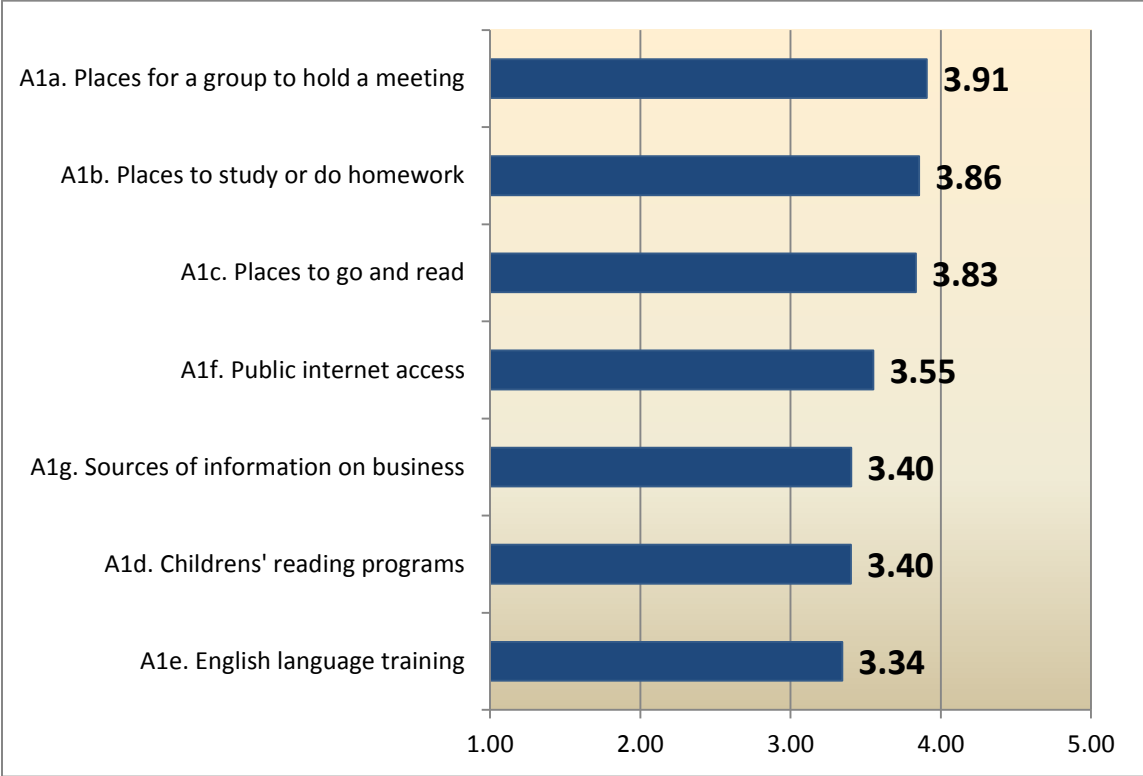
- ◆ **The Library provides good value for tax dollar.** With an average response level of 3.51, respondents rate the value the Library provides for their tax dollars to be high. This rating is higher than the 3.34 given in 2008.

- o Females, those with a University degree, those with household income less than \$80,000, those in Central Regina and those with a newspaper delivered to their home are more likely to rate the value highly.
- o Only 16.8% gave negative ratings, versus 55.5% who rate the Library's value-for-dollar positively, for a positive to negative ratio of roughly 3.5:1.

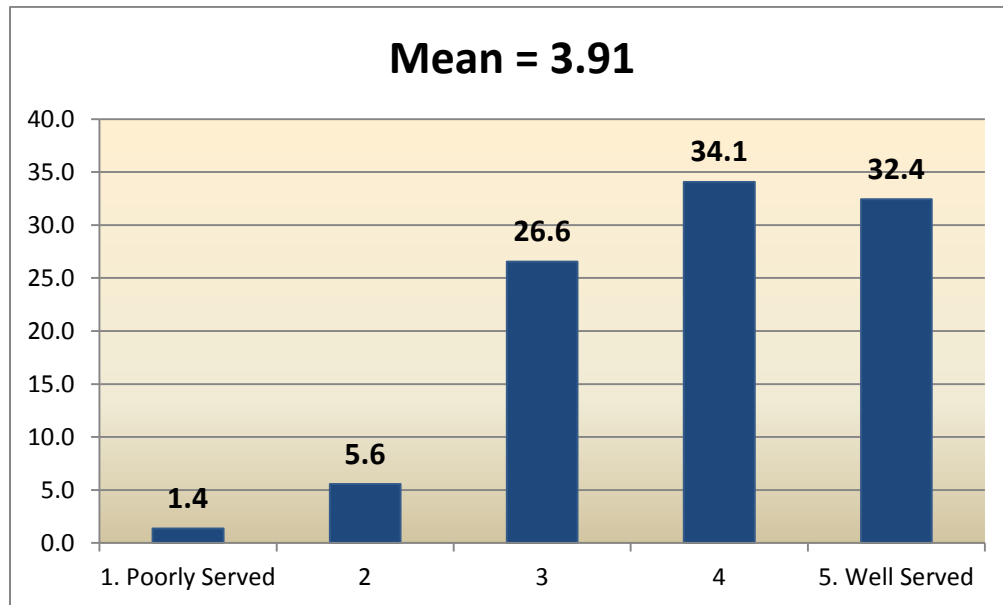
Survey Results

SECTION A: LIBRARY PRIORITY IN THE REALM OF CHOICE & SOURCING

A1. I'd like to ask about how well-served you think Regina is, in terms of certain specific services. I'm going to read a short list of things you might have need for. For each one, please tell me if you think Regina is poorly served and short of capacity, or if Regina is well-served and needs only to add as population grows. Pick a number on the 1-5 scale, from 1 for Poorly Served, up to 5 for Well-Served.



A1a. Places for a group to hold a meeting

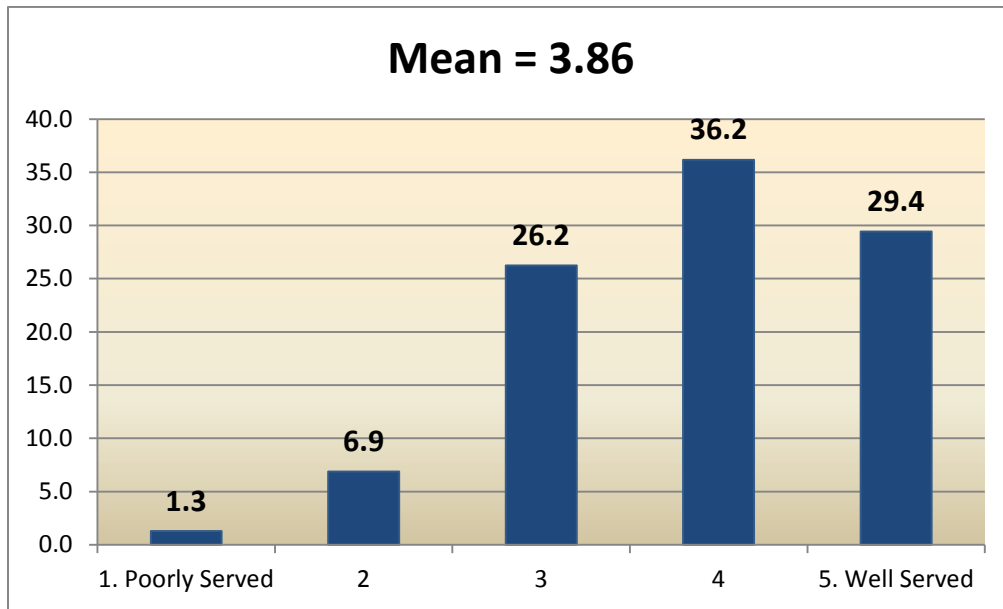


Statistically Significant

Business Owners

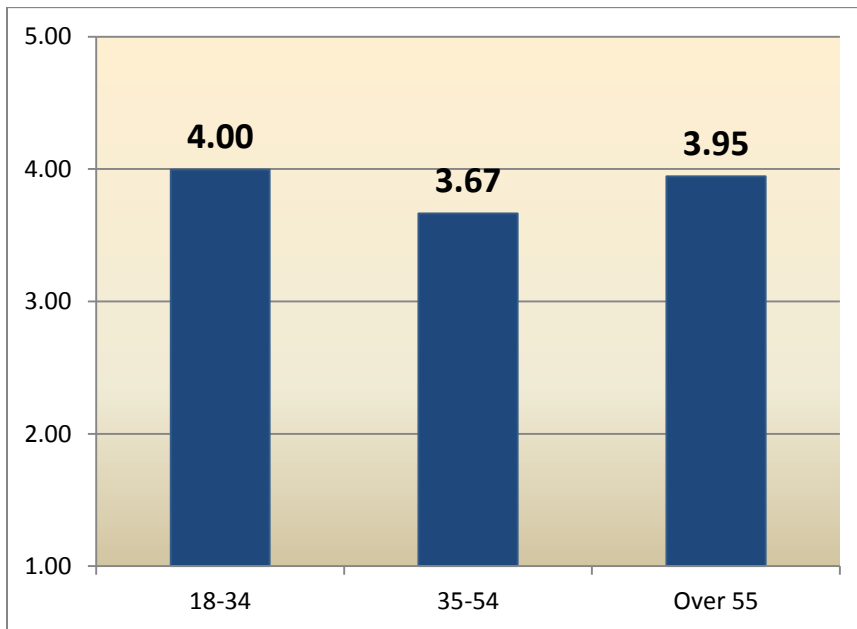
Those who are not business owners (3.95) give a higher rating than those who own or are currently considering owning a business (3.77).

A1b. Places to study or do homework

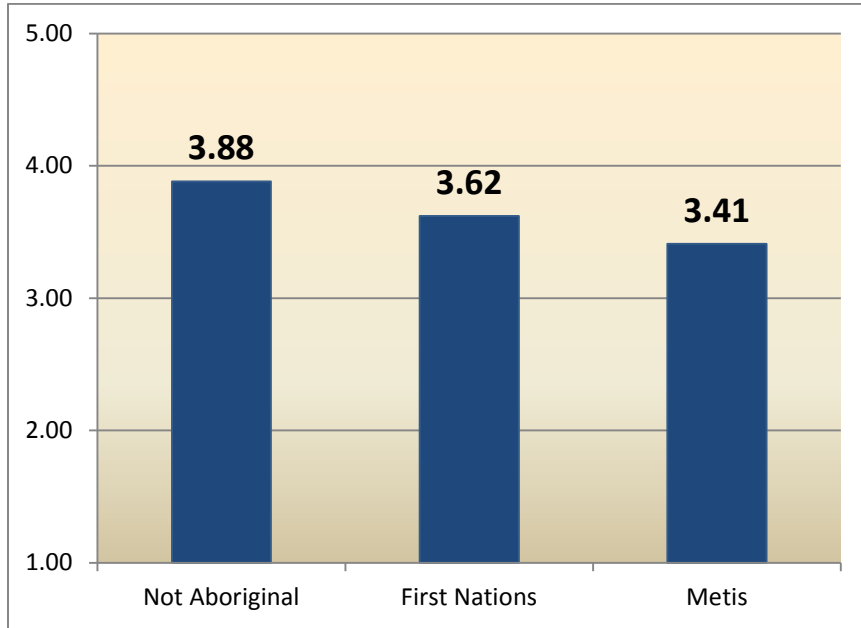


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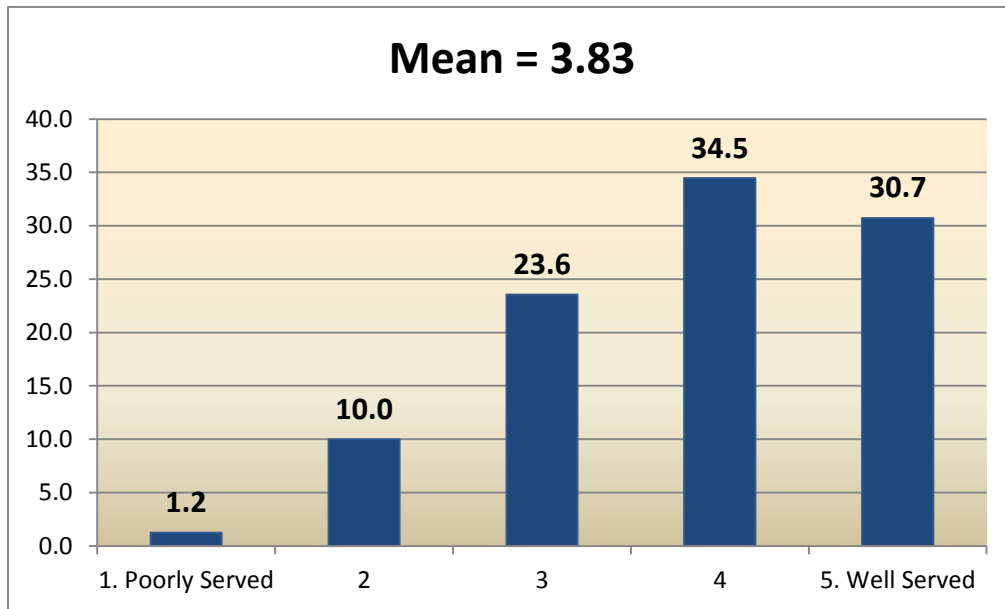
Age



Aboriginal Status

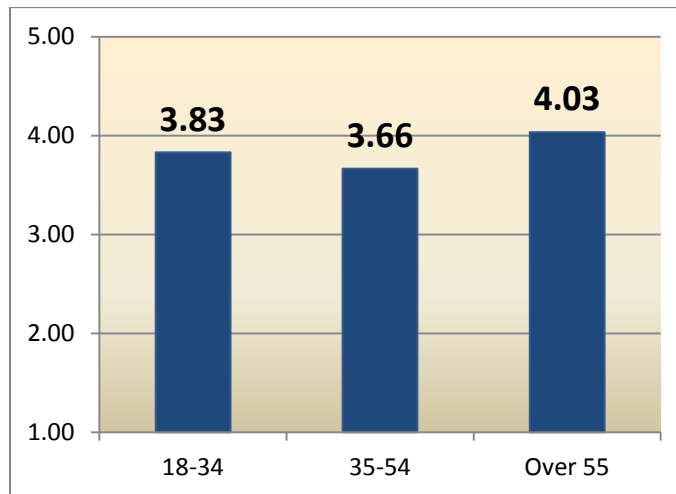


A1c. Places to go and read



Statistically Significant

Age



Gender

Females (3.92) give a higher rating than males (3.74).

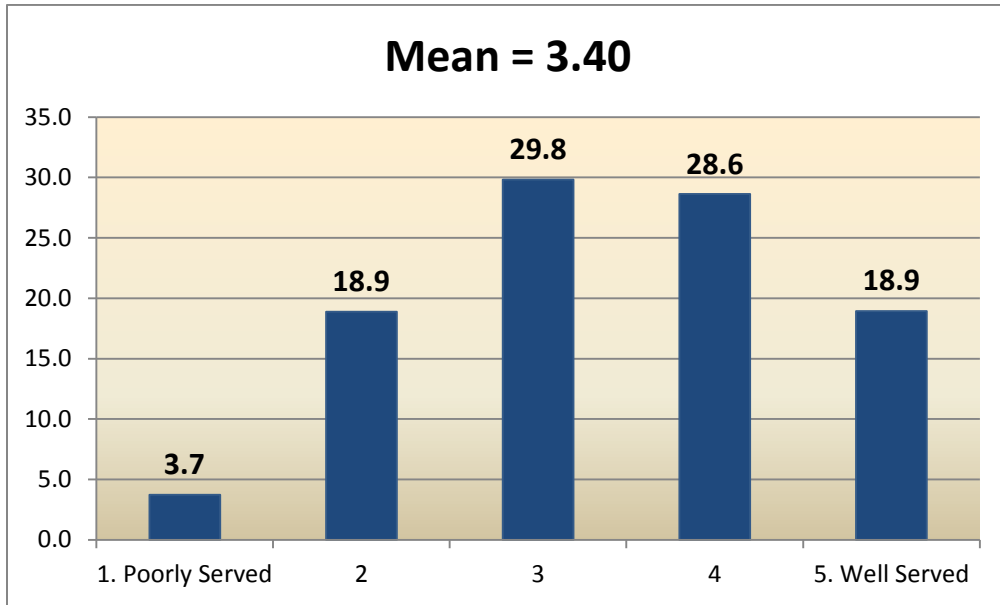
Home Newspaper

Those who have a newspaper delivered to their home (3.93) give a higher rating than others (3.75).

Home Internet

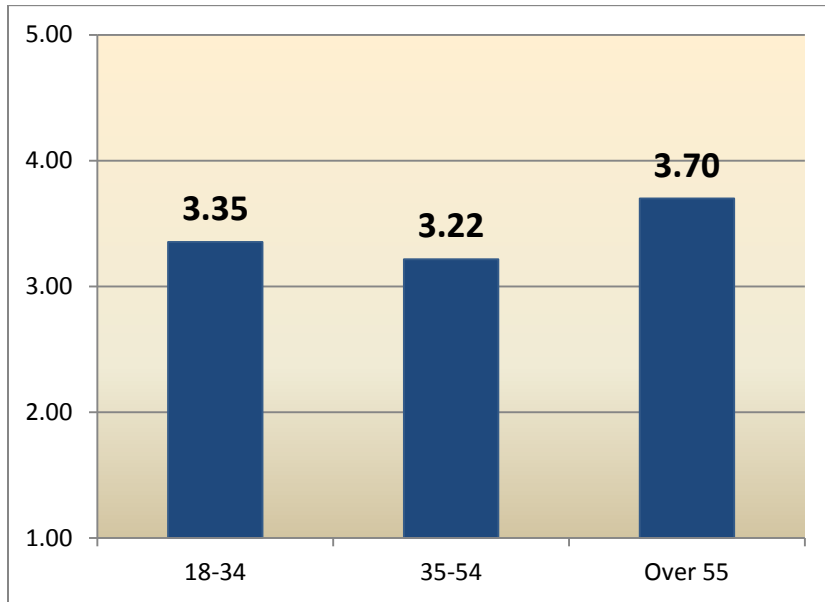
Those who do not have internet at home (4.29) give a higher rating than those who do (3.82).

A1d. Children's' reading programs

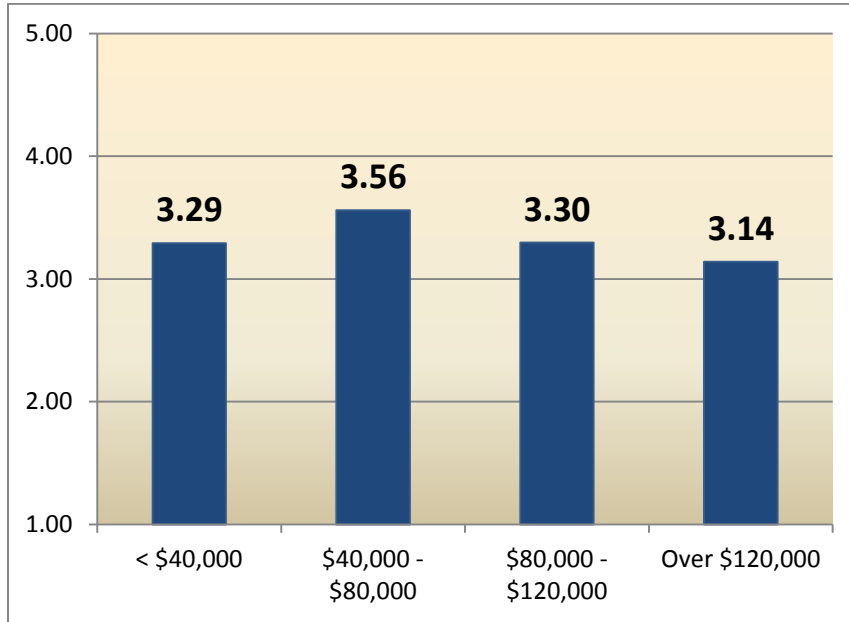


Statistically Significant

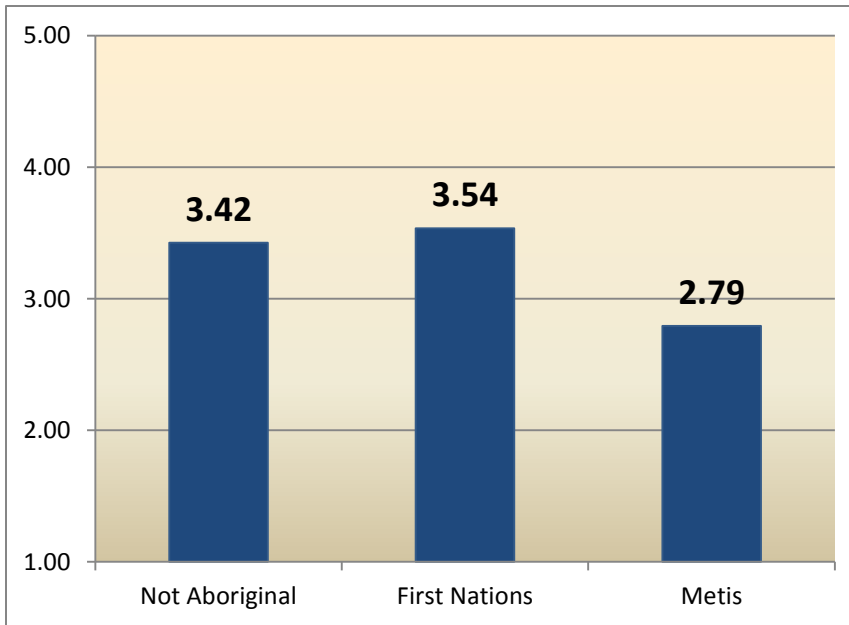
Age



Income Level



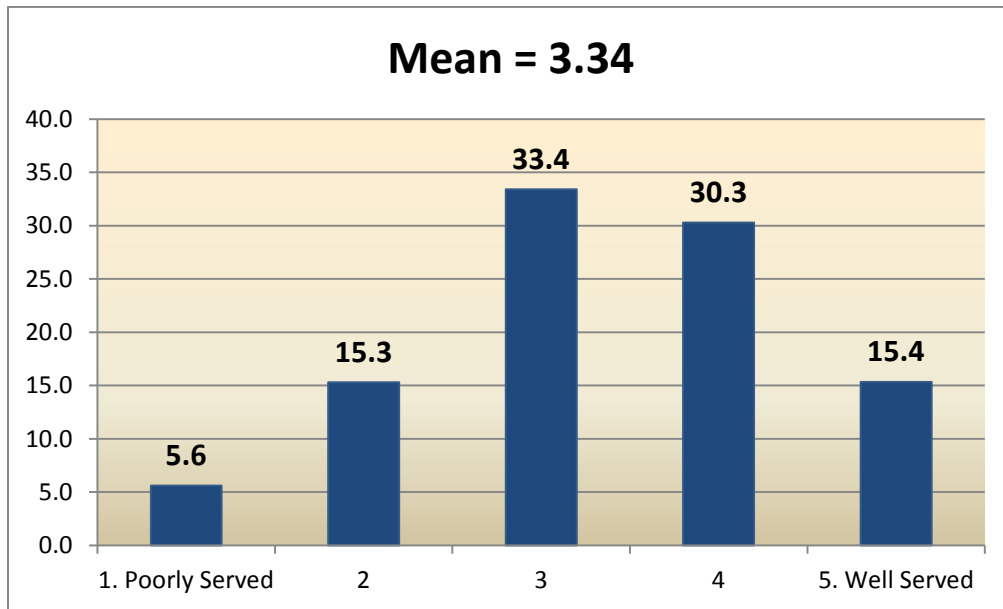
Aboriginal Status



Home Newspaper

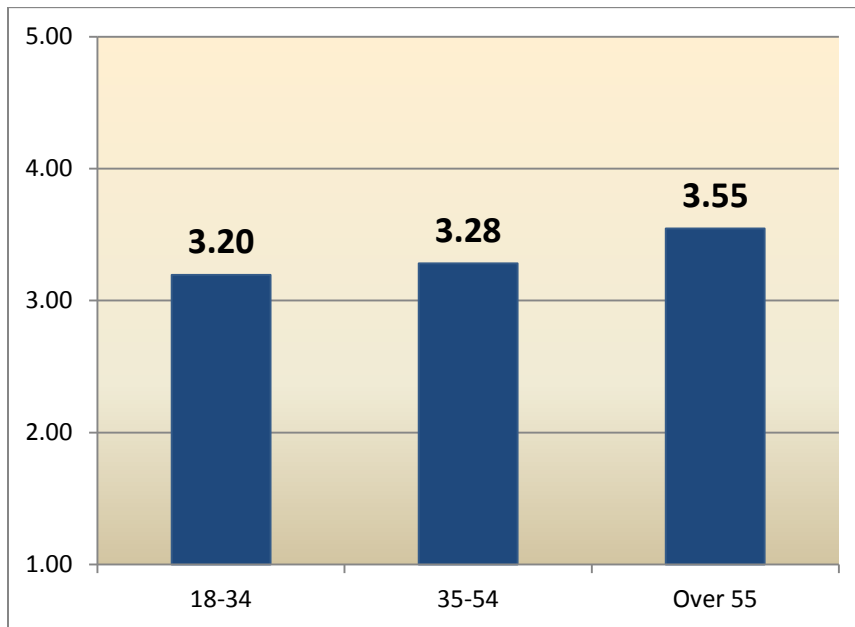
Those with a newspaper delivered to their home (3.57) give a higher rating than others (3.25).

A1e. English language training



Statistically Significant

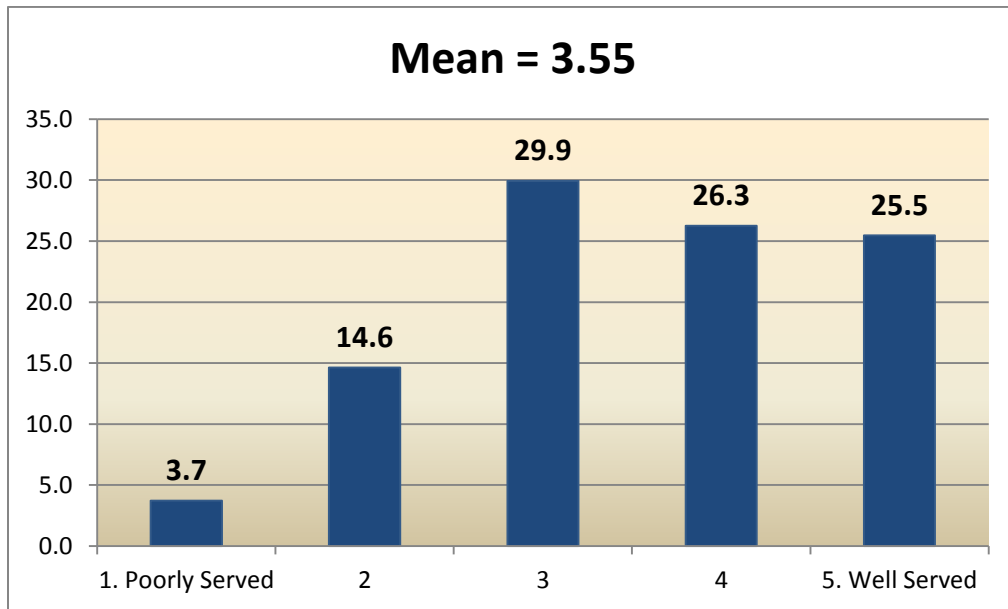
Age



Home Newspaper

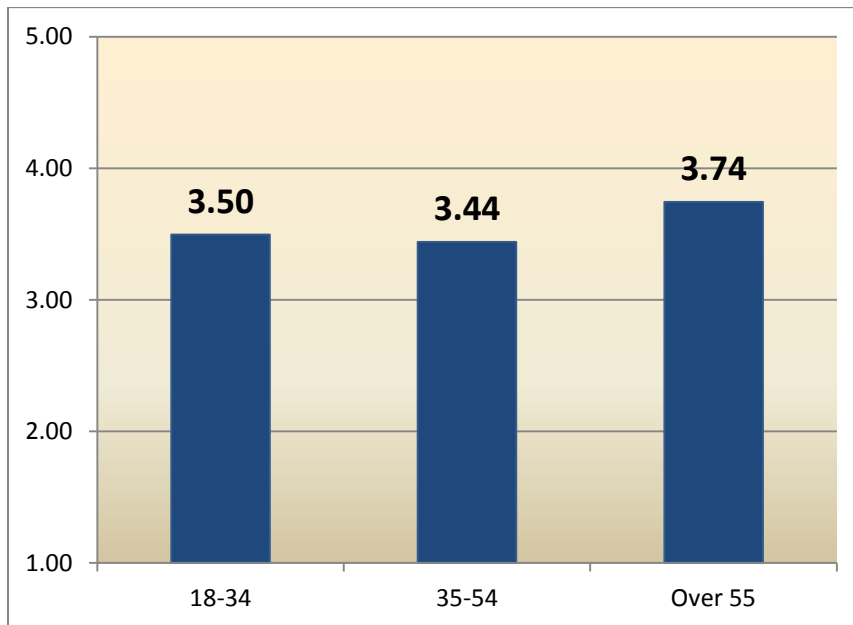
Those with a newspaper delivered to their home (3.52) give a higher rating than others (3.17).

A1f. Public internet access



Statistically Significant

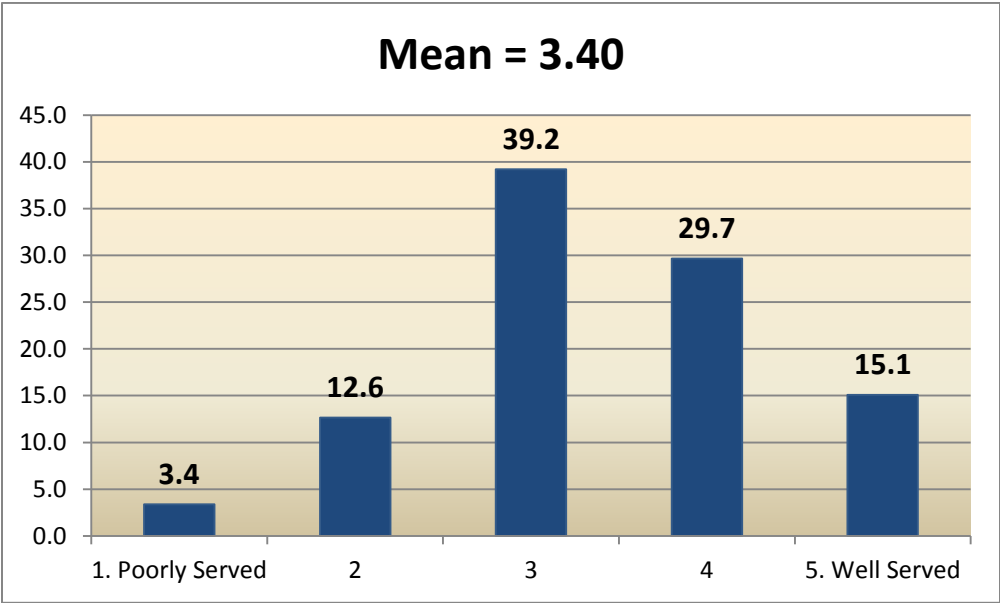
Age



Home Newspaper

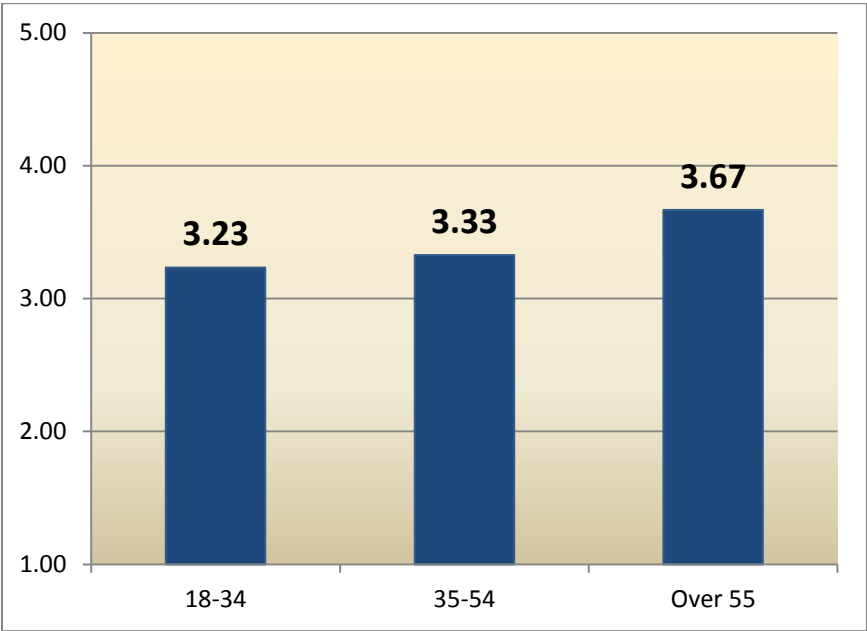
Those with a newspaper delivered to their home (3.66) give a higher rating than others (3.45).

A1g. Sources of information on business

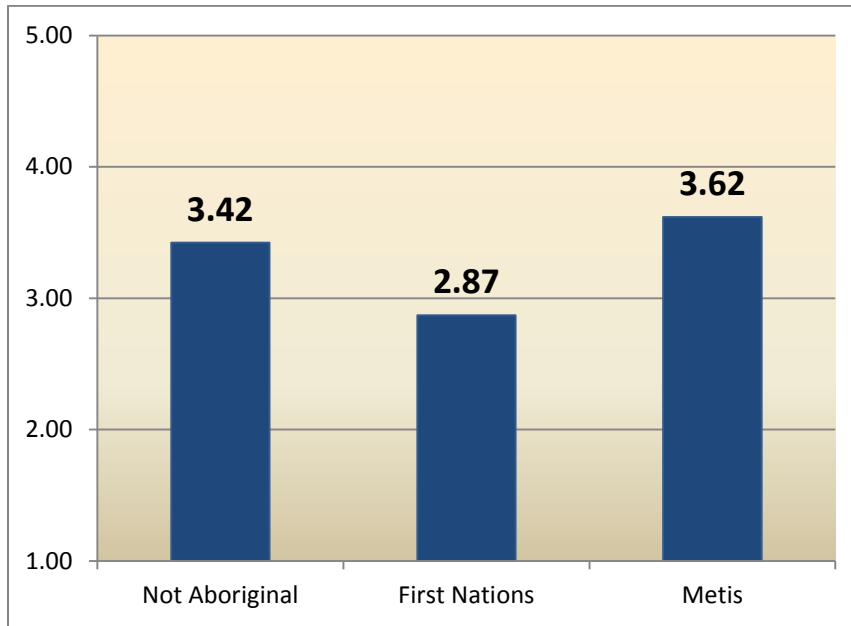


Statistically Significant

Age



Aboriginal Status



Home Newspaper

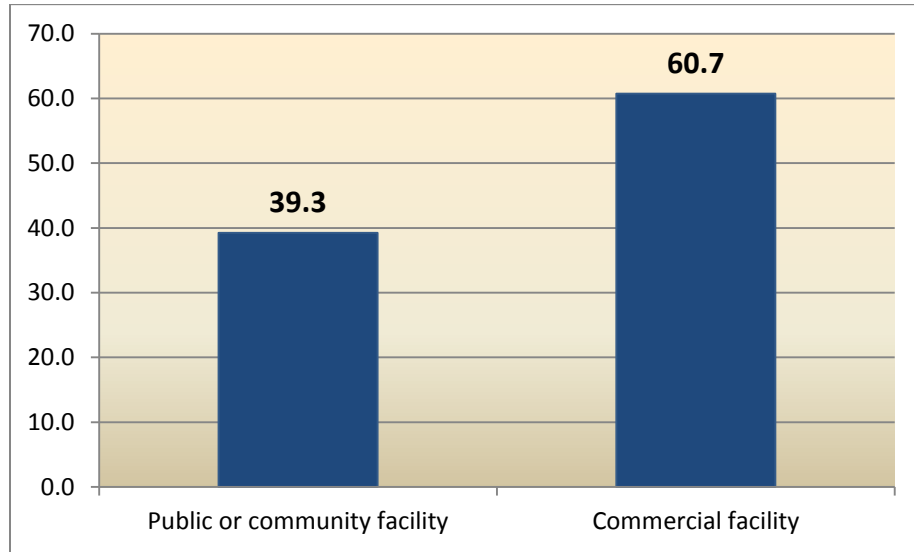
Those with a newspaper delivered to their home (3.53) give a higher rating than others (3.29).

Business Owners

Those who are not business owners (3.46) give a higher rating than those who own or are thinking of owning a business (3.23).

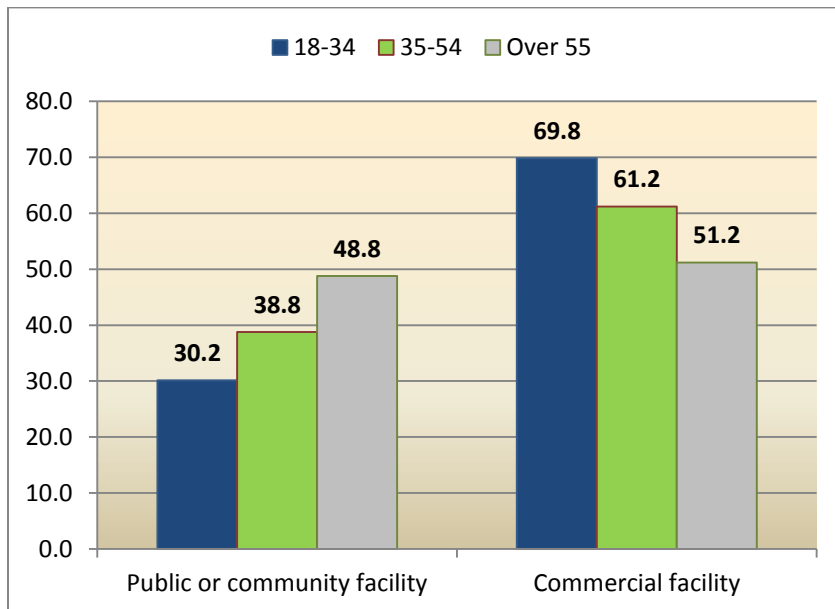
A2. Please tell me where you would go first if you were looking for the following.

A2a. When you want to book a room for a meeting, where would you most likely go first? Would you most likely contact a public or community facility, or would you most likely contact a commercial facility like a hotel?

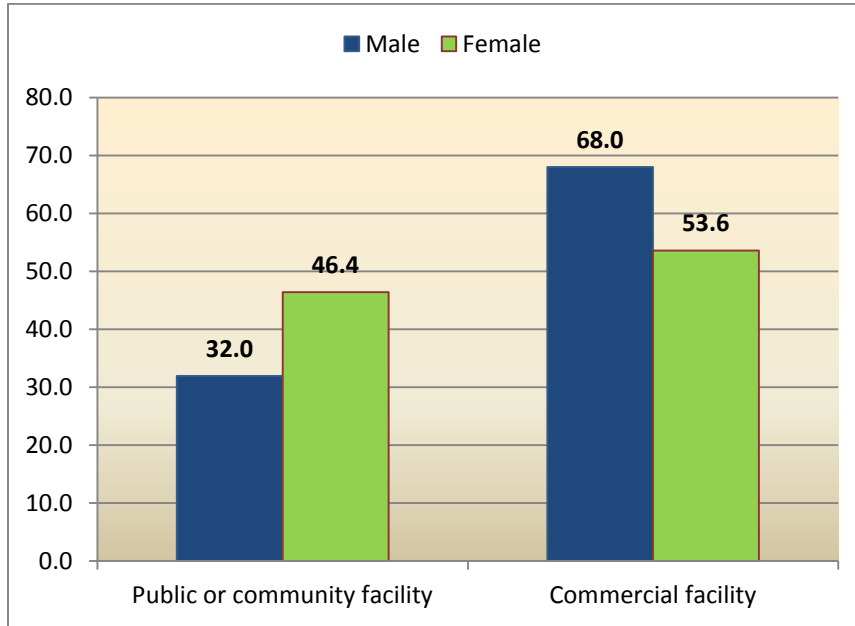


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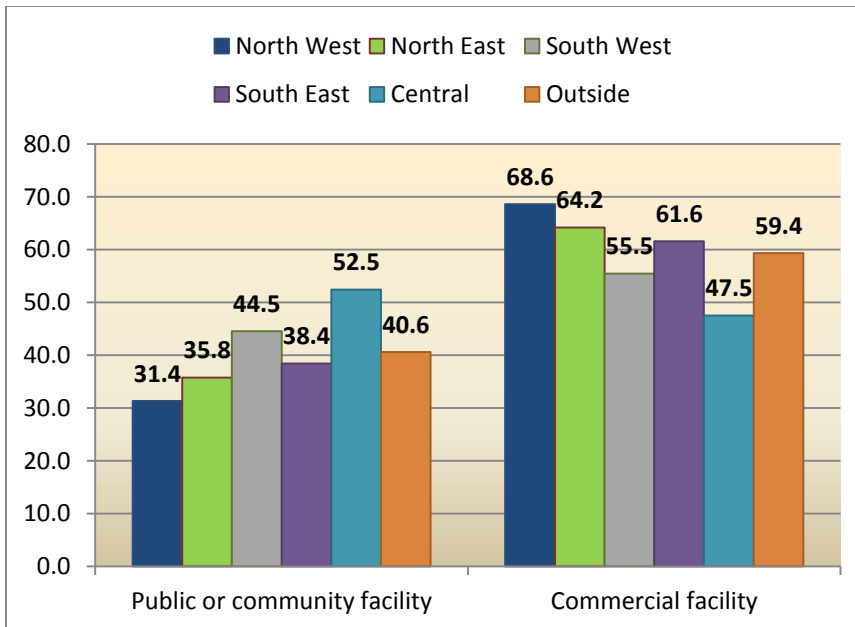
Age



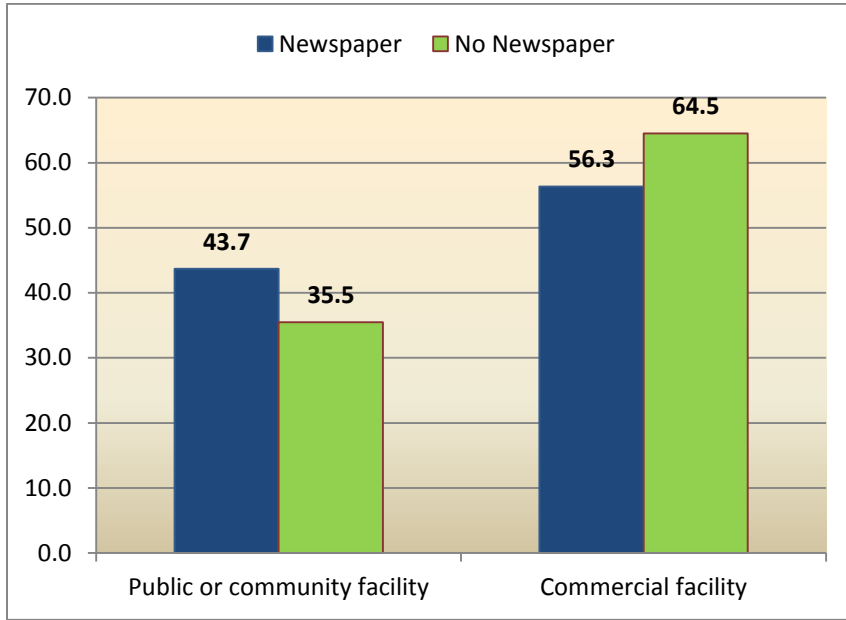
Gender



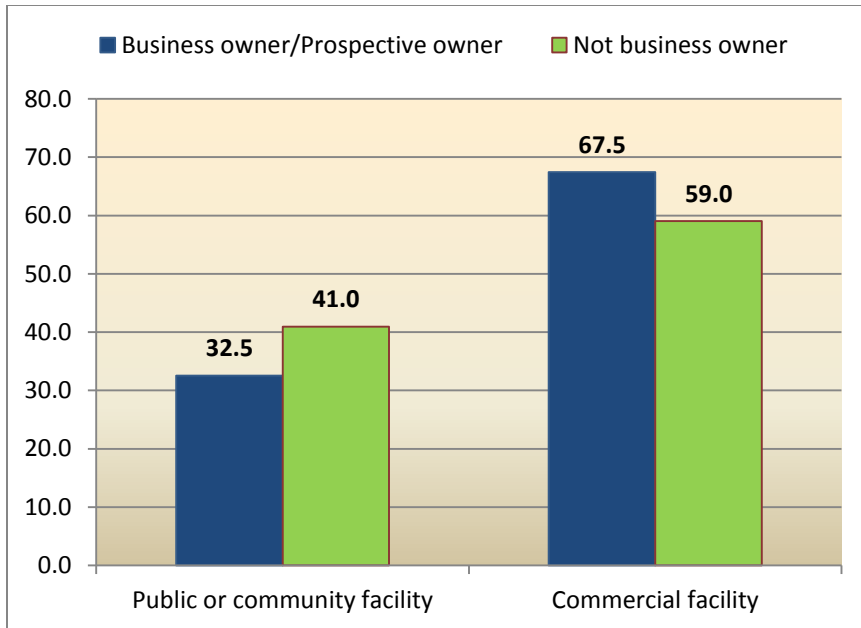
Residence Location



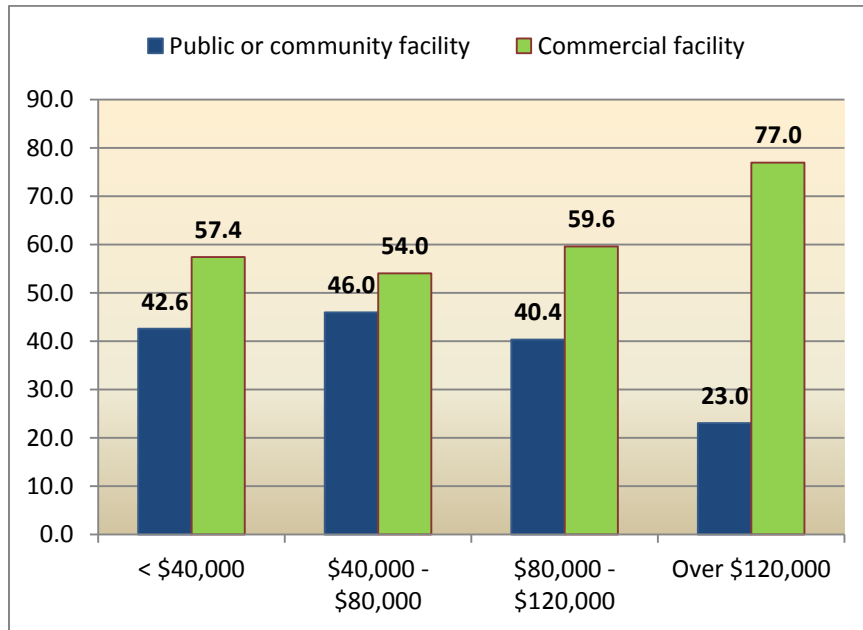
Home Newspaper



Business Owners

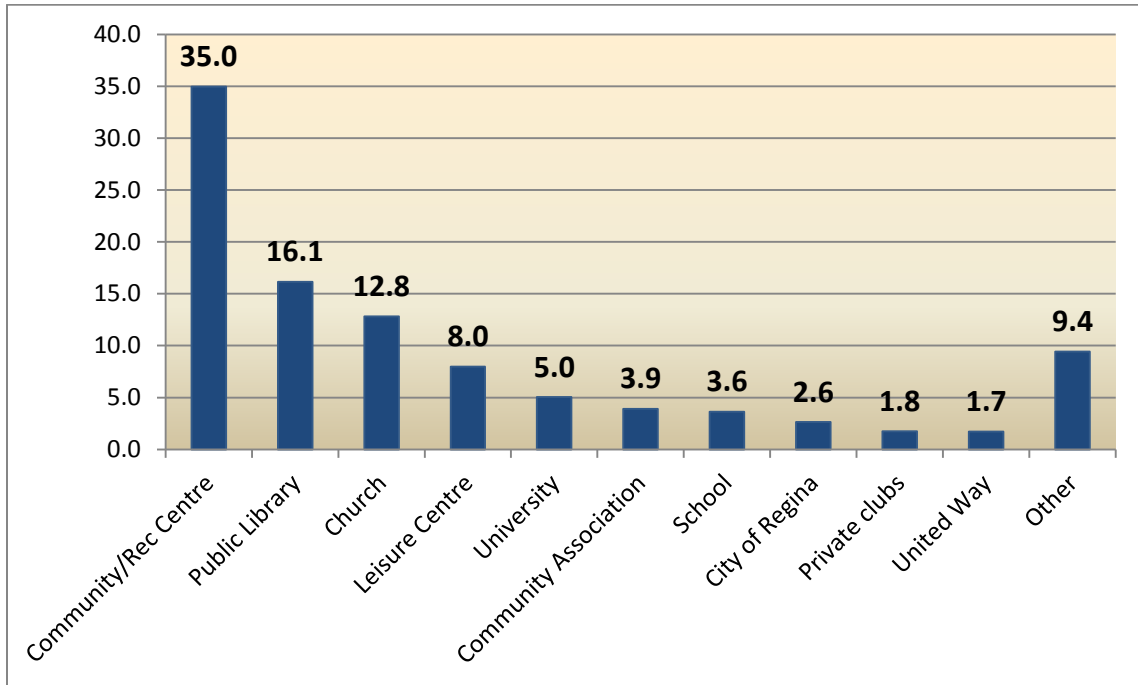


Income Level



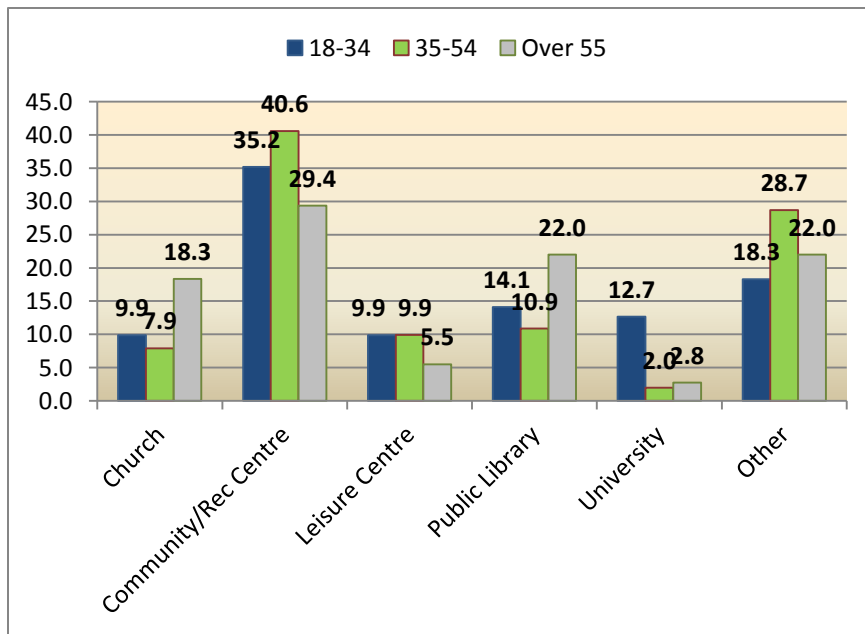
A2a1. Which particular public or community facility would you most likely contact?

Asked of the 39.3% who would contact a public or community facility first.

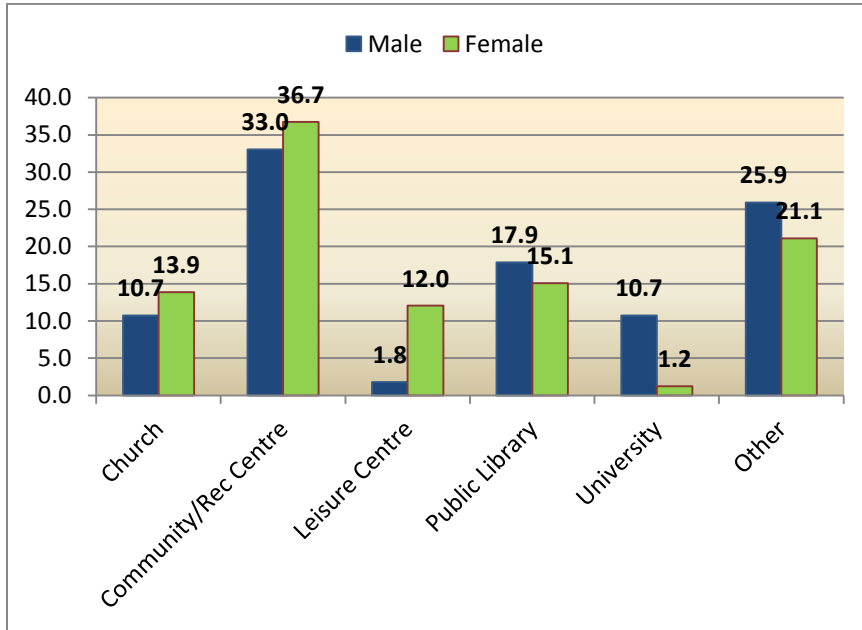


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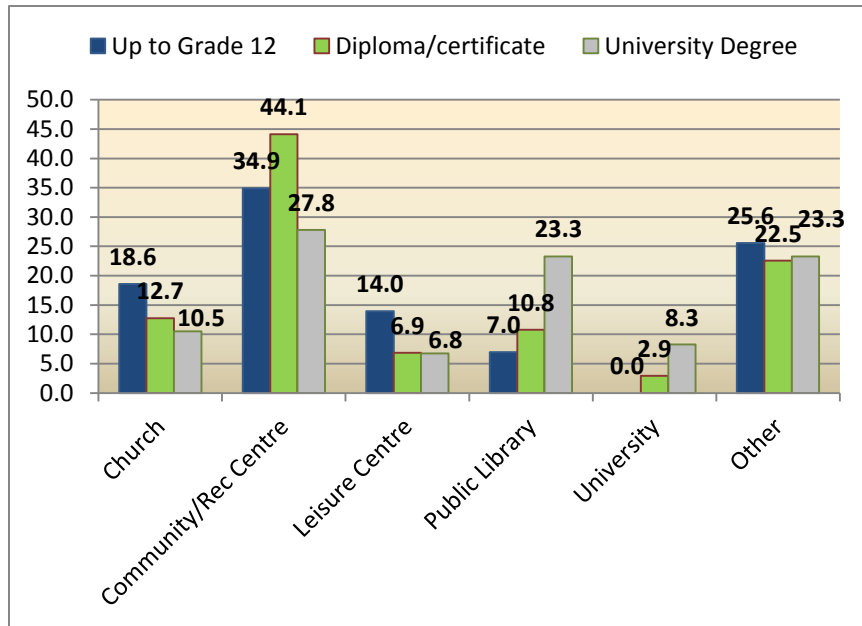
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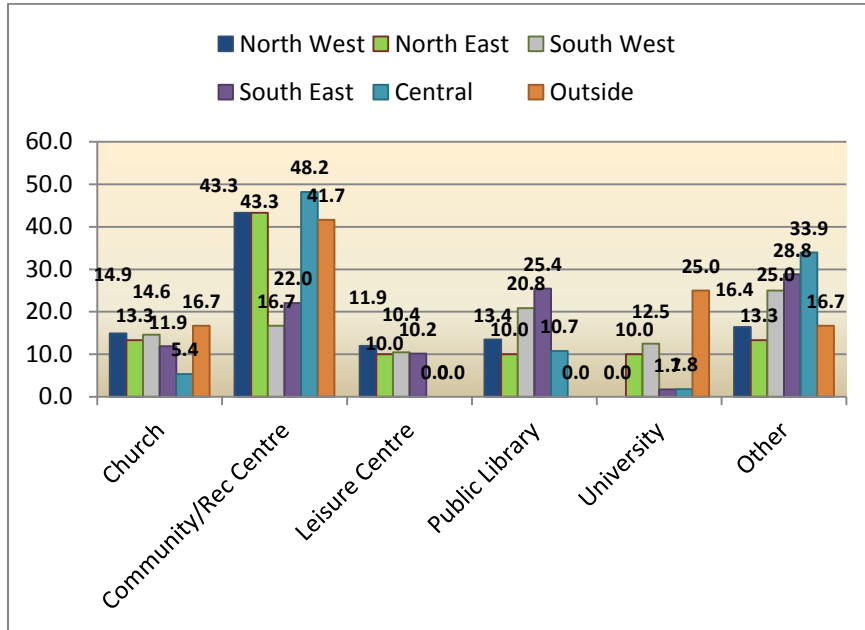
Gender



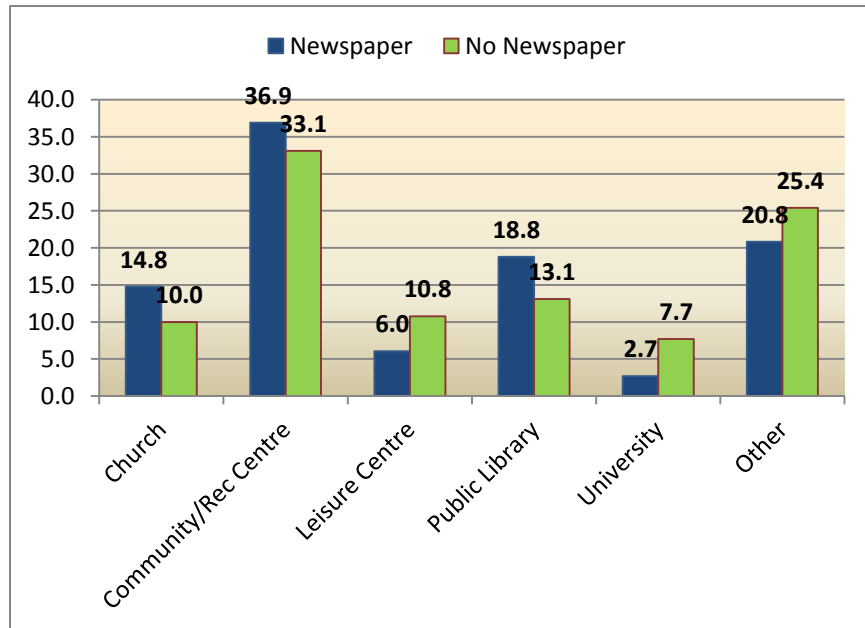
Education Level



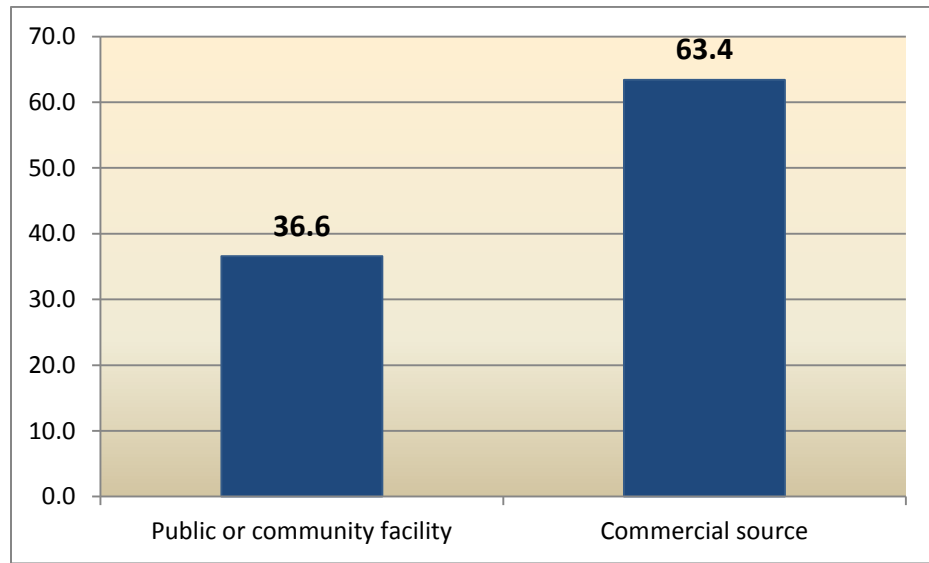
Residence Location



Home Newspaper

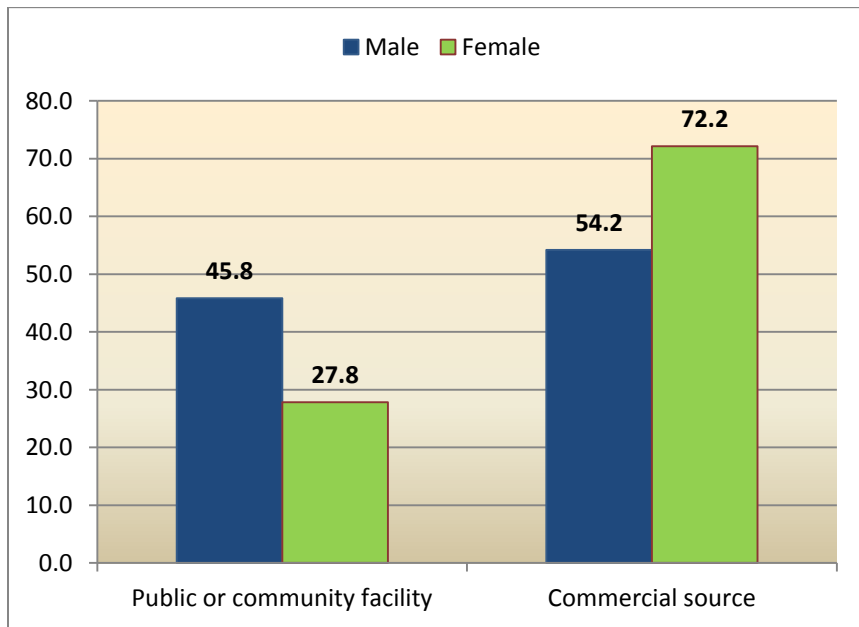


A2b. And where would you go first to see works of art...

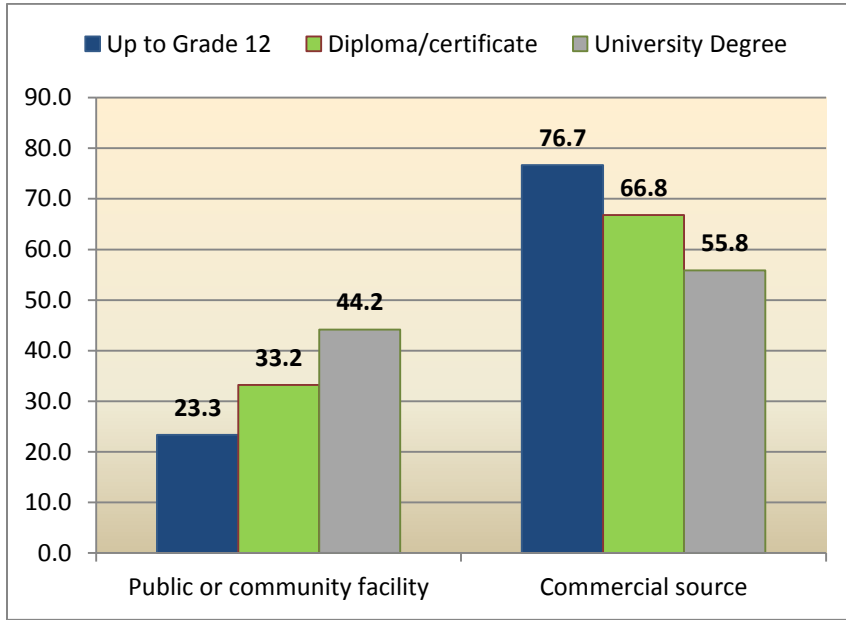


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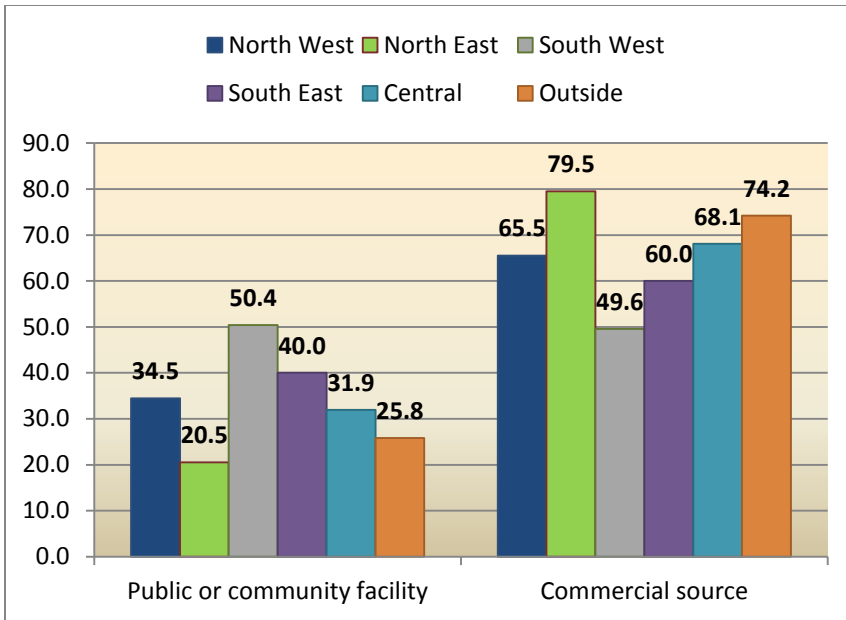
Gender



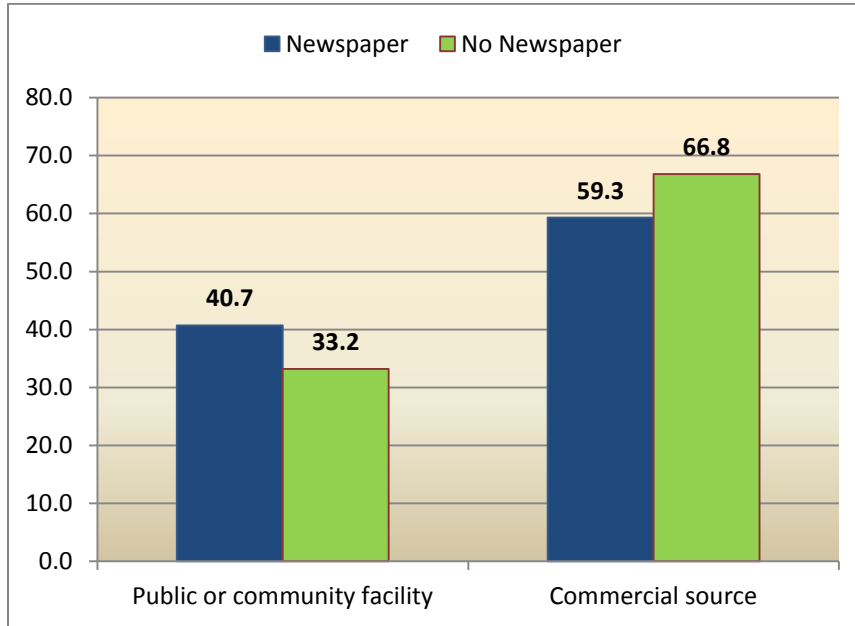
Education Level



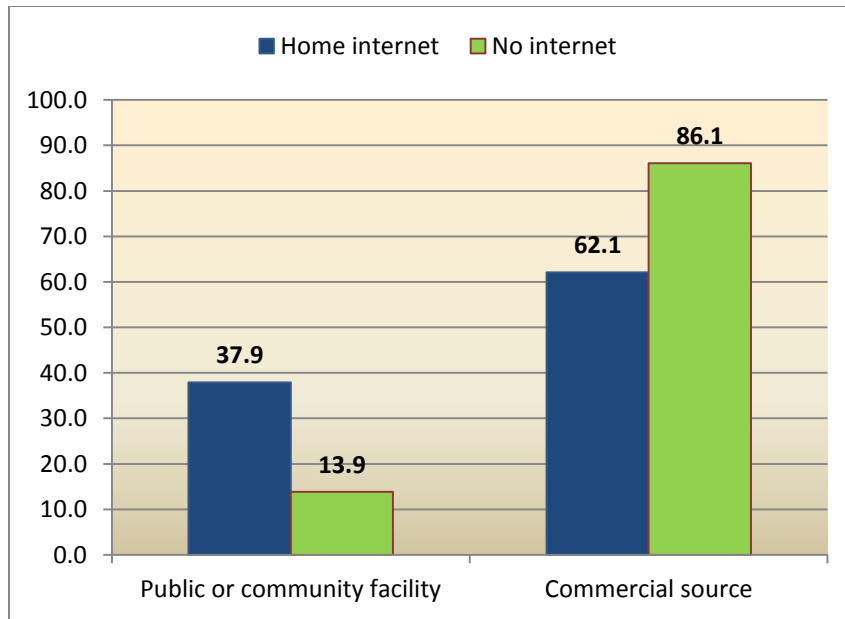
Residence Location



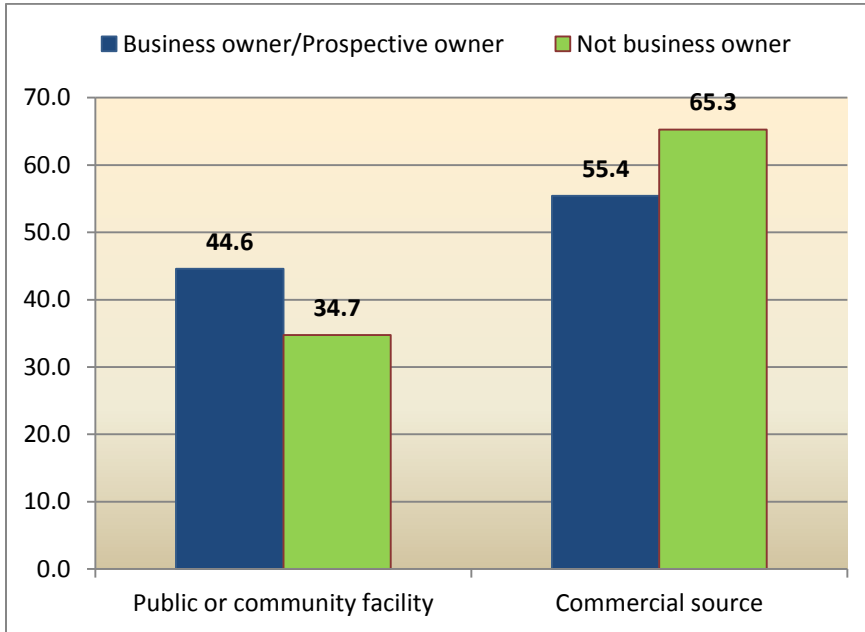
Home Newspaper



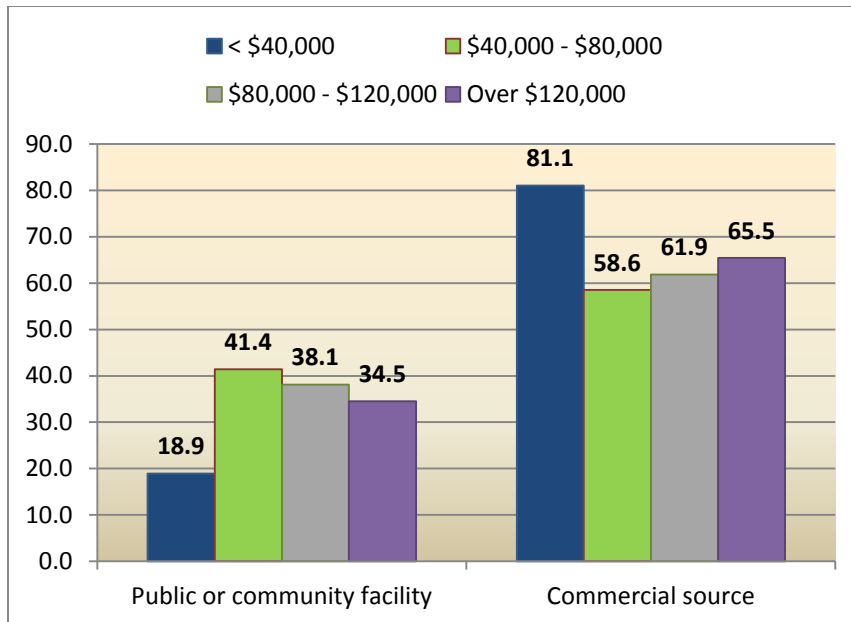
Home Internet



Business Owners

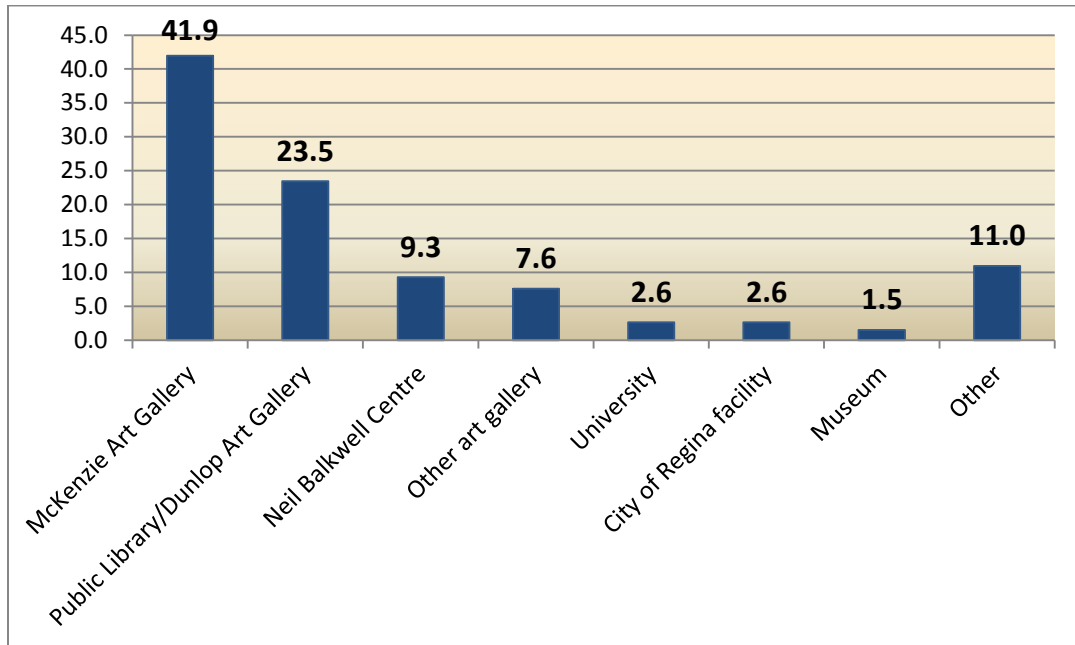


Income Level



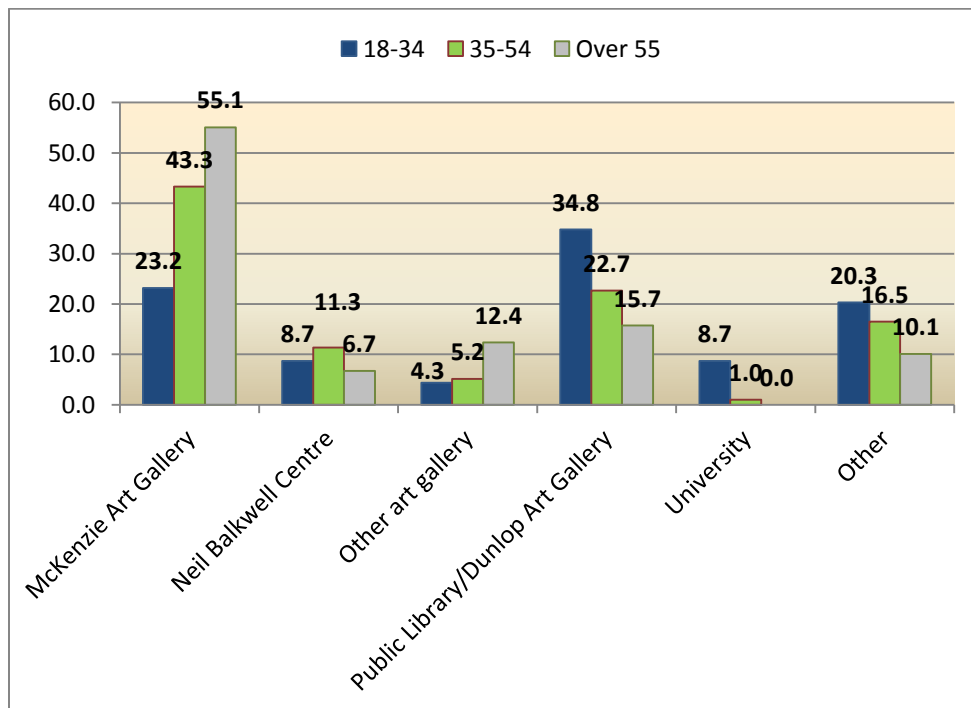
A2b1. Which particular public or community facility would you most likely contact?

Asked of the 36.6% who would first go to a public or community facility.

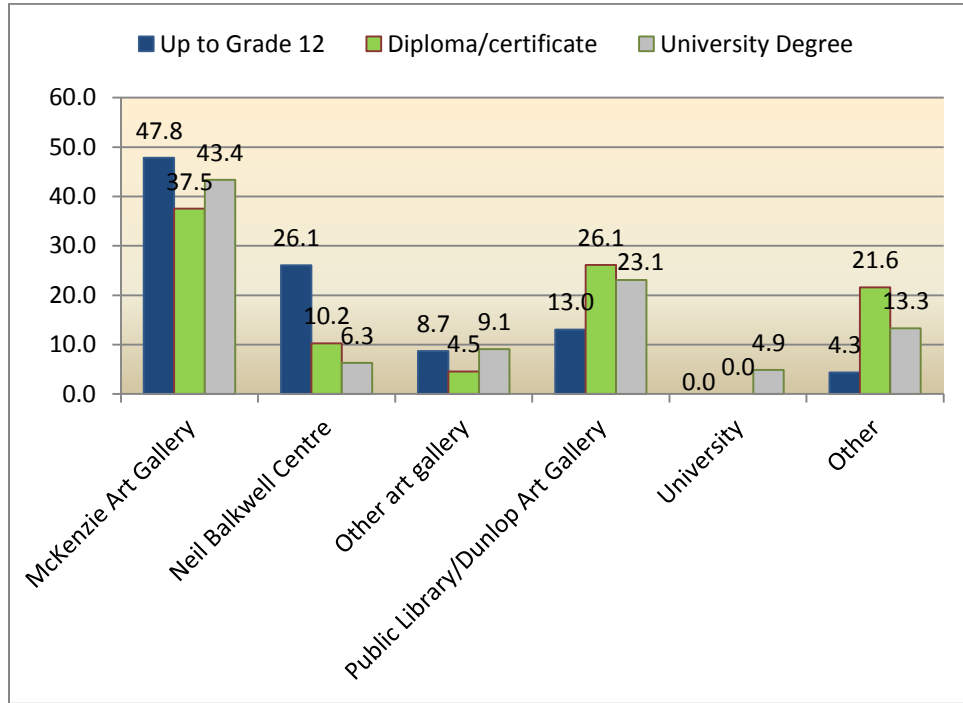


Statistically Significant

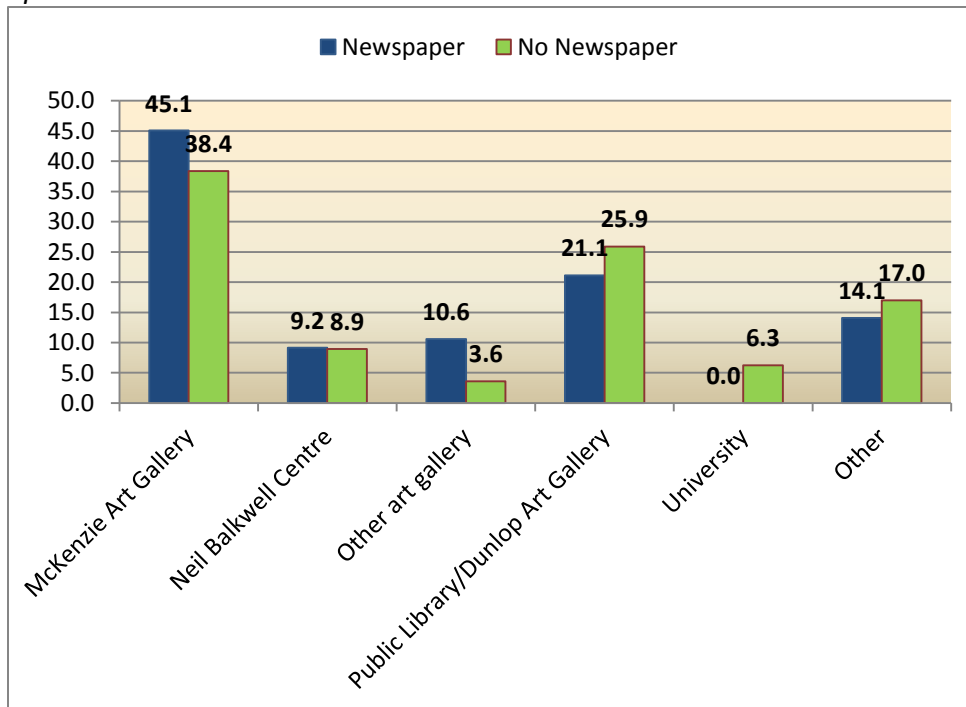
Age



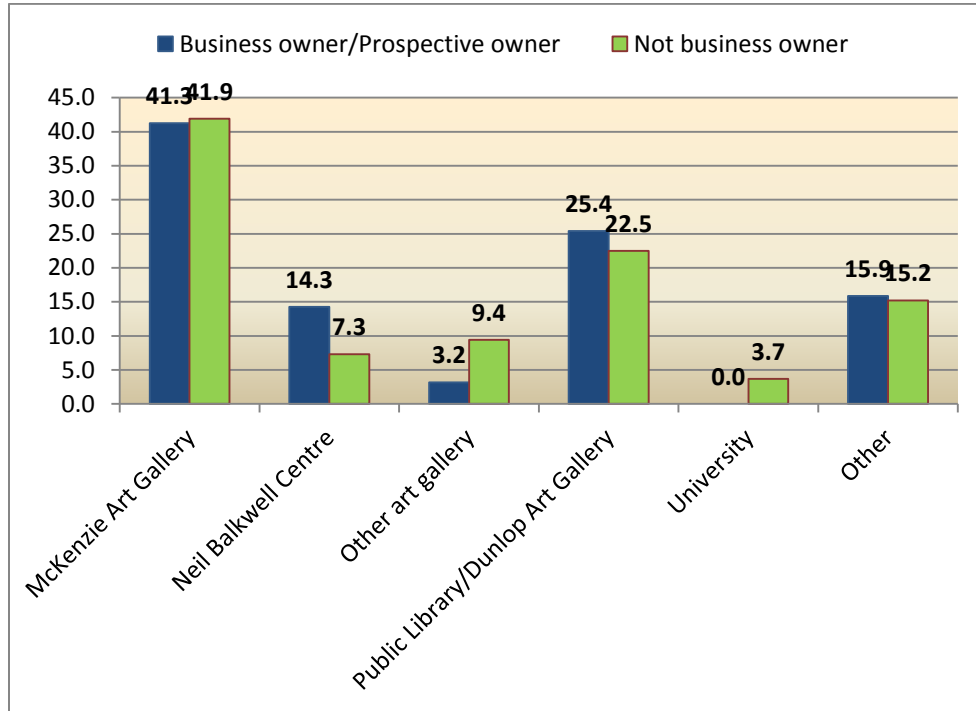
Education Level



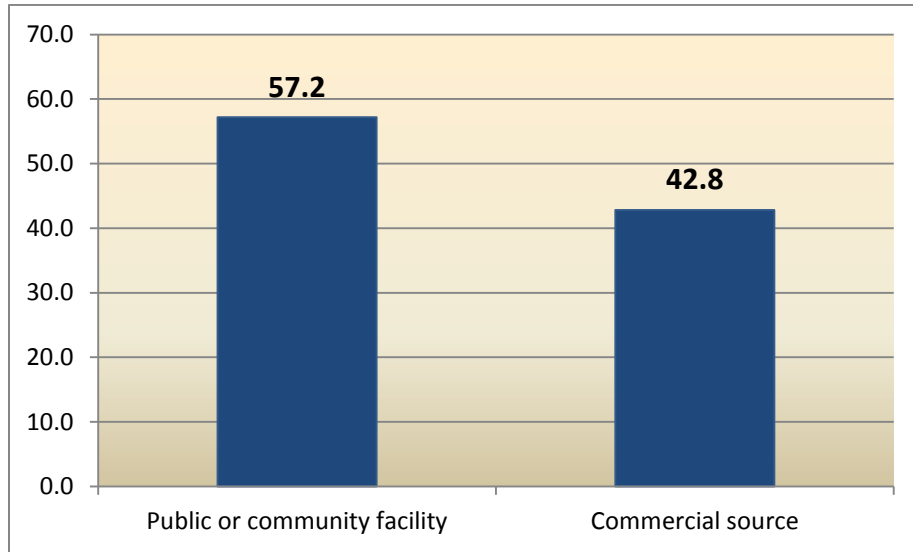
Home Newspaper



Business Owners

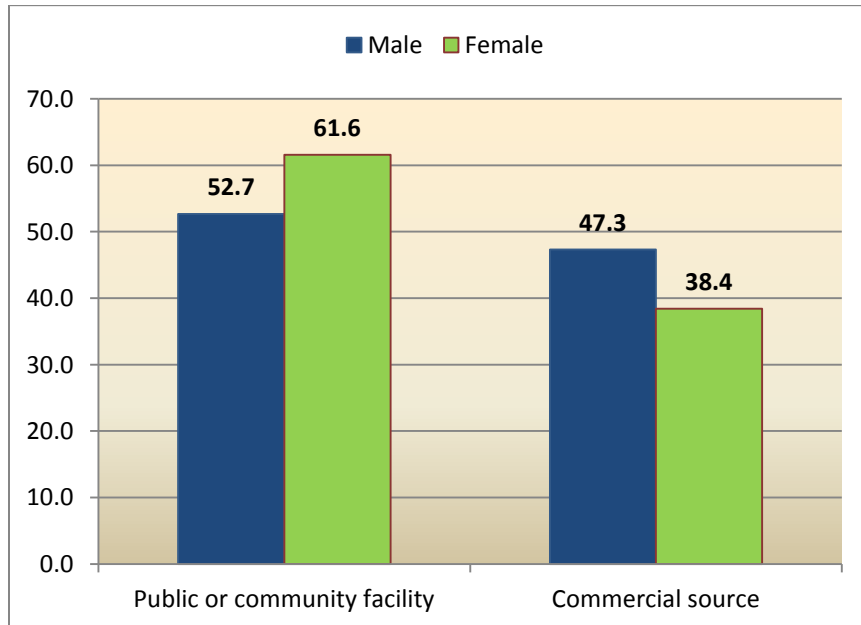


A2c. Where would you go first to get a book to read...

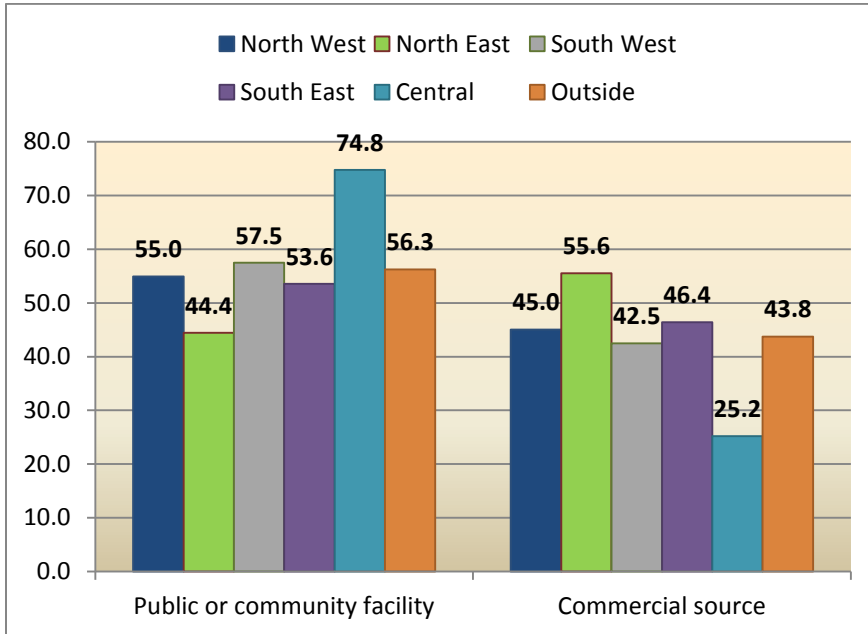


Statistically Significant

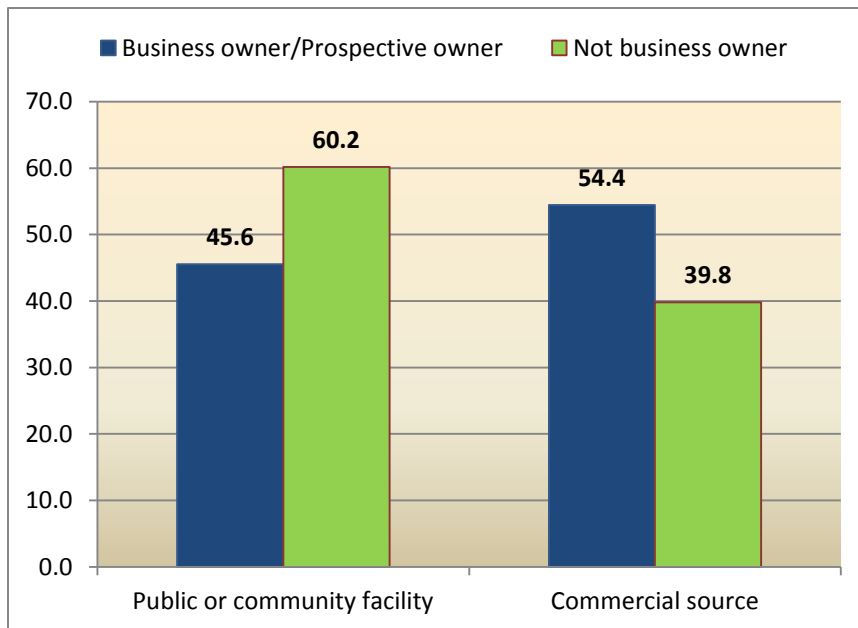
Gender



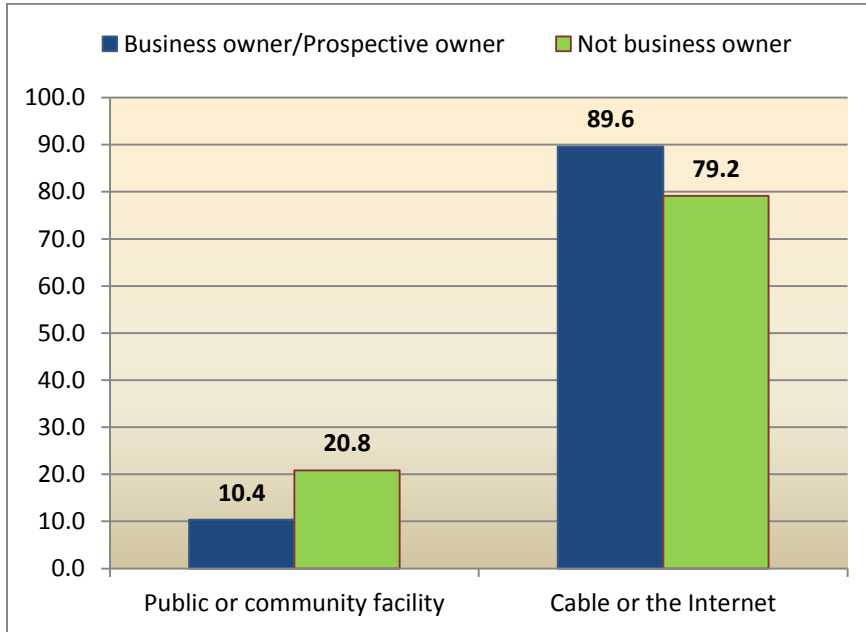
Residence Location



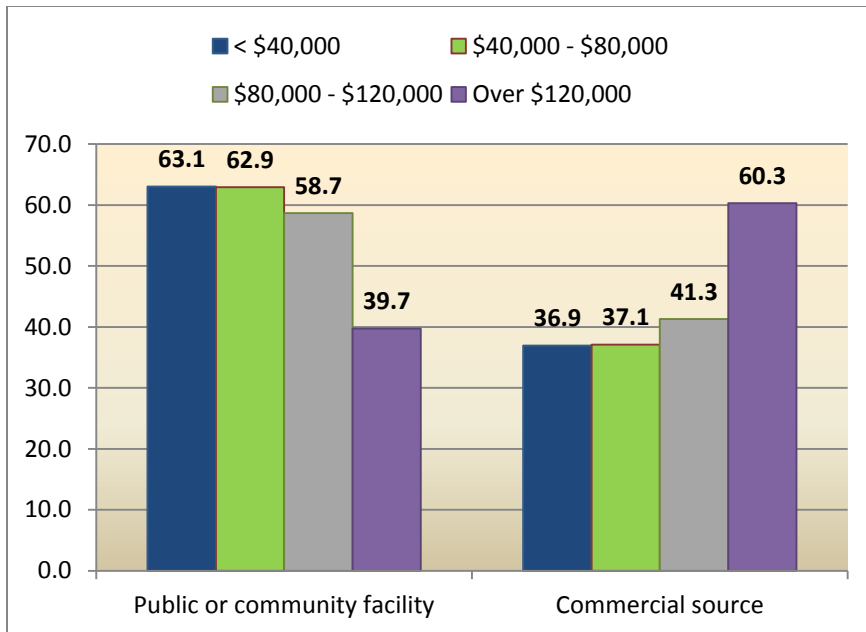
Business Owner



Home Internet

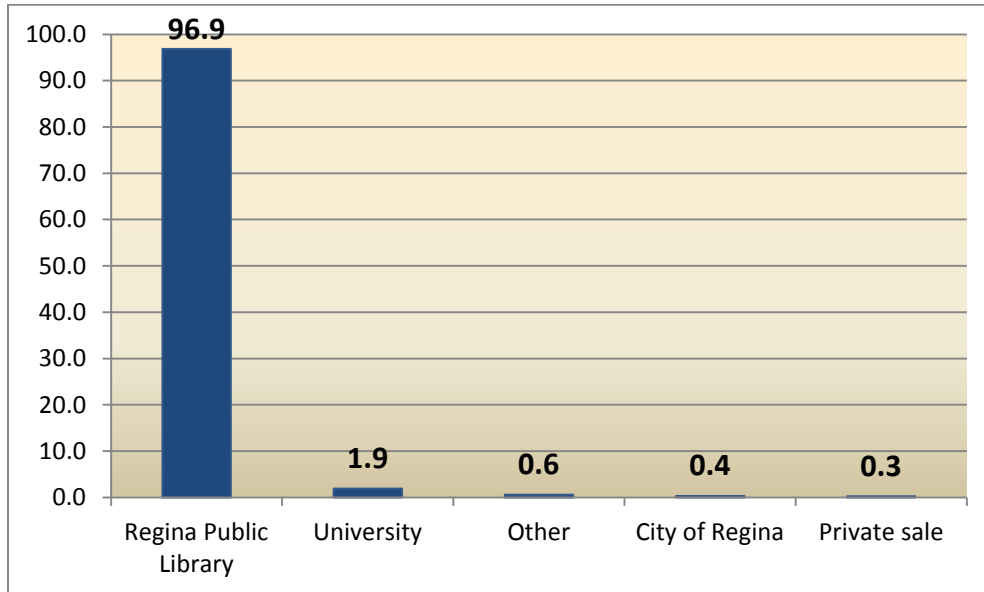


Income Level



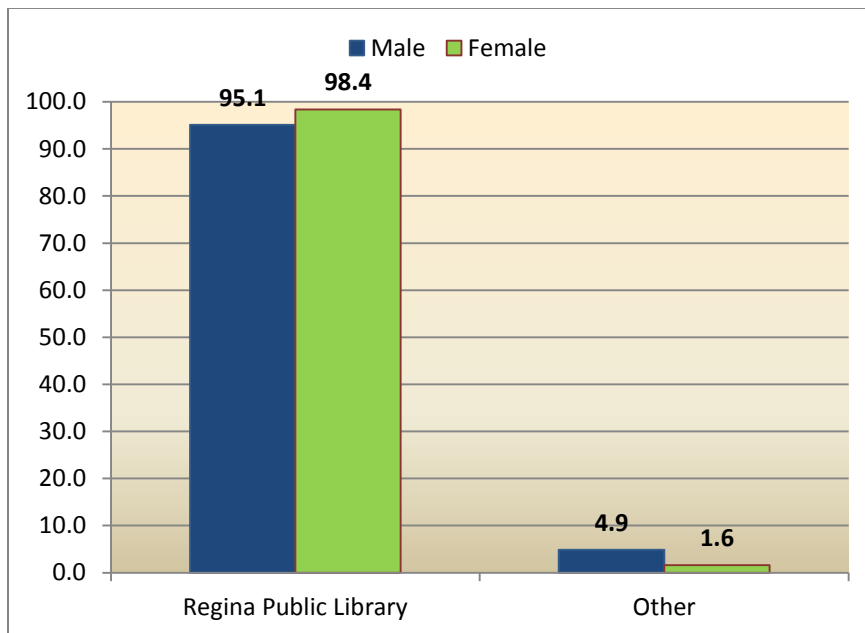
A2c1. Which particular public or community facility would you most likely contact?

Asked of the 57.2% who would first go to a public or community facility.

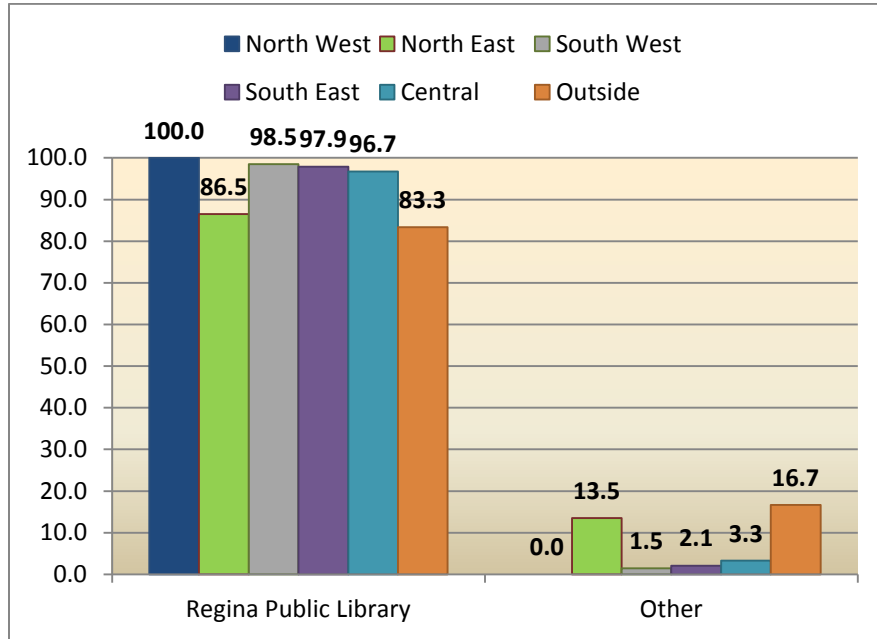


Statistically Significant

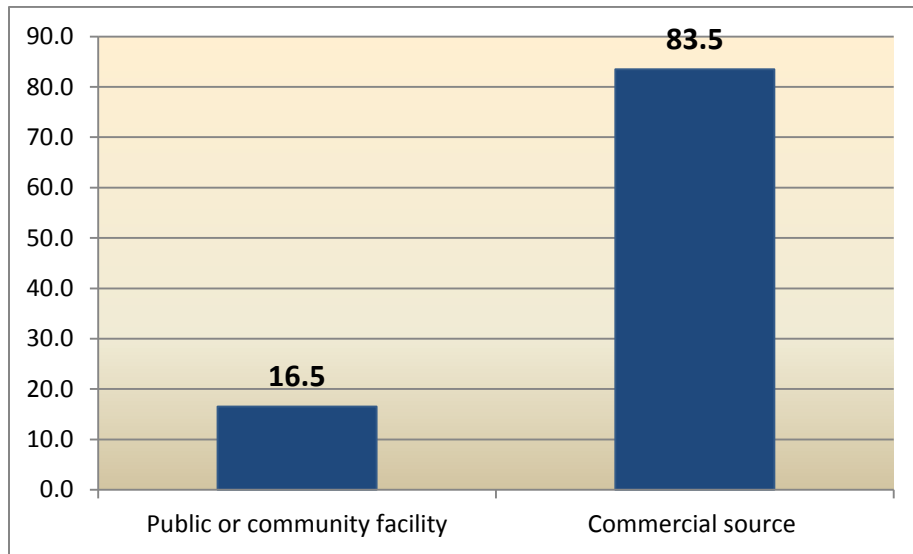
Gender



Residence Location

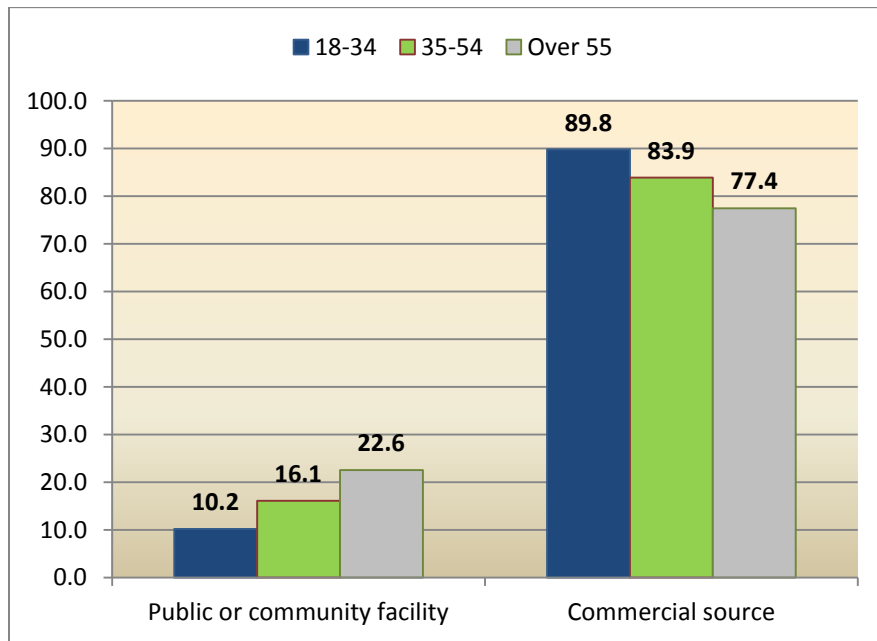


A2d. Where would you go first to get a magazine to read or to look up...

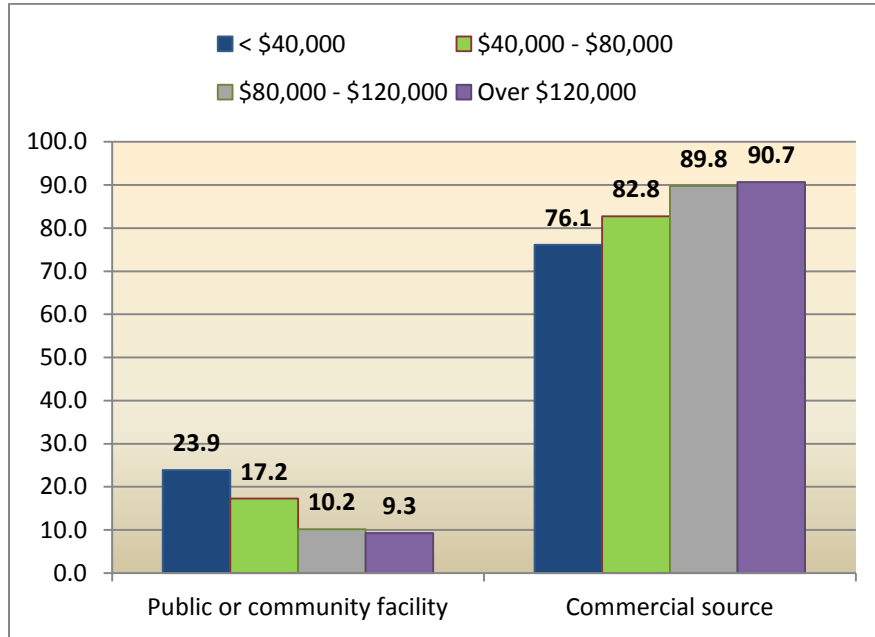


Statistically Significant

Age

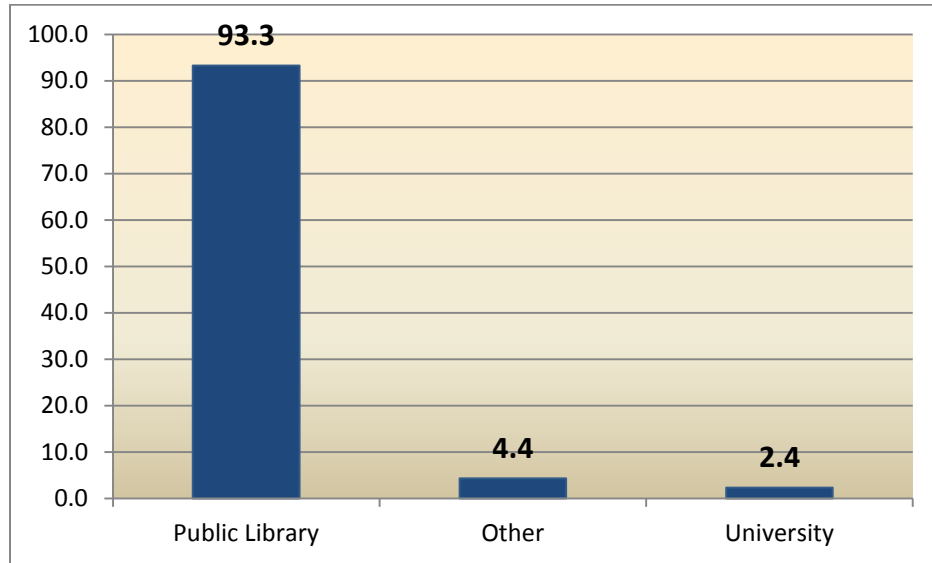


Income Level



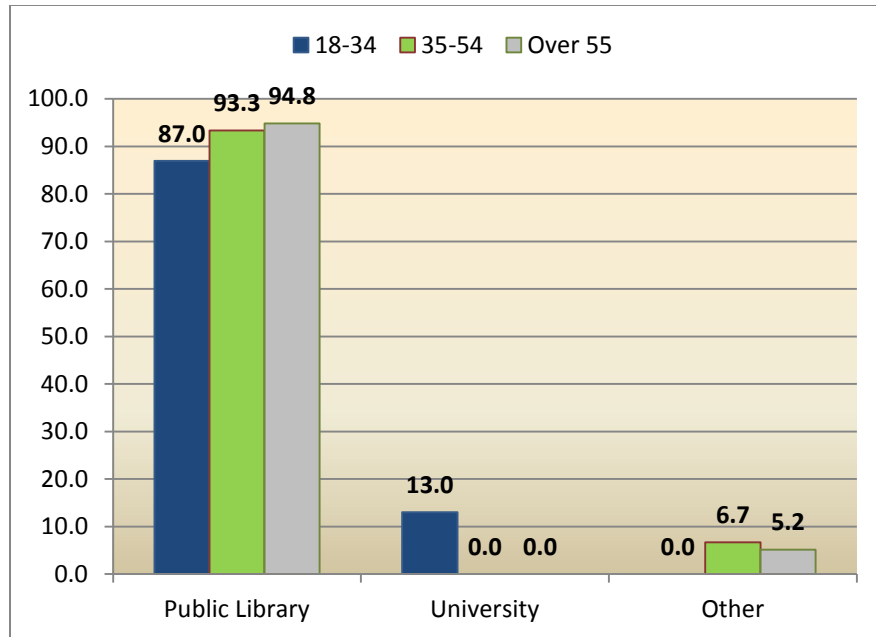
A2d1. Which particular public or community facility would you most likely contact?

Asked of the 16.5% who would first go to a public or community facility.

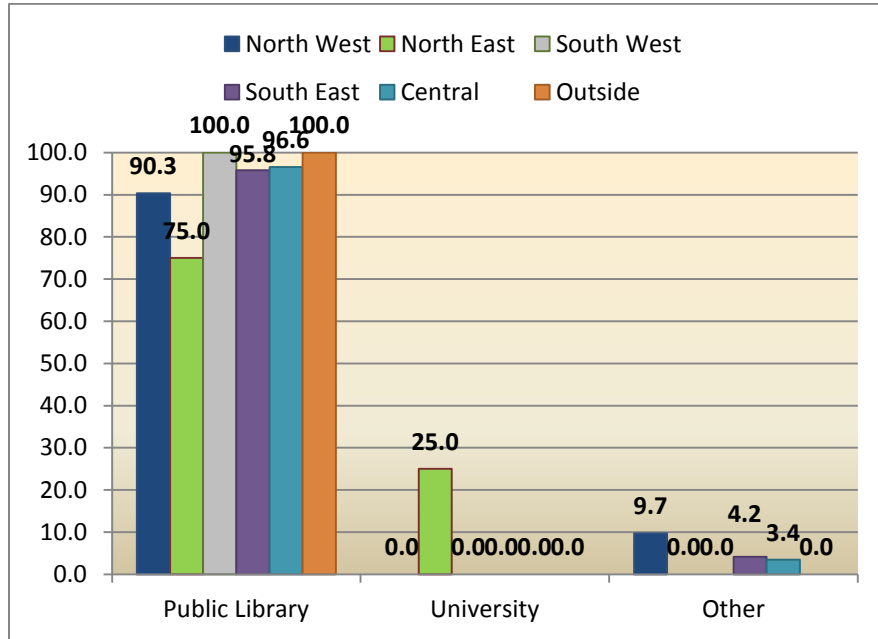


Statistically Significant

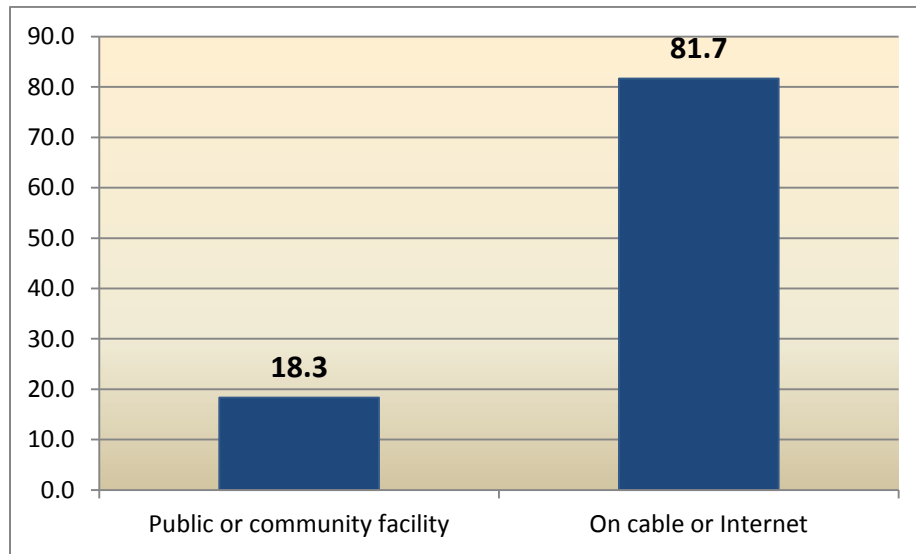
Age



Residence Location

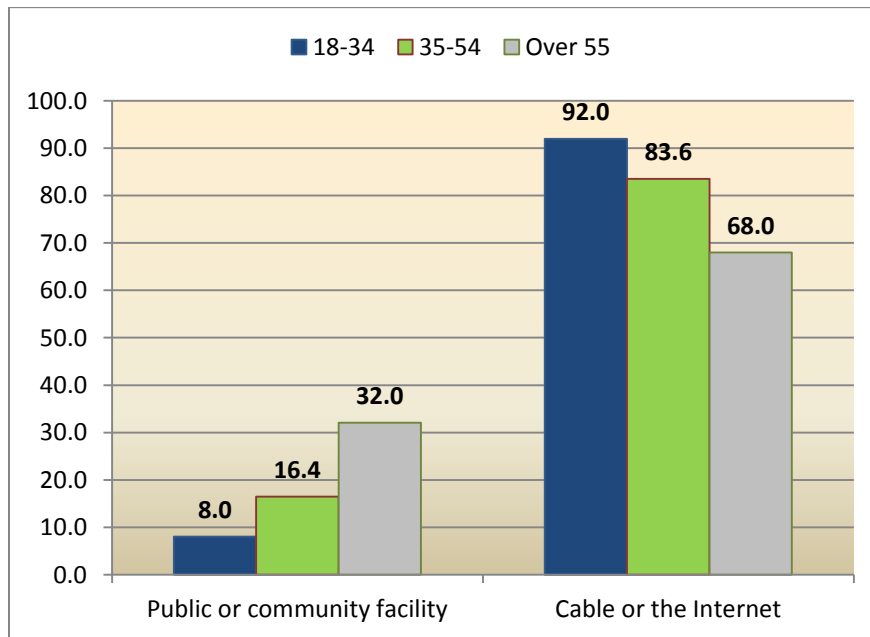


A2e. Where would you go first to get a video or DVD...

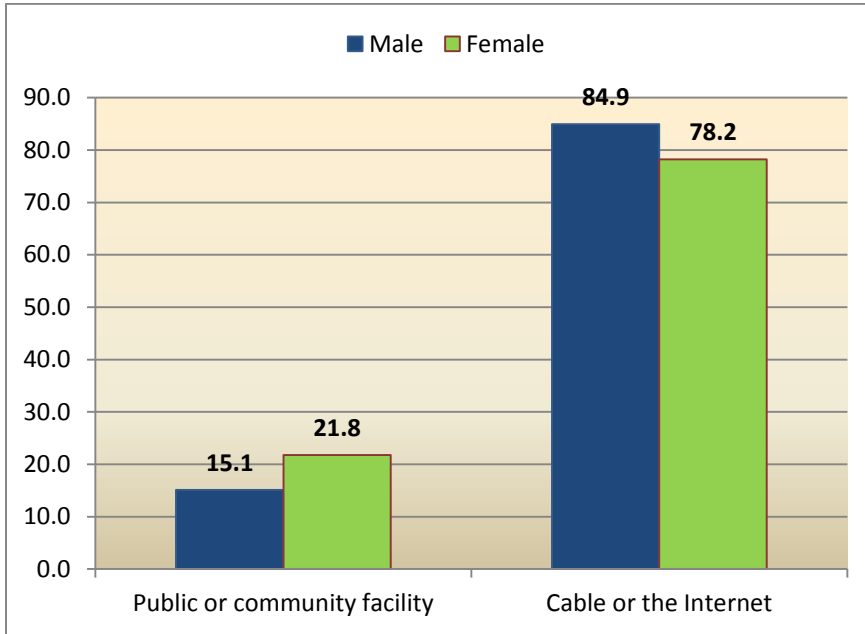


Statistically Significant

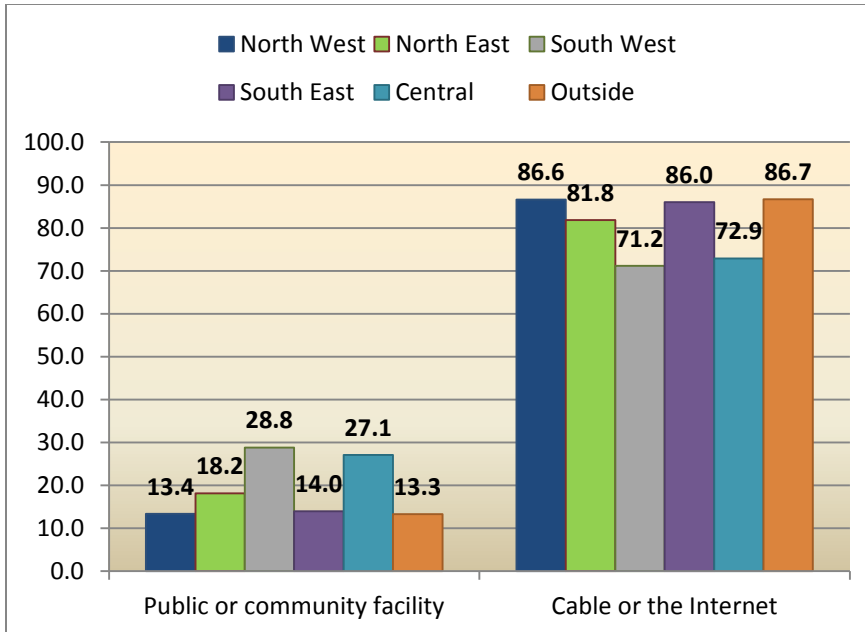
Age



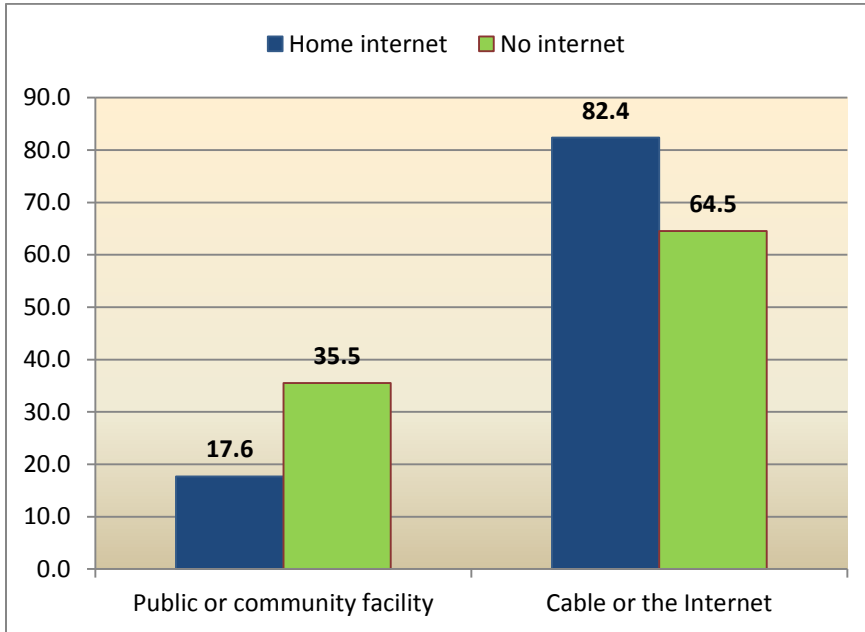
Gender



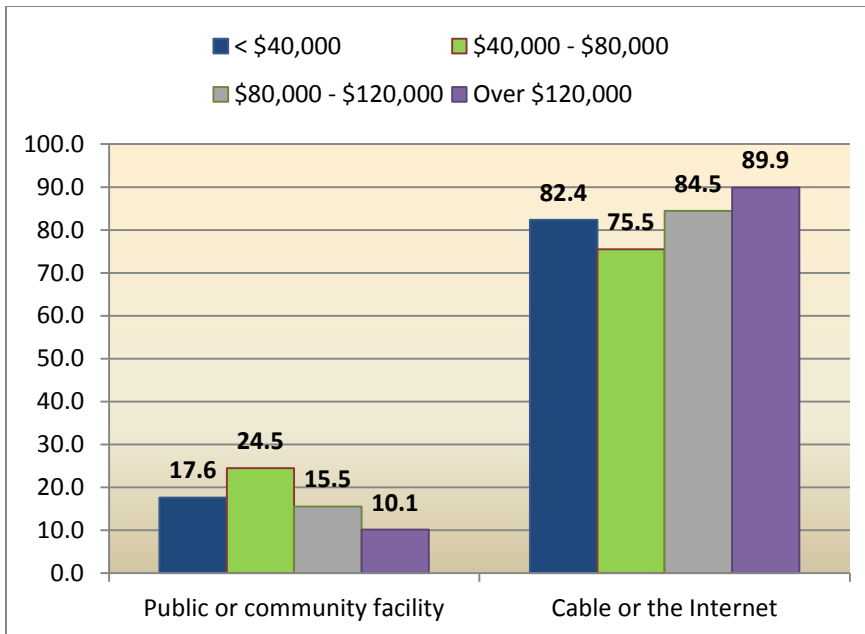
Residence Location



Home Internet

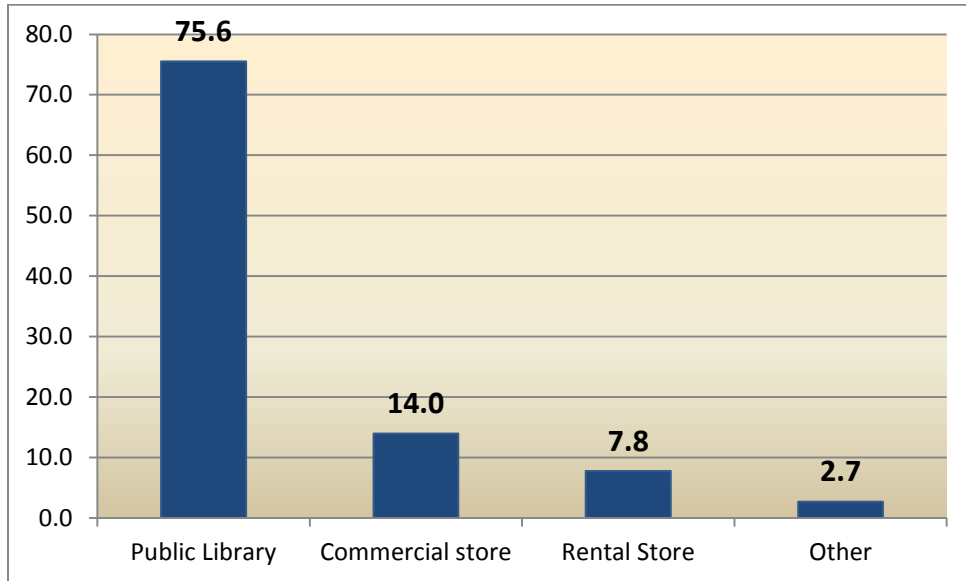


Income Level



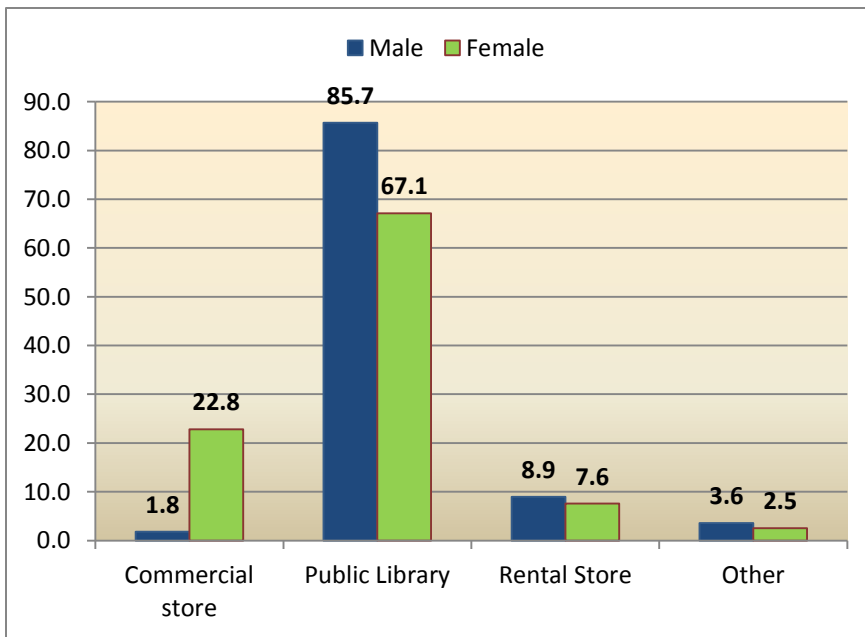
A2e1. Which particular public or community facility would you most likely contact?

Asked of the 18.3% who would first go to a public or community facility.

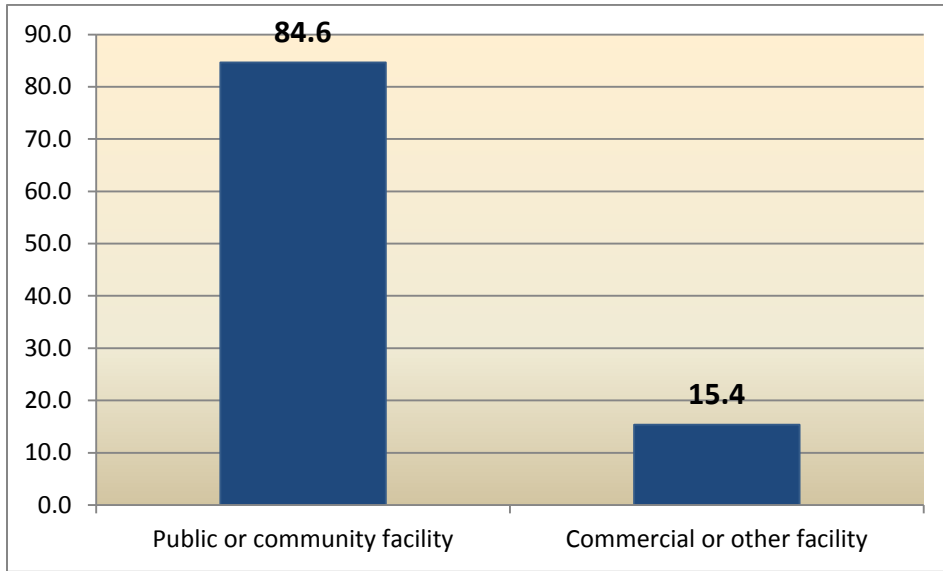


Statistically Significant

Gender

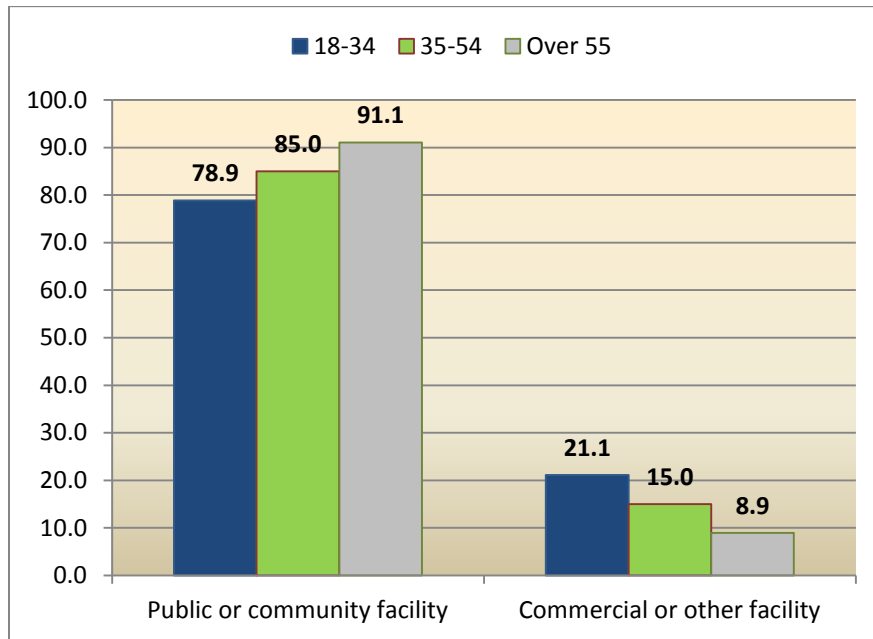


A2f. Where would you go first to study or do school work...

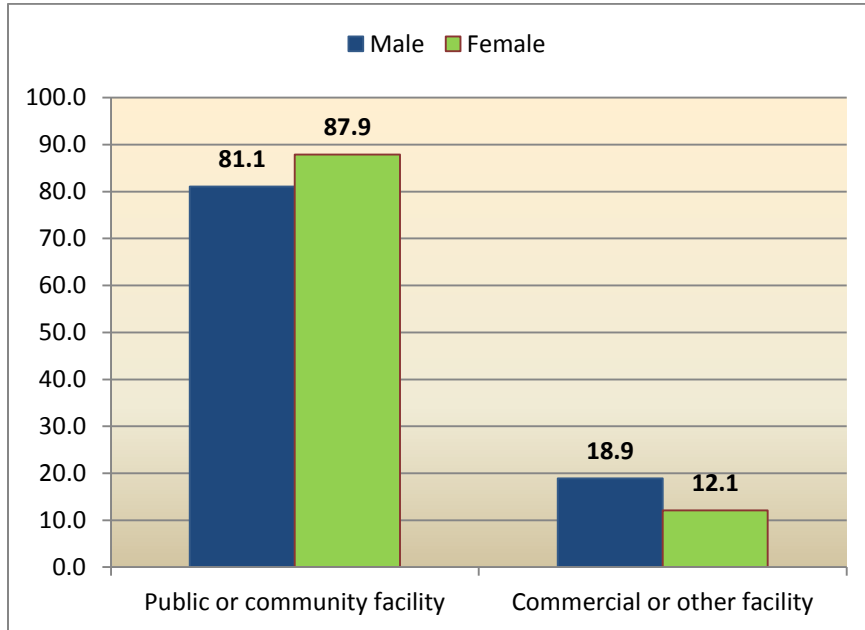


Statistically Significant

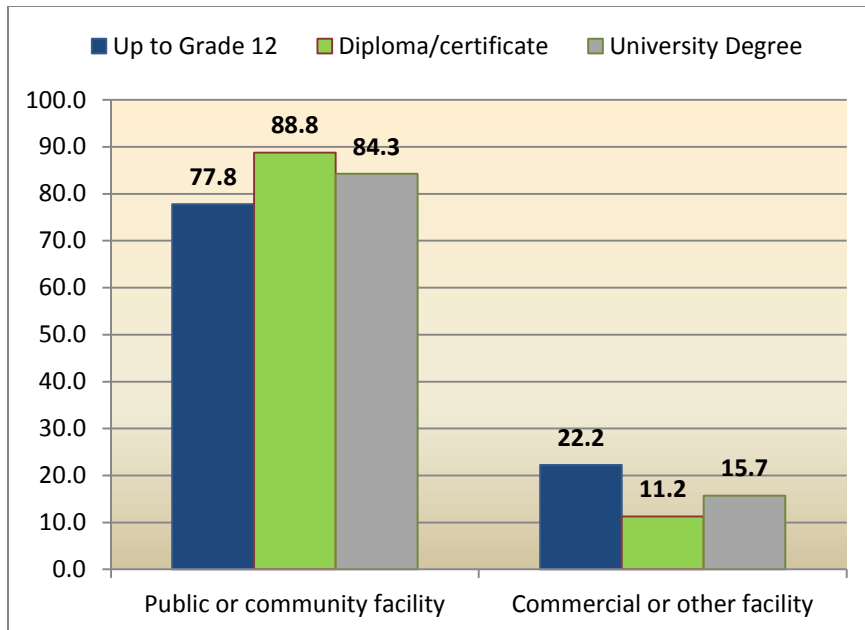
Age



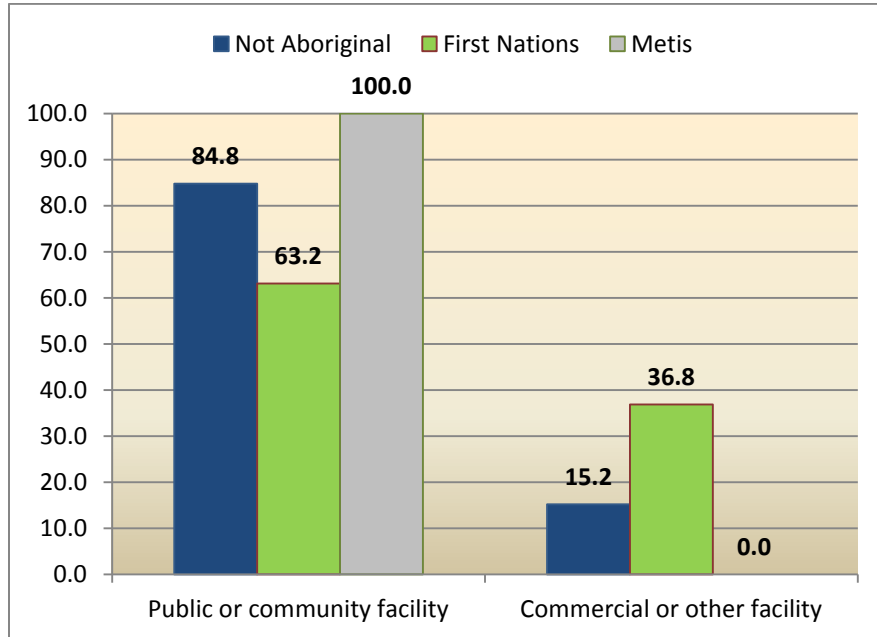
Gender



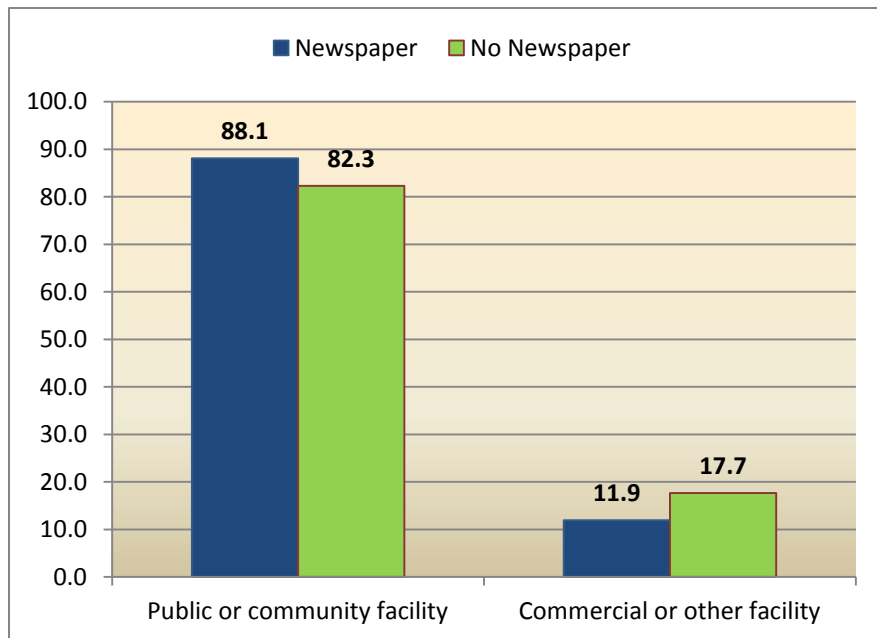
Education Level



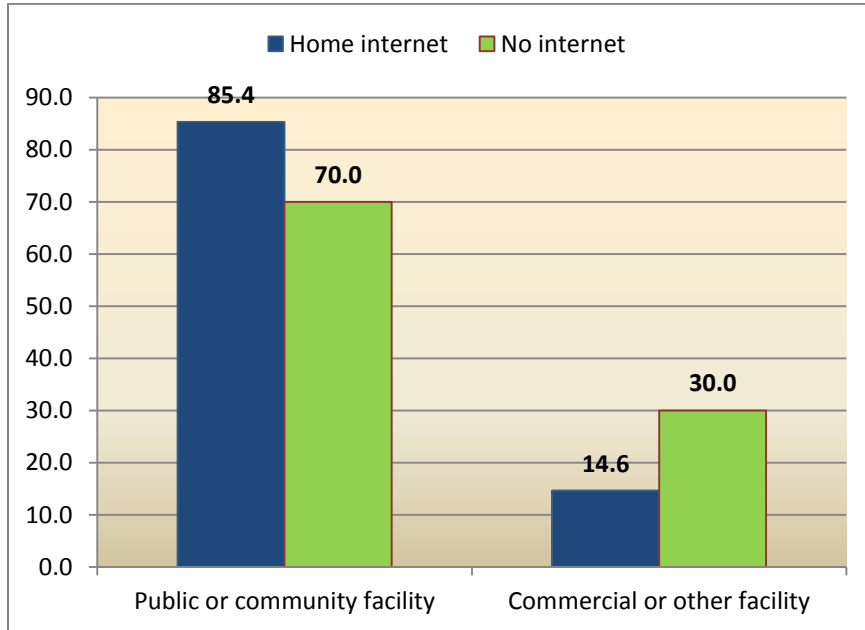
Aboriginal Status



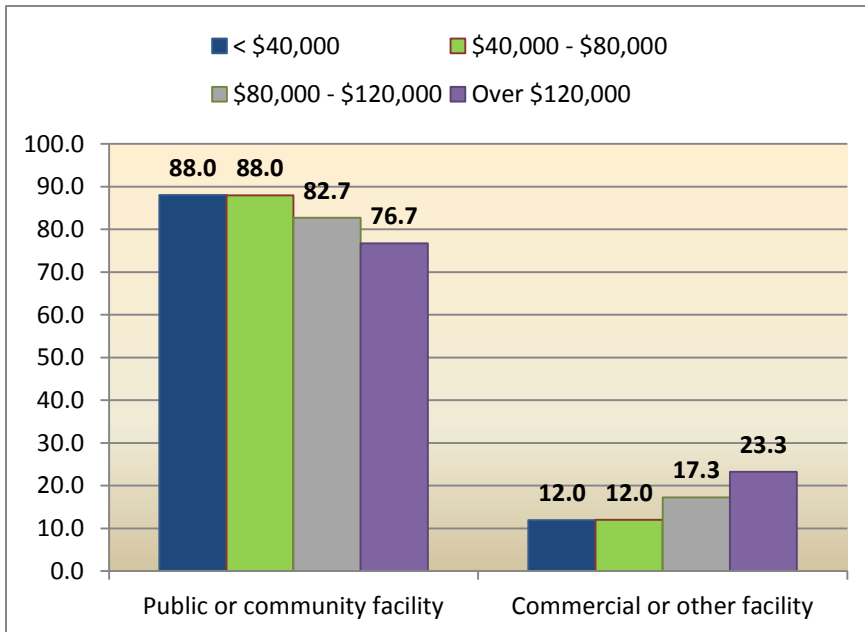
Home Newspaper



Home Internet

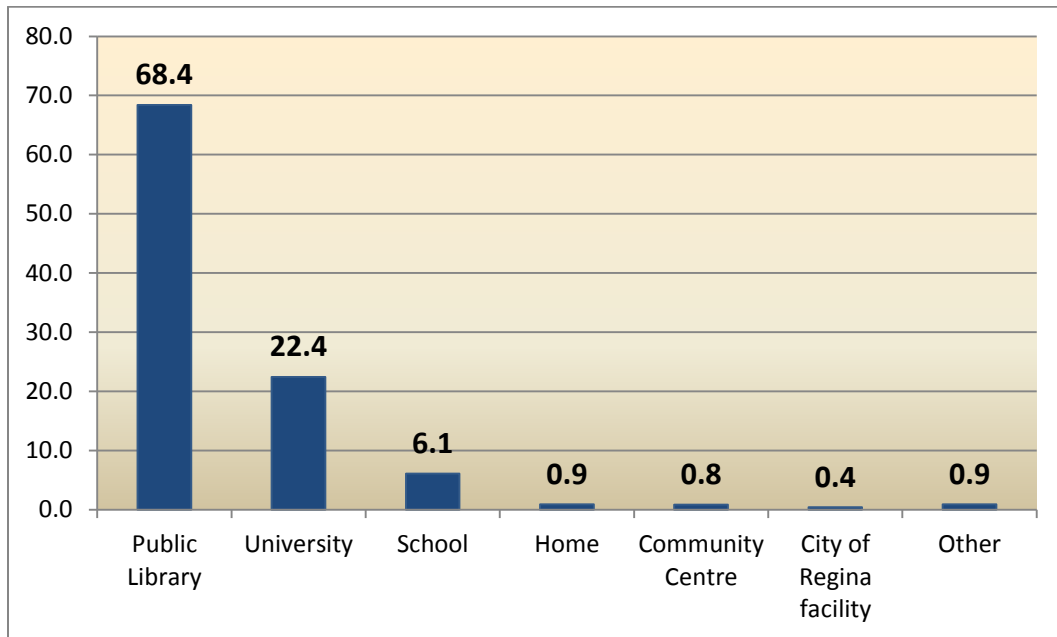


Income Level



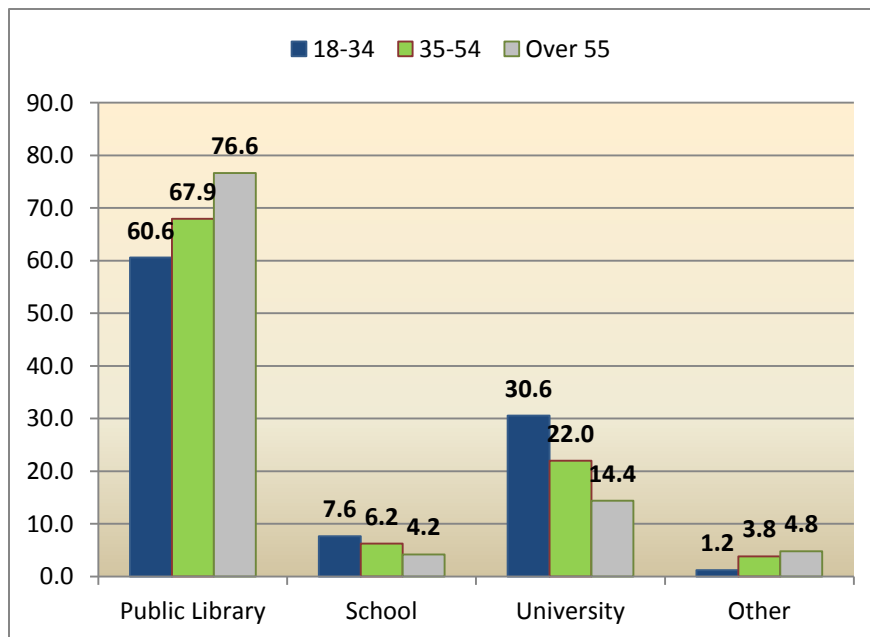
A2f1. Which particular public or community facility would you most likely contact?

Asked of the 84.6% who would first go to a public or community facility.

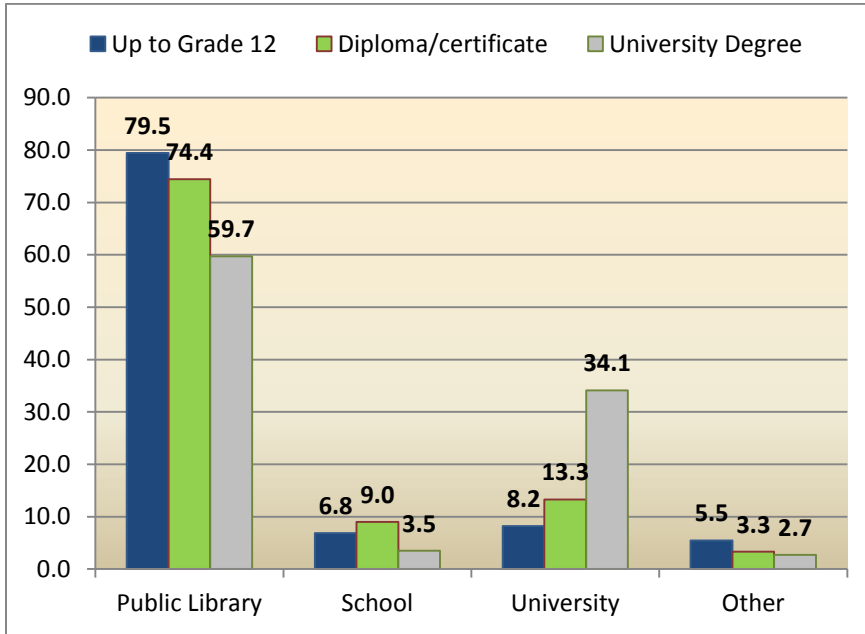


Statistically Significant

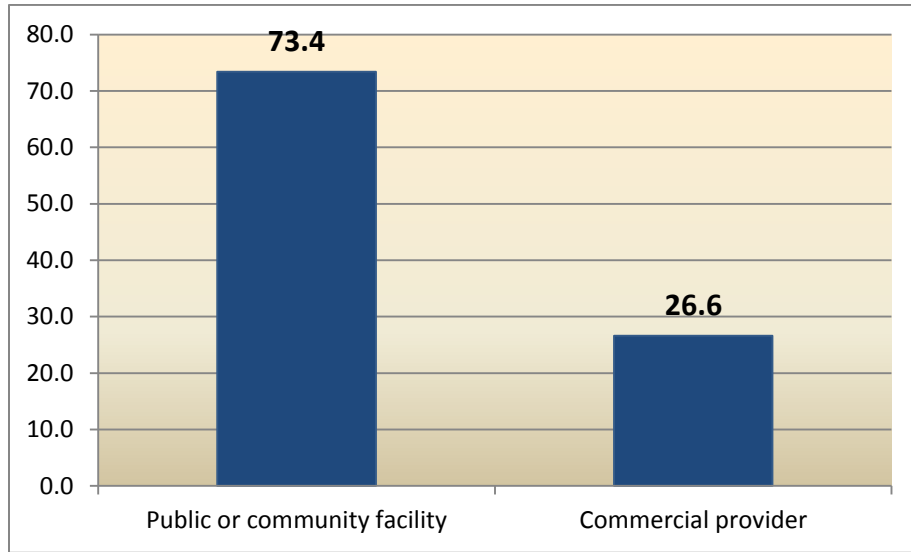
Age



Education Level

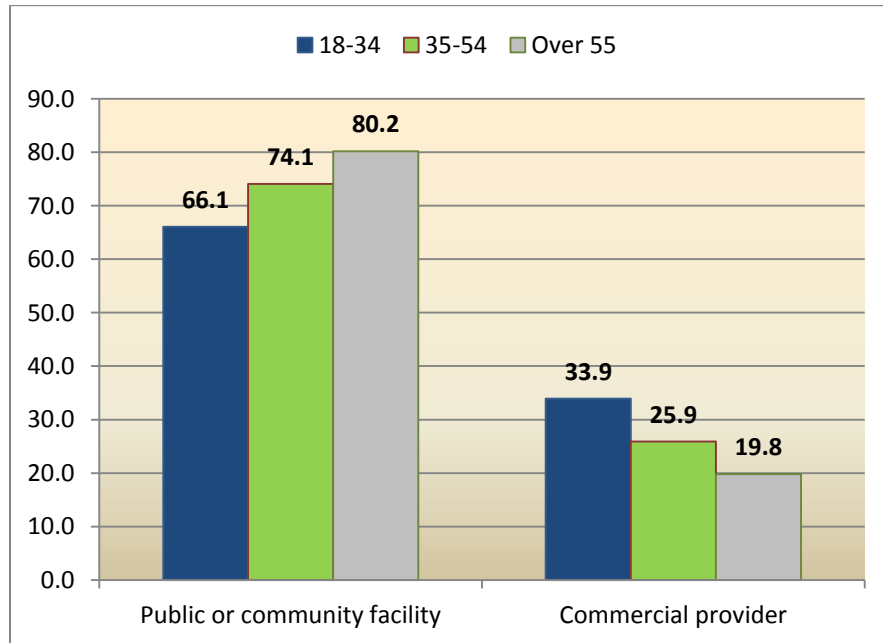


A2g. And where would you go first to take language training...

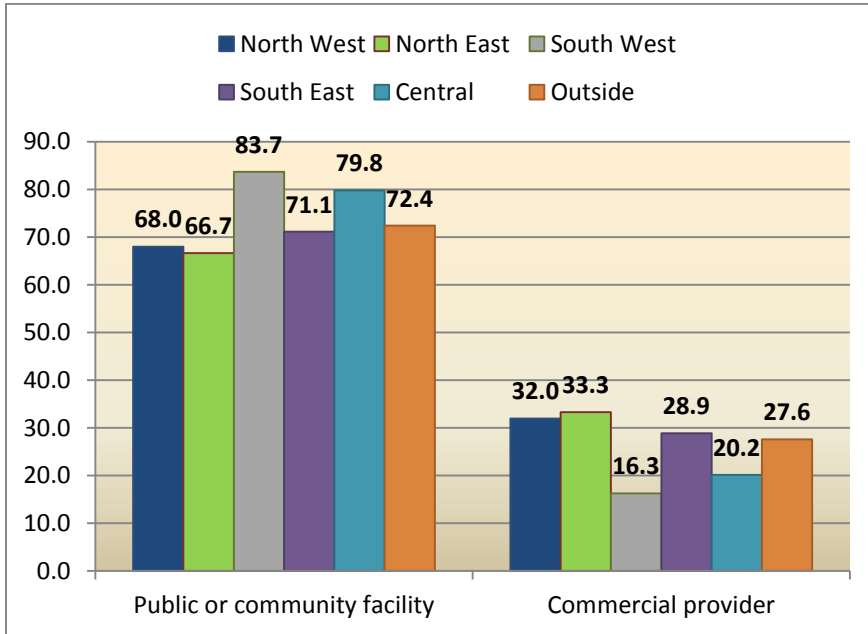


Statistically Significant

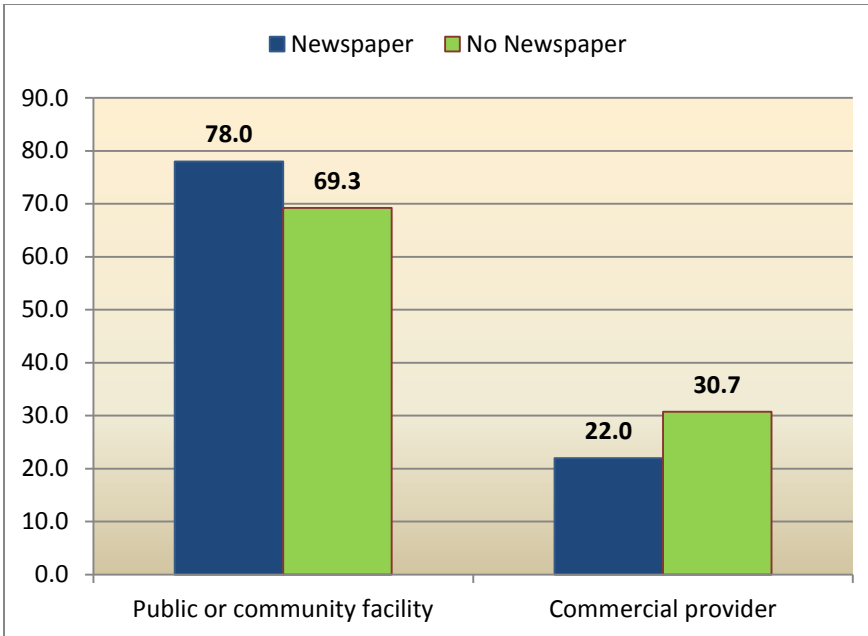
Age



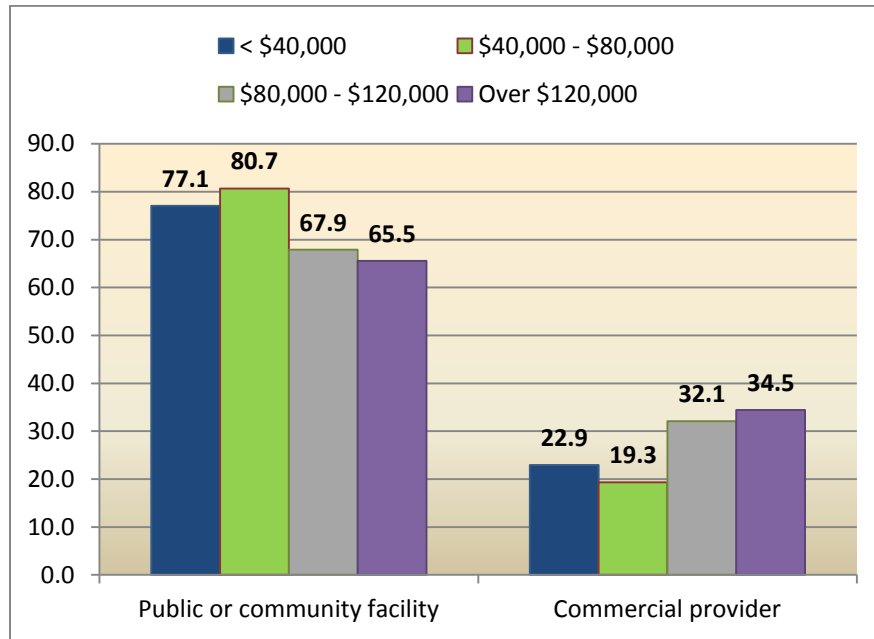
Residence Location



Home Newspaper

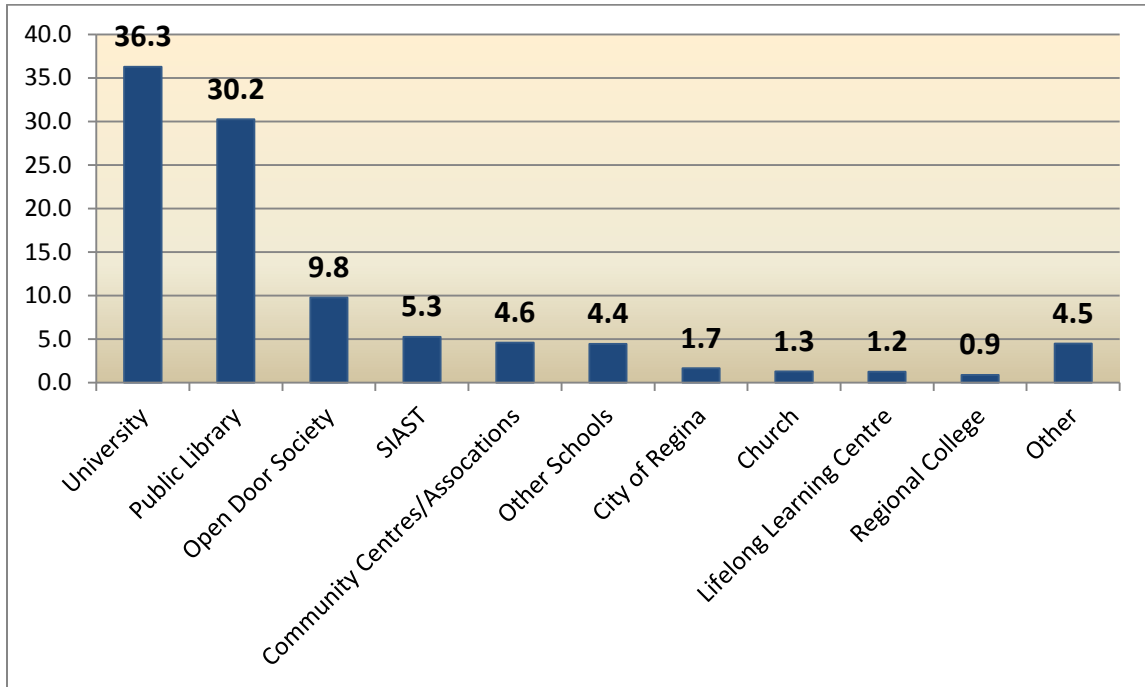


Income Level



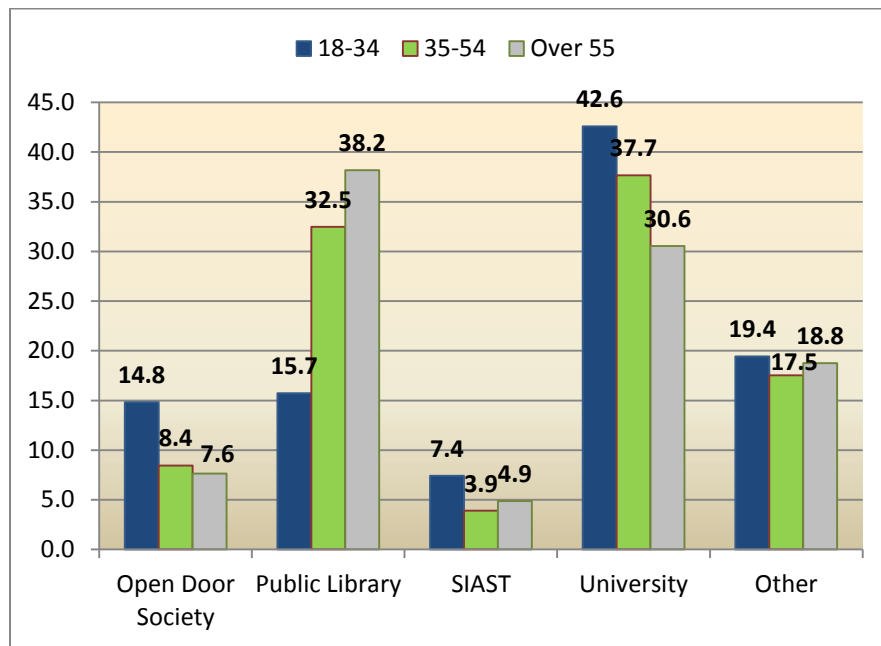
A2g1. Which particular public or community facility would you most likely contact?

Asked of the 73.4% who would first go to a public or community facility.

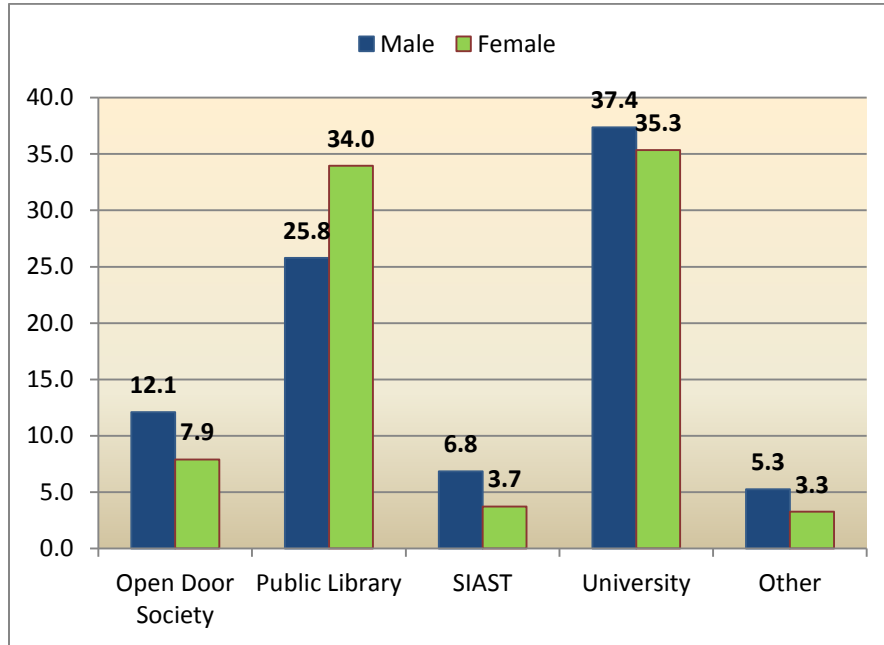


Statistically Significant

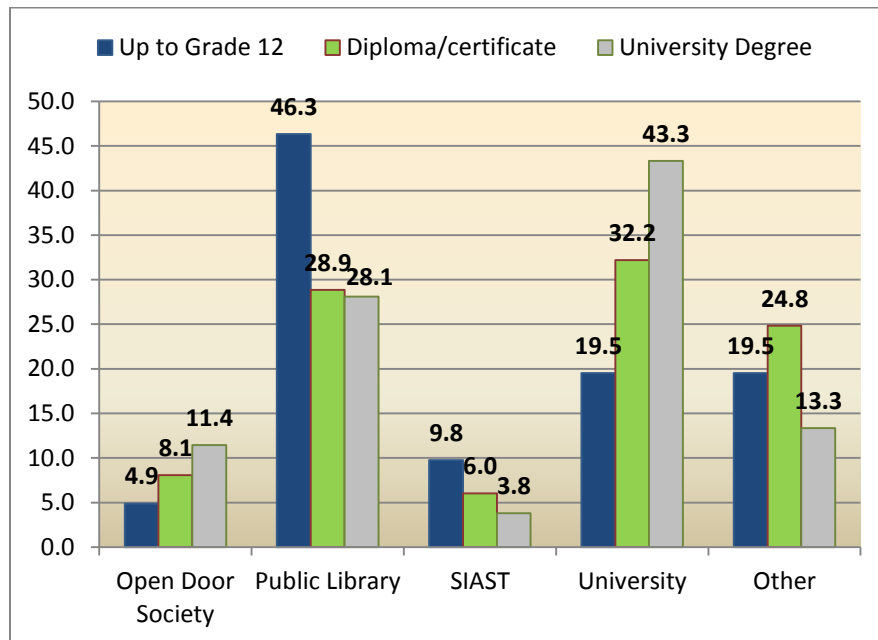
Age



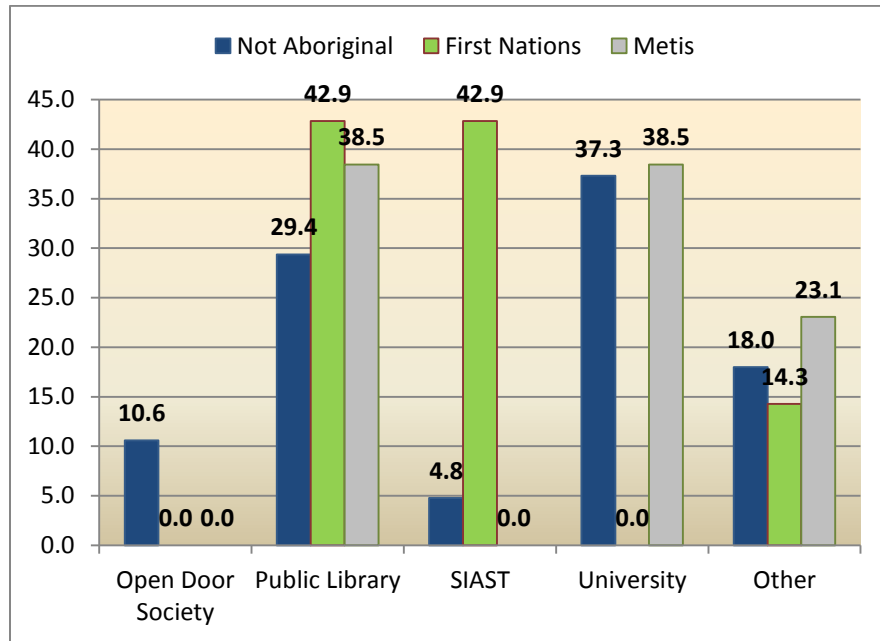
Gender



Education Level

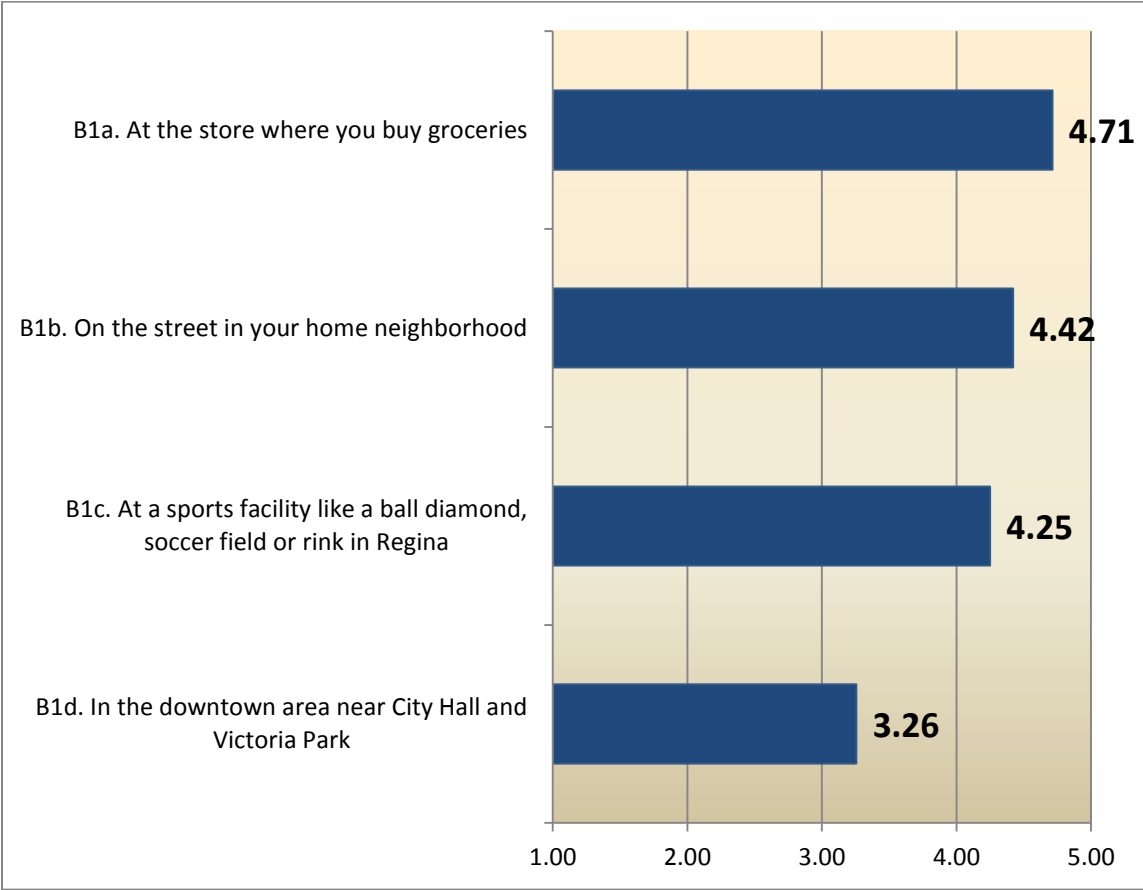


Aboriginal Status

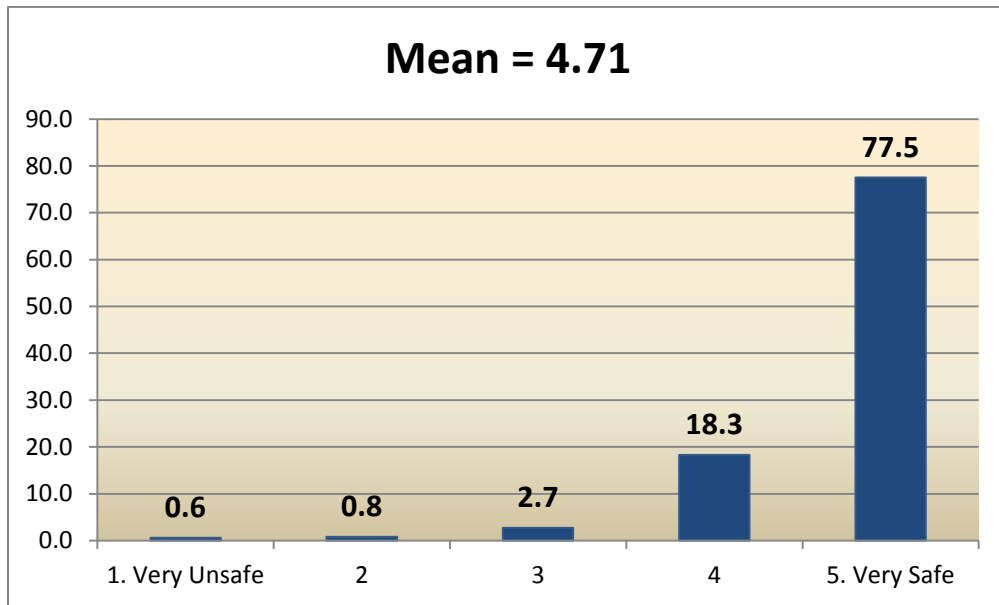


SECTION B: PERCEPTIONS OF RPL/CENTRAL LIBRARY

B1. How safe or unsafe do you feel when you are in the following locations? Pick a number on the 1-5 scale, from 1 for Very Unsafe to 5 for Very Safe.

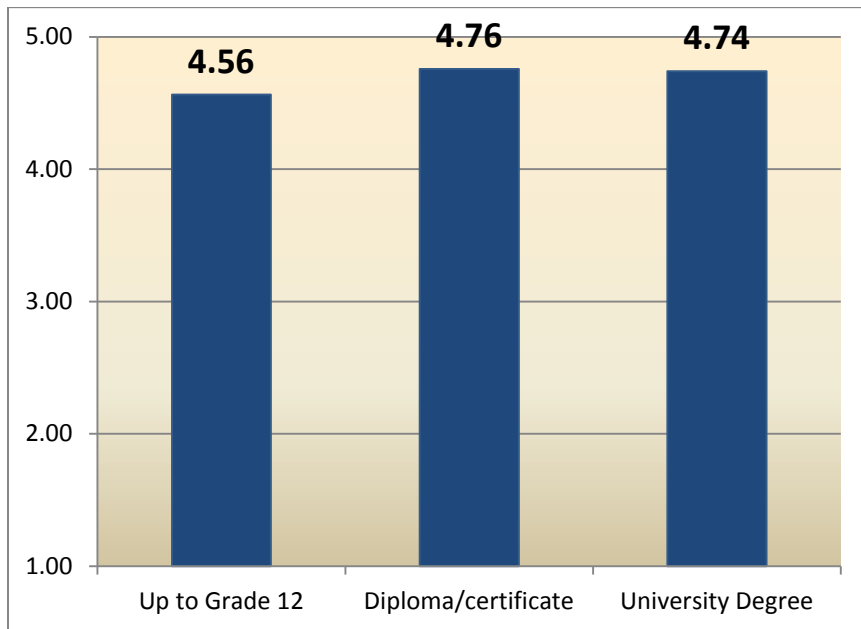


B1a. At the store where you buy groceries

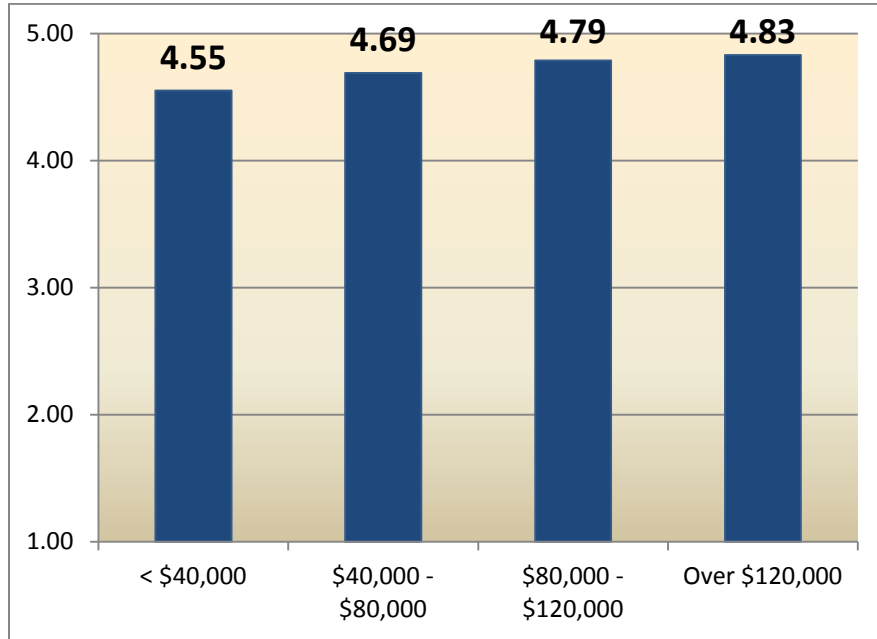


Statistically Significant

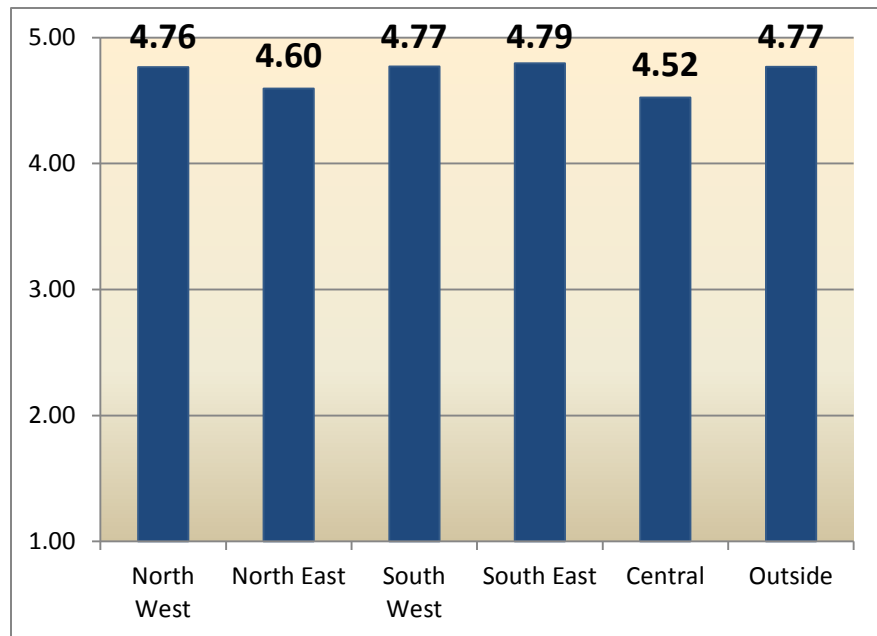
Age



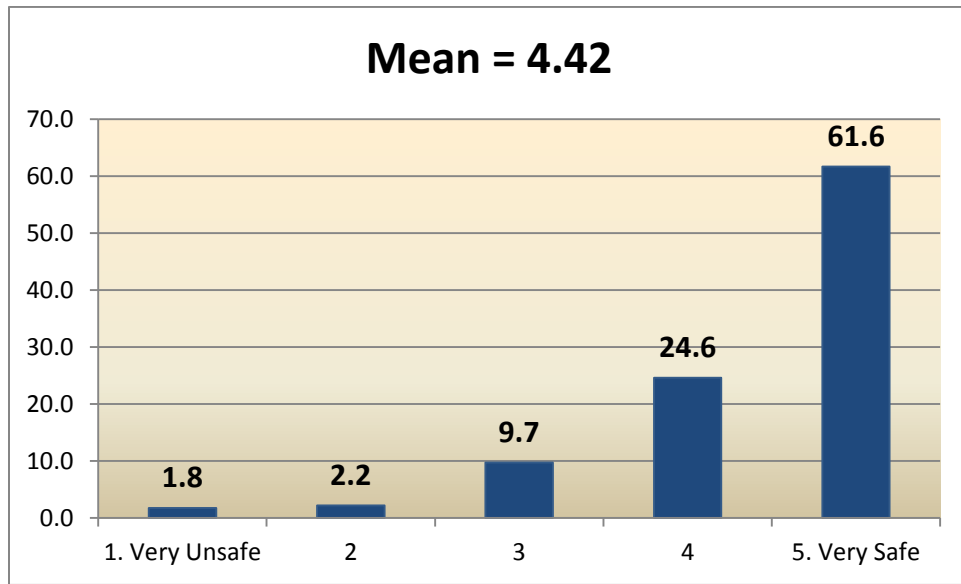
Income Level



Residence Location

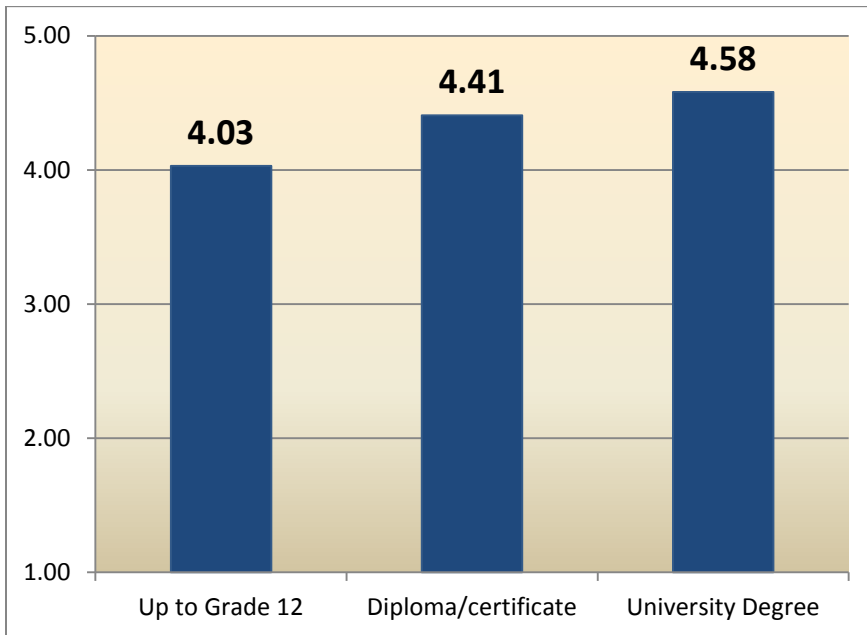


B1b. On the street in your home neighborhood

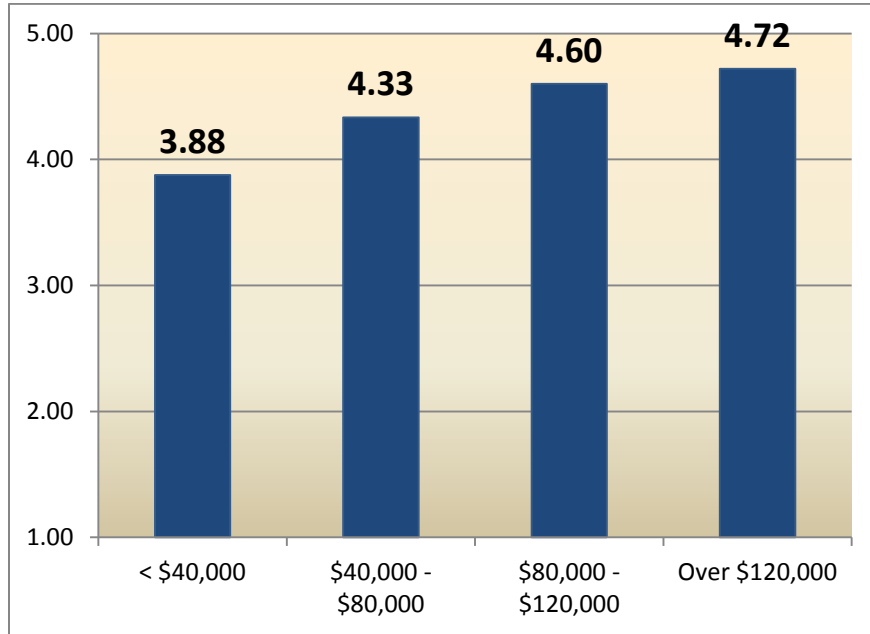


Statistically Significant

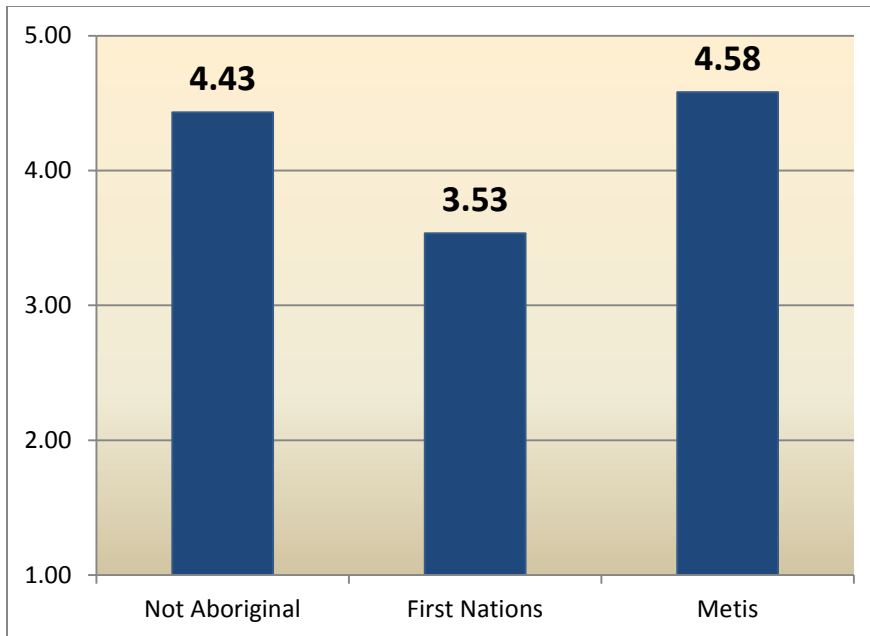
Education Level



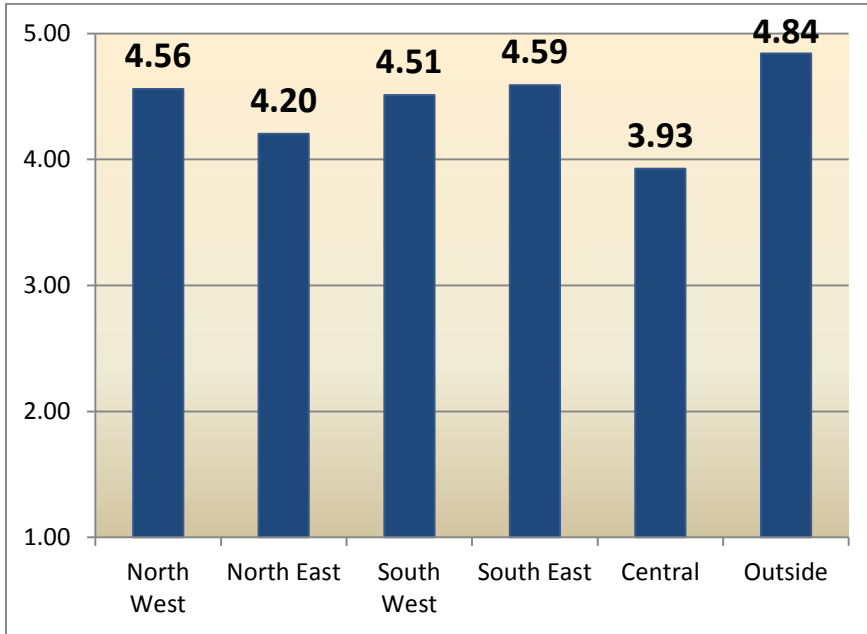
Income Level



Aboriginal Status



Residence Location



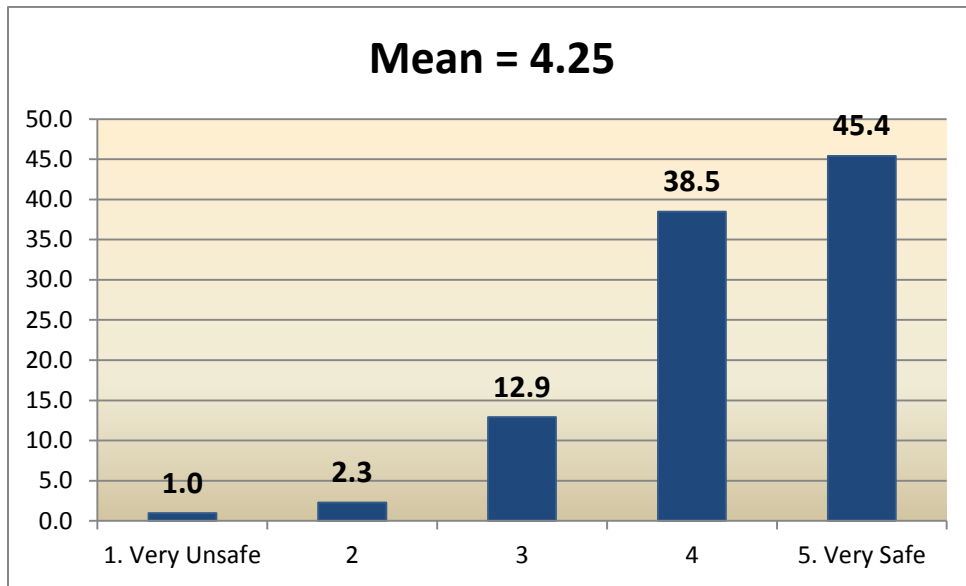
Home Newspaper

Those with a newspaper delivered to their home (4.50) are more likely to feel safe than others (4.34).

Home Internet

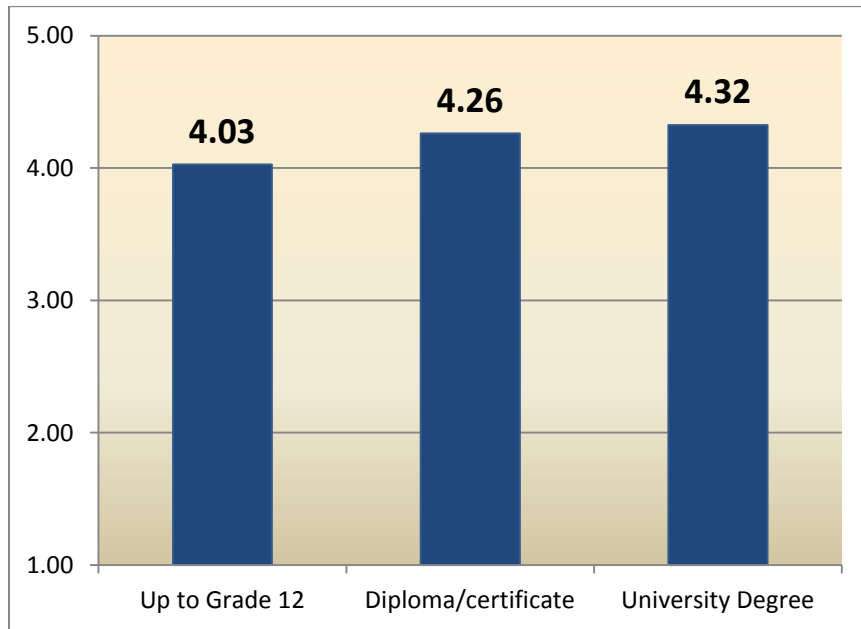
Those with internet at home (4.45) are more likely to feel safe than others (3.90).

B1c. At a sports facility like a ball diamond, soccer field or rink in Regina

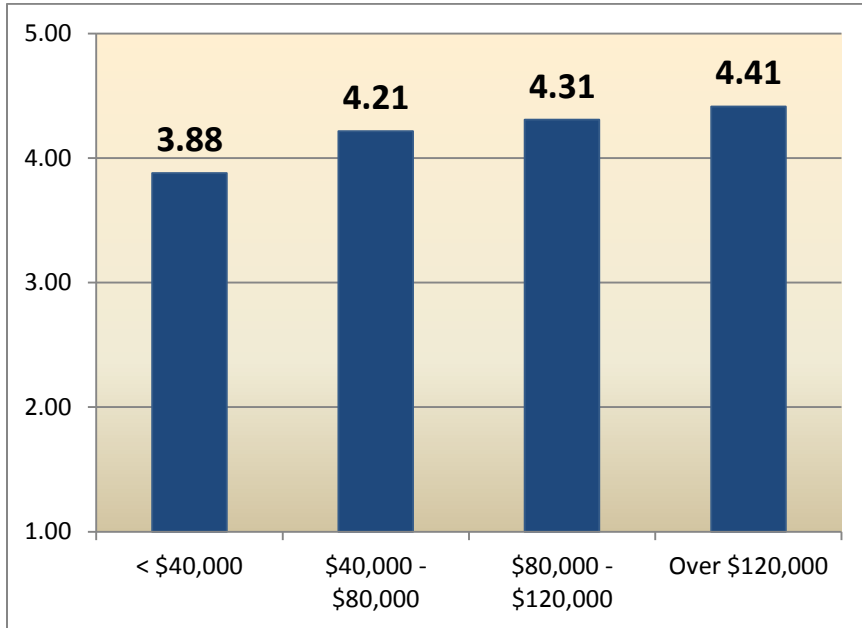


Statistically Significant

Education Level



Income Level



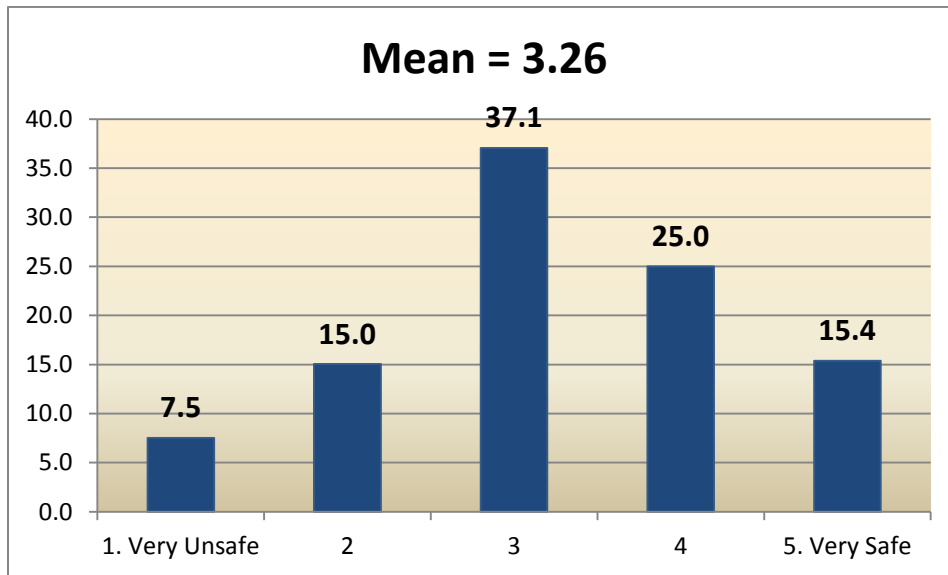
Home Newspaper

Those with a newspaper delivered to their home (4.38) are more likely to feel safe than others (4.12).

Home Internet

Those with internet at home (4.27) are more likely to feel safe than others (3.87).

B1d. In the downtown area near City Hall and Victoria Park

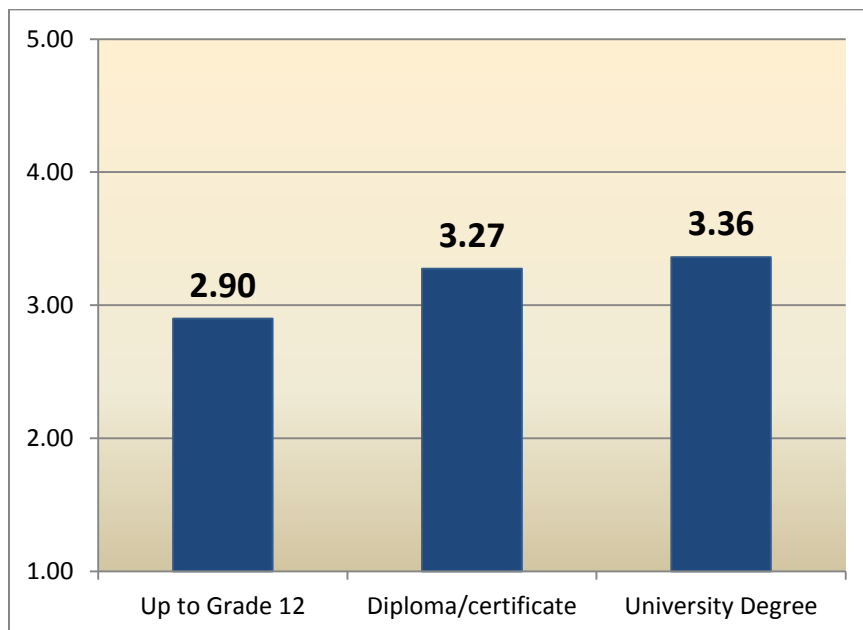


Statistically Significant

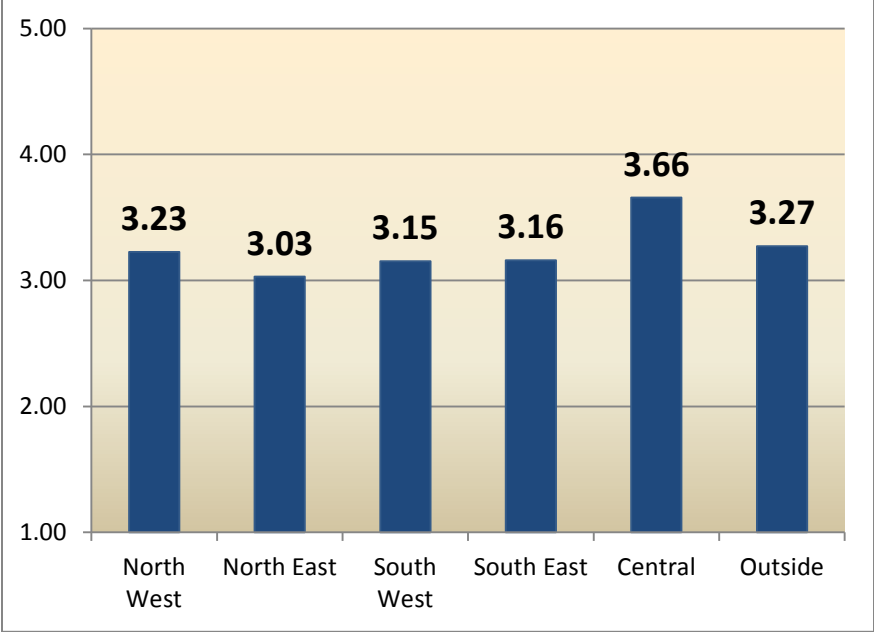
Gender

Males (3.40) are more likely than females (3.13) to feel safe downtown.

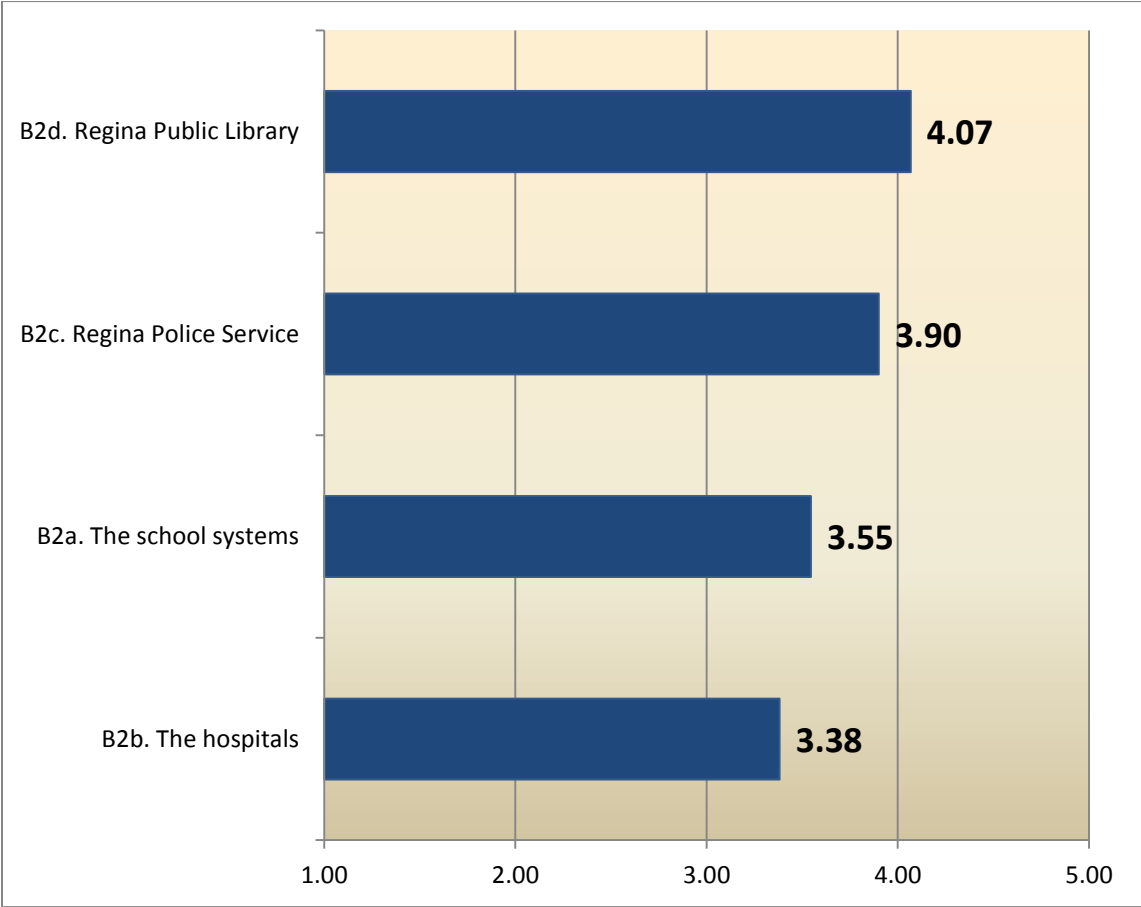
Education Level



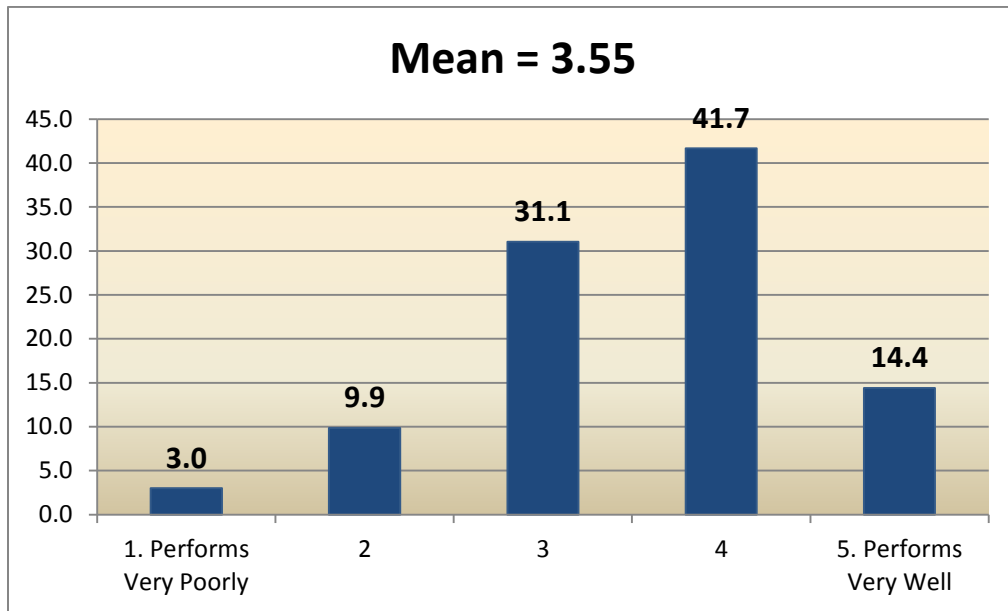
Residence Location



B2. I am going to read a list of public organizations like the police, schools, and hospitals. Rate how well you think each organization performs by picking a number on the scale from 1-5, from 1 for the lowest rating, meaning it performs very poorly, up to 5 for the top rating, meaning it performs very well. How would you rate...

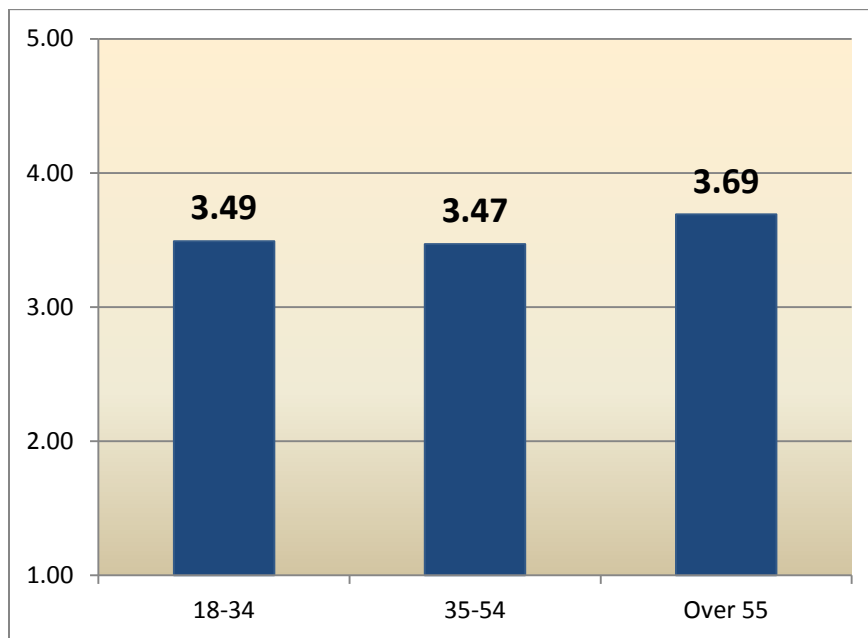


B2a. The school systems



Statistically Significant

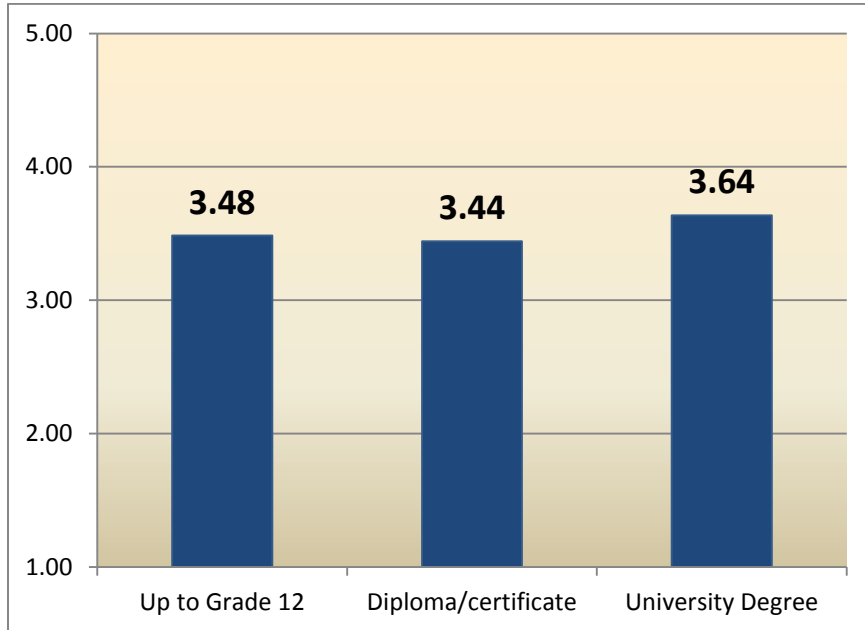
Age



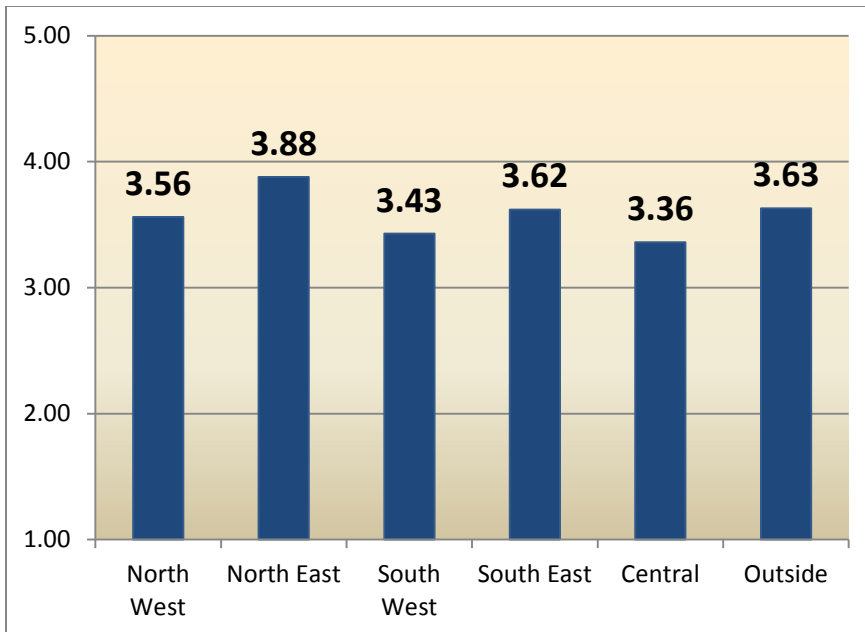
Gender

Females (3.68) give a higher rating than males (3.42).

Education Level



Residence Location



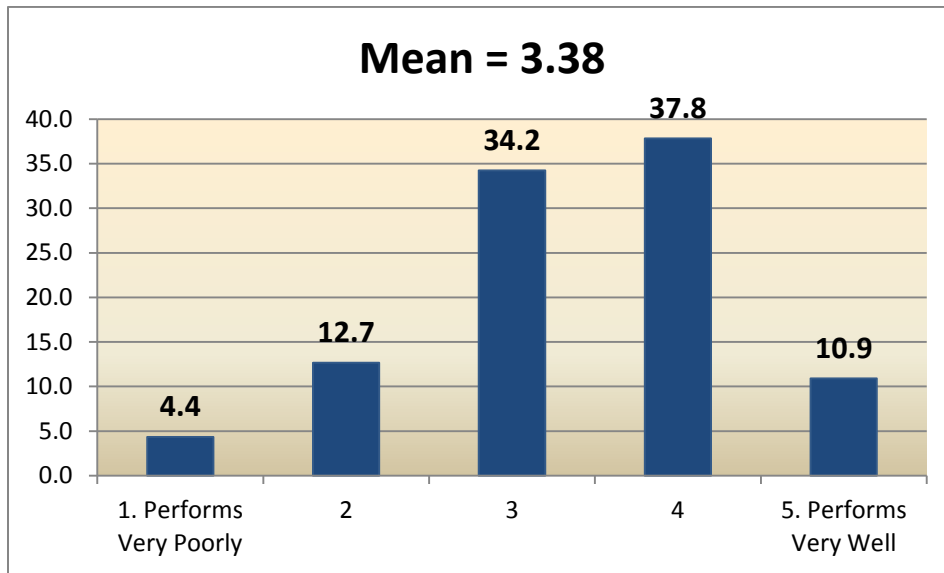
Home Newspaper

Those with a newspaper delivered to their home (3.66) give a higher rating than others (3.43).

Business Owners

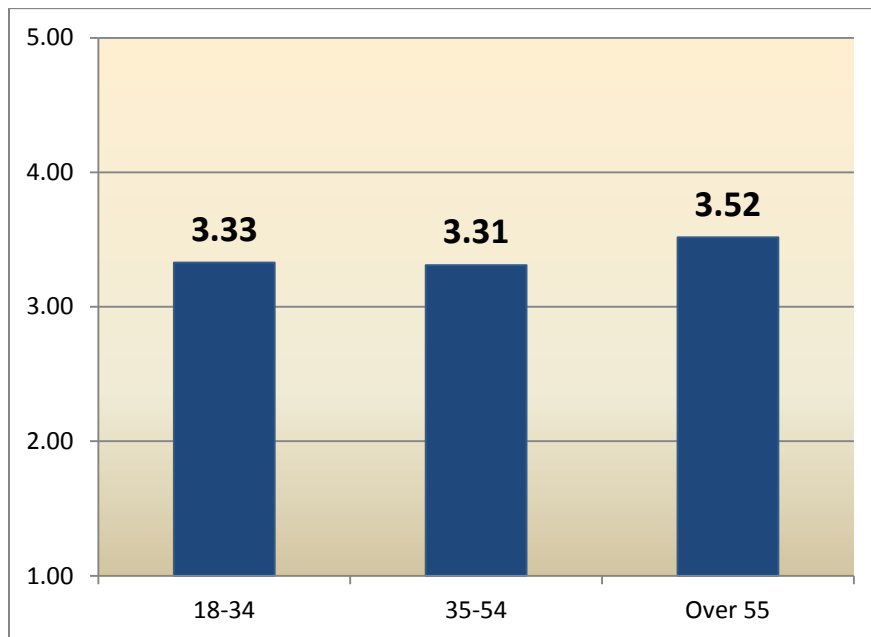
Those who don't own a business (3.60) give a higher rating than those who own or are thinking of owning a business (3.39).

B2b. The hospitals

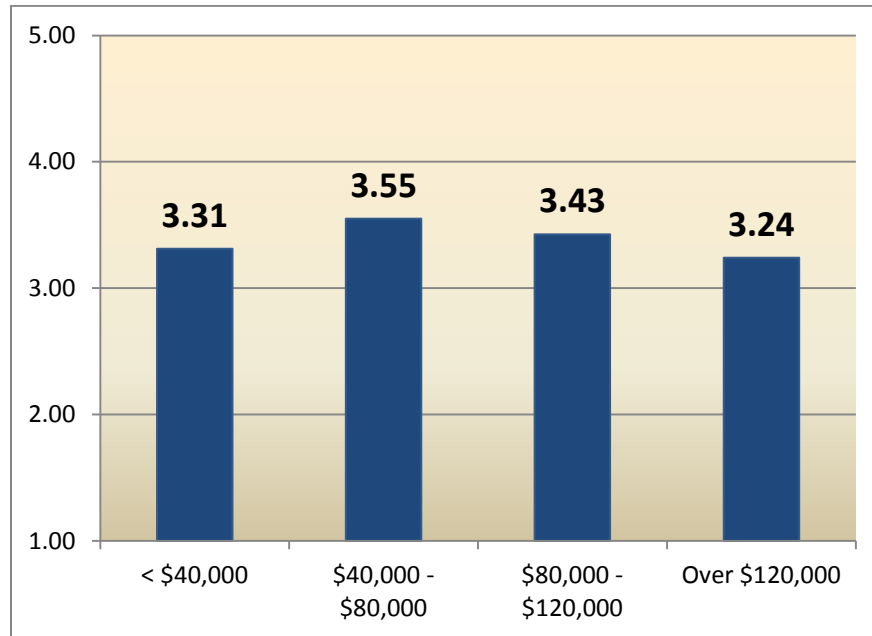


Statistically Significant

Age



Income Level



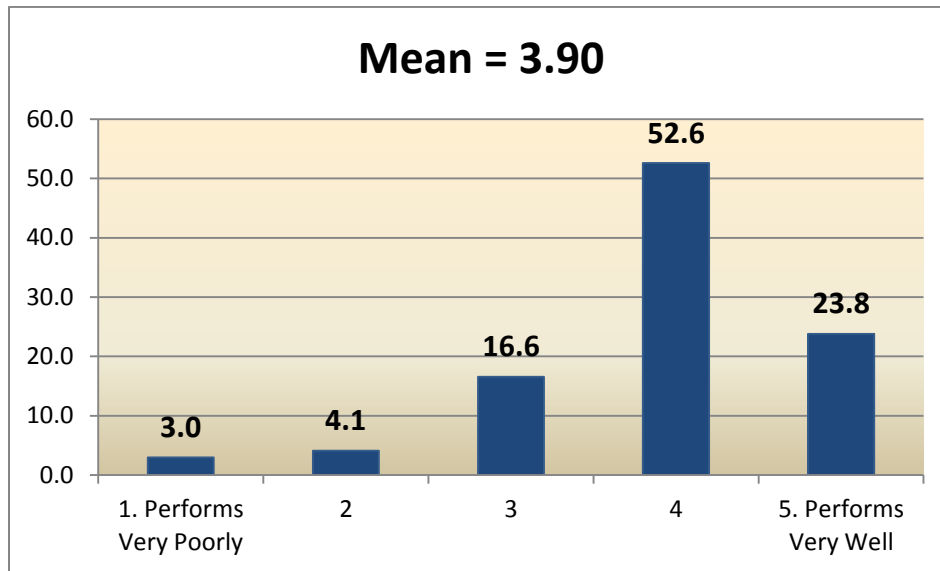
Home Newspaper

Those with a newspaper delivered to their home (3.45) give a higher rating than others (3.31).

Business Owners

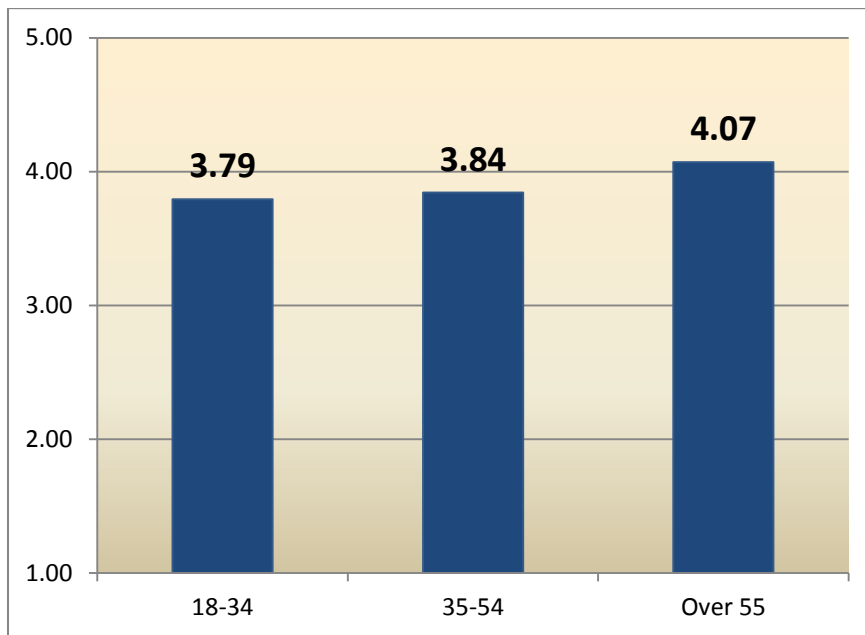
Those who don't own a business (3.45) give a higher rating than those who own or are thinking of owning a business (3.12).

B2c. Regina Police Service



Statistically Significant

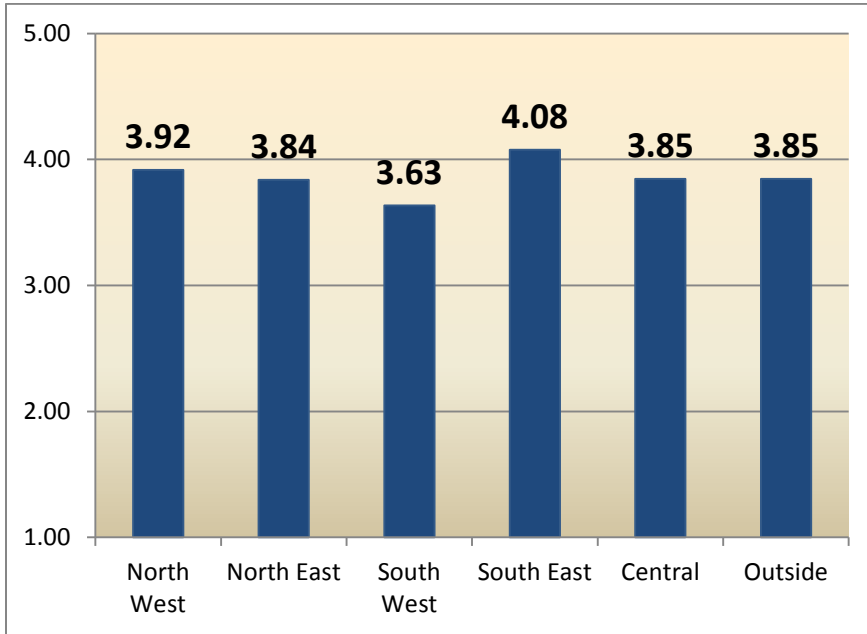
Age



Gender

Females (4.02) give a higher rating than males (3.78).

Residence Location



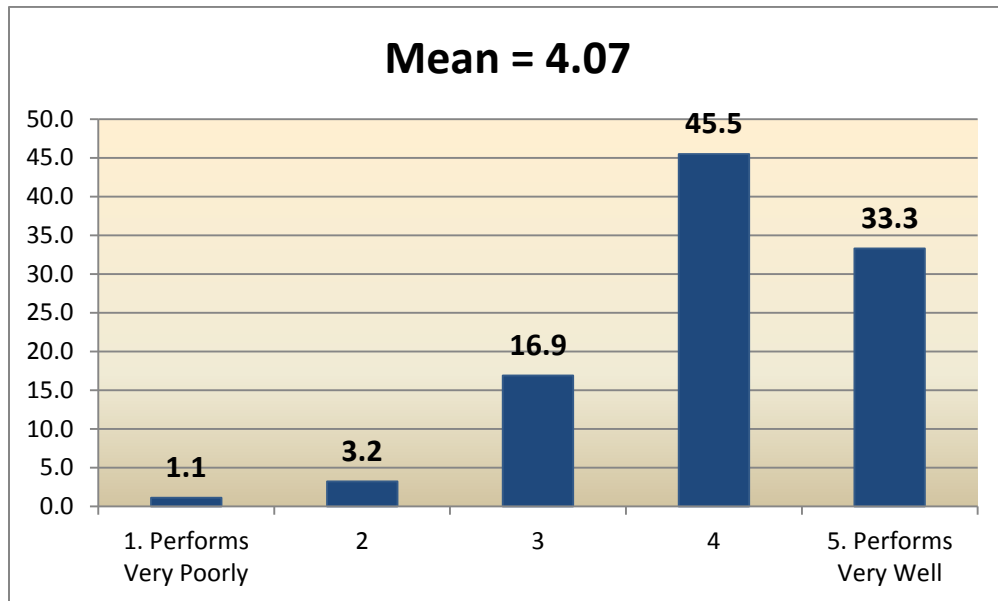
Home Newspaper

Those with a newspaper delivered to their home (4.04) give a higher rating than others (3.76).

Business Owners

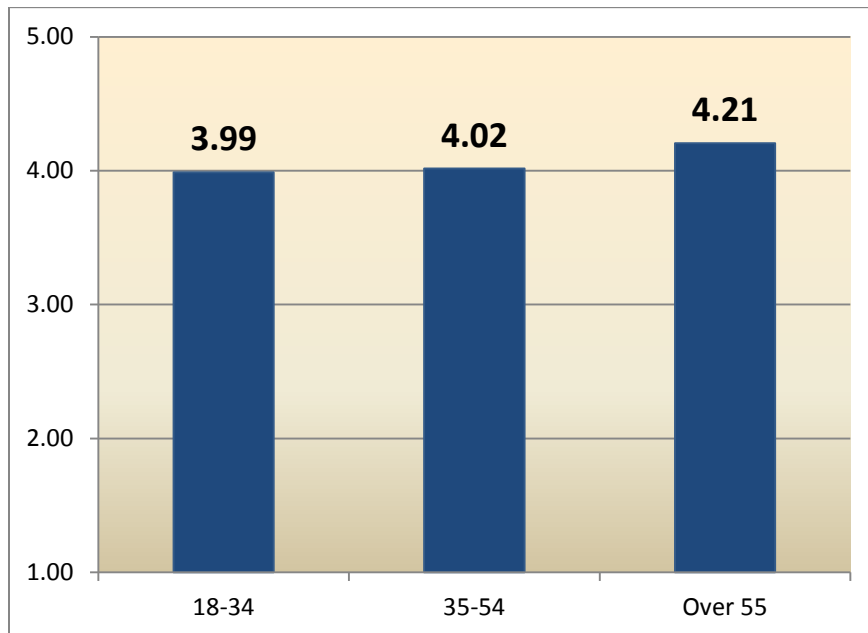
Those who don't own a business (3.95) give a higher rating than those who own or are thinking of owning a business (3.71).

B2d. Regina Public Library



Statistically Significant

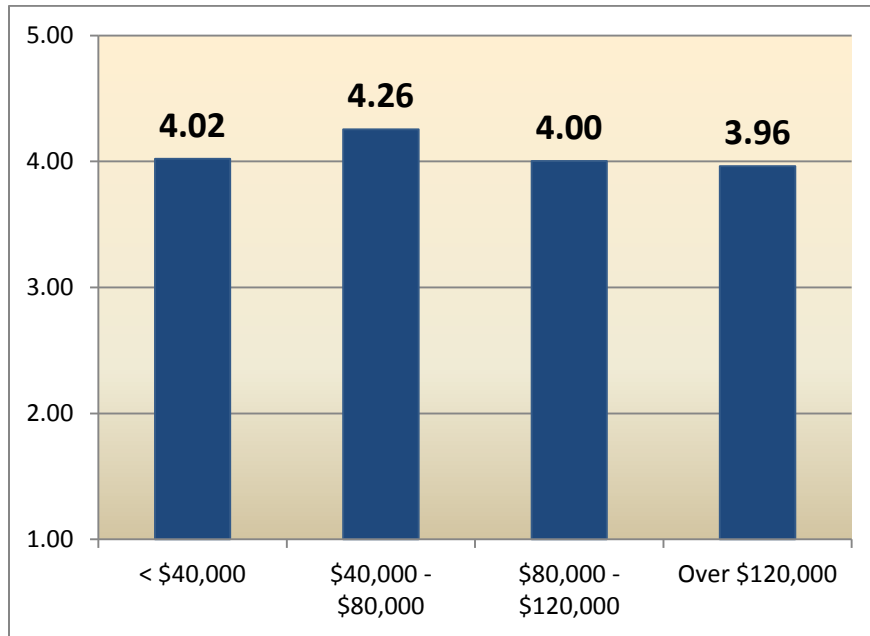
Age



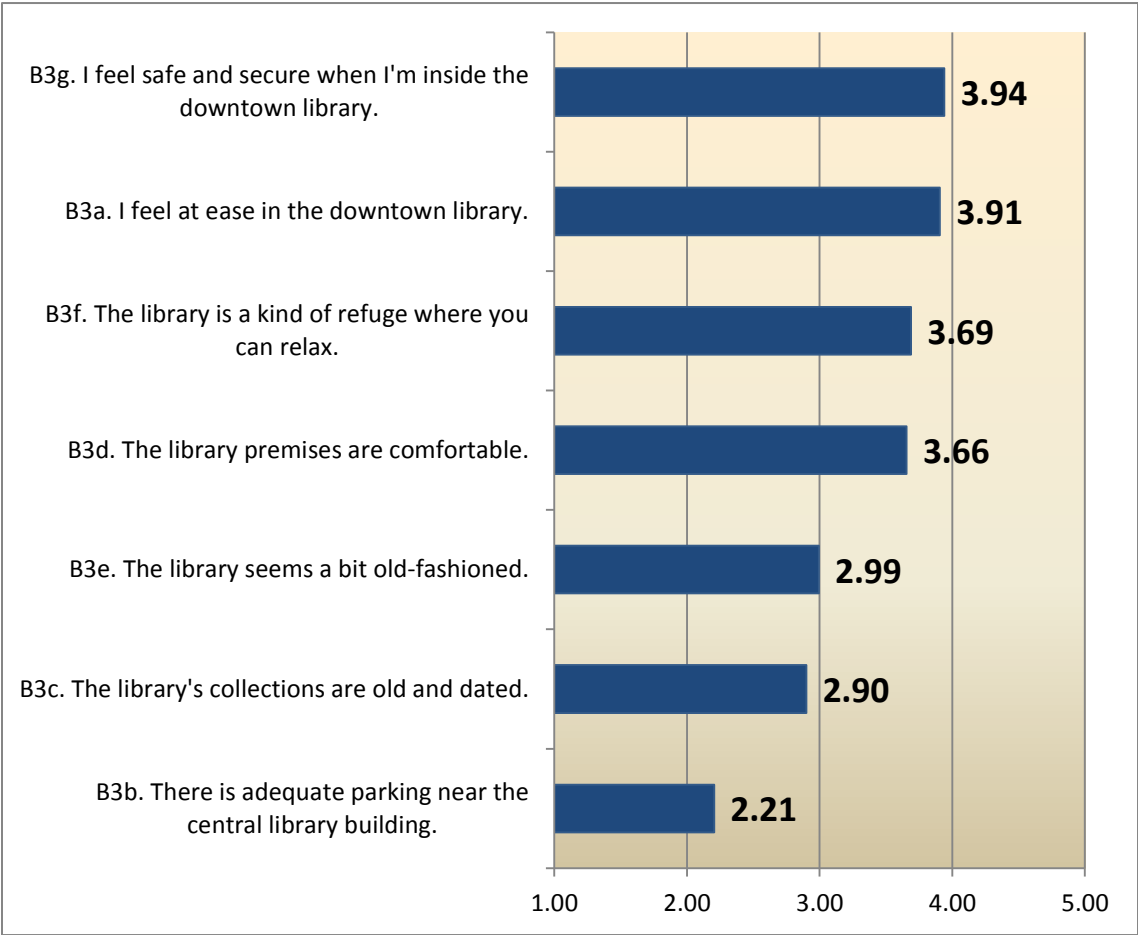
Gender

Females (4.22) give a higher rating than males (3.91).

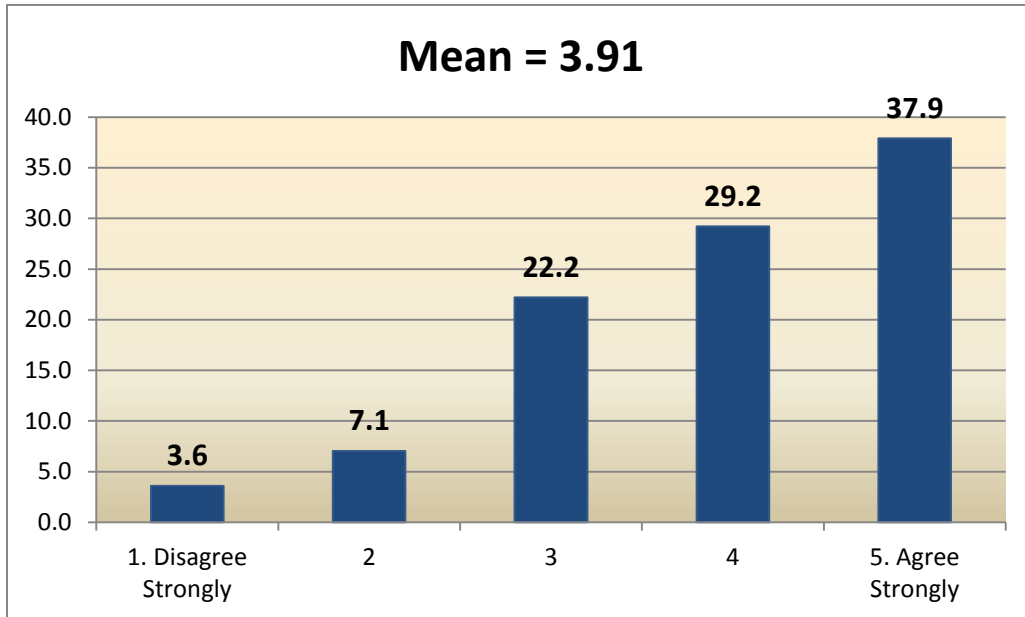
Income Level



B3. Think of the downtown central library location. I'm going to read a set of statements that might apply to the downtown library. Tell me how strongly you agree or disagree with each. Pick a number on the 1-5 scale, from 1 for Disagree Strongly, up to 5 for Agree Strongly.

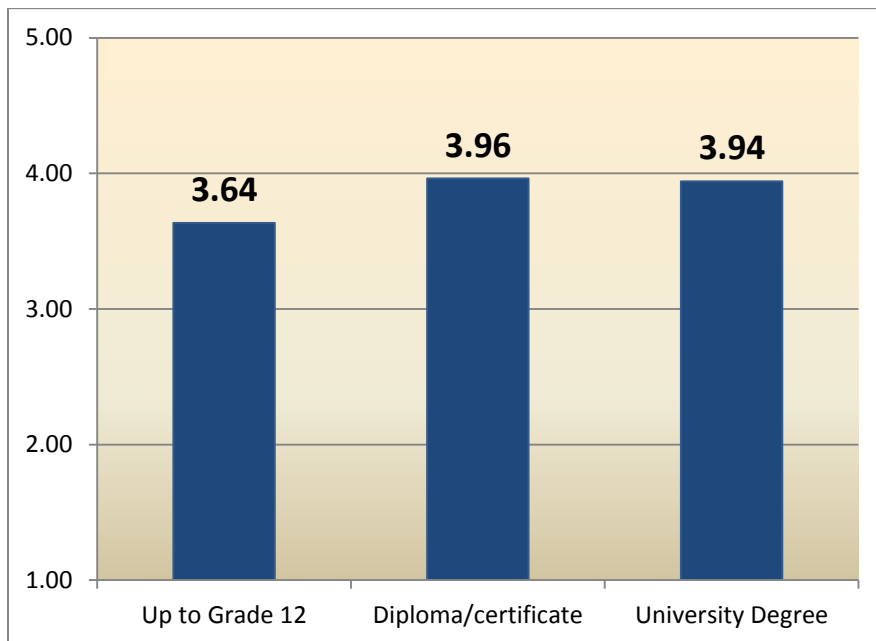


B3a. I feel at ease in the downtown library.

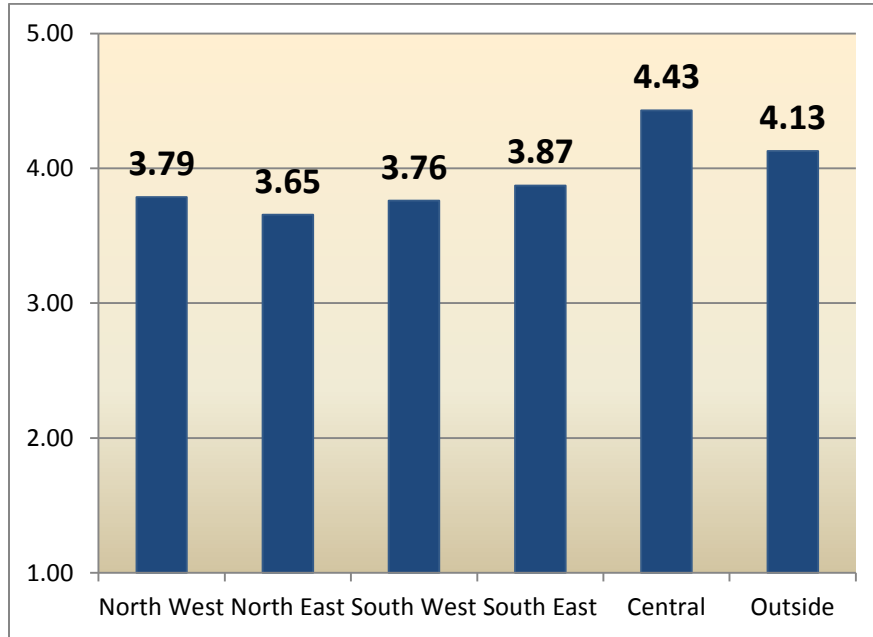


Statistically Significant

Education Level



Residence Location



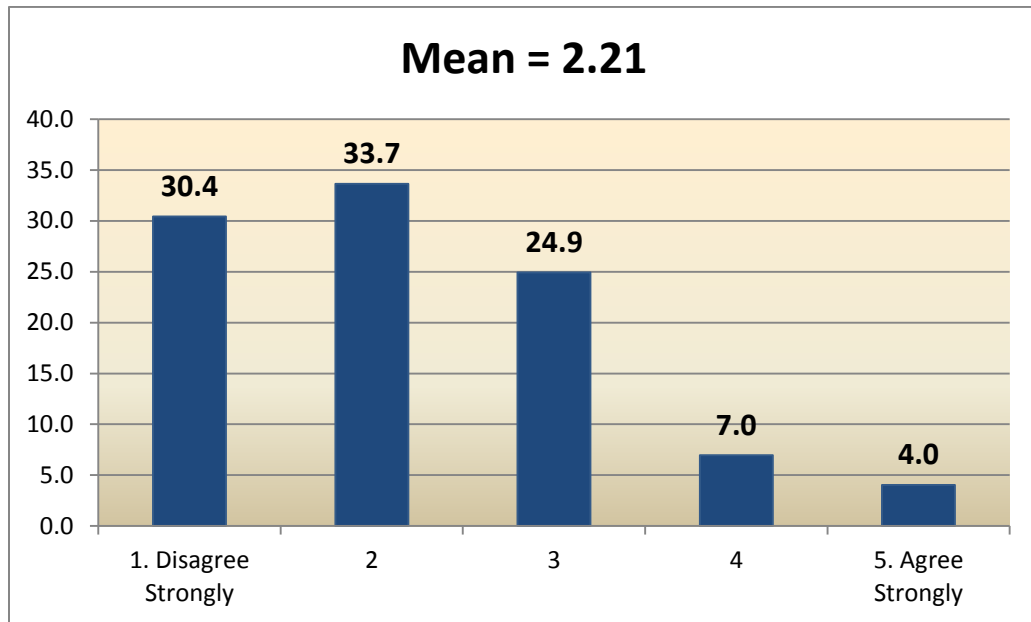
Home Newspaper

Those with a newspaper delivered to their home (4.02) are more likely to agree than others (3.81).

Central Library Visitor (QC2)

Those in households who have visited the Central Library in the last year (4.17) are more likely to agree than those who have not (3.62).

B3b. There is adequate parking near the central library building.



Statistically Significant

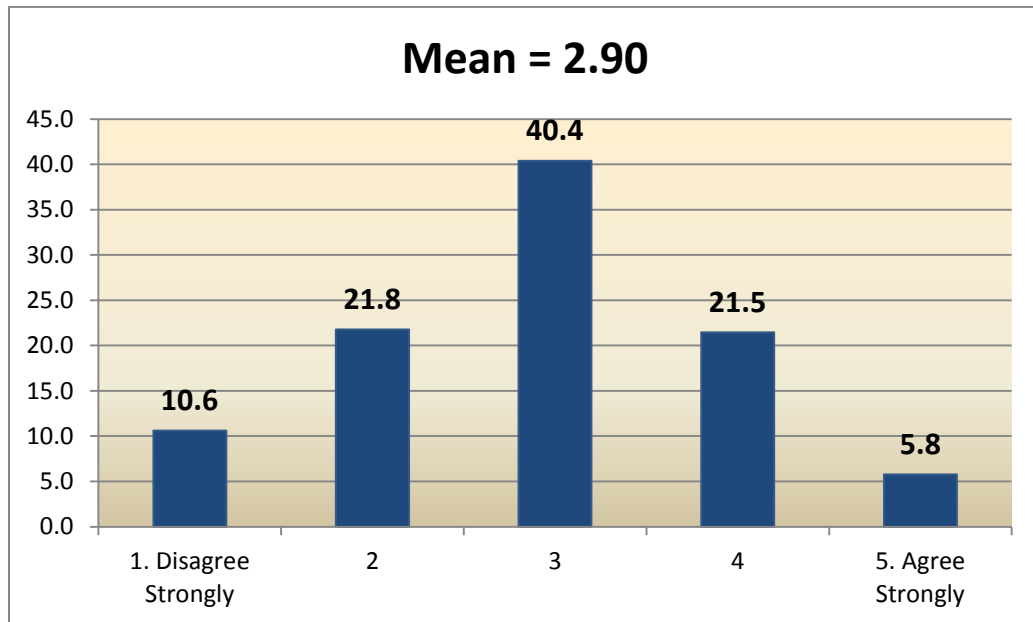
Home Newspaper

Those without a newspaper delivered to their home (2.10) are more likely to disagree than those who have a newspaper delivered to their home (2.32).

Central Library Visitor (QC2)

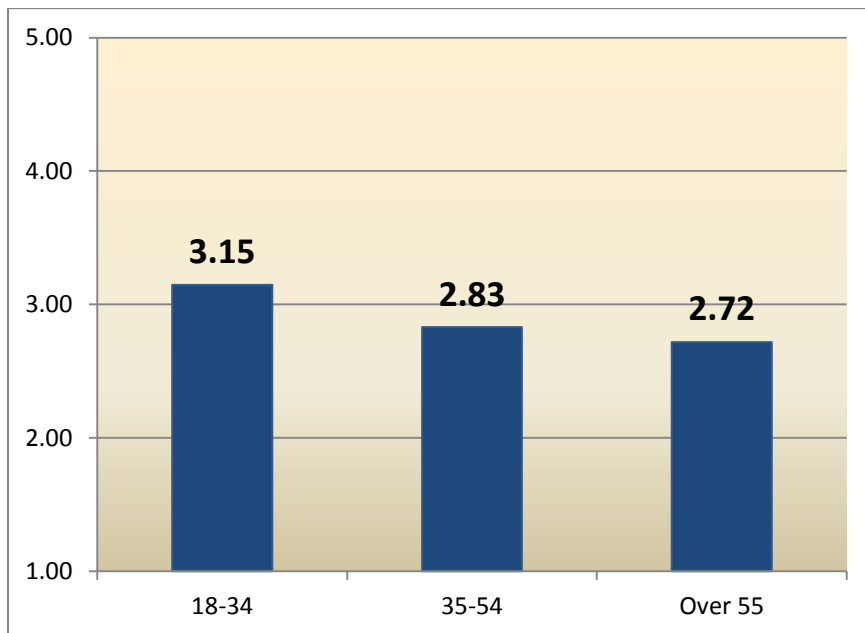
Those in households who have not visited the Central Library in the last year (2.13) are more likely to disagree than those who have visited (2.30).

B3c. The library's collections are old and dated.

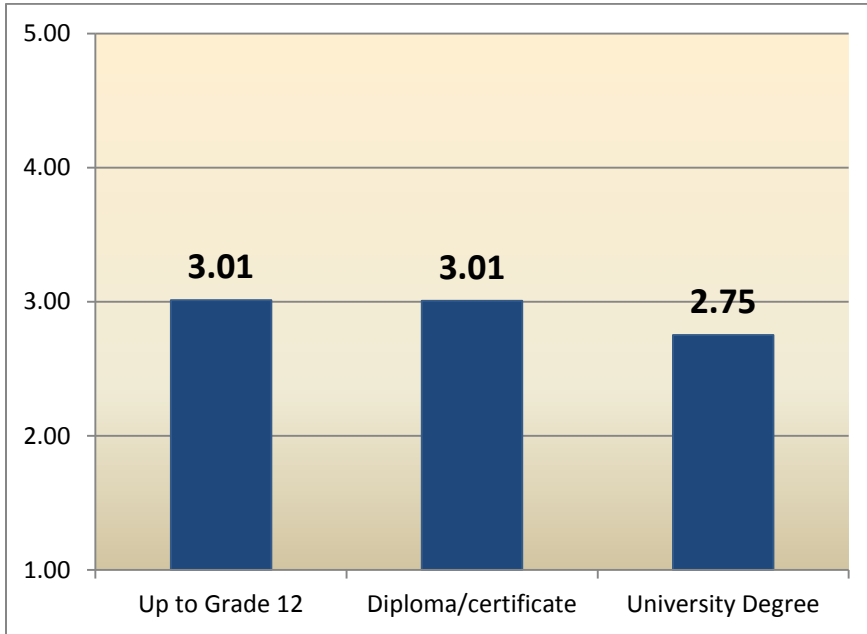


Statistically Significant

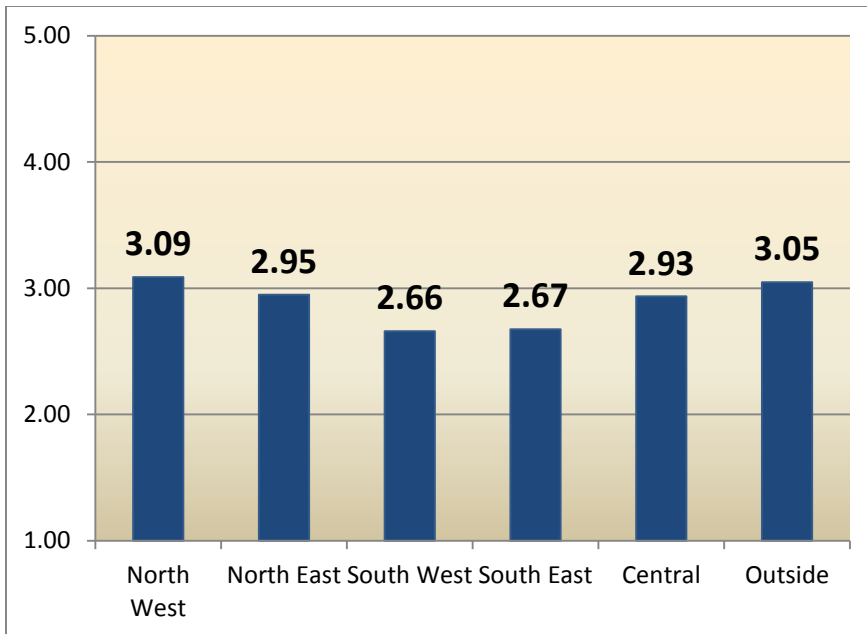
Age



Education Level



Residence Location



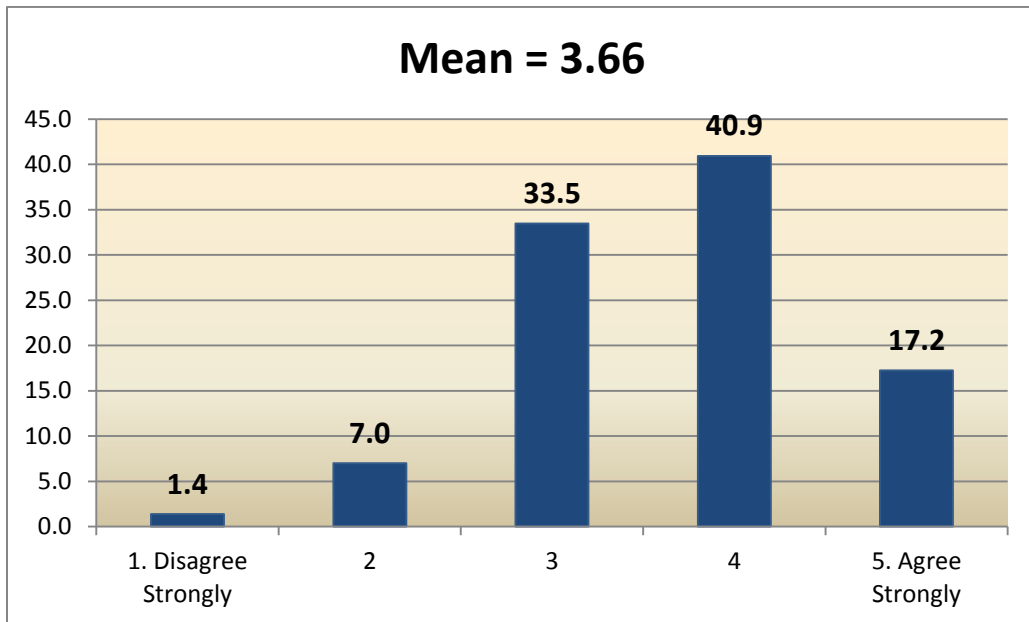
Home Newspaper

Those without a newspaper delivered to their home (3.02) are more likely to agree than those who have a newspaper delivered to their home (2.76).

Central Library Visitor (QC2)

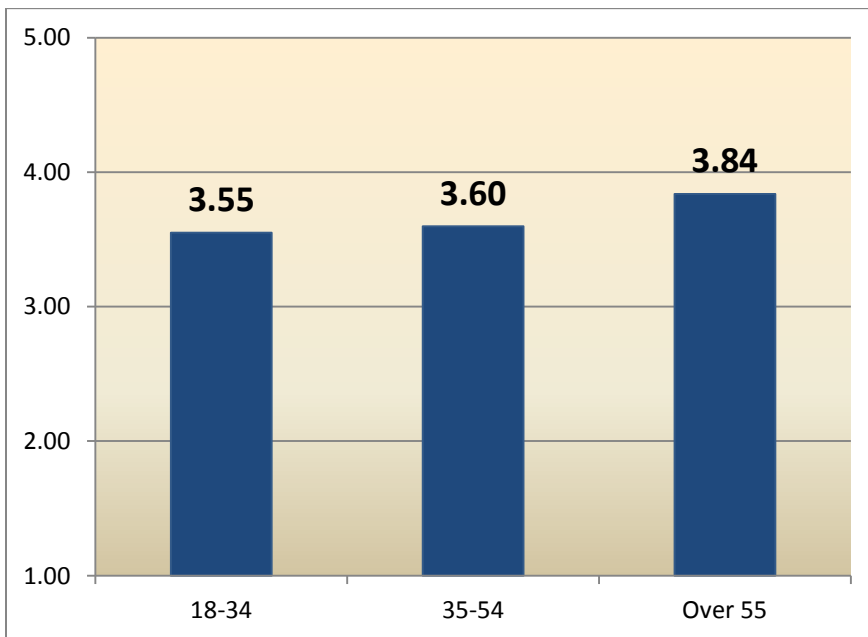
Those in households who have not visited the Central Library in the last year (3.10) are more likely to agree than those who have visited (2.73).

B3d. The library premises are comfortable.

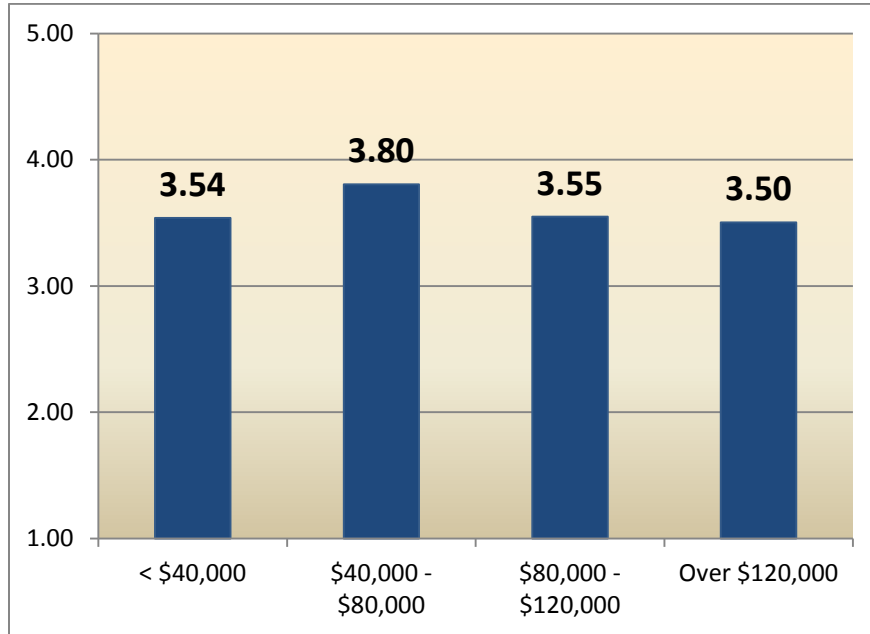


Statistically Significant

Age



Income Level



Home Newspaper

Those with a newspaper delivered to their home (3.77) are more likely to agree than others (3.56).

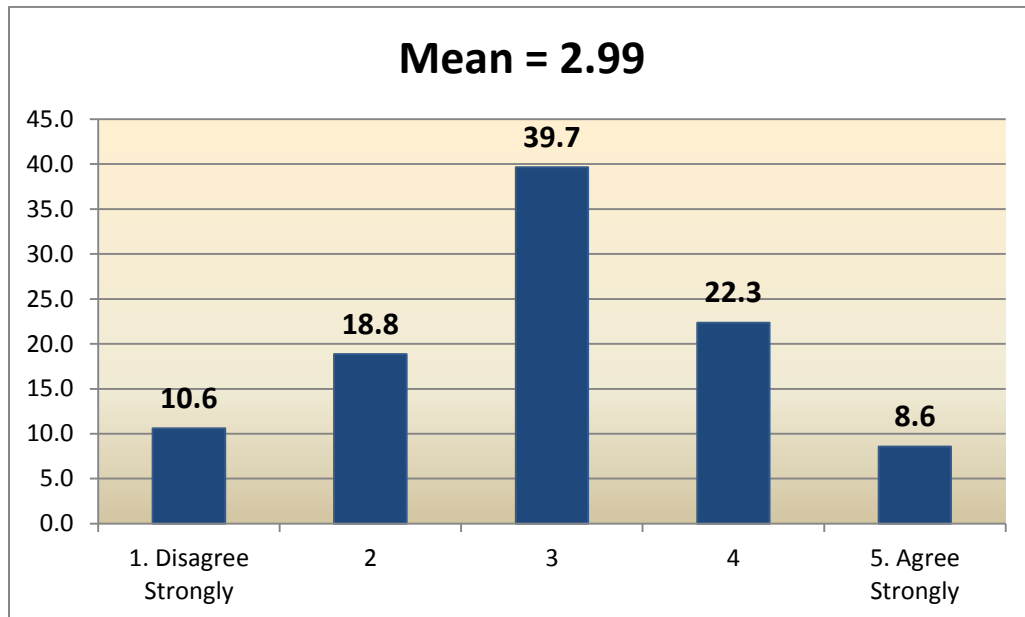
Business Owners

Those who do not own a business (3.70) are more likely to agree than those who own or are thinking of owning a business (3.51).

Central Library Visitor (QC2)

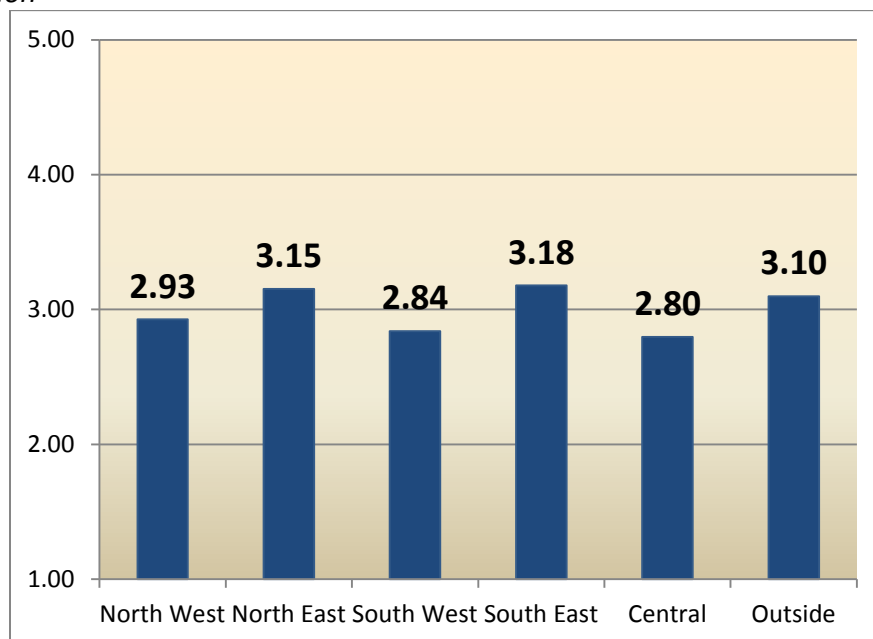
Those in households who have visited the Central Library in the last year (3.77) are more likely to agree than those who have not visited (3.53).

B3e. The library seems a bit old-fashioned.



Statistically Significant

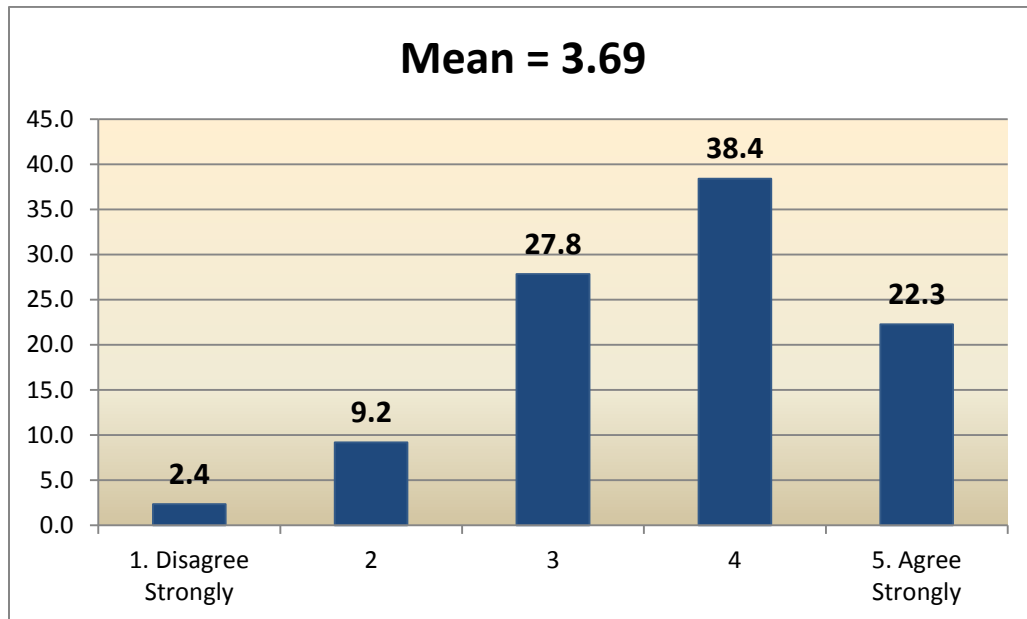
Residence Location



Central Library Visitor (QC2)

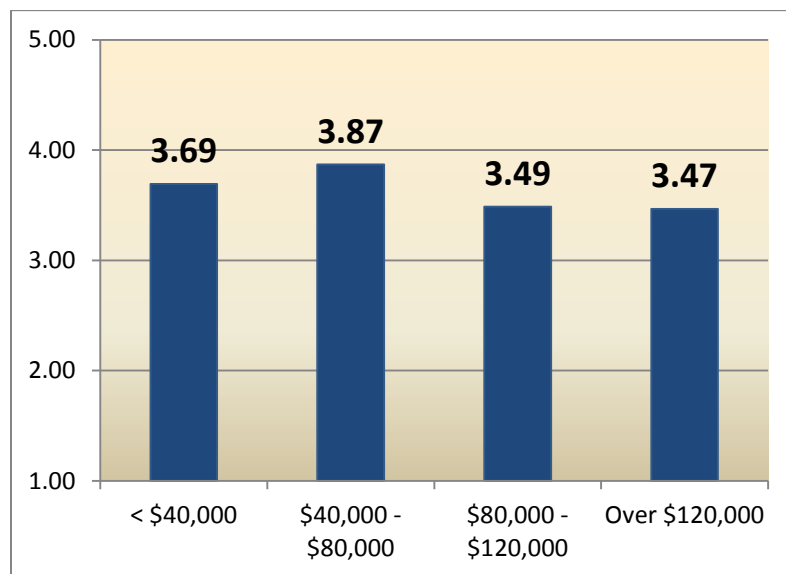
Those in households who have visited the Central Library in the last year (2.89) are more likely to disagree than those who have not visited (3.14).

B3f. The library is a kind of refuge where you can relax.



Statistically Significant

Income Level



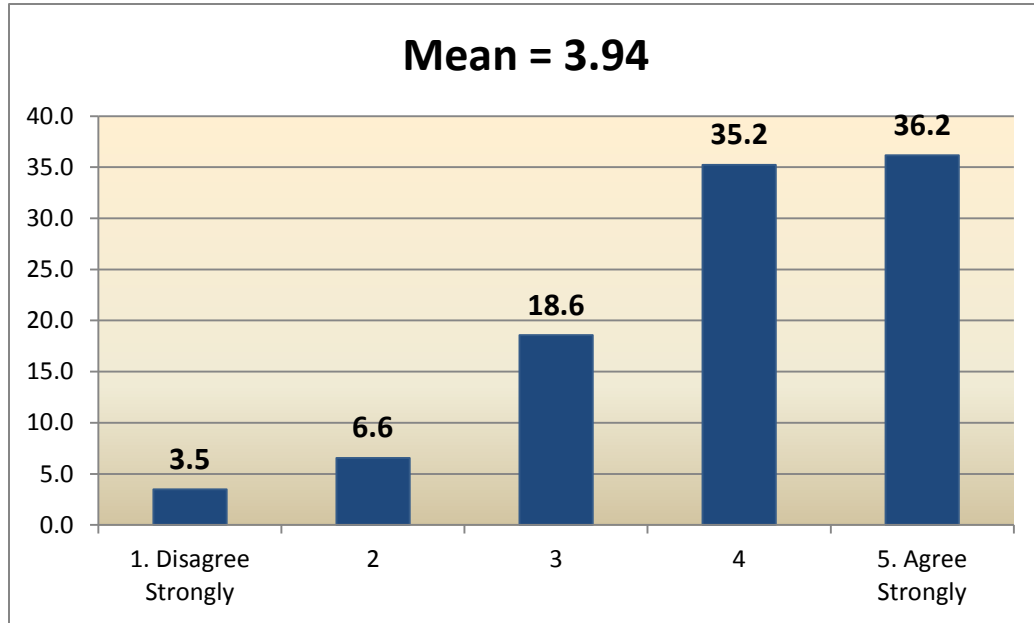
Home Newspaper

Those with a newspaper delivered to their home (3.84) are more likely to agree than others (3.57).

Central Library Visitor (QC2)

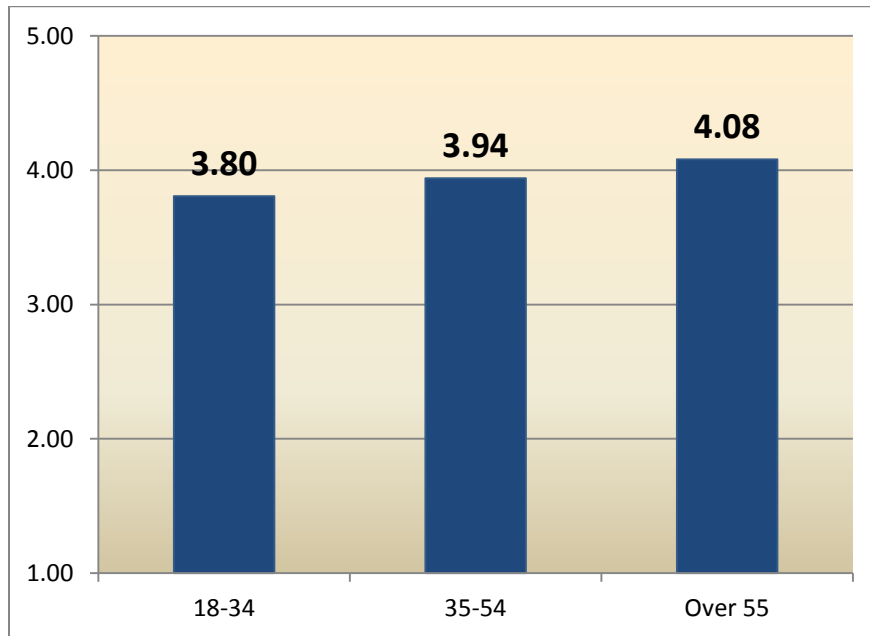
Those in households who have visited the Central Library in the last year (3.82) are more likely to agree than those who have not visited (3.58).

B3g. I feel safe and secure when I'm inside the downtown library.



Statistically Significant

Age

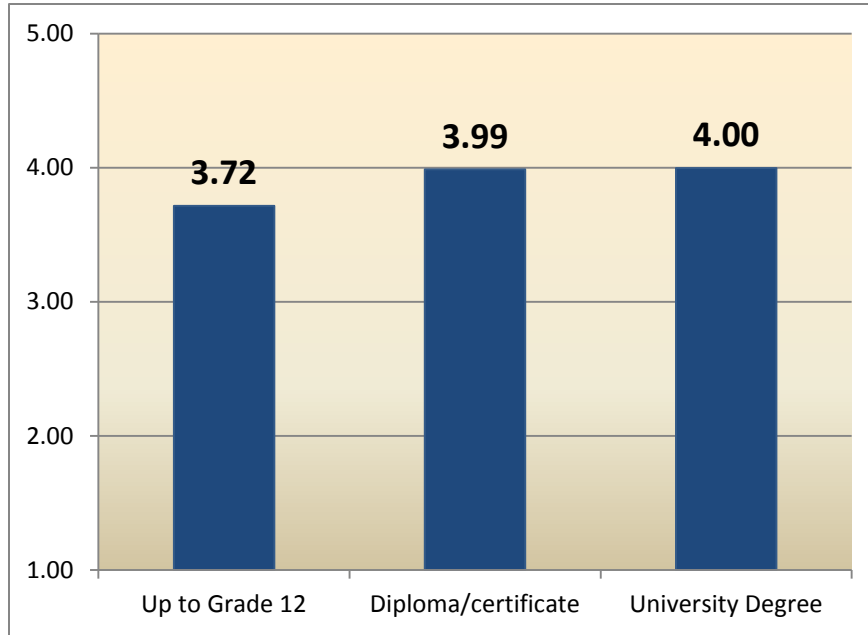


Gender

Males (4.03) are more likely to agree than females (3.86).

Statistically Significant

Education Level



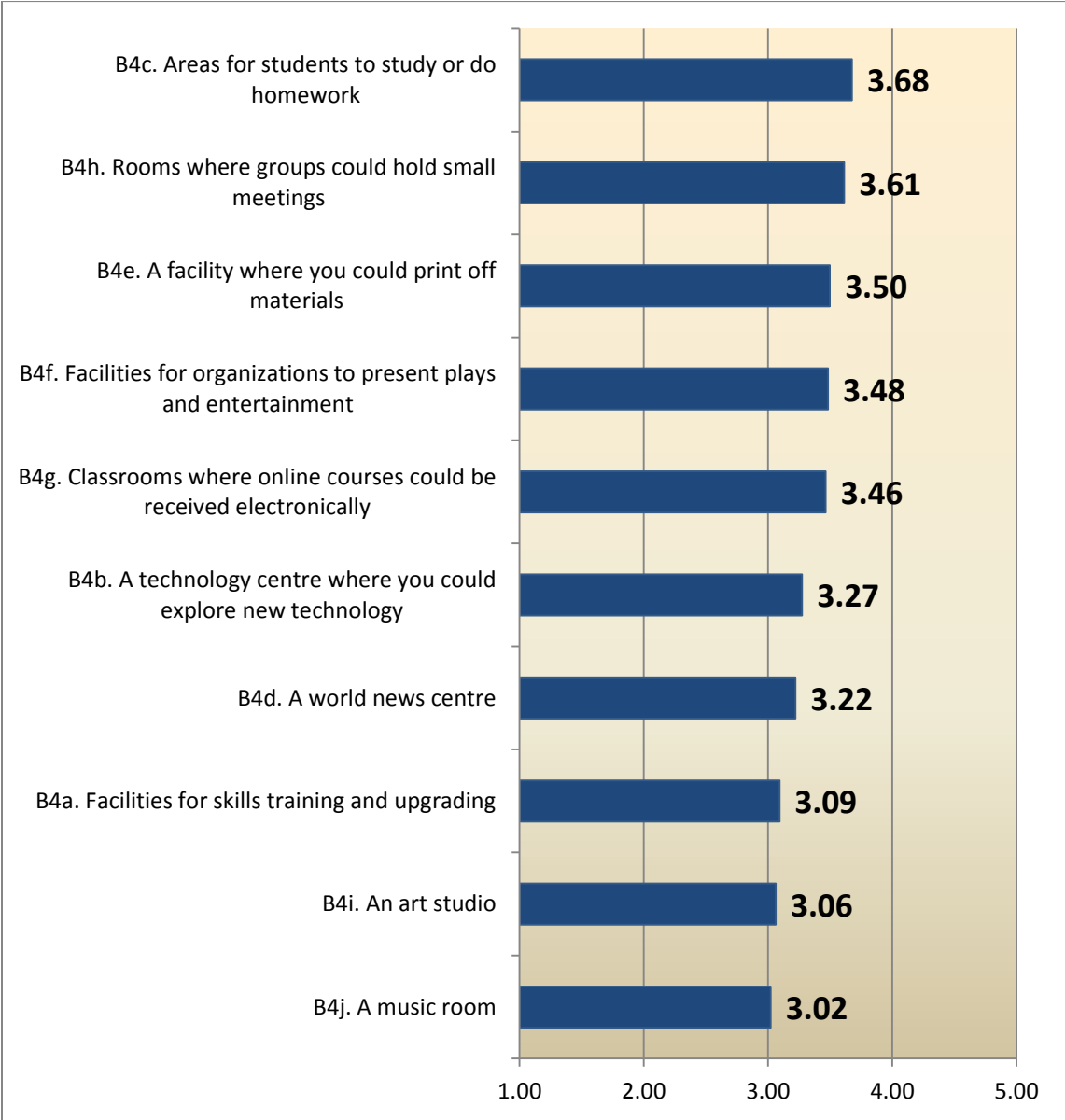
Home Newspaper

Those with a newspaper delivered to their home (4.06) are more likely to agree than others (3.83).

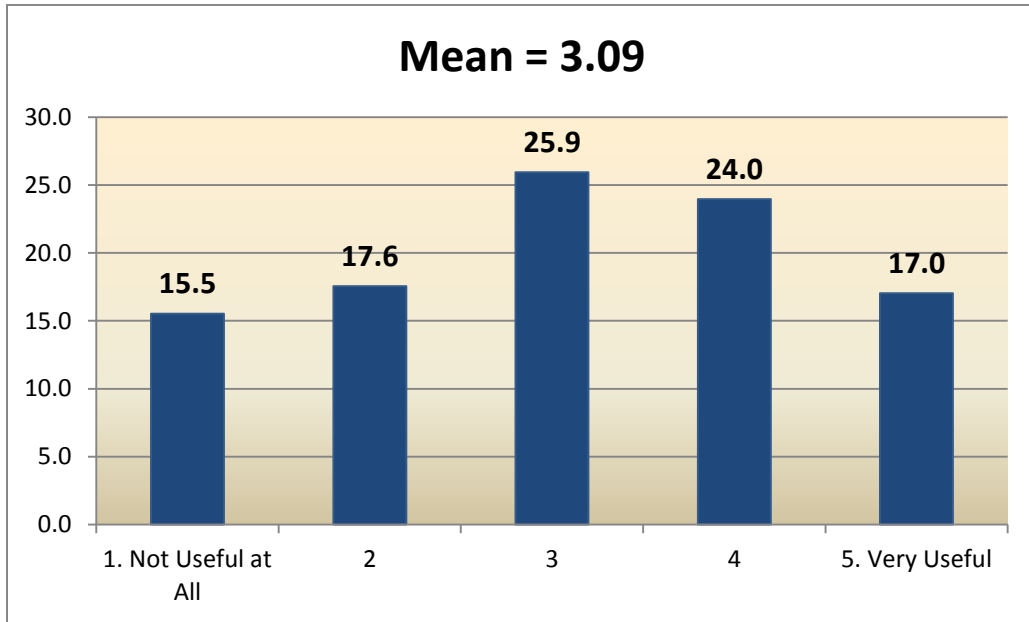
Central Library Visitor (QC2)

Those in households who have visited the Central Library in the last year (4.17) are more likely to agree than those who have not visited (3.71).

B4. This question is also about the central library downtown. I'm going to read a list of services that might be offered at the downtown library, or in association with the library. Please tell me how useful you think each of them might be to you or someone in your household. Please pick a number on the 1-5 scale, from 1 for Not Useful at All, up to 5 for Very Useful.

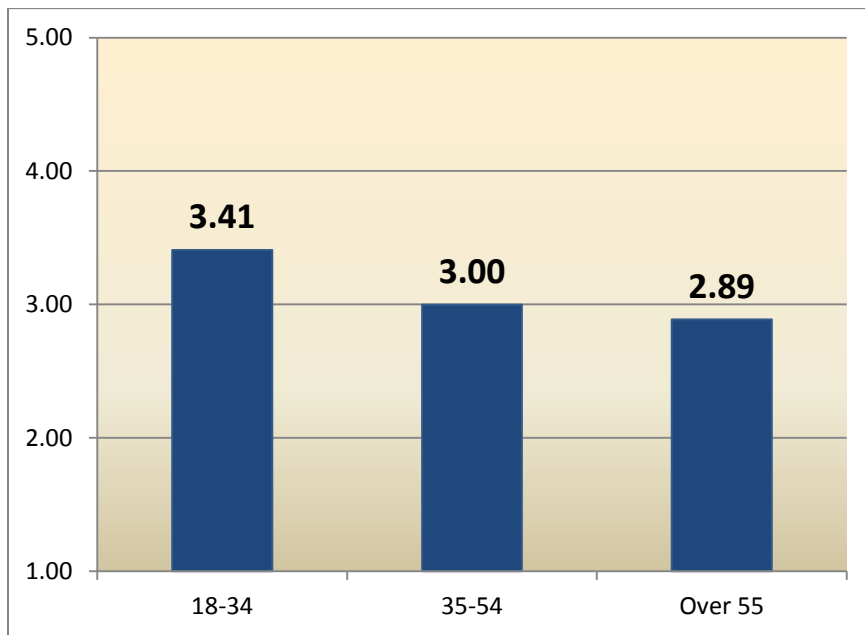


B4a. Facilities for skills training and upgrading

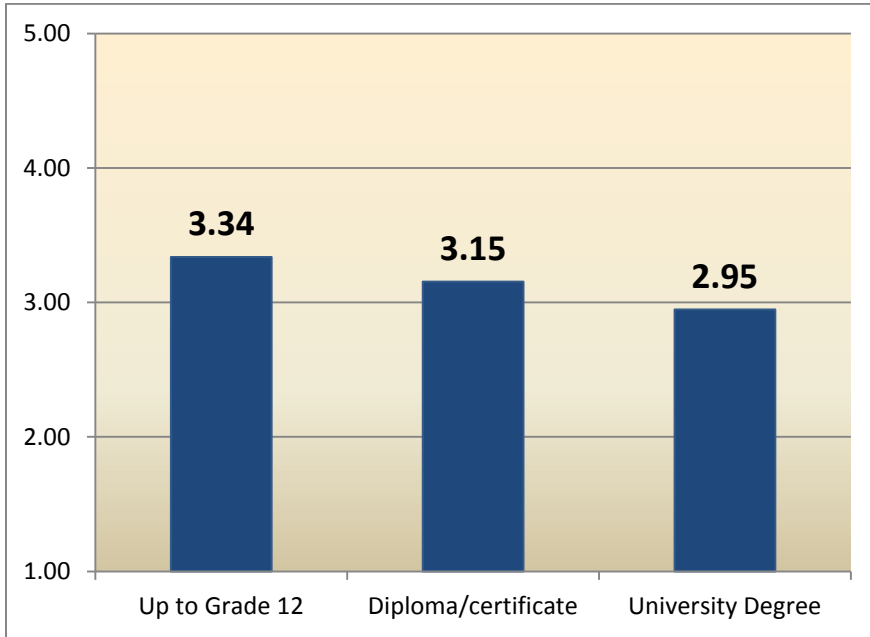


Statistically Significant

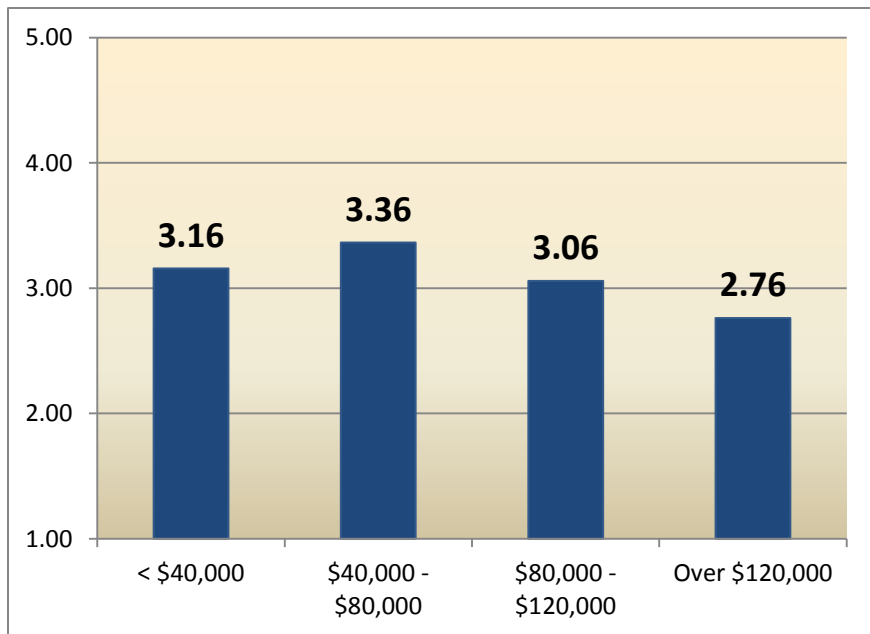
Age



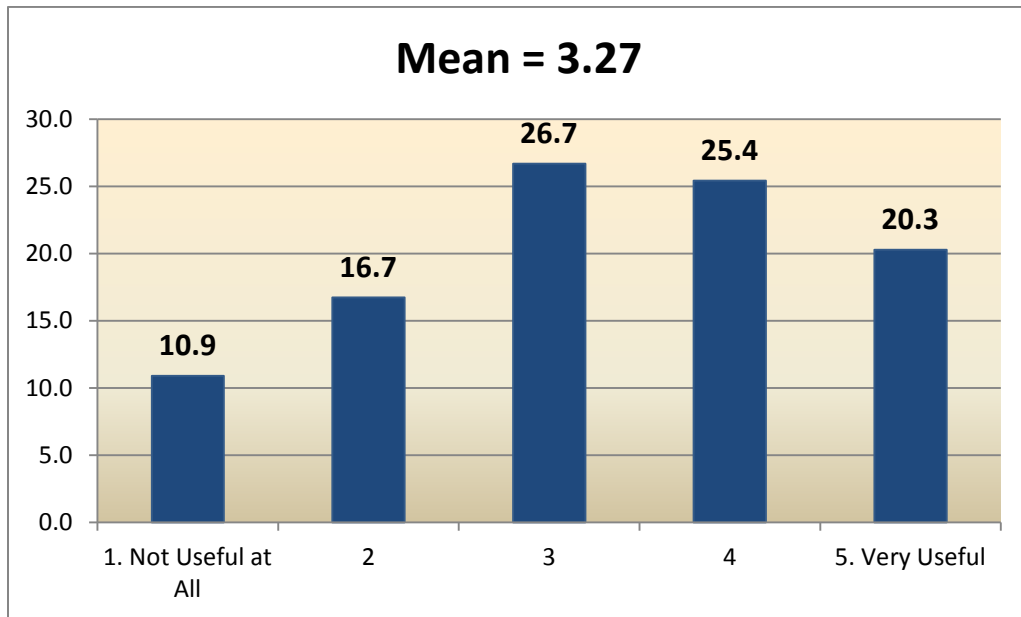
Education Level



Income Level

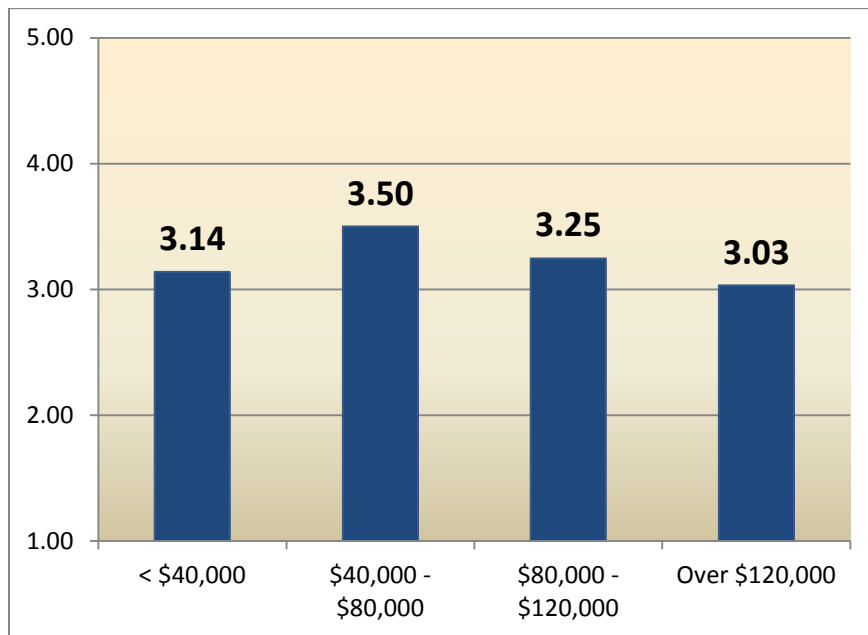


B4b. A technology centre where you could explore new technology



Statistically Significant

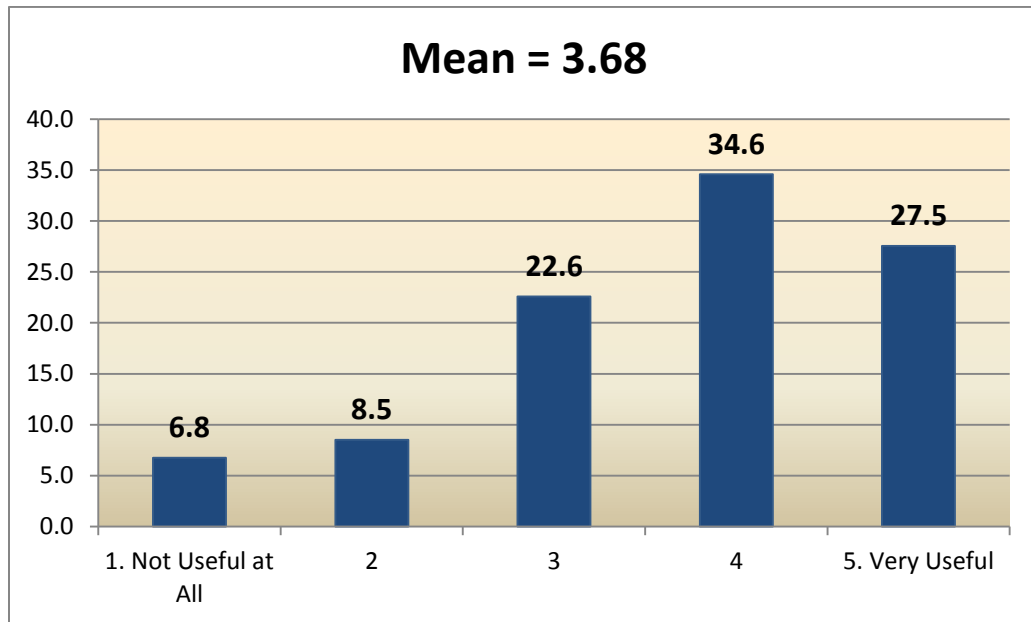
Income Level



Central Library Visitor (QC2)

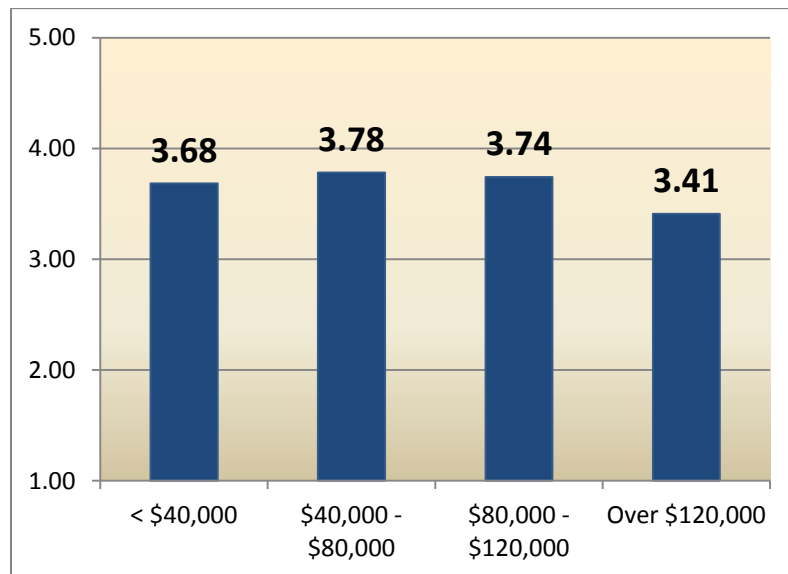
Those in households who have visited the Central Library in the last year (3.36) give a higher rating than others (3.09).

B4c. Areas for students to study or do homework



Statistically Significant

Income Level



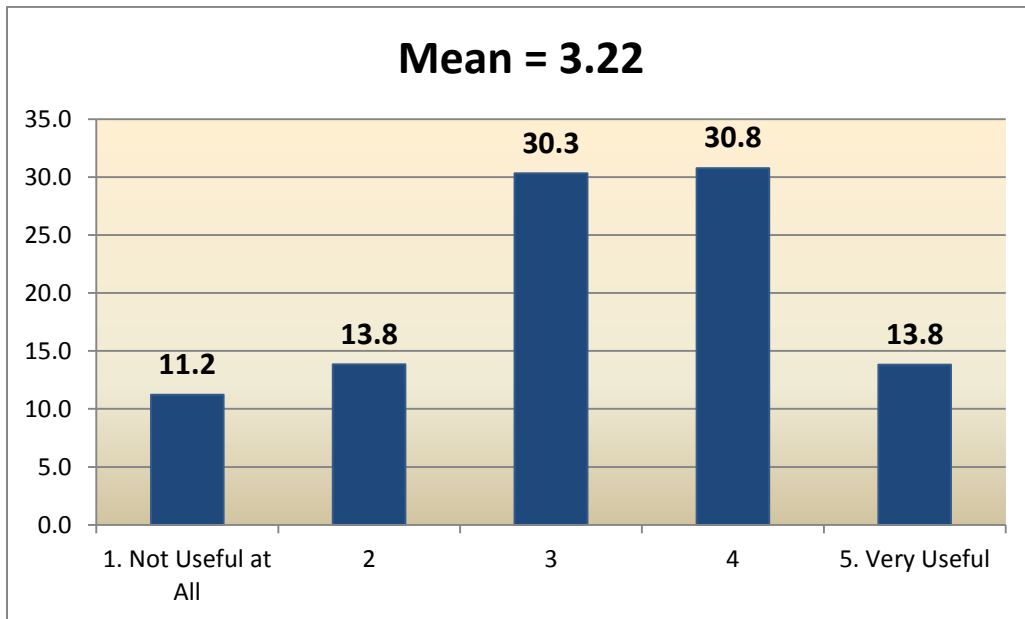
Home Newspaper

Those with a newspaper delivered to their home (3.82) give a higher rating than others (3.56).

Central Library Visitor (QC2)

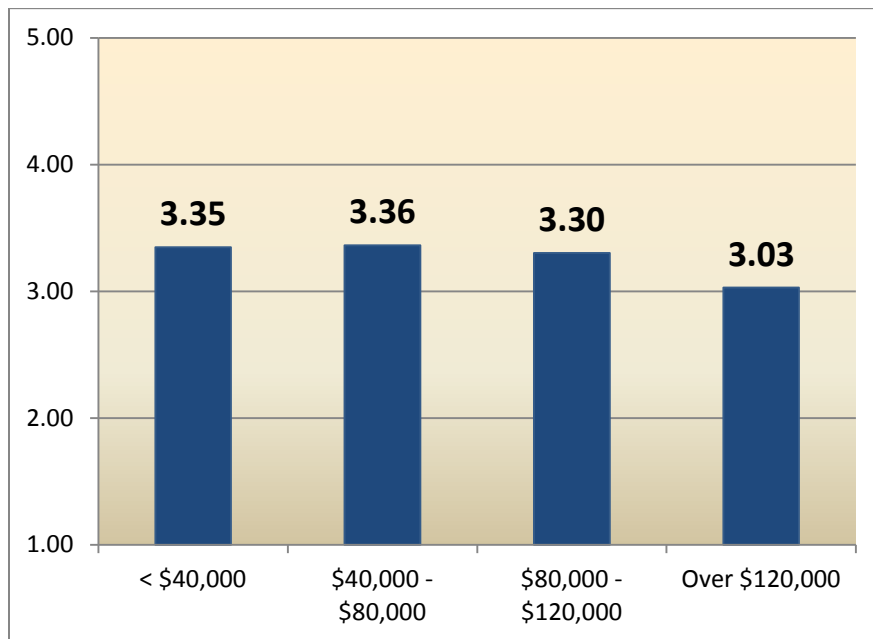
Those in households who have visited the Central Library in the last year (3.81) give a higher rating than those who have not visited (3.52).

B4d. A world news centre

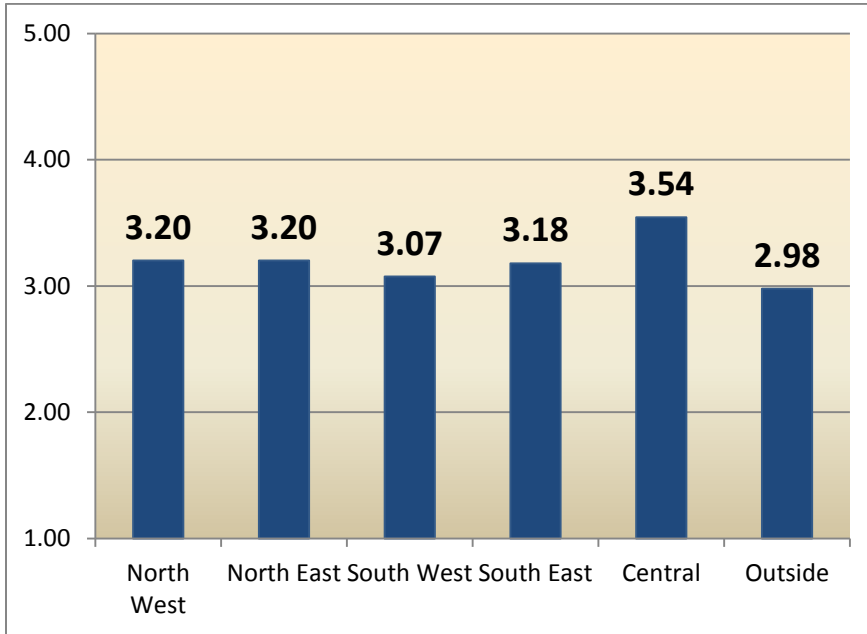


Statistically Significant

Income Level



Residence Location



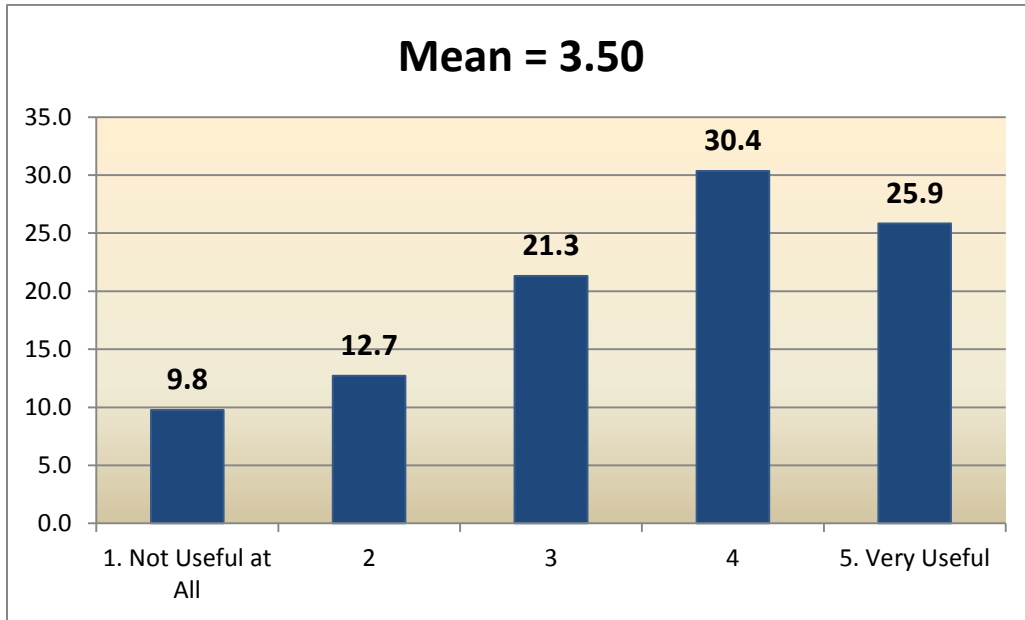
Home Newspaper

Those with a newspaper delivered to their home (3.35) give a higher rating than others (3.12).

Central Library Visitor (QC2)

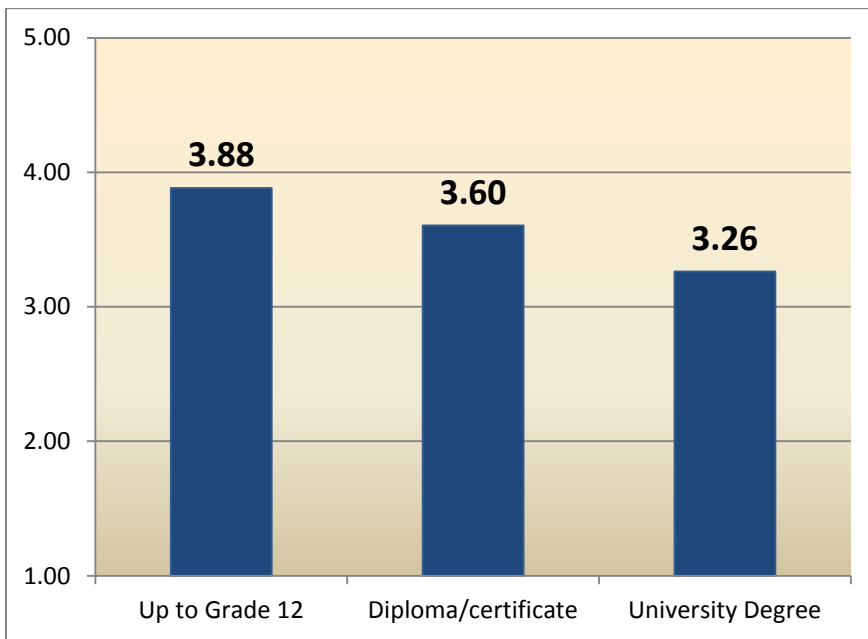
Those in households that have visited the Central Library in the last year (3.40) give a higher rating than those who have not visited (3.01).

B4e. A facility where you could print off materials

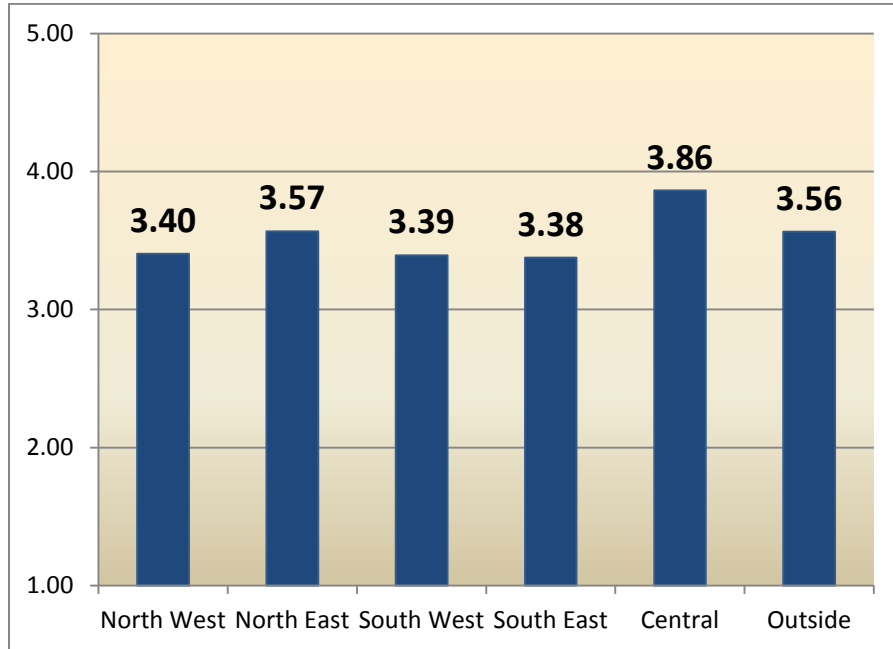


Statistically Significant

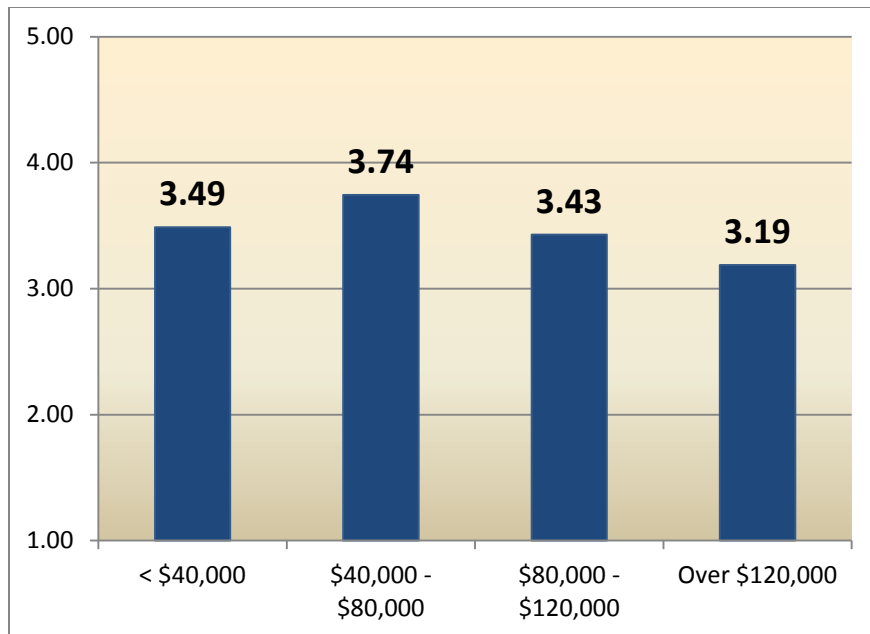
Education Level



Residence Location



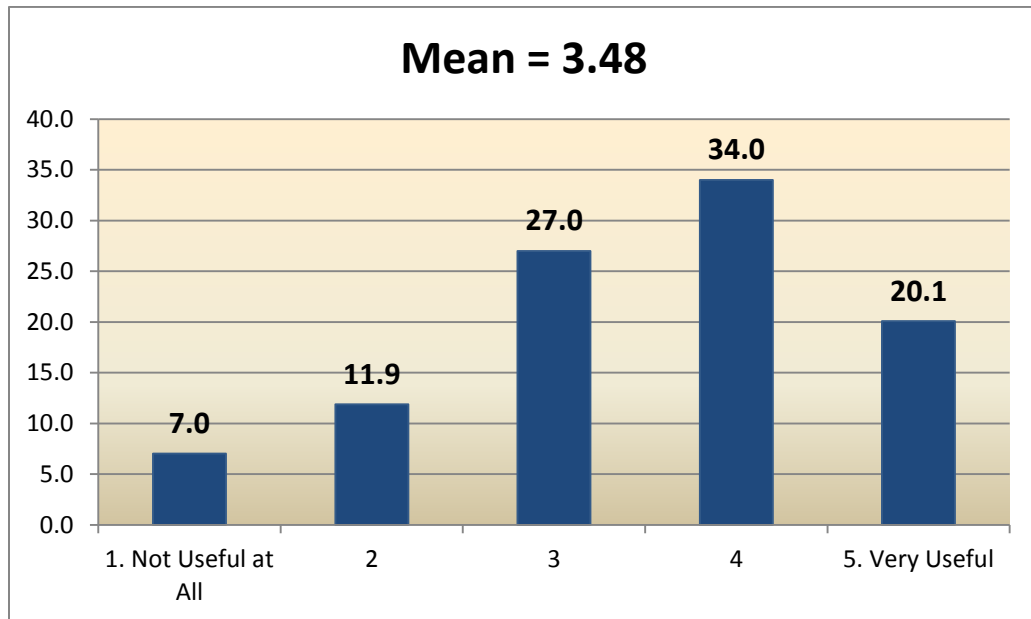
Income Level



Central Library Visitor (QC2)

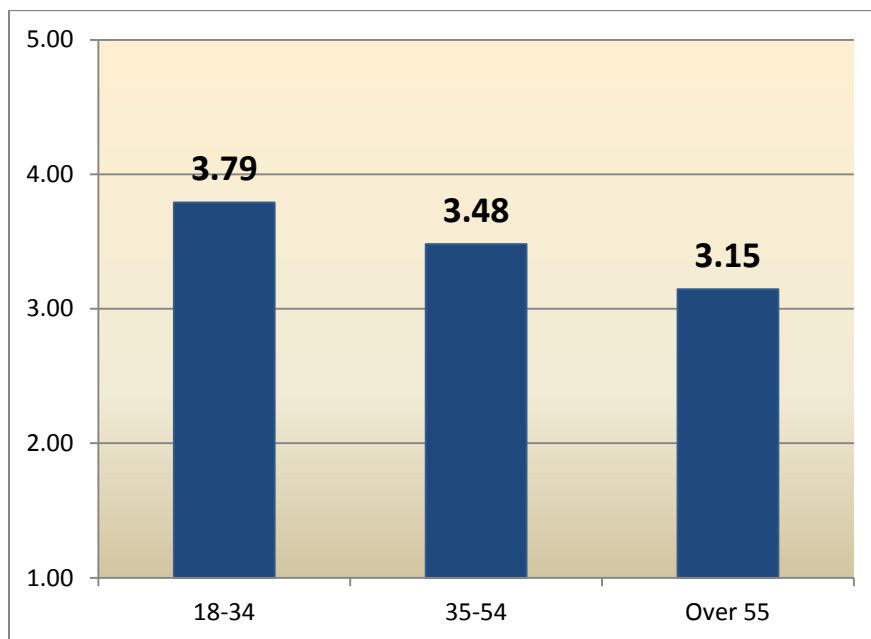
Those in households that have visited the Central Library in the last year (3.62) give a higher rating than those who have not visited (3.34).

B4f. Facilities for organizations to present plays and entertainment



Statistically Significant

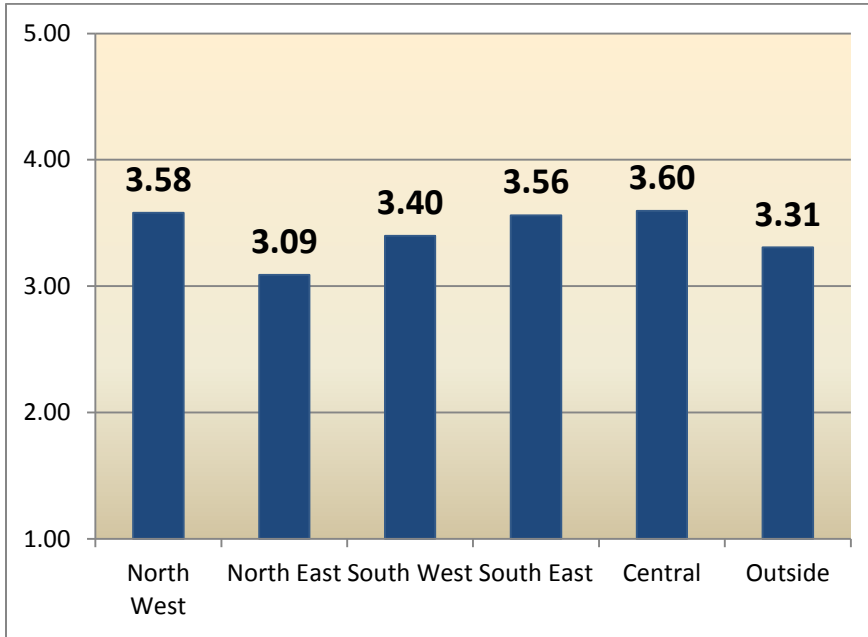
Age



Gender

Females (3.61) give a higher rating than males (3.36).

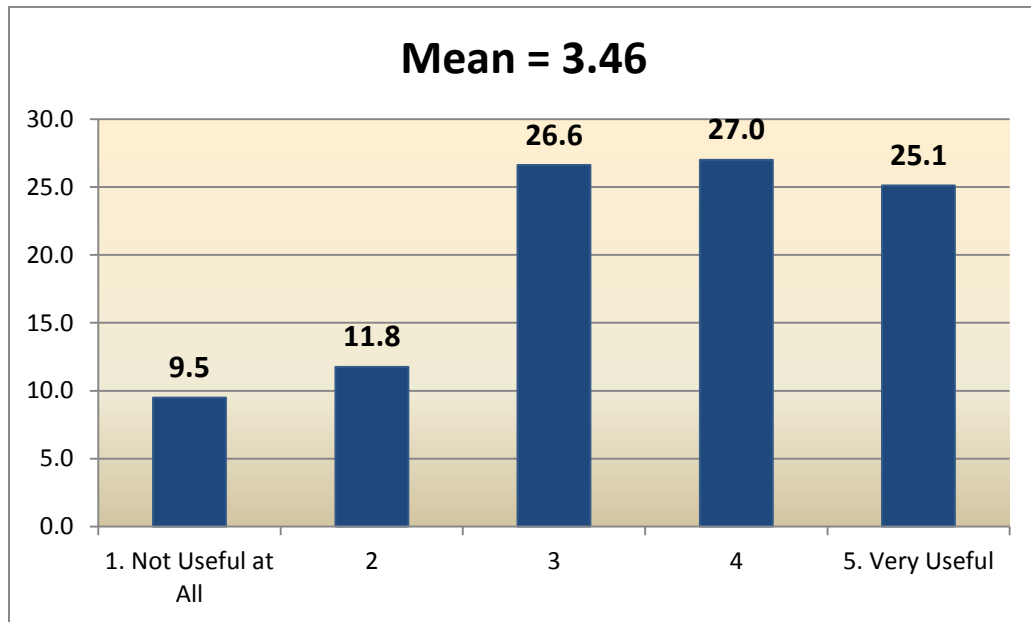
Residence Location



Central Library Visitor (QC2)

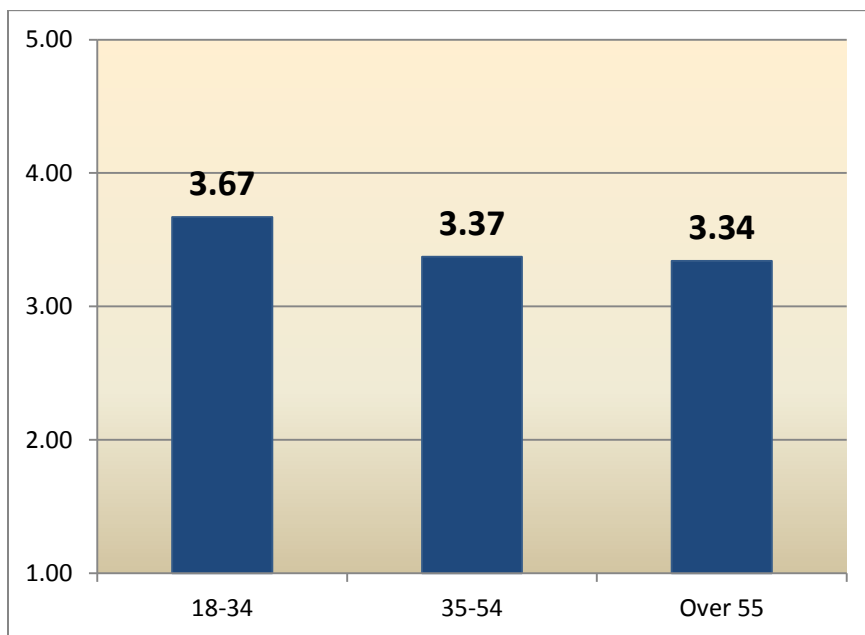
Those in households that have visited the Central Library in the last year (3.55) give a higher rating than those who have not visited (3.36).

B4g. Classrooms where online courses could be received electronically



Statistically Significant

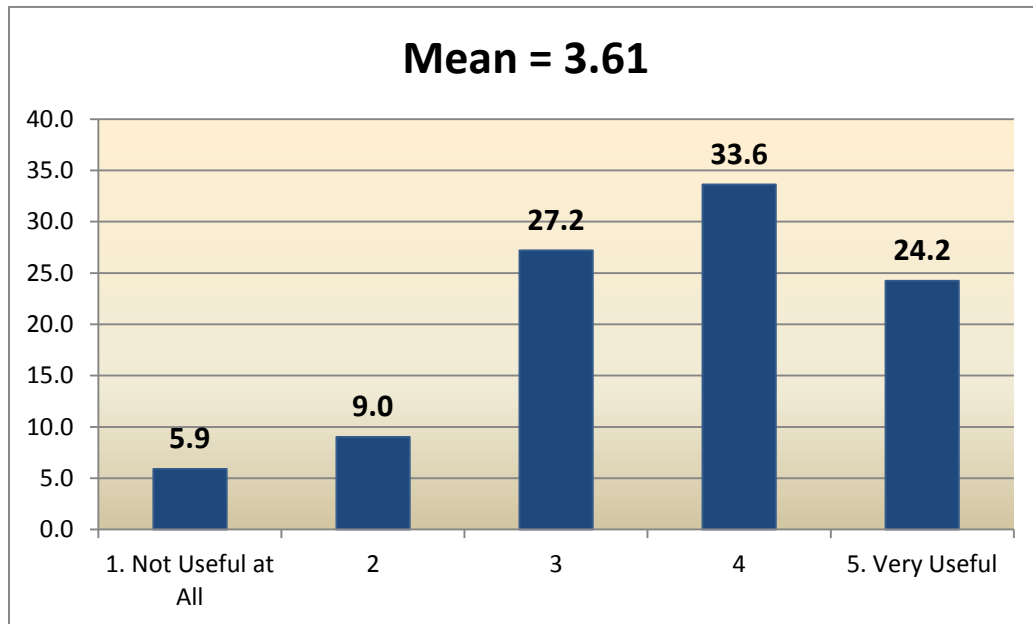
Age



Central Library Visitor (QC2)

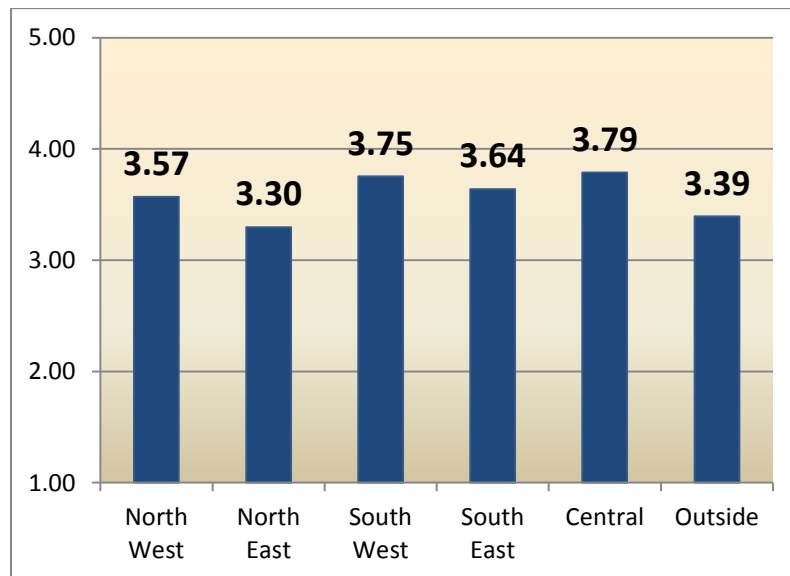
Those in households that have visited the Central Library in the last year (3.60) give a higher rating than those who have not visited (3.22).

B4h. Rooms where groups could hold small meetings



Statistically Significant

Residence Location



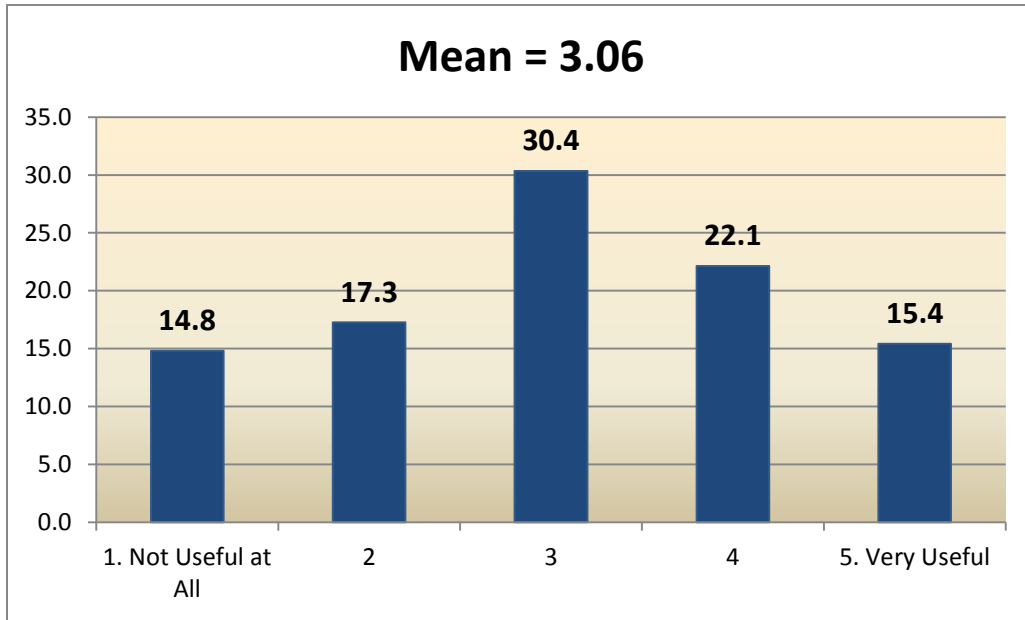
Home Newspaper

Those with a newspaper delivered to their home (3.78) give a higher rating than others (3.45).

Central Library Visitor (QC2)

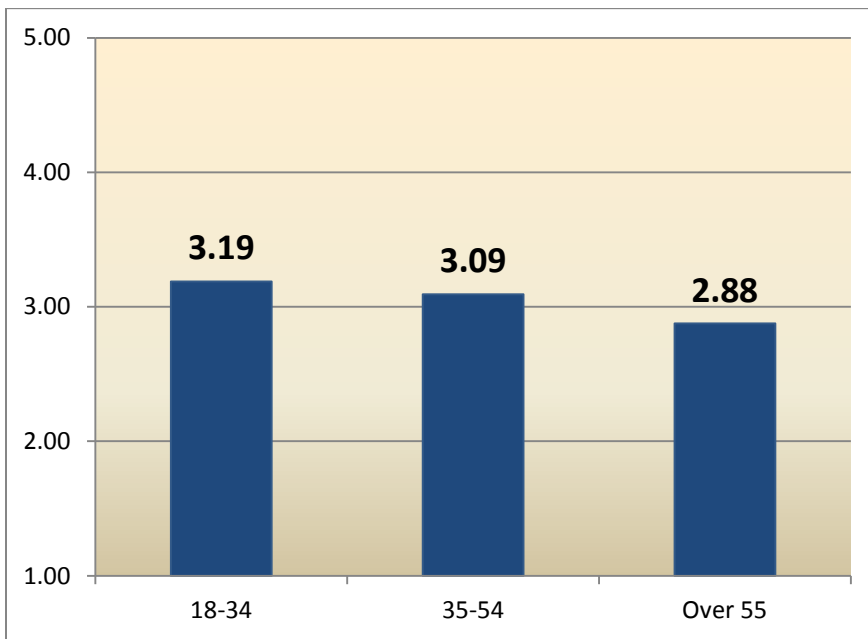
Those in households that have visited the Central Library in the last year (3.75) give a higher rating than those who have not visited (3.48).

B4i. An art studio

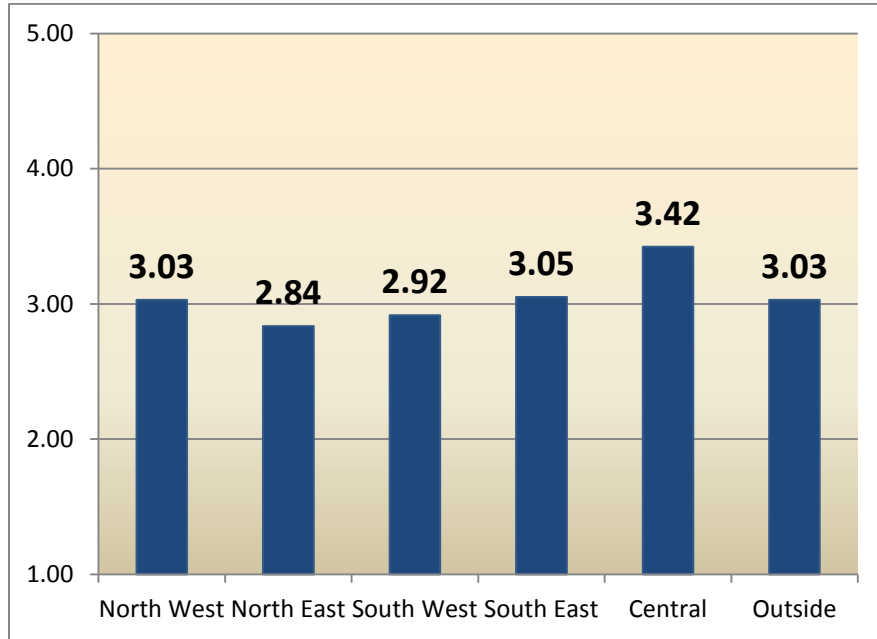


Statistically Significant

Age



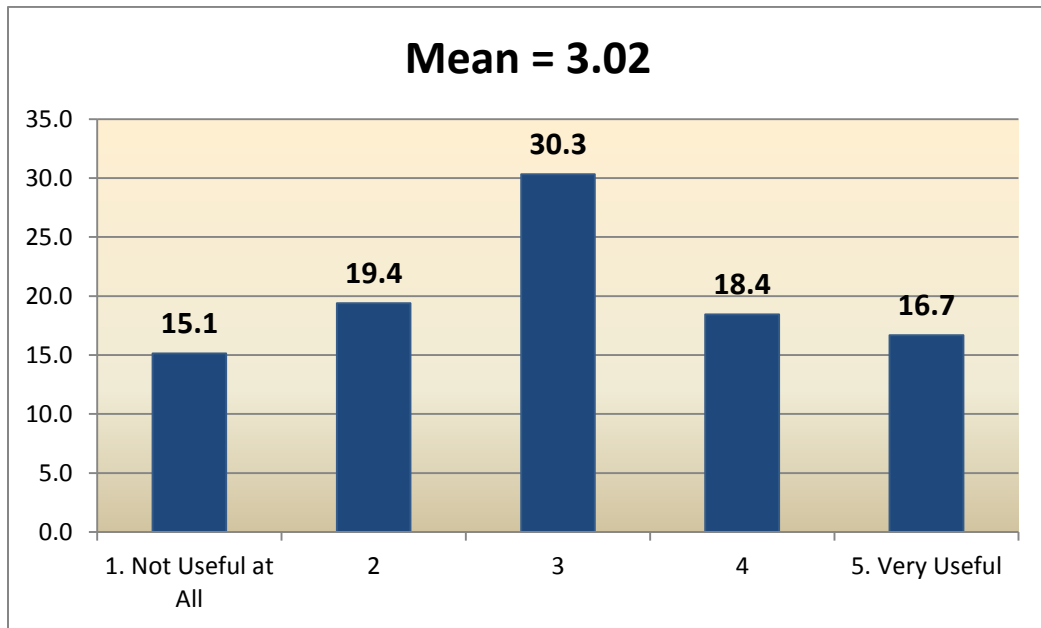
Residence Location



Central Library Visitor (QC2)

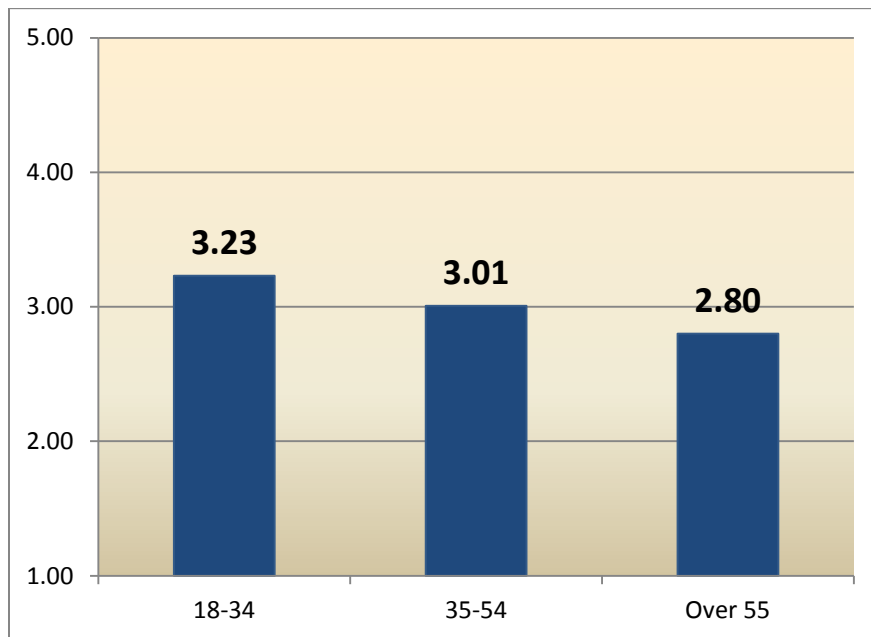
Those in households that have visited the Central Library in the last year (3.17) give a higher rating than those who have not visited (2.96).

B4j. A music room

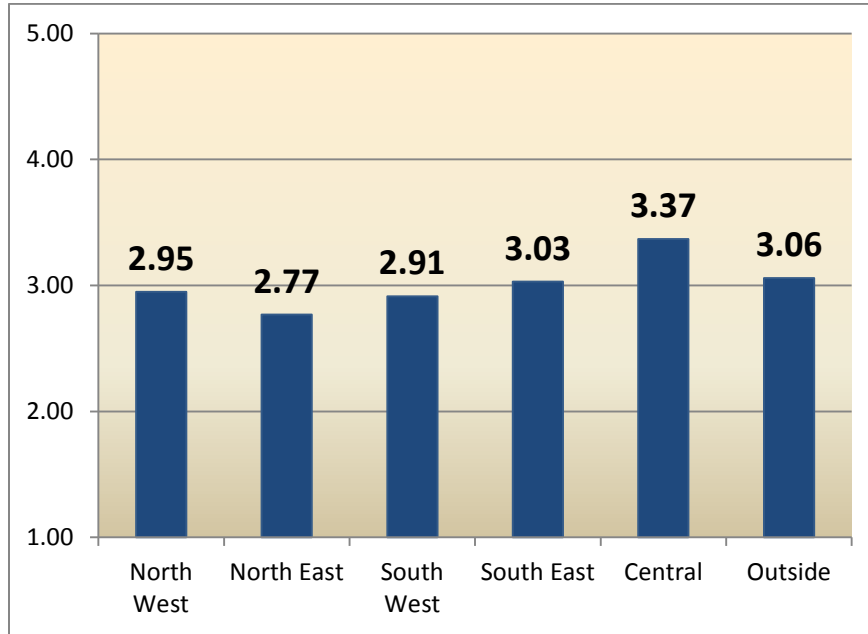


Statistically Significant

Age



Residence Location



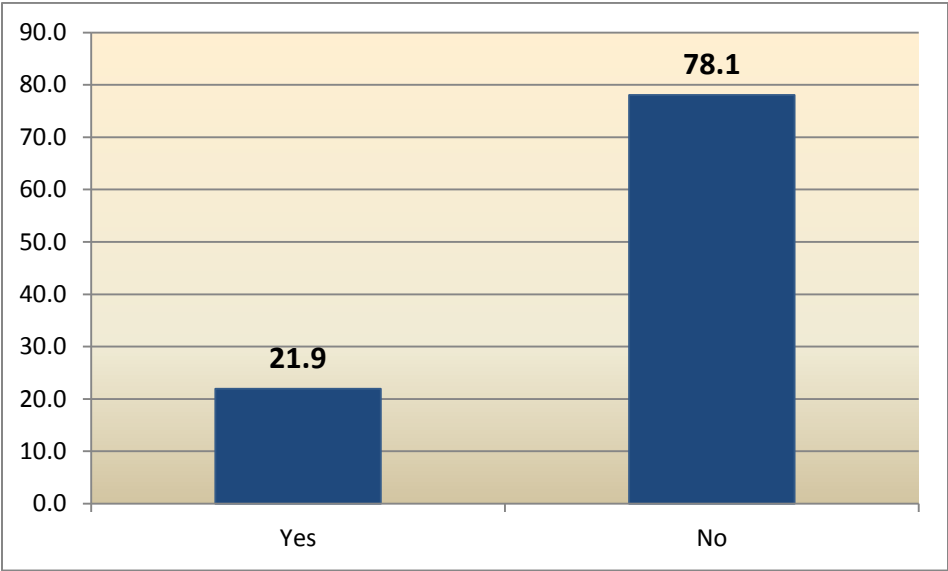
Business Owners

Those who own or are thinking of owning a business (3.23) give a higher rating than others (2.97).

Central Library Visitor (QC2)

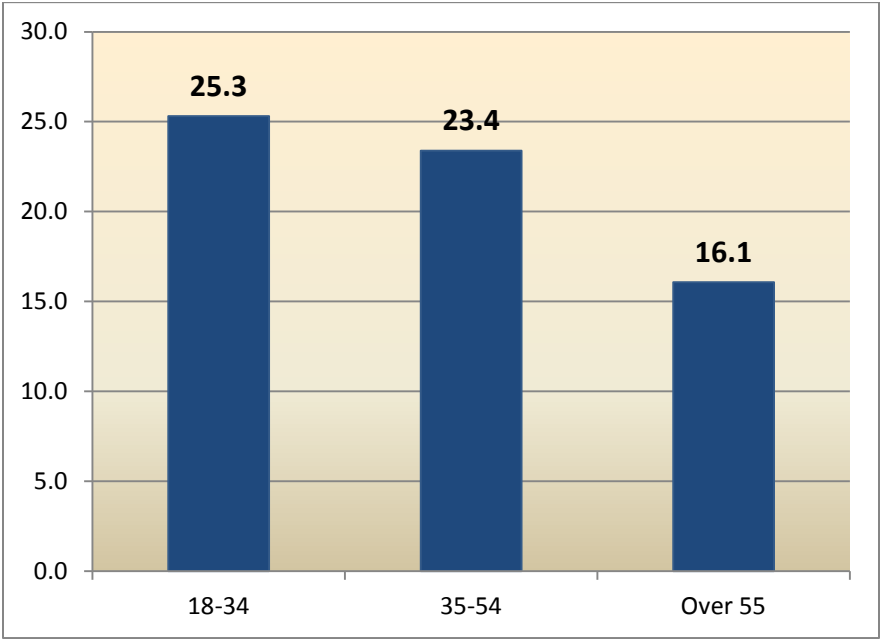
Those in households that have visited the Central Library in the last year (3.15) give a higher rating than those who have not visited (2.82).

B5. Is there another service you would like to see the central library location offer?

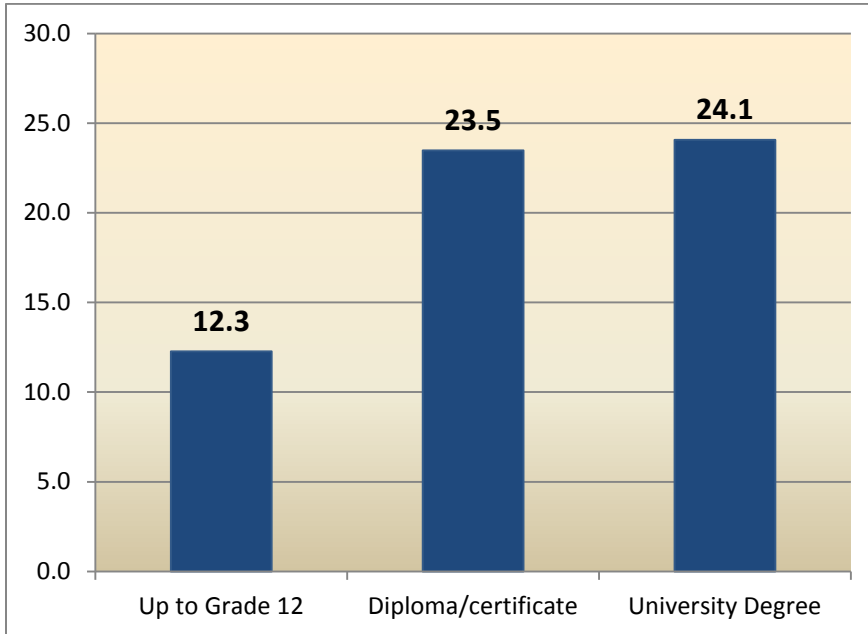


Statistically Significant

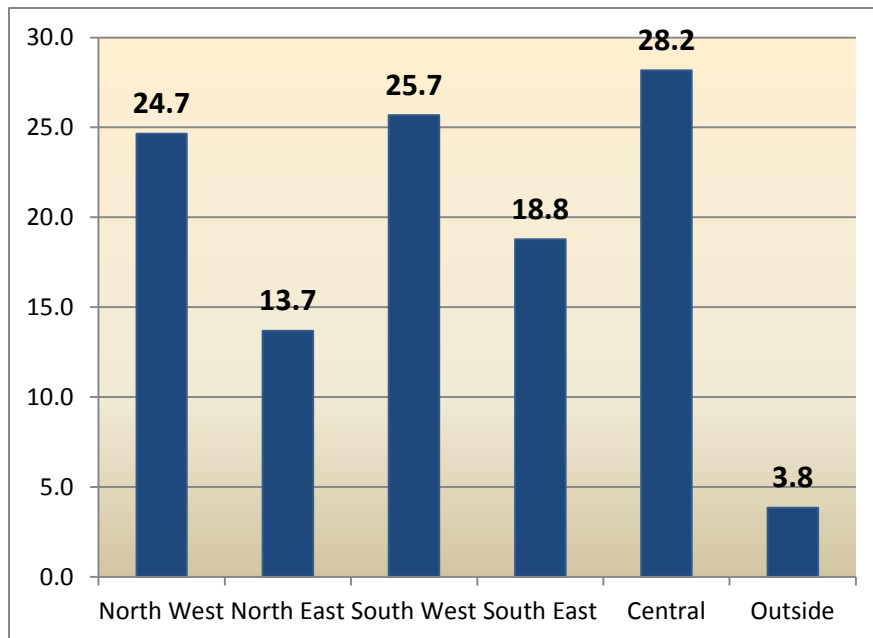
Age



Education Level



Residence Location



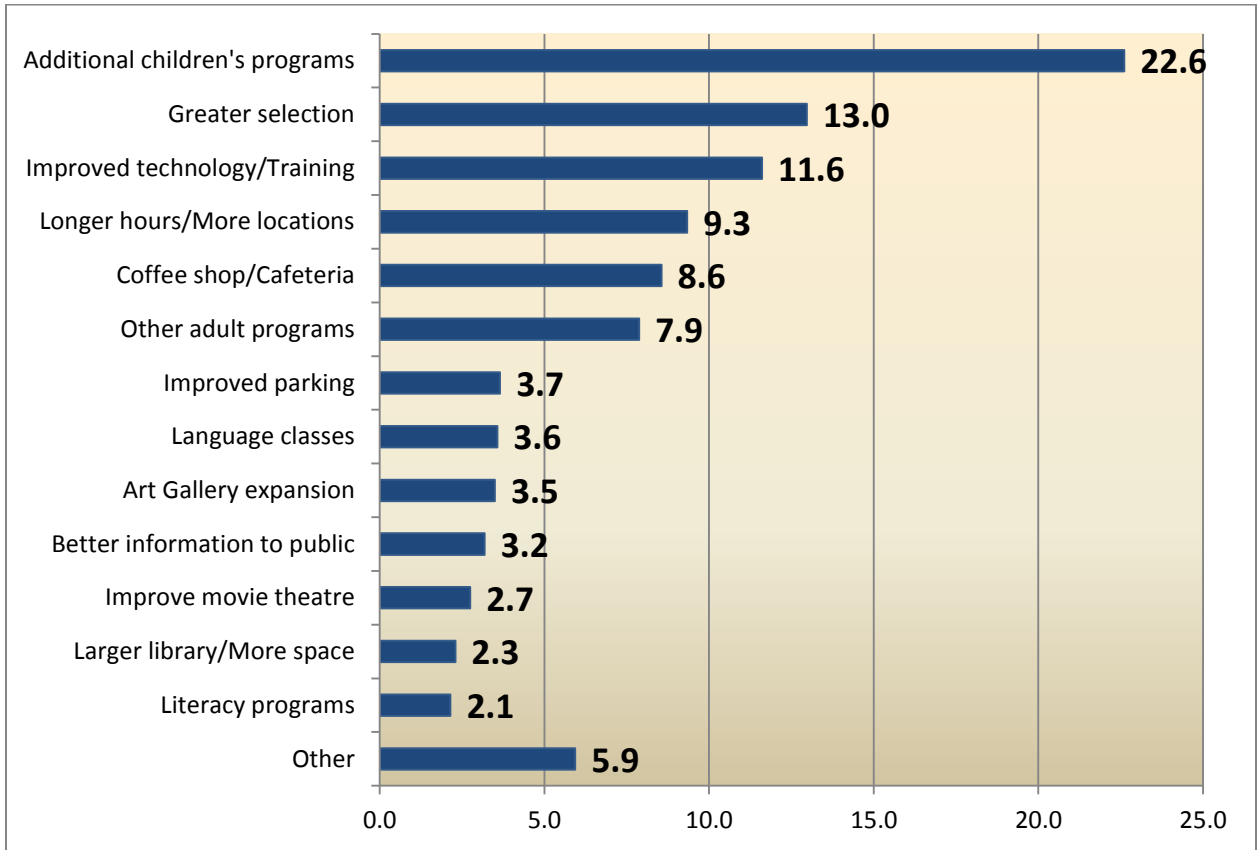
Home Internet

Those with internet at home (22.7%) are more likely than others (8.6%) to have other services they think the library should offer.

Business Owners

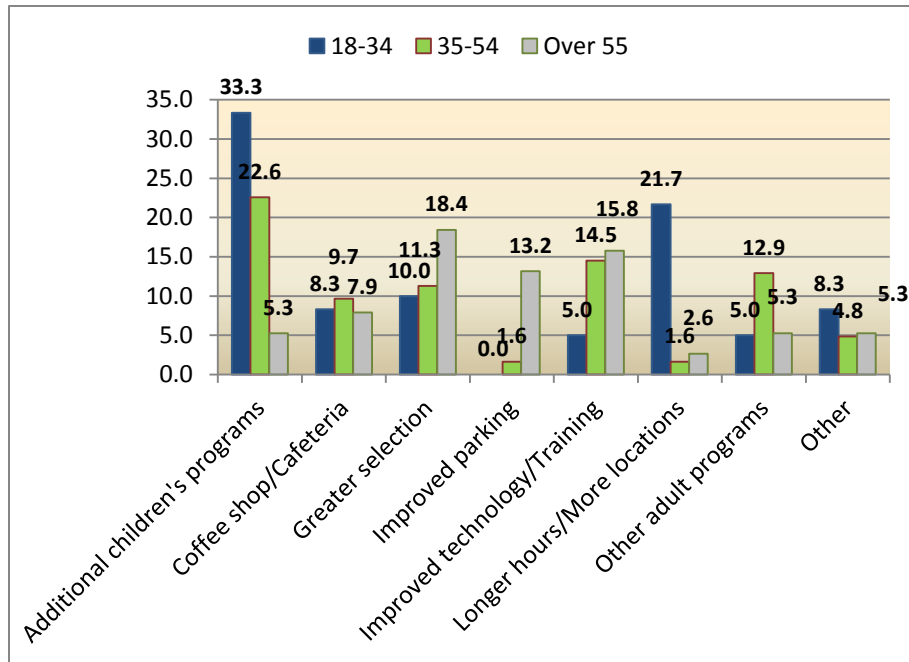
Those who own or are thinking of owning a business (29.5%) are more likely than others (20.0%) to have other services they think the library should offer.

B5a. What is the most important service you would like to see offered at the central library?
Asked of the 21.9% who indicated there was another service.

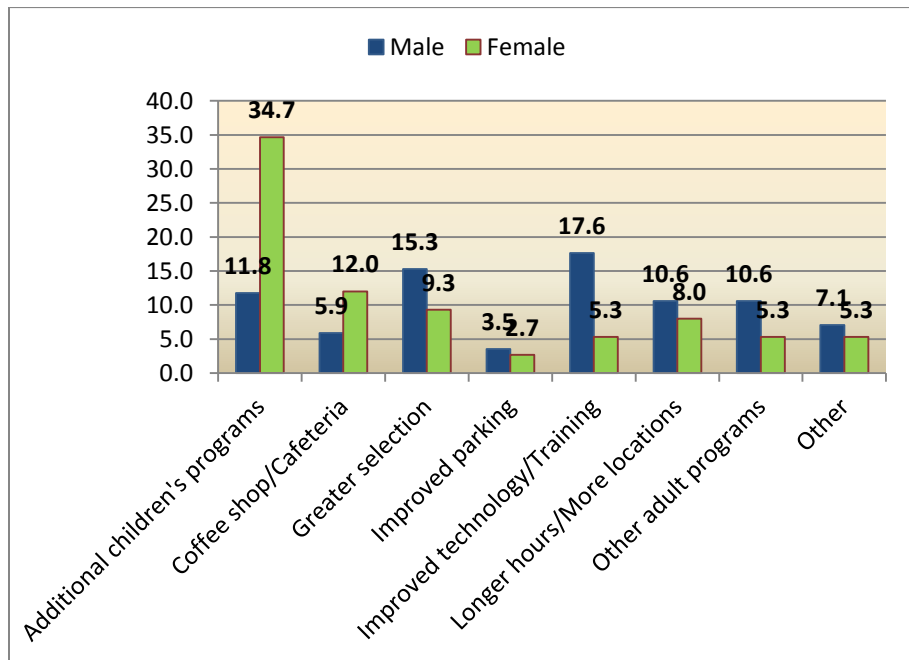


Statistically Significant

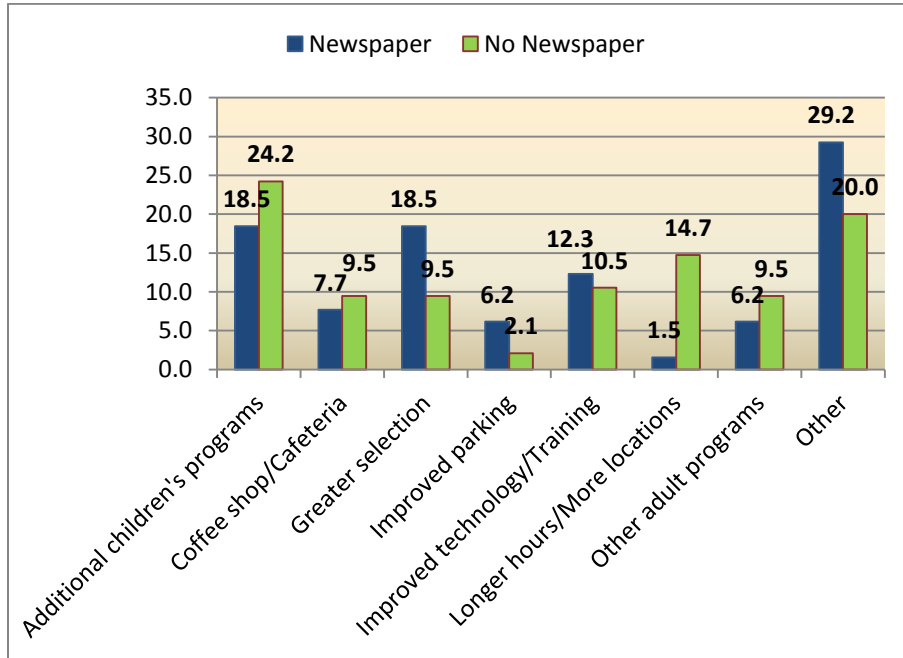
Age



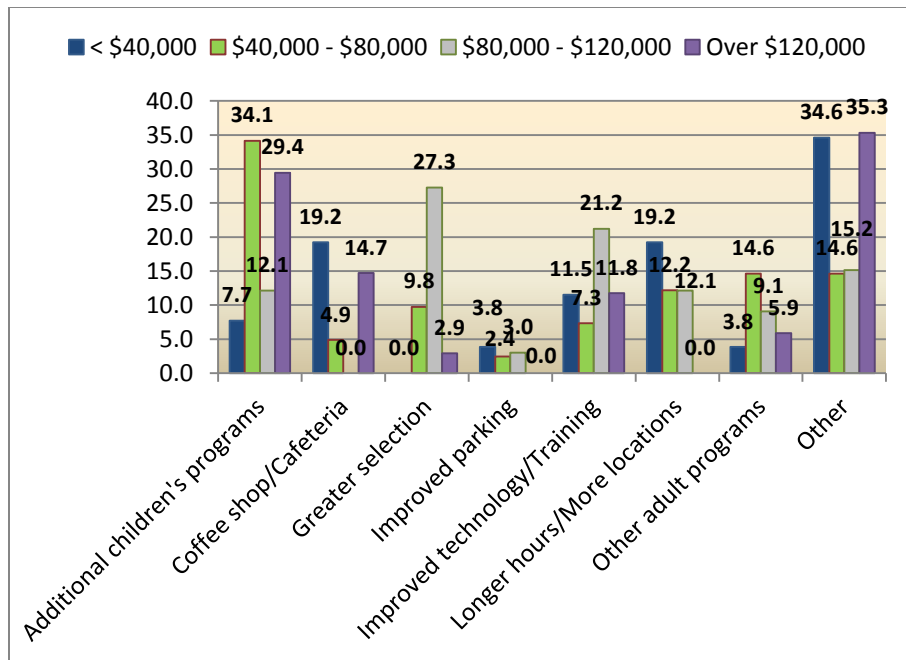
Gender



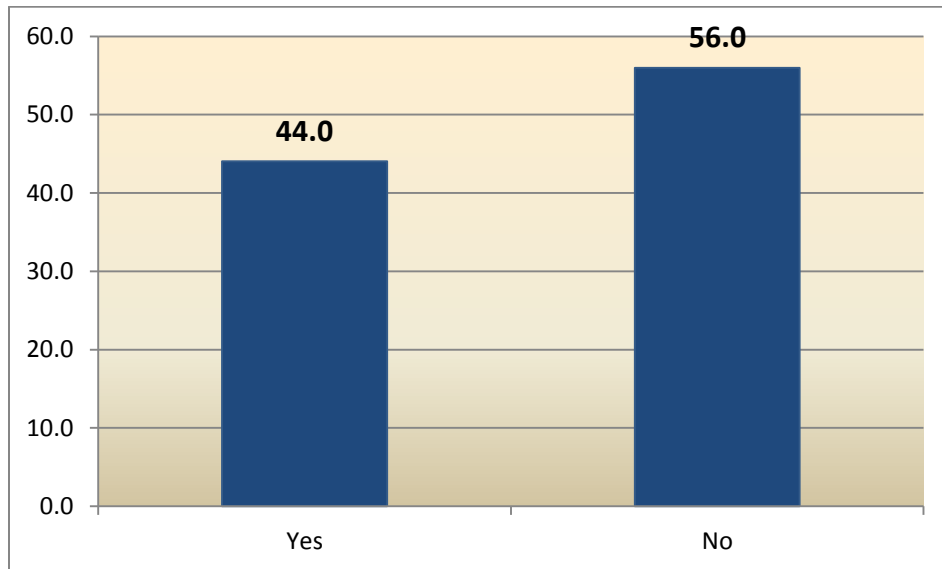
Home Newspaper



Income Level



B6. Is there a second-most-important service you would like to see offered at the central library?
Asked of the 21.9% who indicated there was another service.

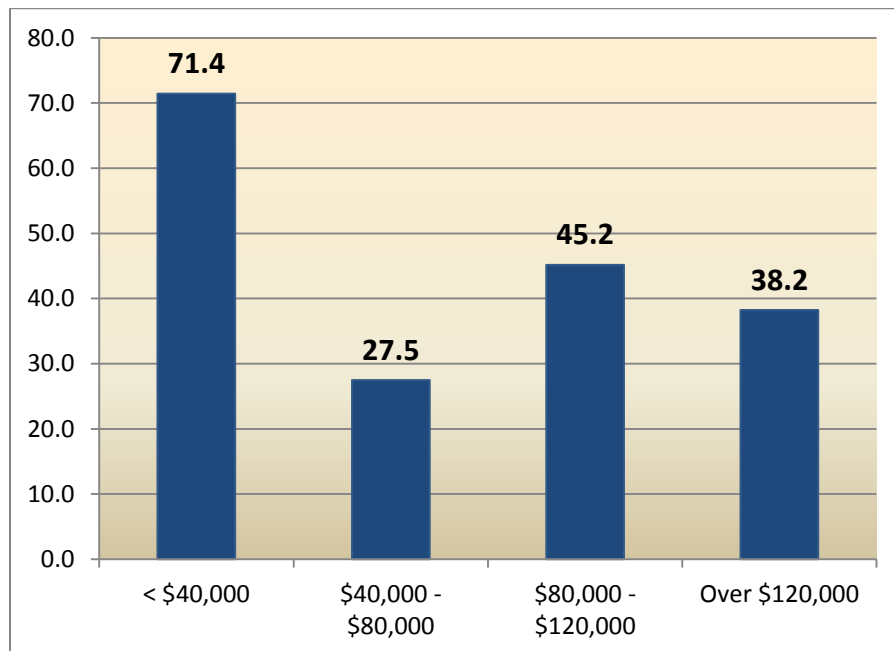


Statistically Significant

Gender

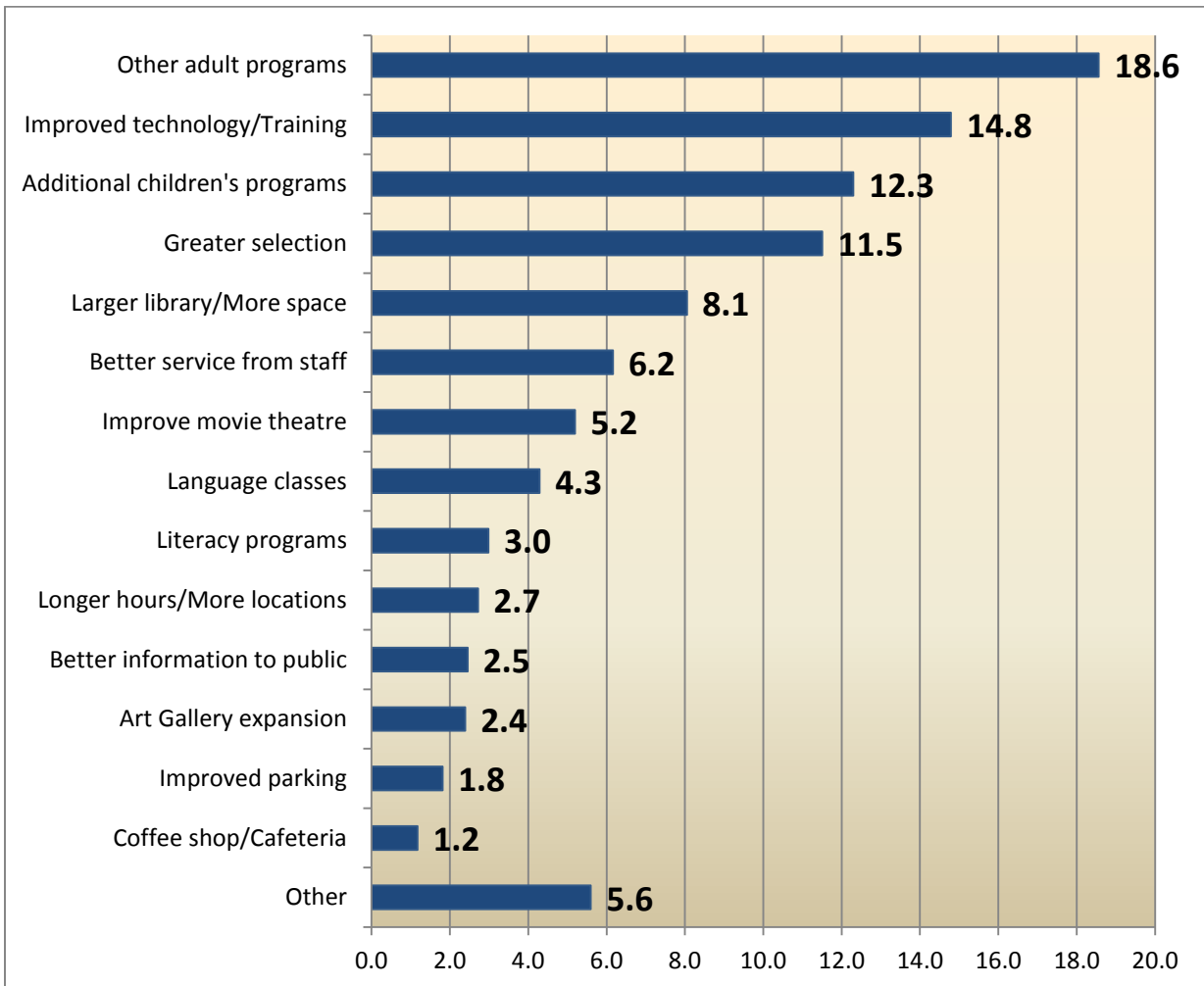
Females (54.8%) are more likely than males (33.8%) to indicate there is a second-most important service they would like to see.

Income Level



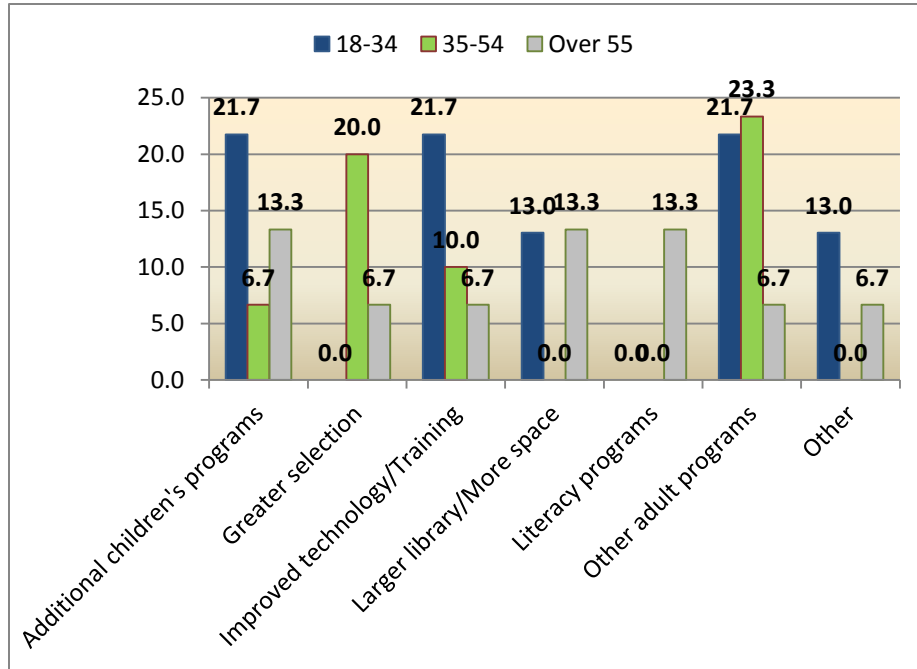
B6a. What is the second service you would like to see offered at the central library?

Asked of the 44.0% (8.2% of whole) who indicated there was also a second service the library should offer.

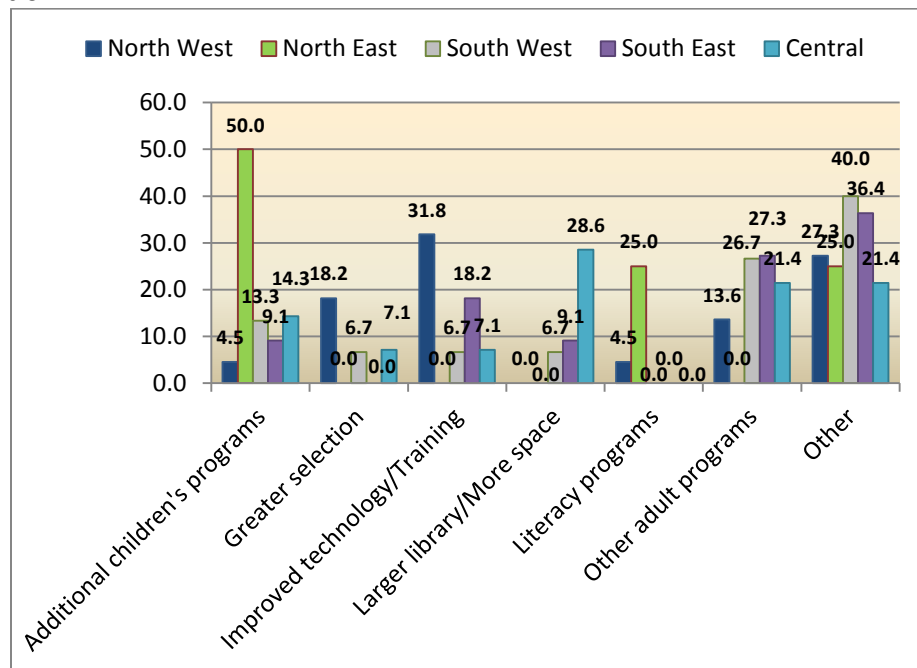


Statistically Significant

Age

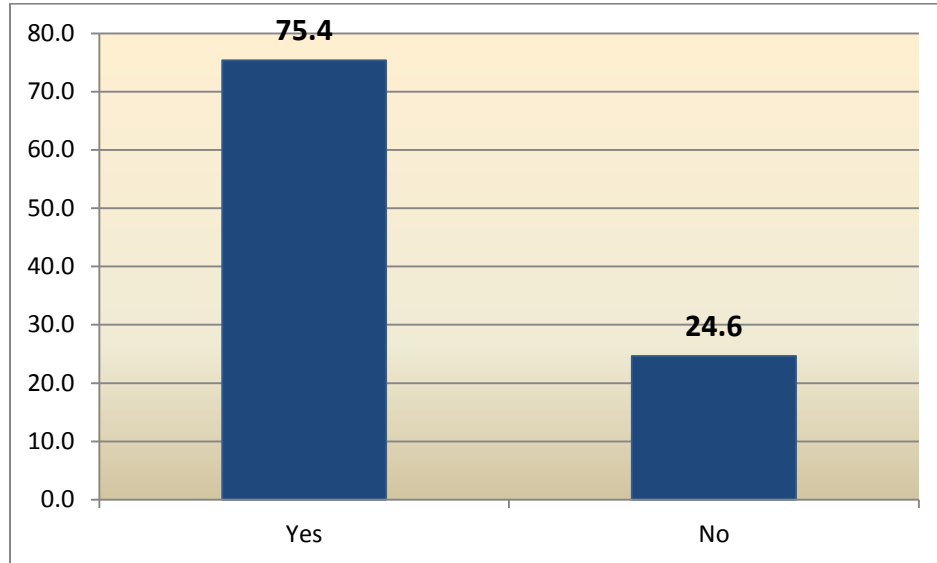


Residence Location



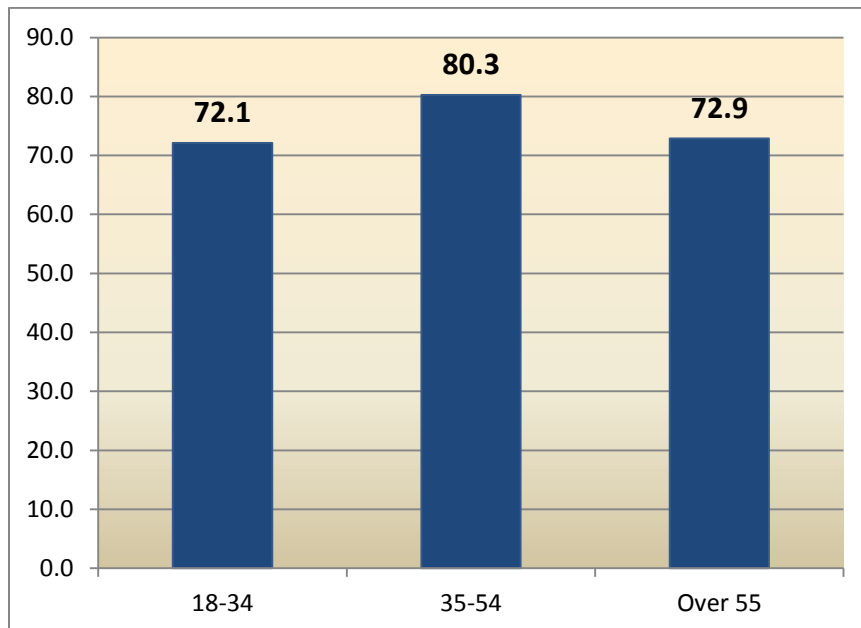
SECTION C: LIBRARY USE

C1. In the last 12 months, have you or someone in your household visited one of the Regina Public Library's locations in the city?

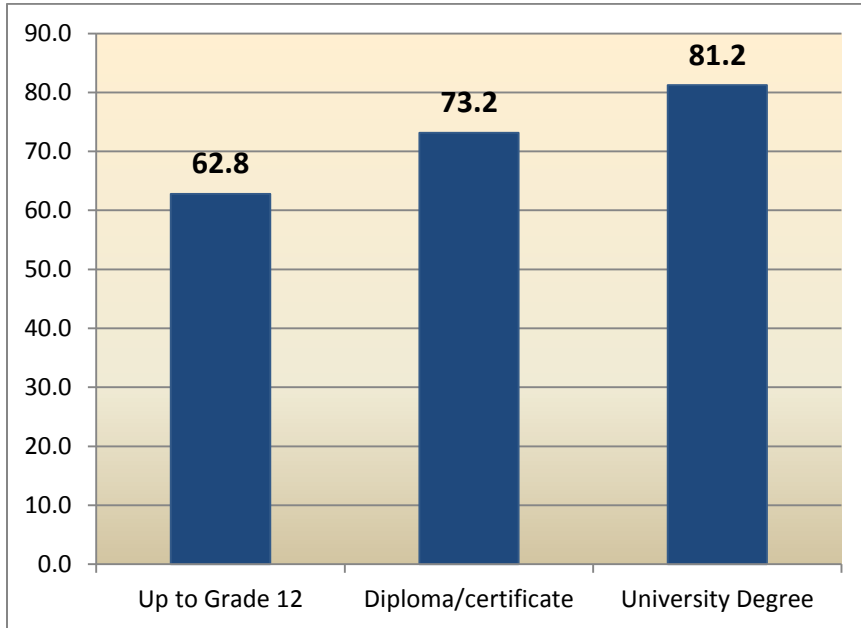


Statistically Significant

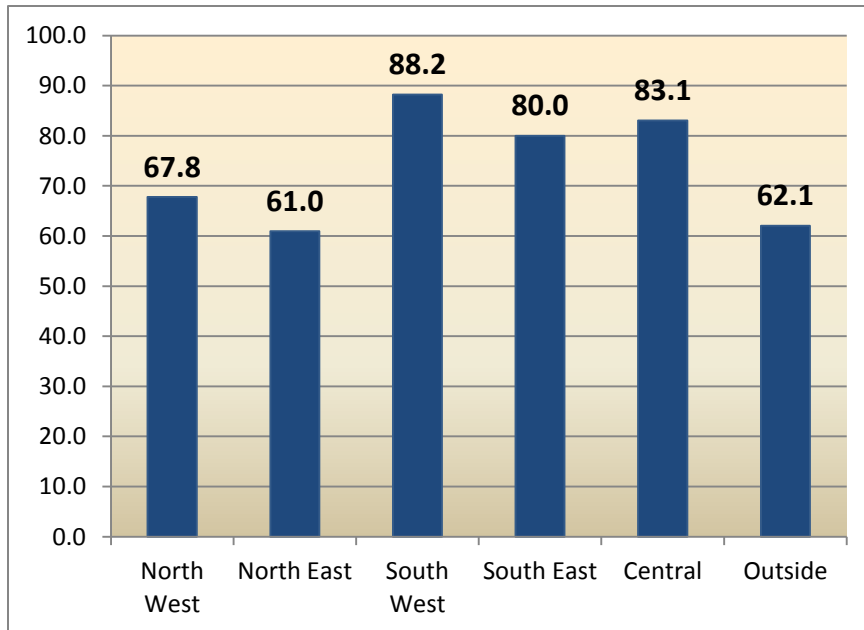
Age



Education Level



Residence Location



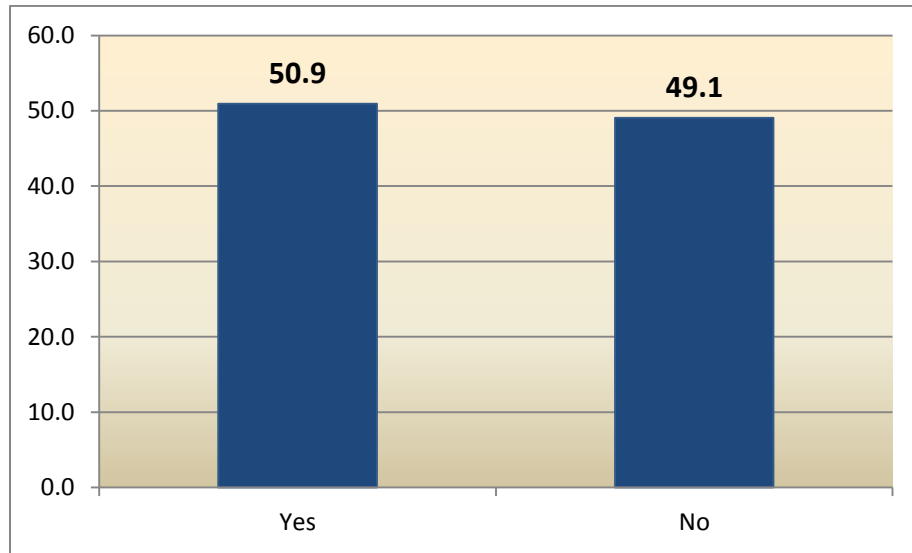
Business Owners

Those who are business owners or thinking of owning a business (81.3%) are more likely than others (73.5%) to have someone in the household visit a library location in the last year.

C1a. Do you have a Regina Public Library user's card?

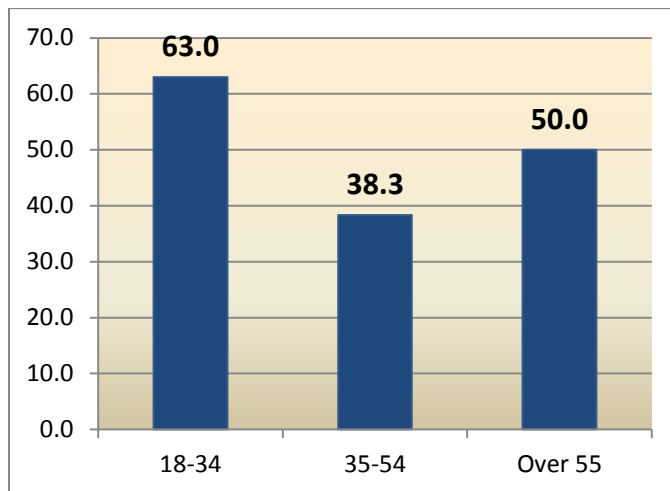
Asked of the 24.6% who have not visited the Library in the last year.

Over half of those who have not visited the library in the last year say they have a user's card. Thus, a total of 87.2% have either visited the library in the last year, or have a library card (or both).



Statistically Significant

Age



Gender

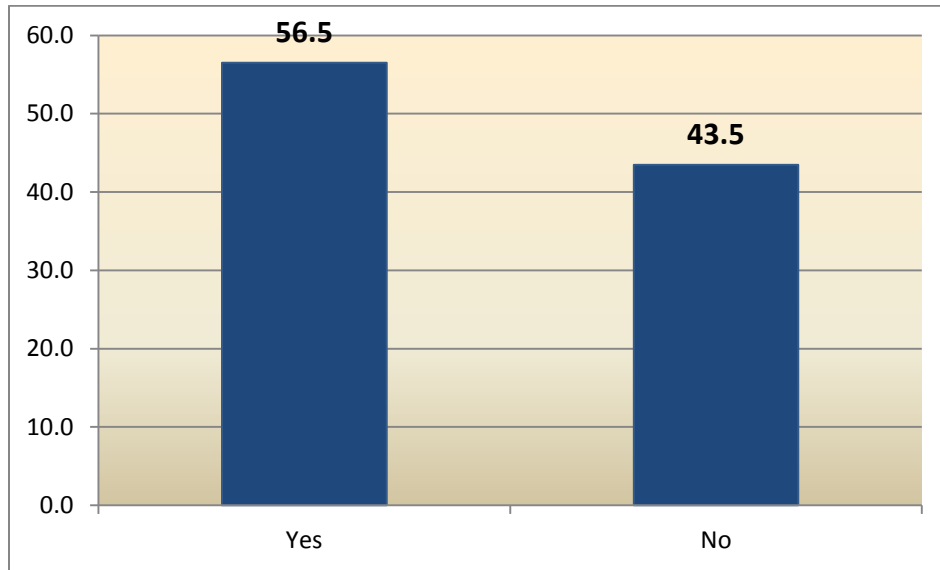
Female non-visitors (60.6%) are more likely than male non-visitors (42.6%) to have a library card.

Home Internet

Among non-visitors, those with internet at home (53.6%) are more likely than those without internet (14.3%) to have a library card.

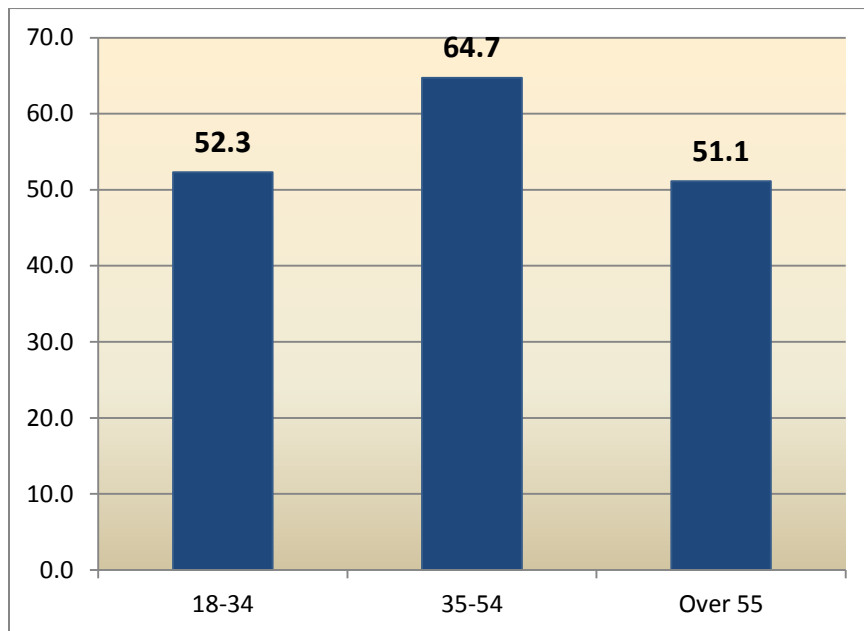
C2. In the last year, have you or someone in your household been in the downtown central library building on Lorne Street and 12th Avenue for any reason?

Asked of the 87.2% who have visited the Library in the last year and/or have a library card.



Statistically Significant

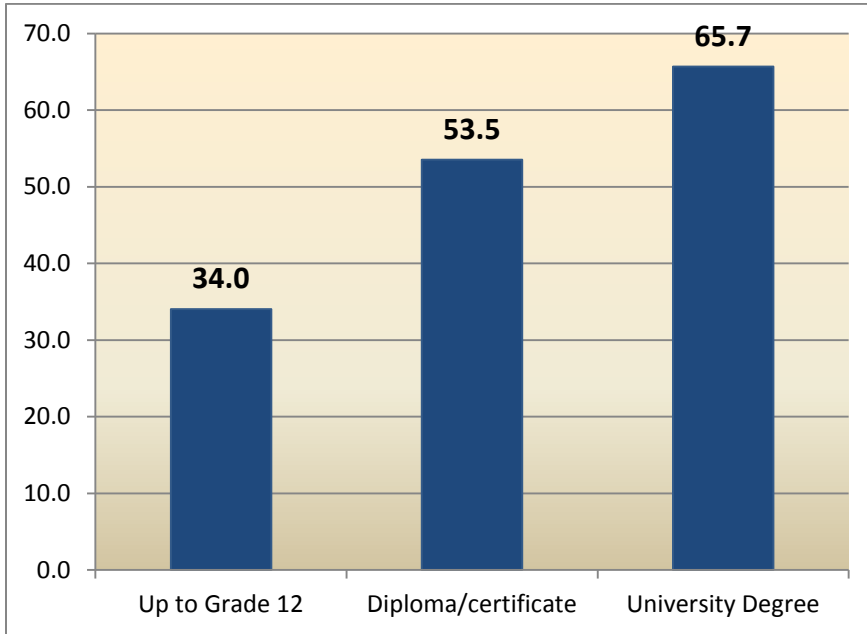
Age



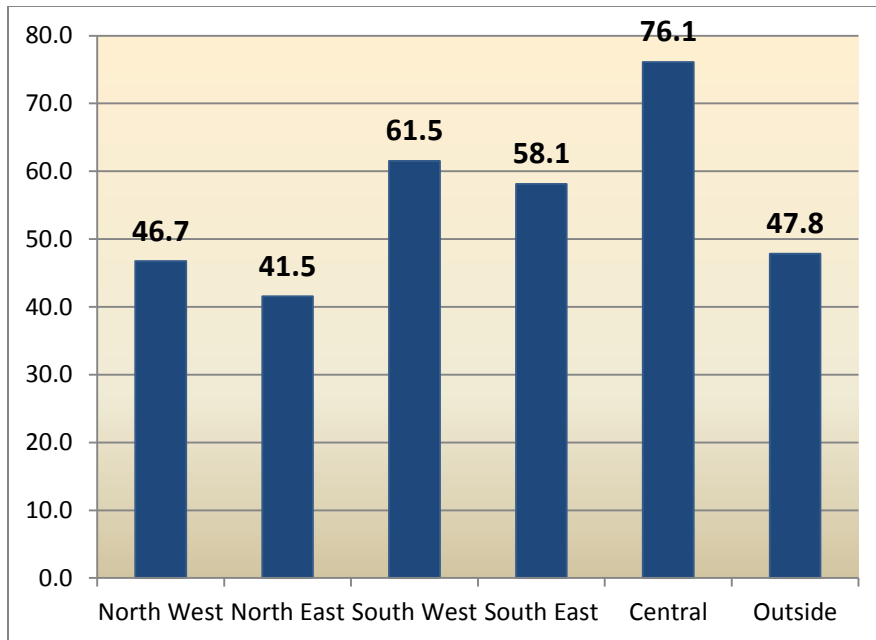
Gender

Among library visitors, males (64.5%) are more likely than females (49.6%) to have someone in the household visit the Central Library.

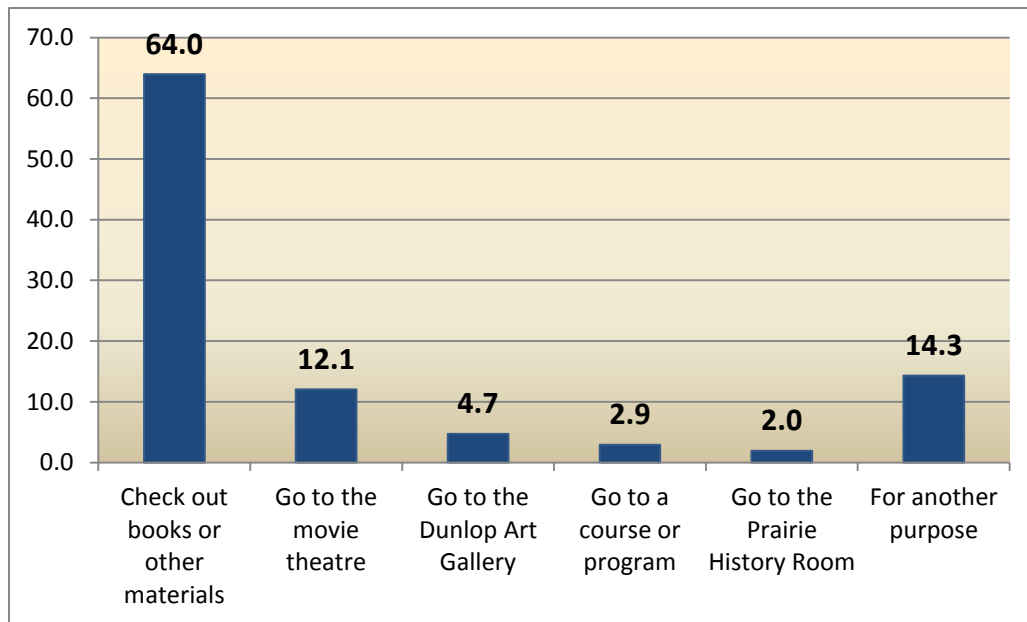
Education Level



Residence Location



C2a. What was the main reason you or a person from your household were in the downtown location? Was it mainly...



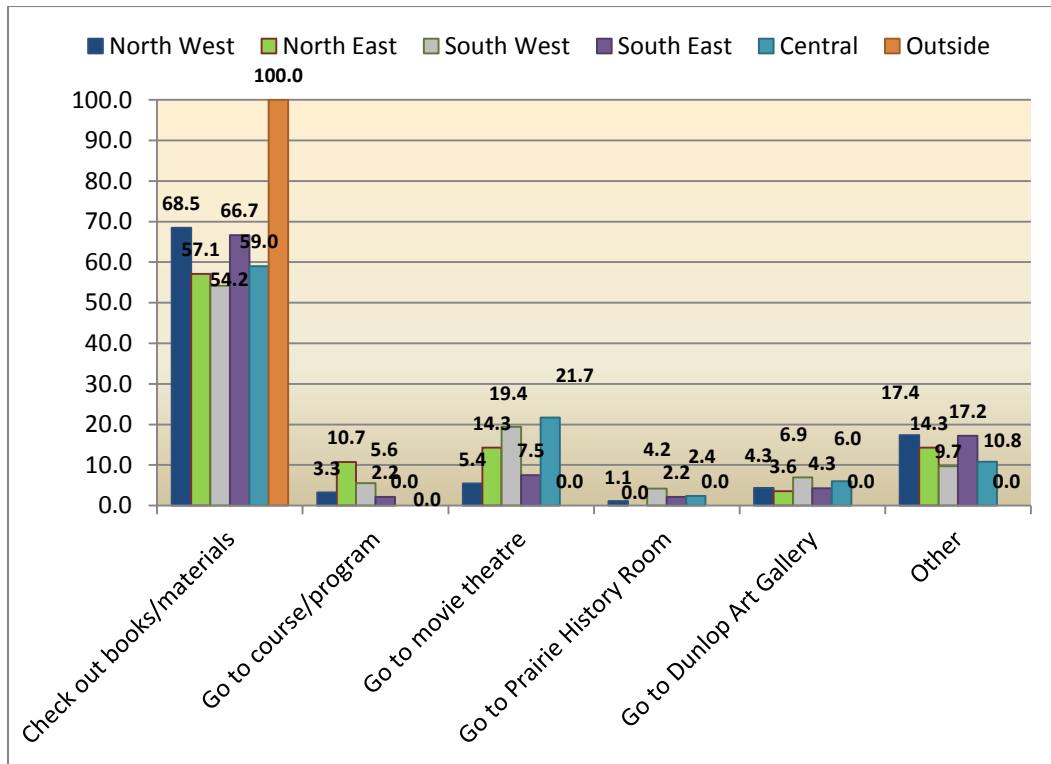
'Another Purpose' Responses:

- To speak to someone, to check a course
- Appoint to learn to use Kindle.
- Visit friends who unfortunately, still work there.
- All of the above
- Red Shoes project
- A meeting
- Took my daughter there to read books
- Living Library
- Tutor twice a week for Literacy Program.
- Meeting
- Use washroom
- Studying
- Girl Guide Tour
- Presentation
- To study/research in an environment with adequate
- My son was being tutored there
- Studying
- Internet/online research
- General browsing
- For a Daycare outing
- Picking someone up
- My husband tutors ESL students.
- For a school tour
- To tutor EAL Conversation Groups
- To see a performance and to get books and videos
- For new book titles
- Train in literacy program.
- DK/NR
- Use the free online computer
- For bathroom use
- They have kids reading programs to take in
- Part of our downtown city tour - work related
- Access the internet
- Needed direction on how to download books onto my
- For everything
- Just to take my granddaughter for an outing
- Group meeting
- Work and dropping things off for them
- Sell books during their sales
- Study
- Went to apply there.
- Relax
- Researching some info that they could not find on
- Family History
- We had some time so we went to read for a while.
- Meeting

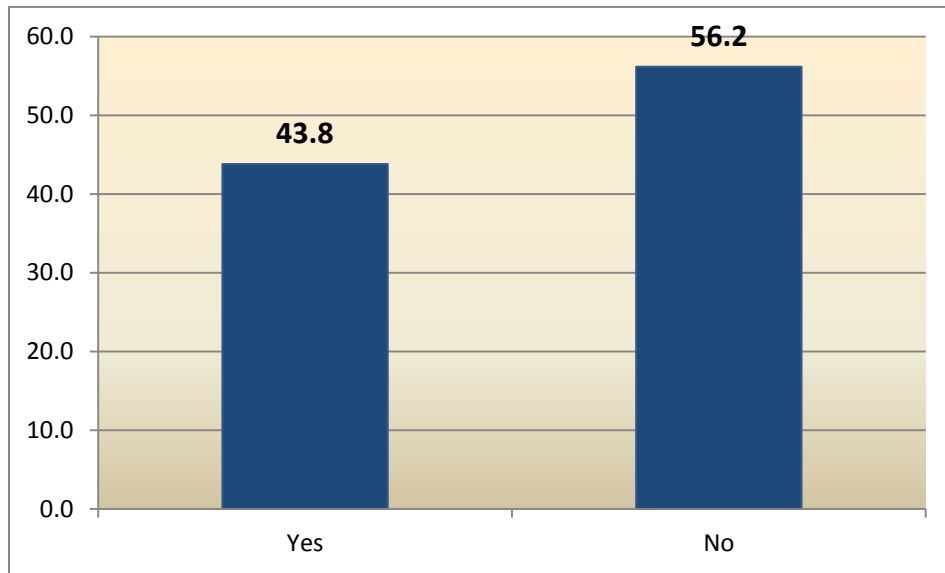
- Business meeting
- Some online courses.
- To work on a resume
- Room booking
- Internet
- I work there
- For information
- Group meeting for work.

Statistically Significant

Residence Location

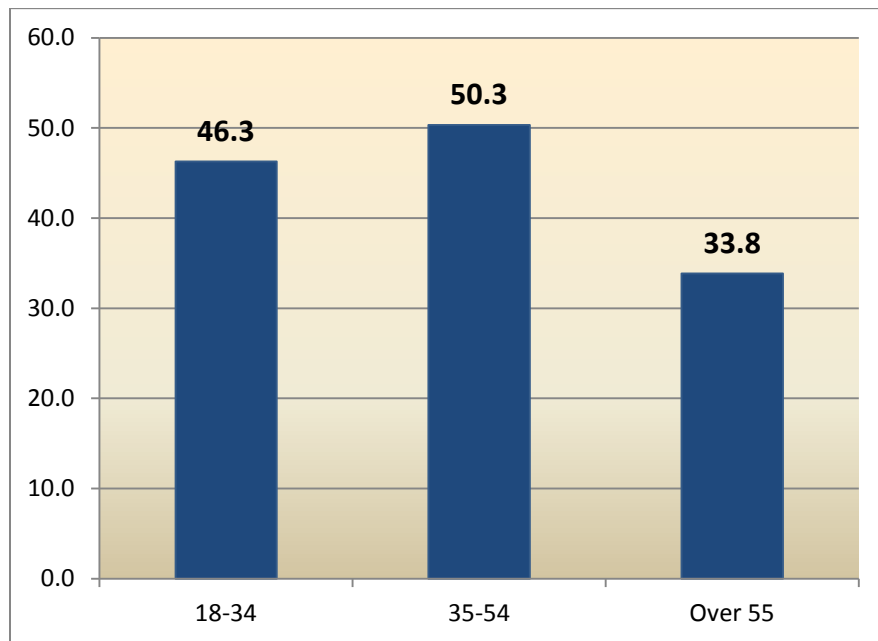


C3. In the last year, have you visited the Regina Public Library website at reginalibrary.ca?



Statistically Significant

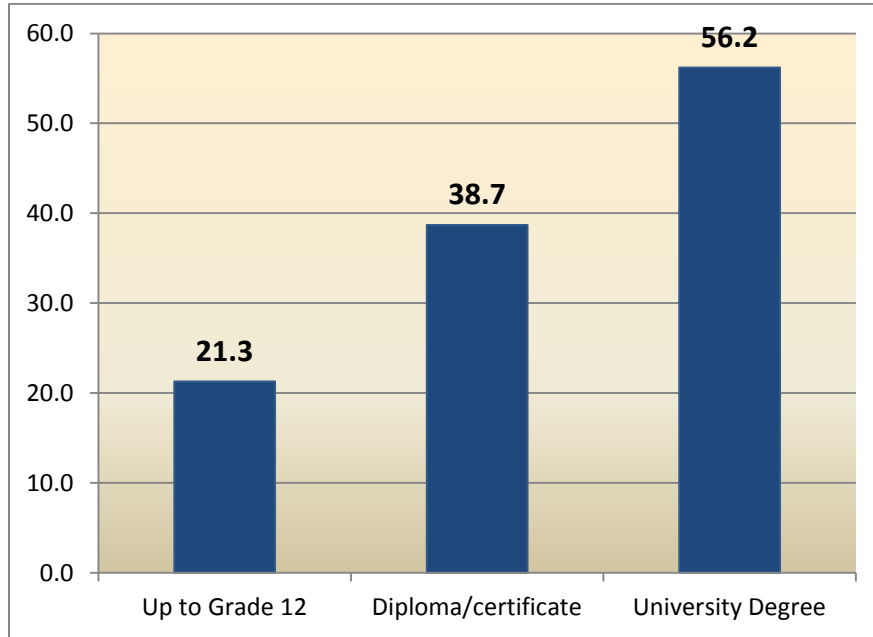
Age



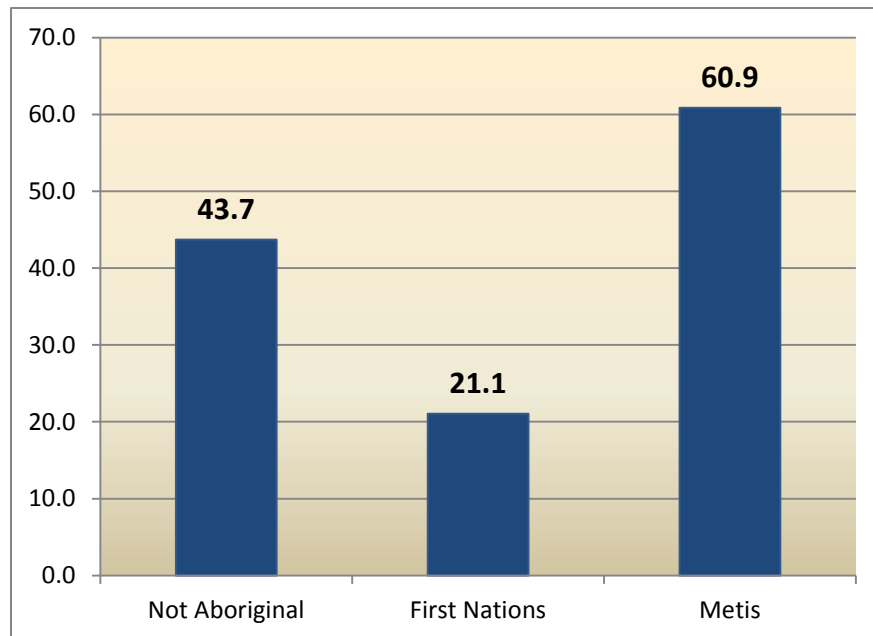
Gender

Females (48.4%) are more likely than males (39.2%) to have visited the library website in the last year.

Education Level



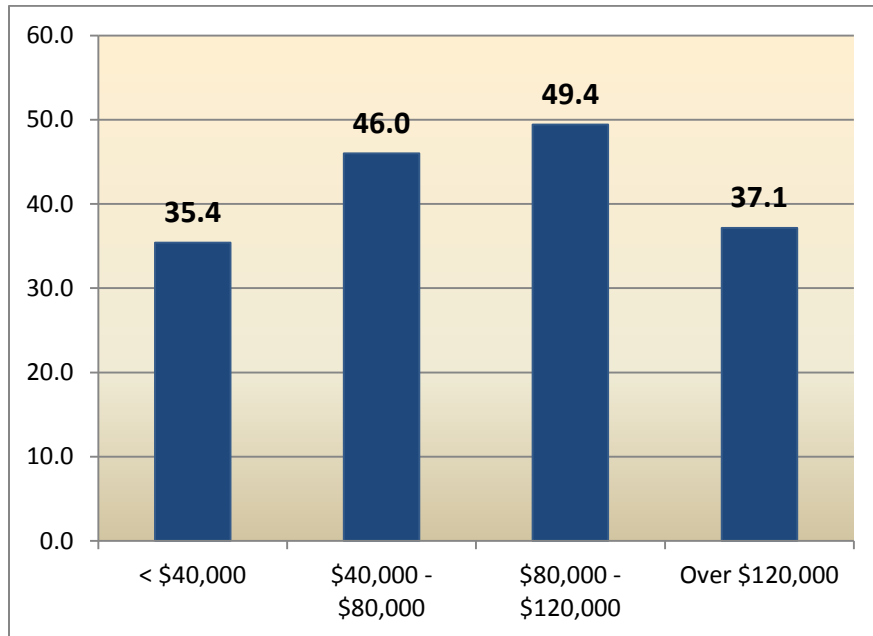
Aboriginal Status



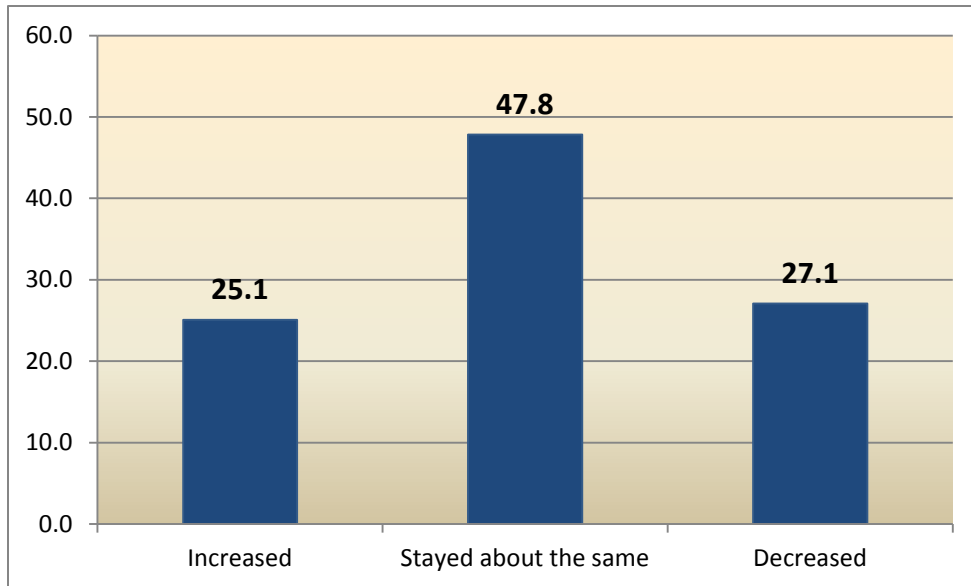
Home Internet

Those with internet at home (45.6%) are more likely than others (12.8%) to have visited the library website in the last year.

Income Level

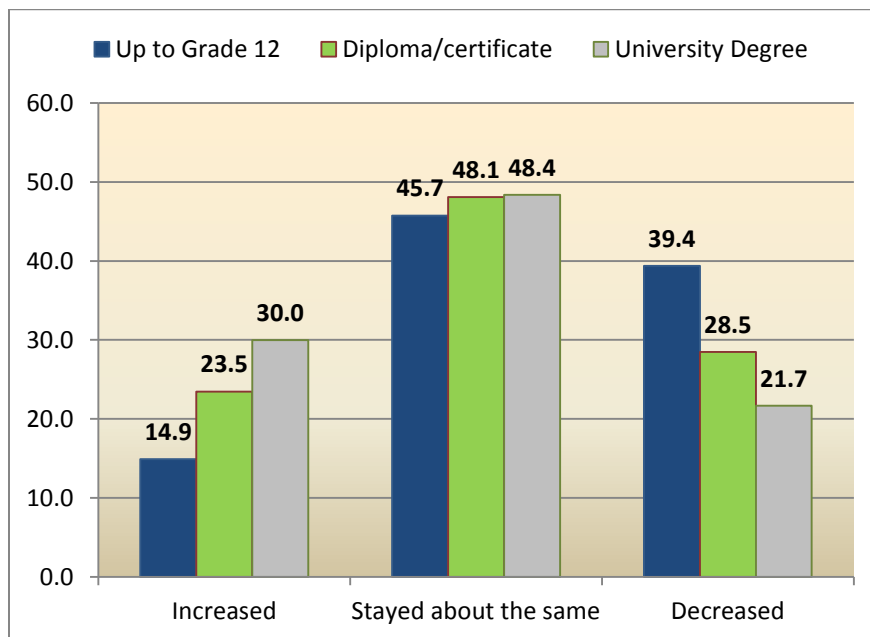


C4. Over the last five years, would you say your use of one of the Regina Public Library locations has increased, stayed about the same, or decreased?

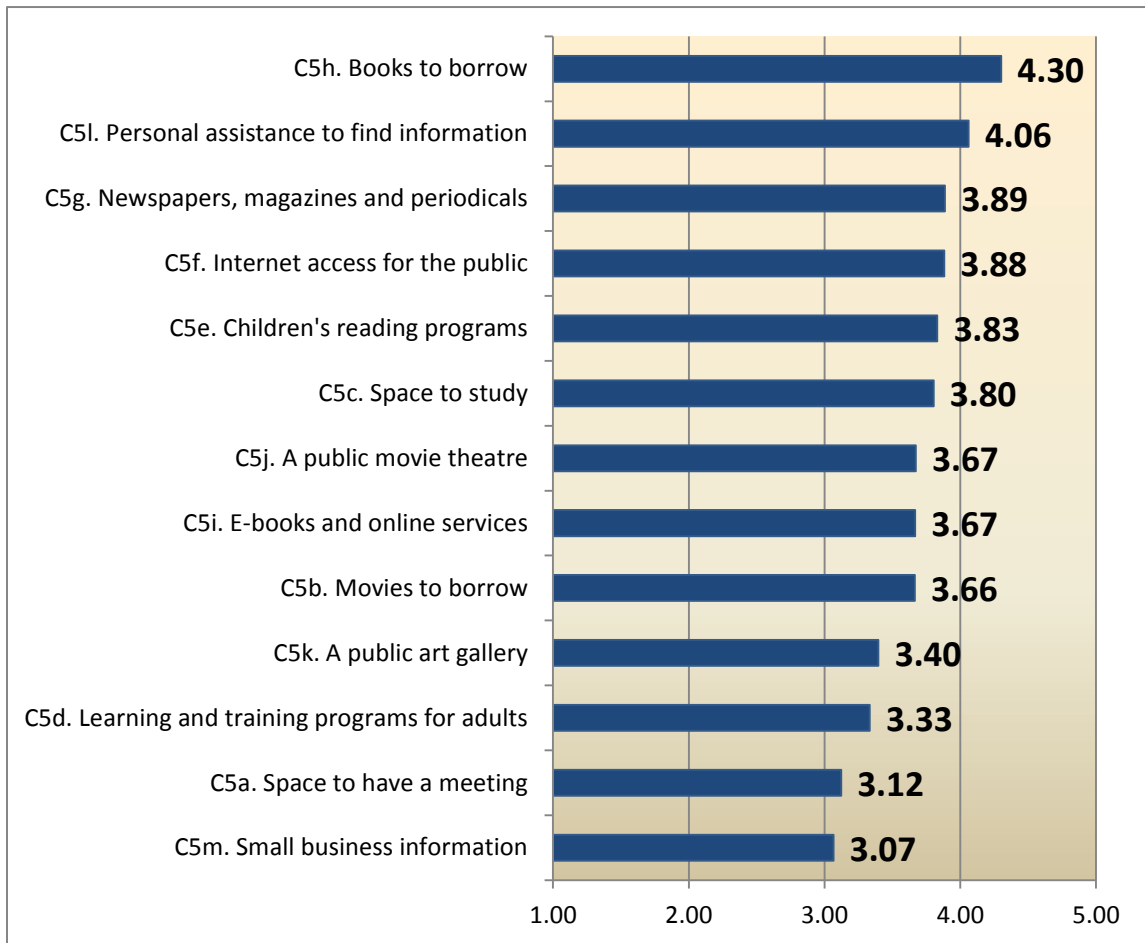


Statistically Significant

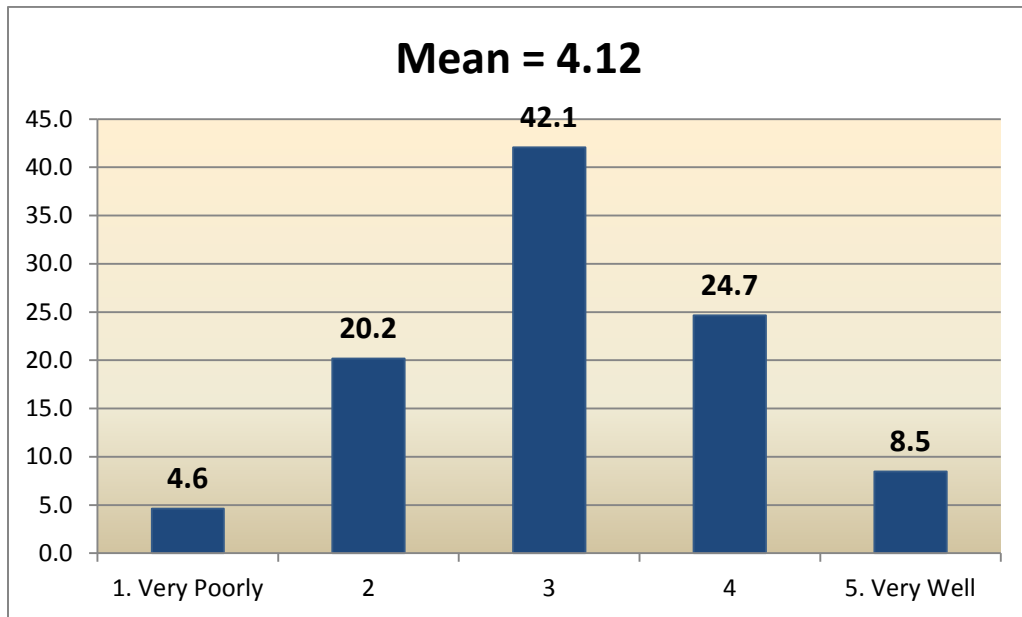
Education Level



C5. Now I will read a list of services the Regina Public Library offers. Pick a number on the same 1-5 scale to indicate how well you think the Library performs each service. How would you rate the Library at providing...

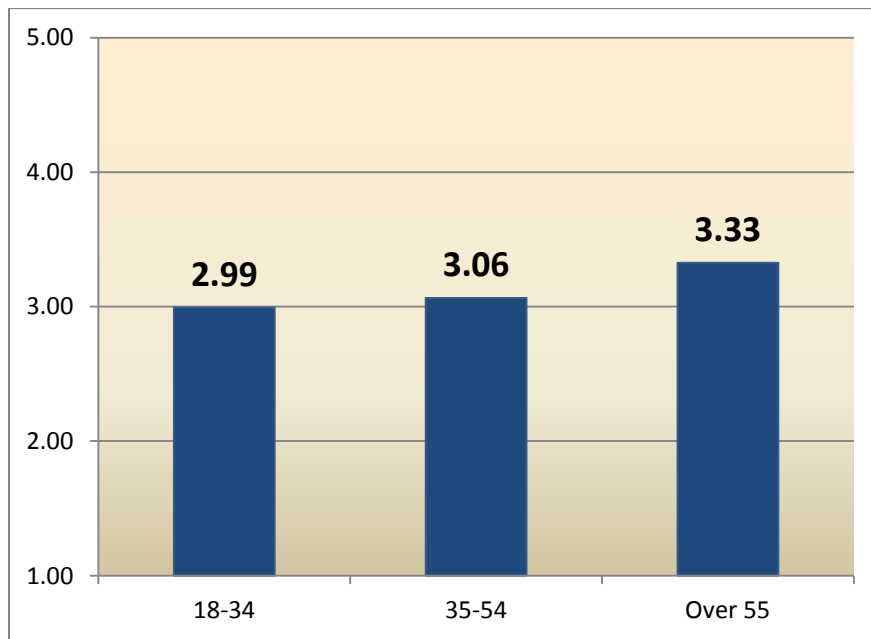


C5a. Space to have a meeting



Statistically Significant

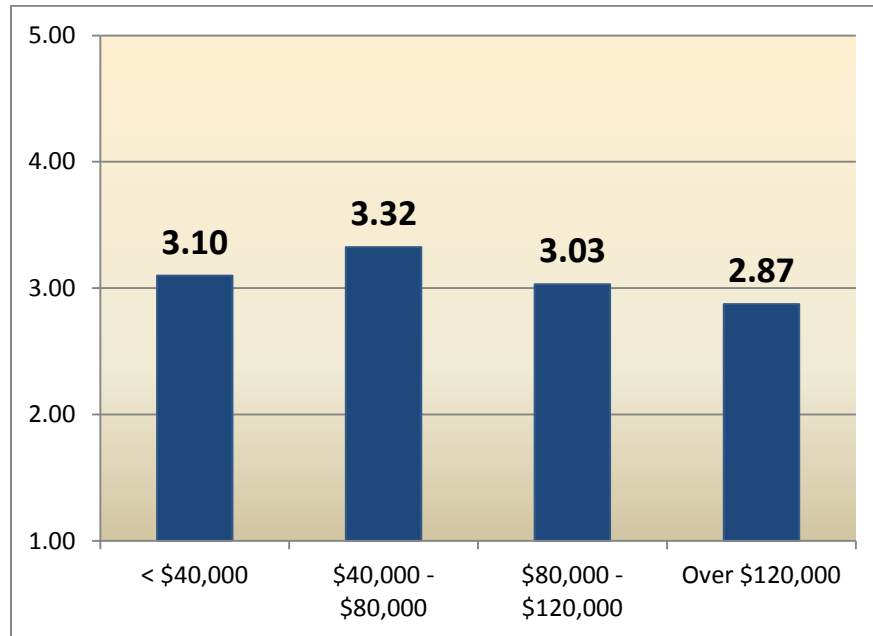
Age



Gender

Females (3.23) give a higher rating than males (3.02).

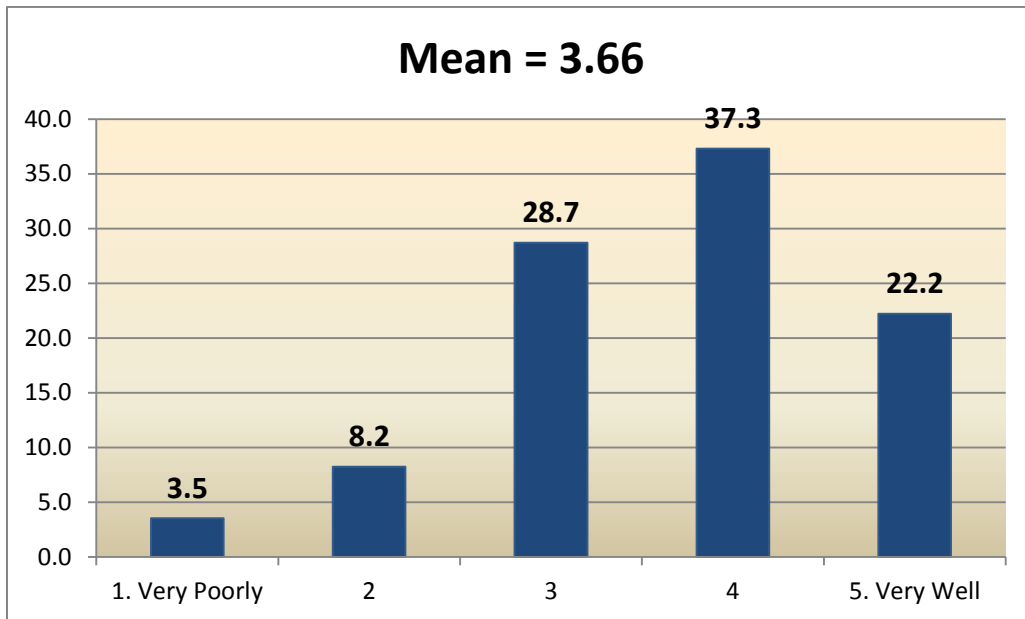
Income Level



Home Newspaper

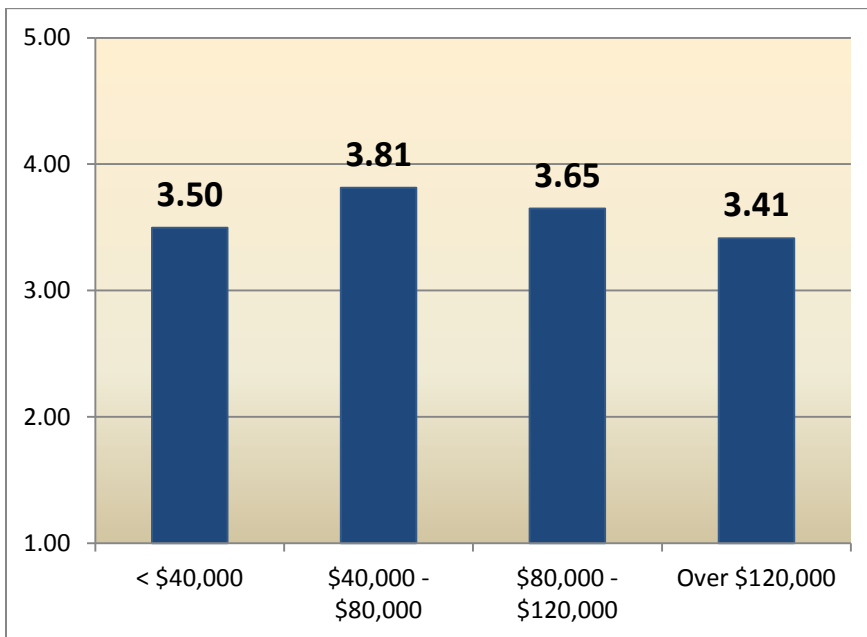
Those with a newspaper delivered to their home (3.31) give a higher rating than others (2.97).

C5b. Movies to borrow



Statistically Significant

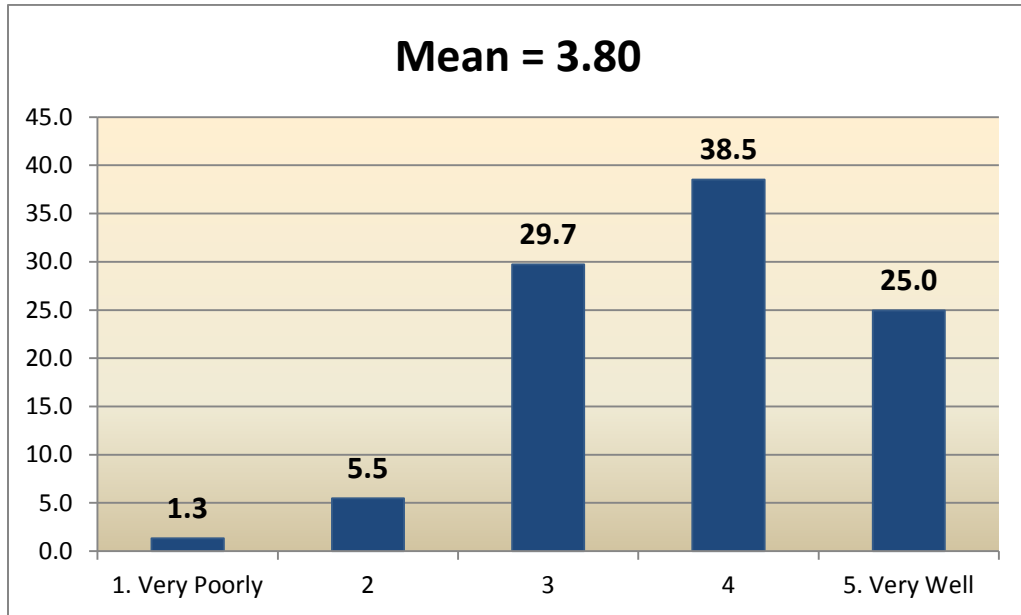
Income Level



Central Library Visitor (QC2)

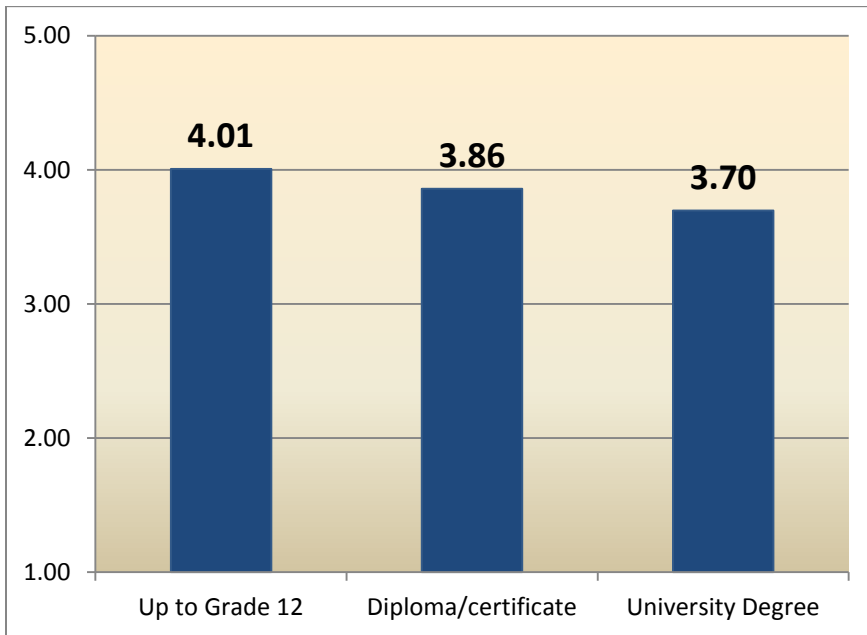
Those from households that have visited the Central Library in the last year (3.81) give a higher rating than those who have not visited (3.53).

C5c. Space to study

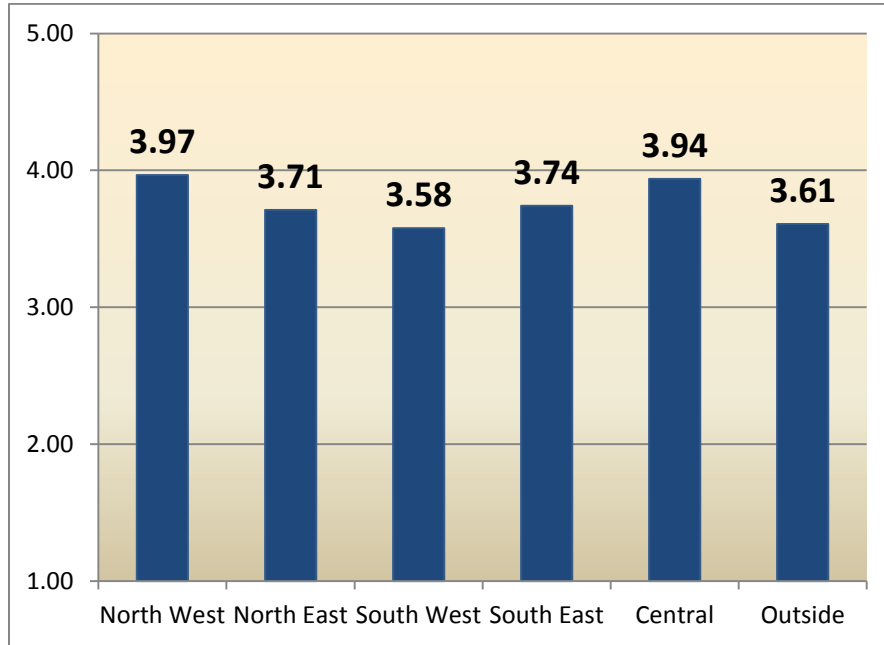


Statistically Significant

Education Level



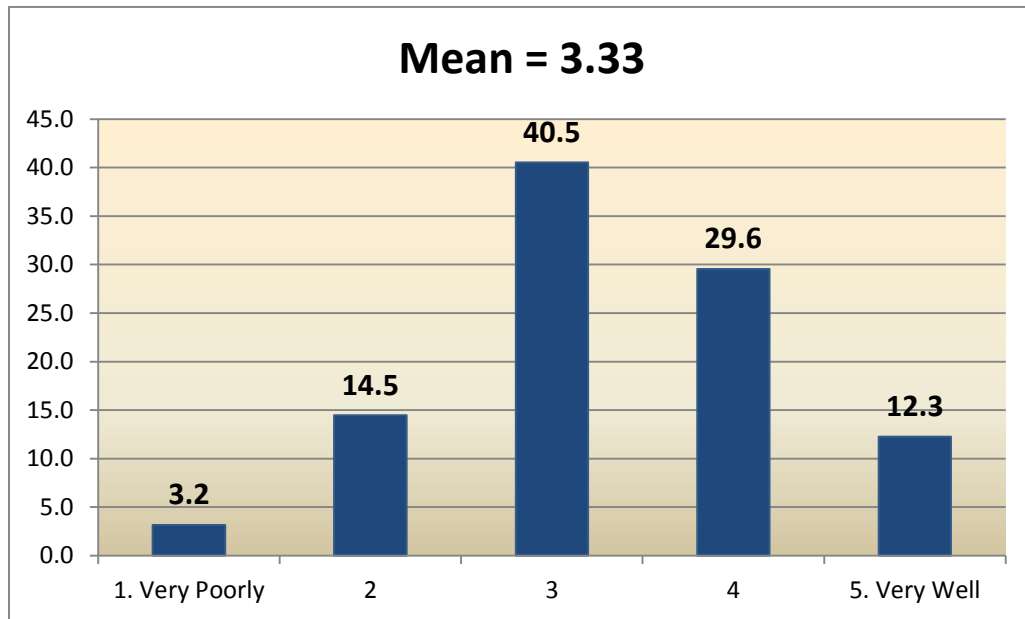
Residence Location



Home Newspaper

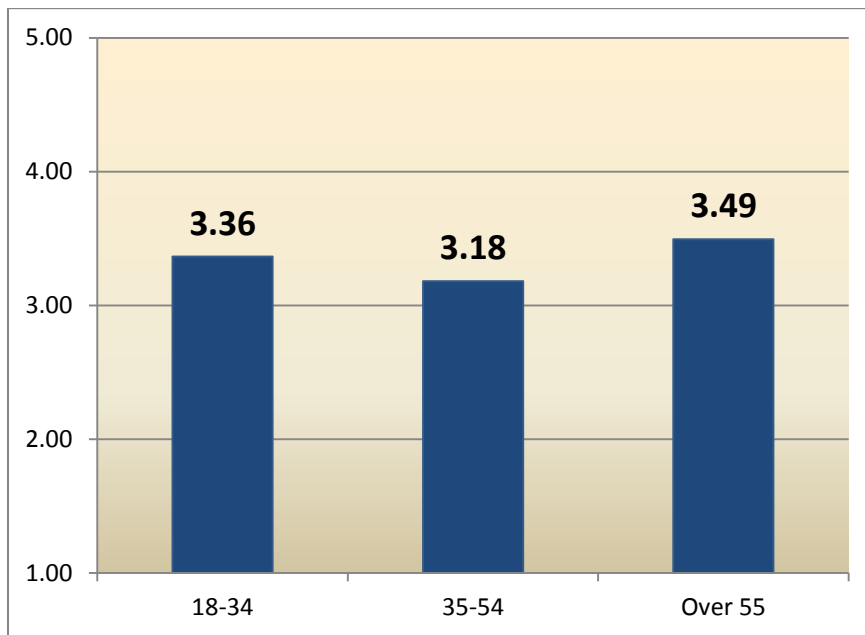
Those with a newspaper delivered to their home (3.93) give a higher rating than others (3.70).

C5d. Learning and training programs for adults



Statistically Significant

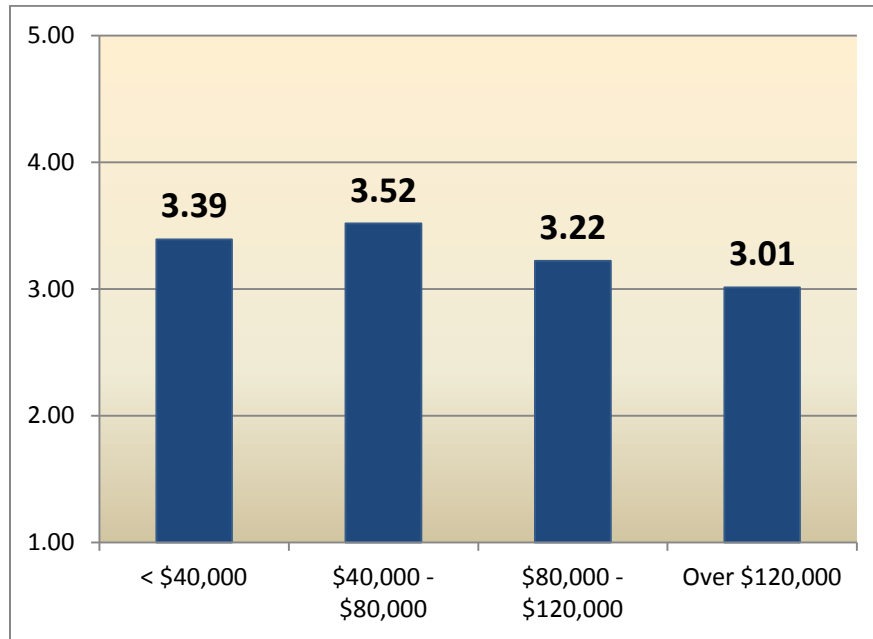
Age



Gender

Females (3.43) give a higher rating than males (3.24).

Income Level



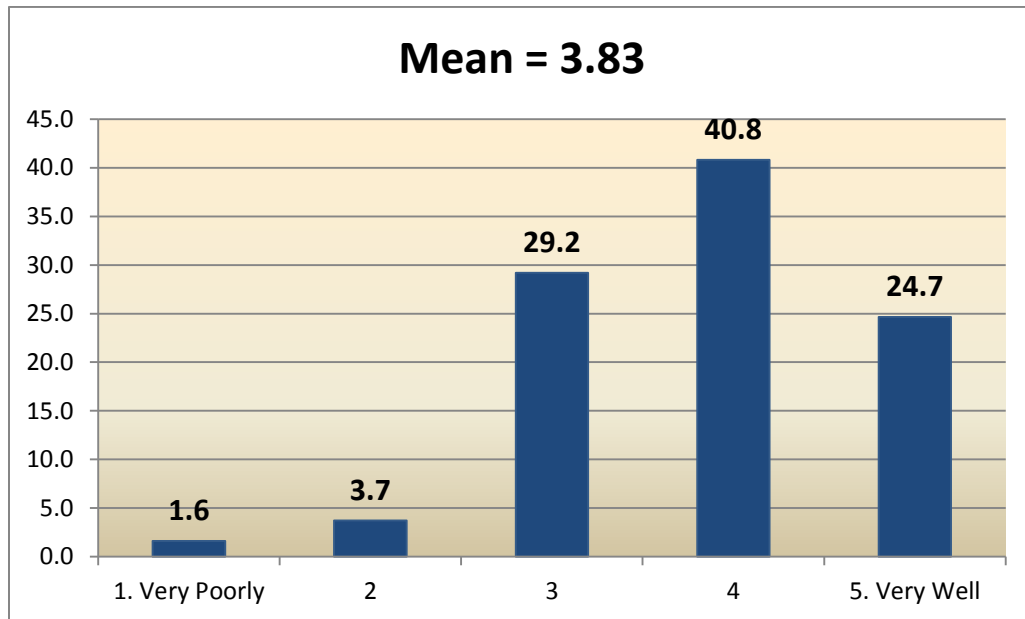
Home Newspaper

Those with a newspaper delivered to their home (3.53) give a higher rating than others (3.16).

Home Internet

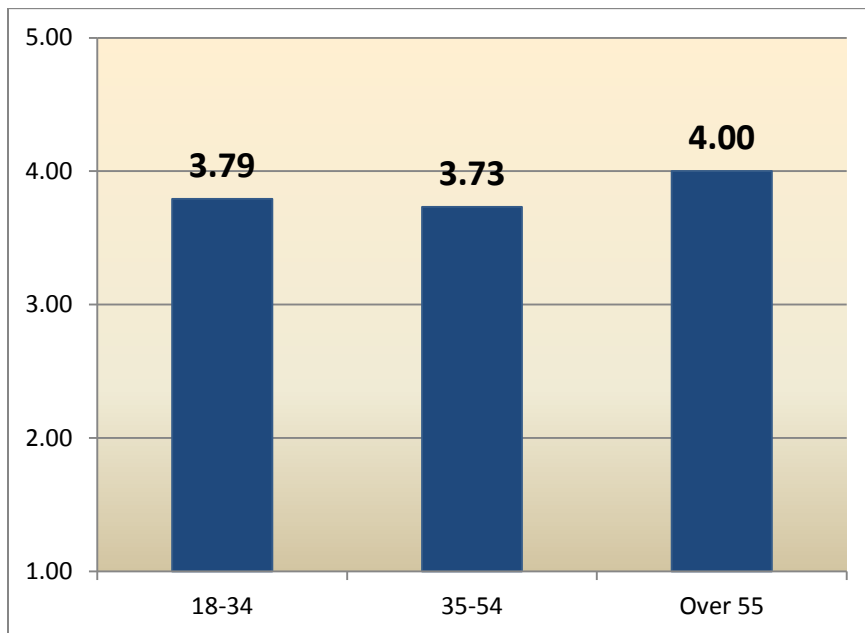
Those without internet at home (3.96) give a higher rating than those with internet at home (3.31).

C5e. Children's reading programs.



Statistically Significant

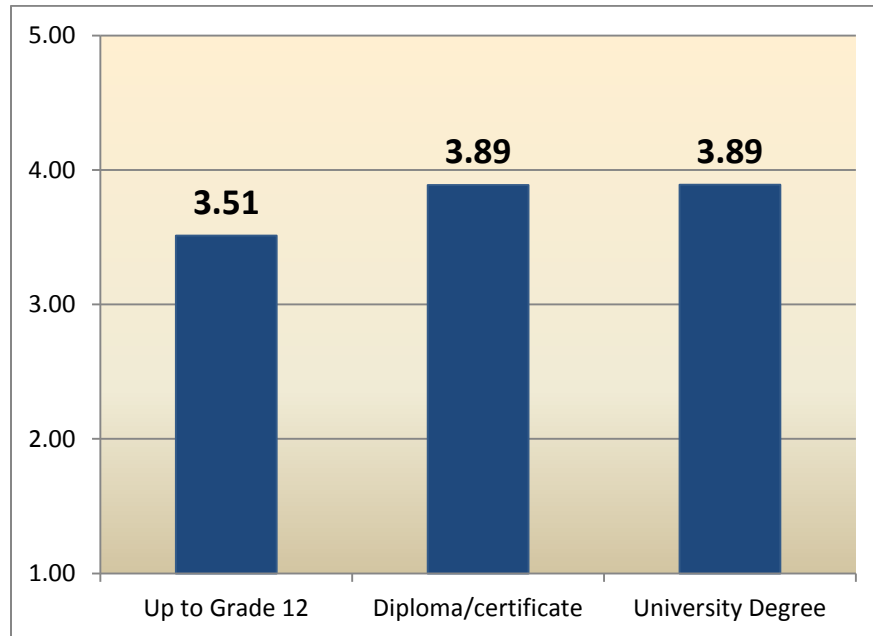
Age



Gender

Females (3.96) give a higher rating than males (3.70).

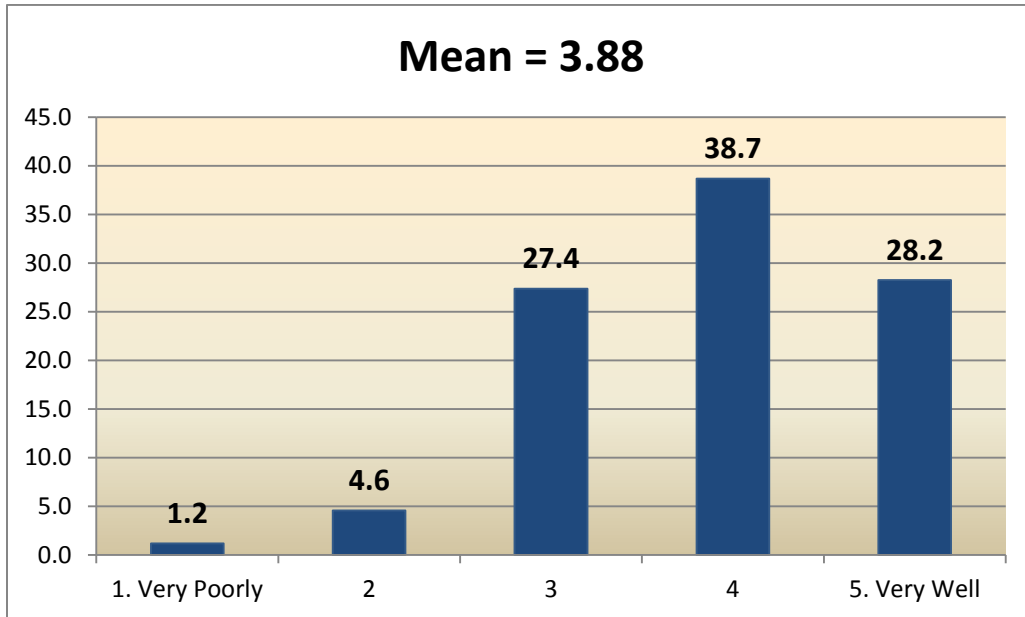
Education Level



Home Newspaper

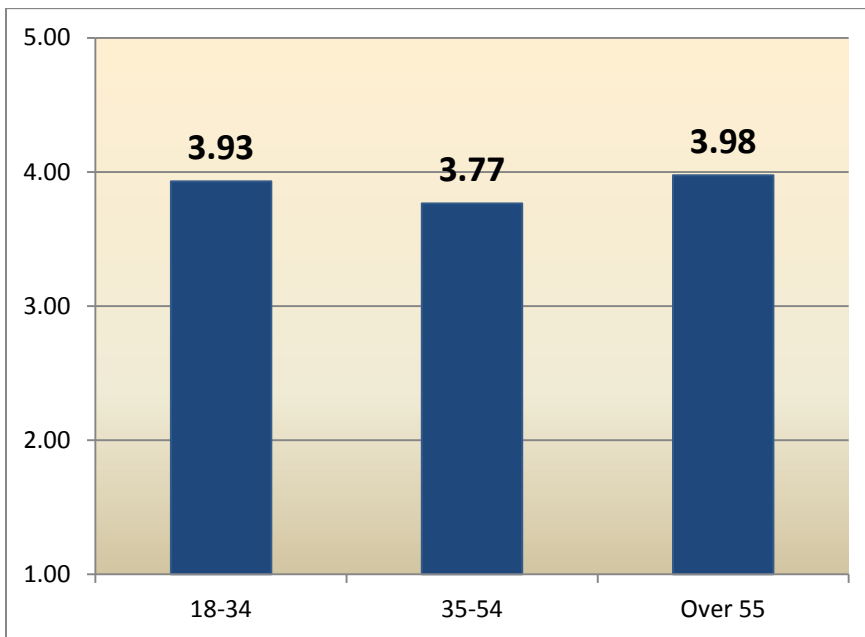
Those with a newspaper delivered to their home (3.94) give a higher rating than others (3.73).

C5f. Internet access for the public



Statistically Significant

Age



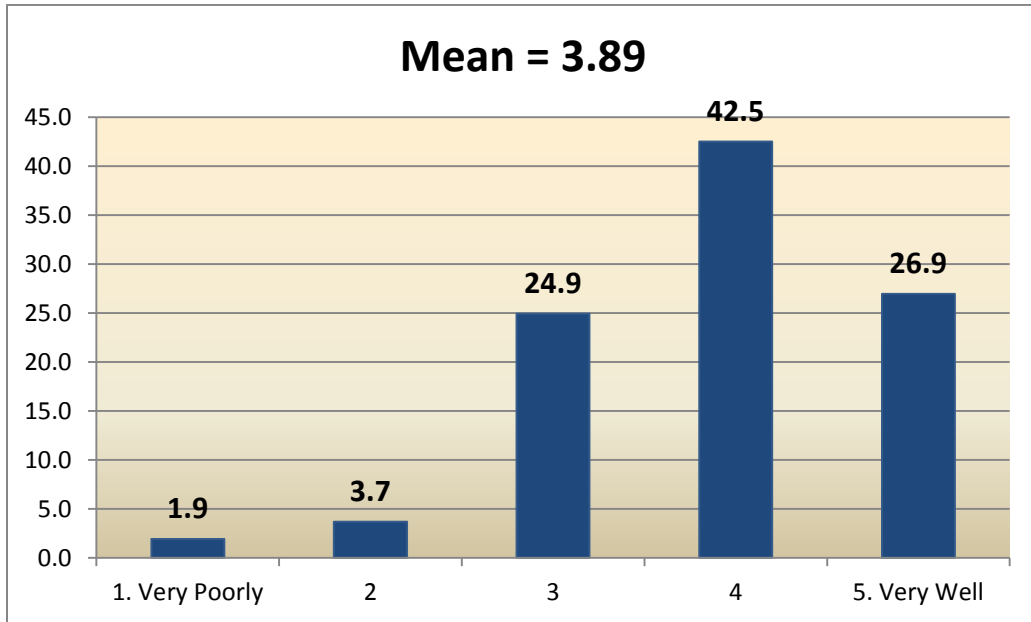
Gender

Females (3.99) give a higher rating than males (3.78).

Home Newspaper

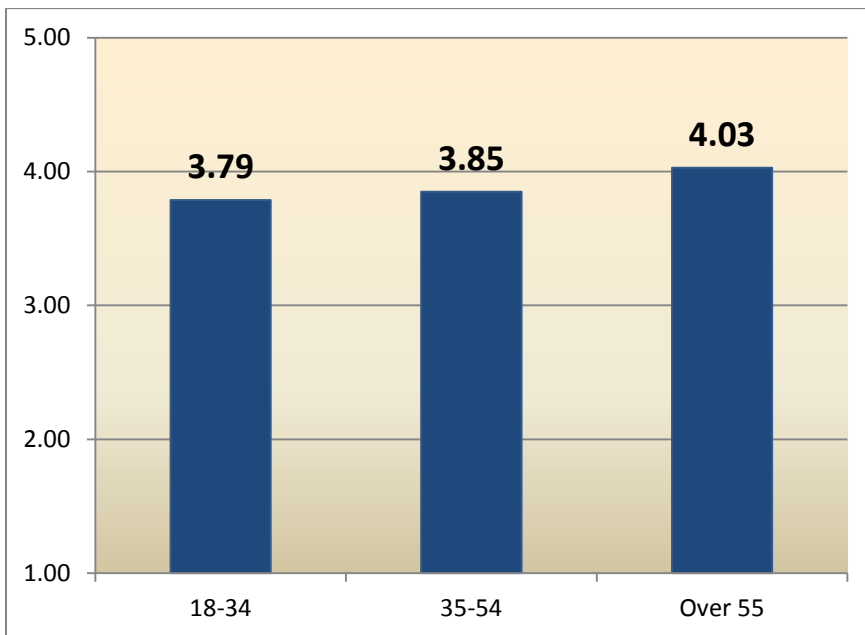
Those with a newspaper delivered to their home (3.97) give a higher rating than others (3.81).

C5g. Newspapers, magazines and periodicals

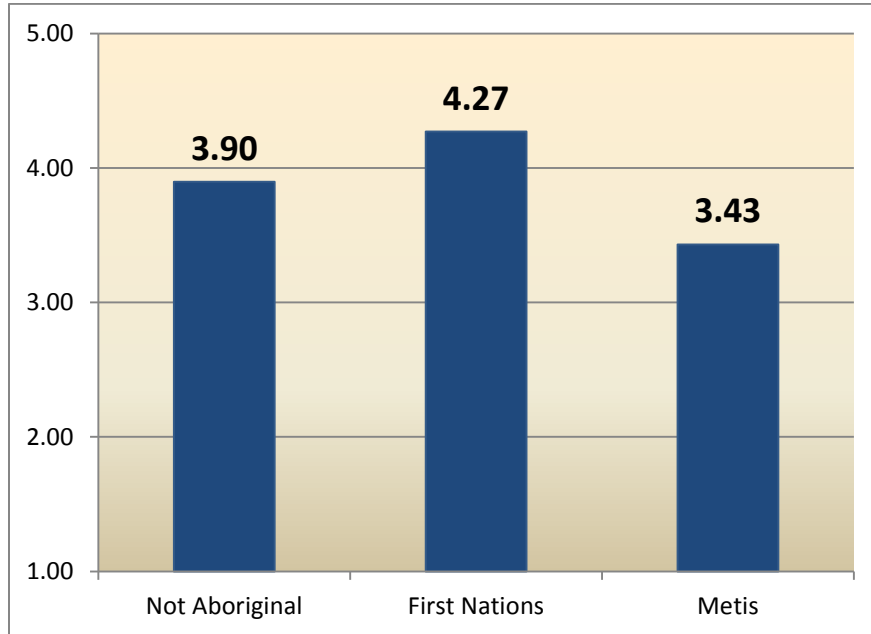


Statistically Significant

Age



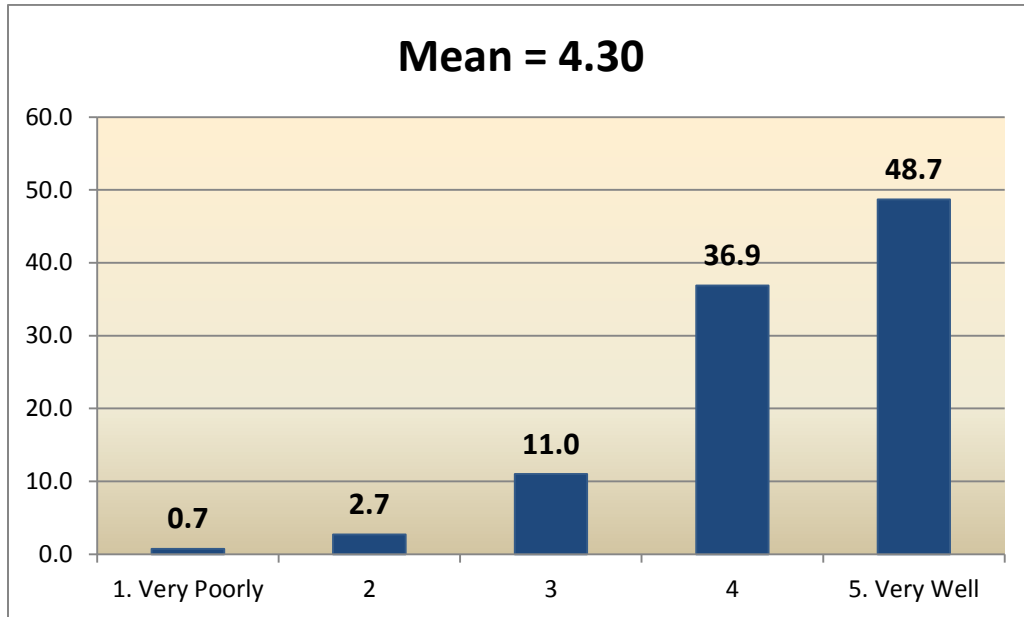
Aboriginal Status



Home Newspaper

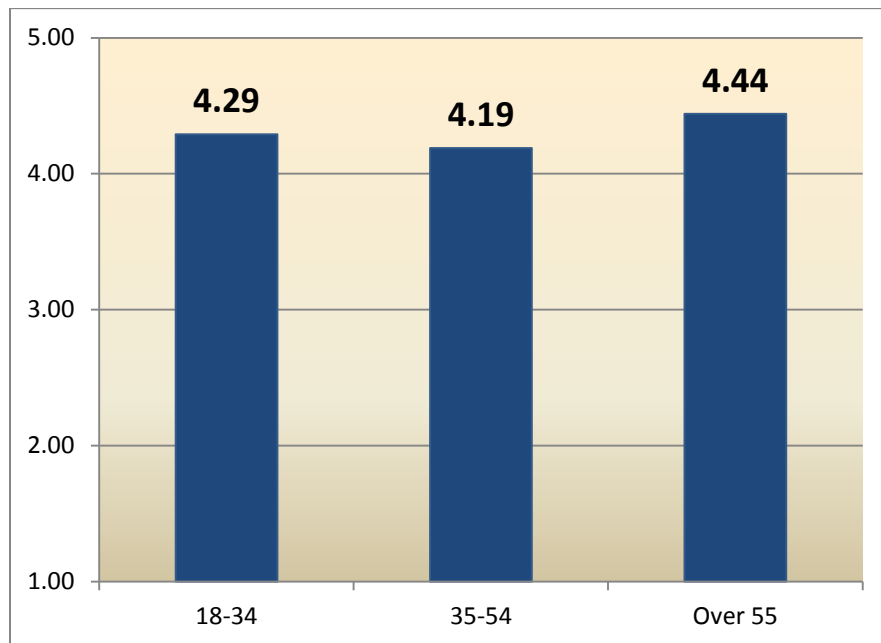
Those with a newspaper delivered to their home (4.02) give a higher rating than others (3.76).

C5h. Books to borrow



Statistically Significant

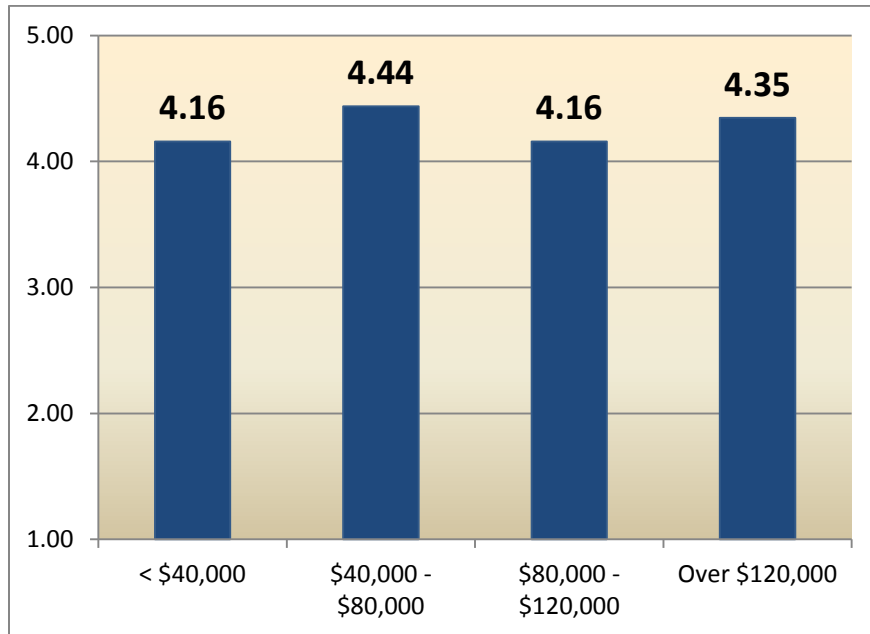
Age



Gender

Females (4.36) give a higher rating than males (4.24).

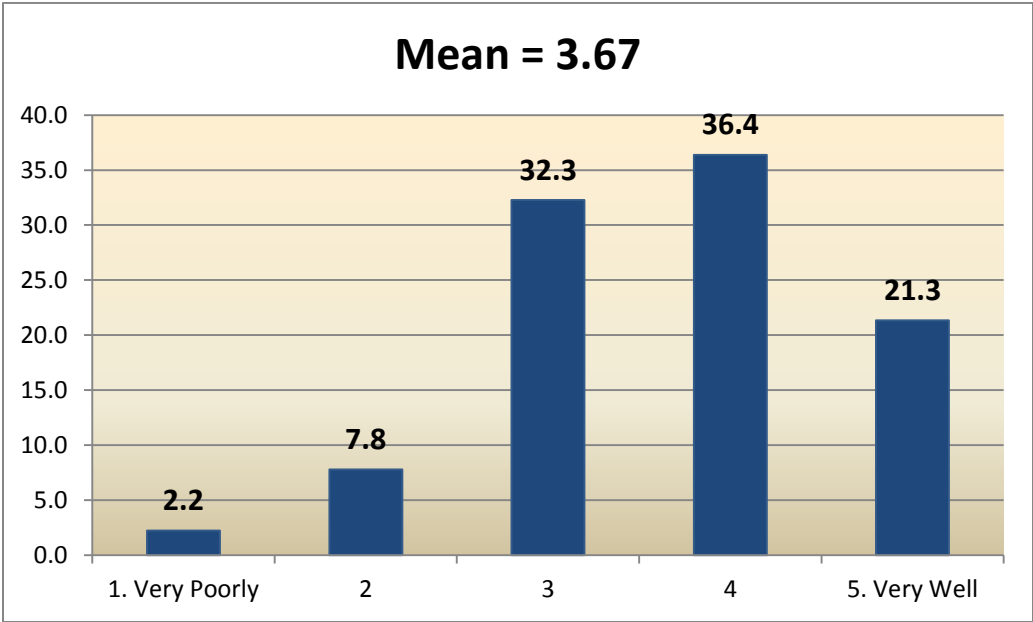
Income Level



Home Internet

Those without internet access at home (4.60) give a higher rating than those with internet (4.29).

C5i. E-books and online services

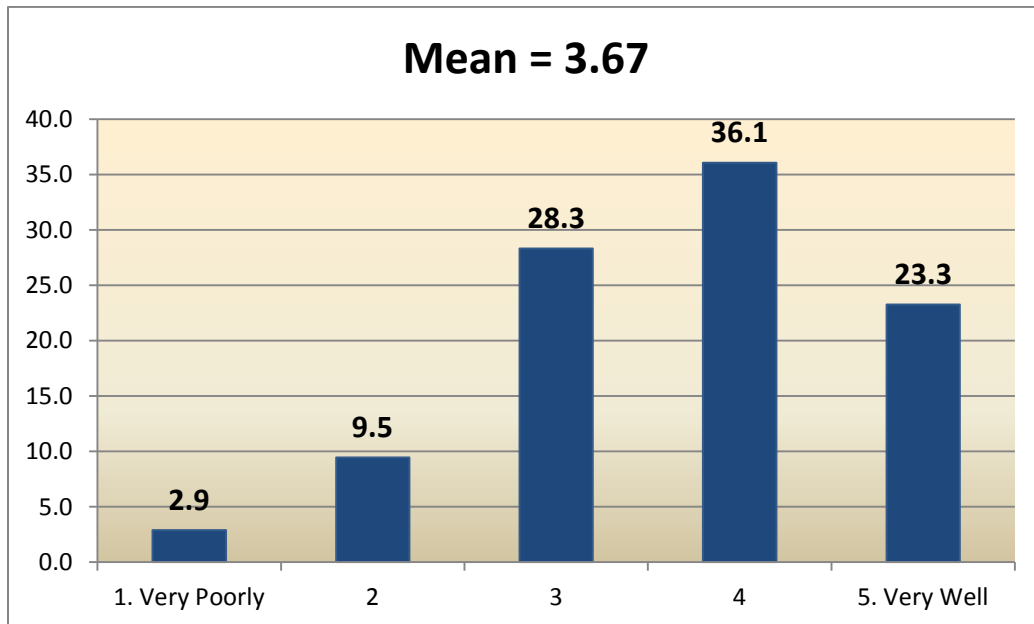


Statistically Significant

Gender

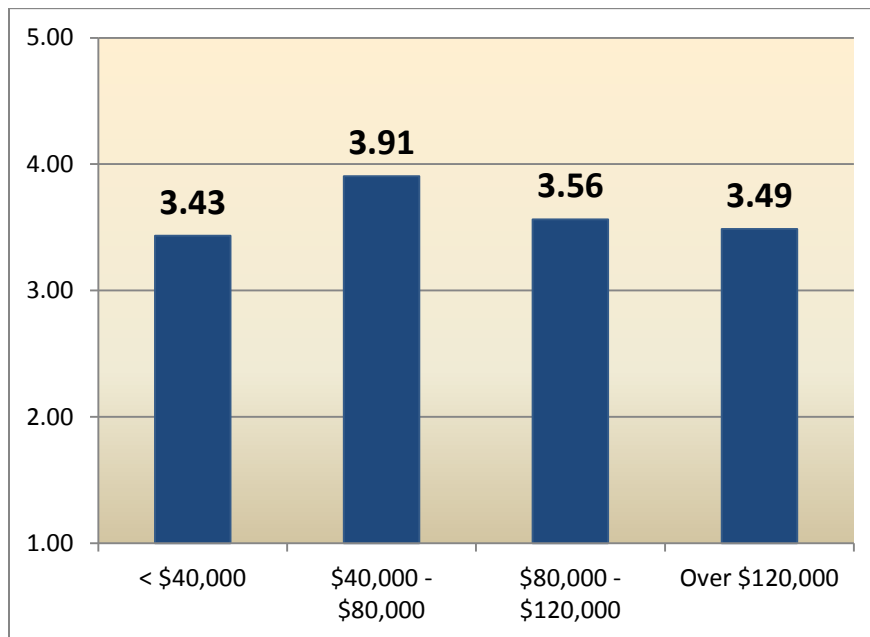
Females (3.77) give a higher rating than males (3.58).

C5j. A public movie theatre

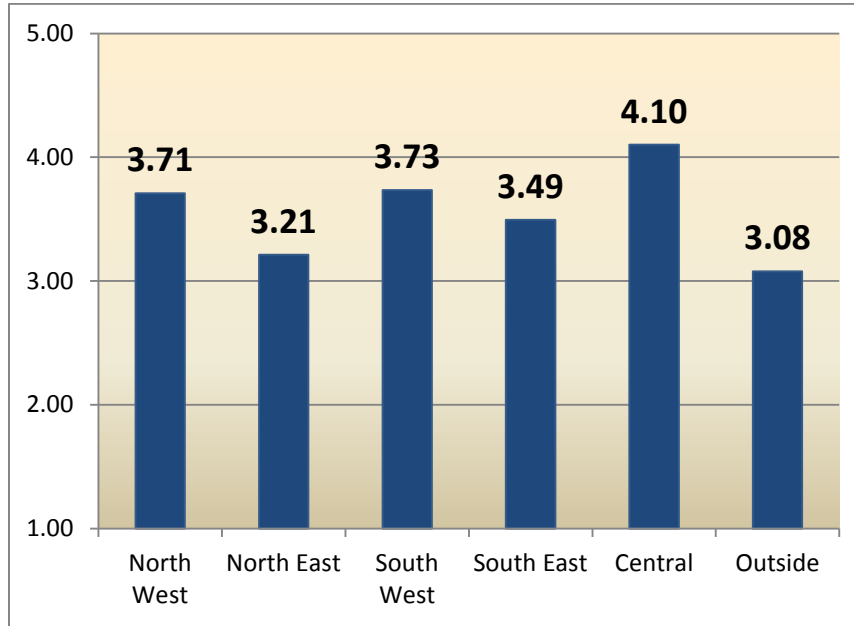


Statistically Significant

Income Level



Residence Location



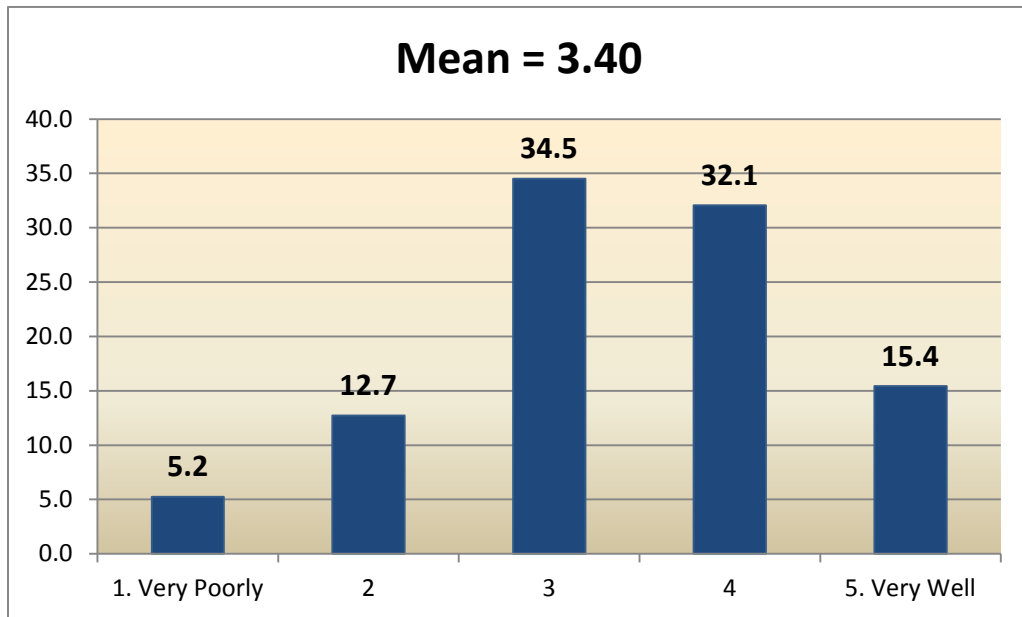
Home Newspaper

Those with a newspaper delivered to their home (3.77) give a higher rating than others (3.59).

Central Library Visitor

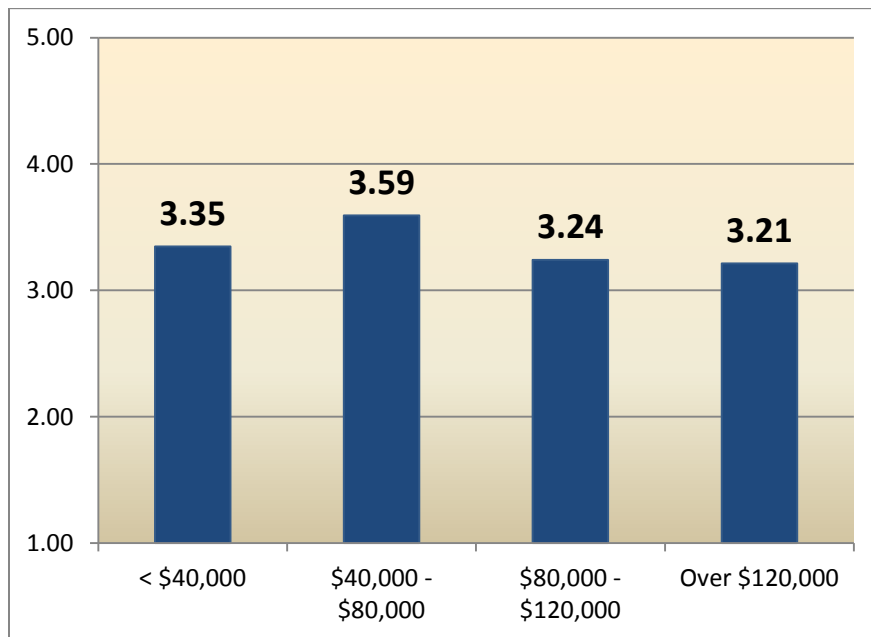
Those from households that have visited the Central Library in the last year (3.88) give a higher rating than those who have not visited (3.37).

C5k. A public art gallery

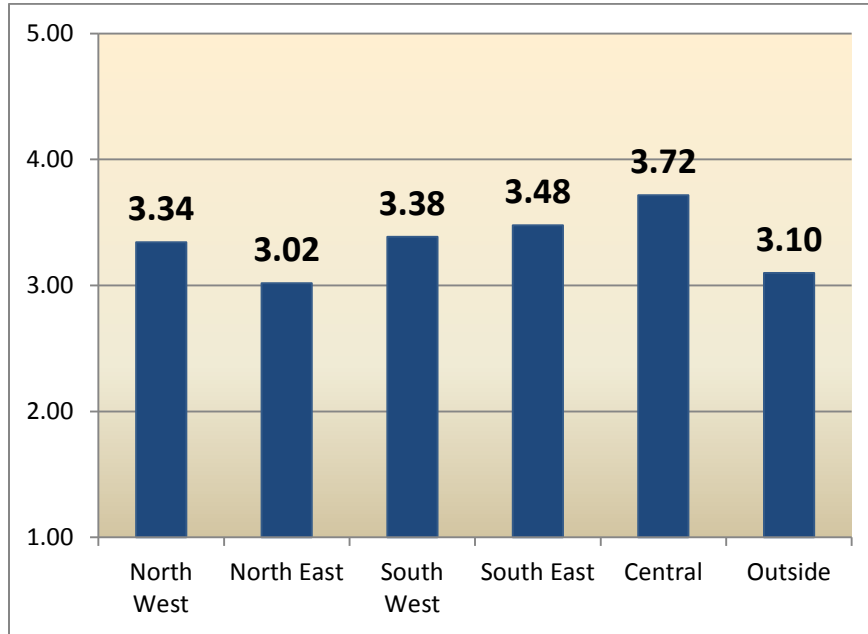


Statistically Significant

Income Level



Residence Location



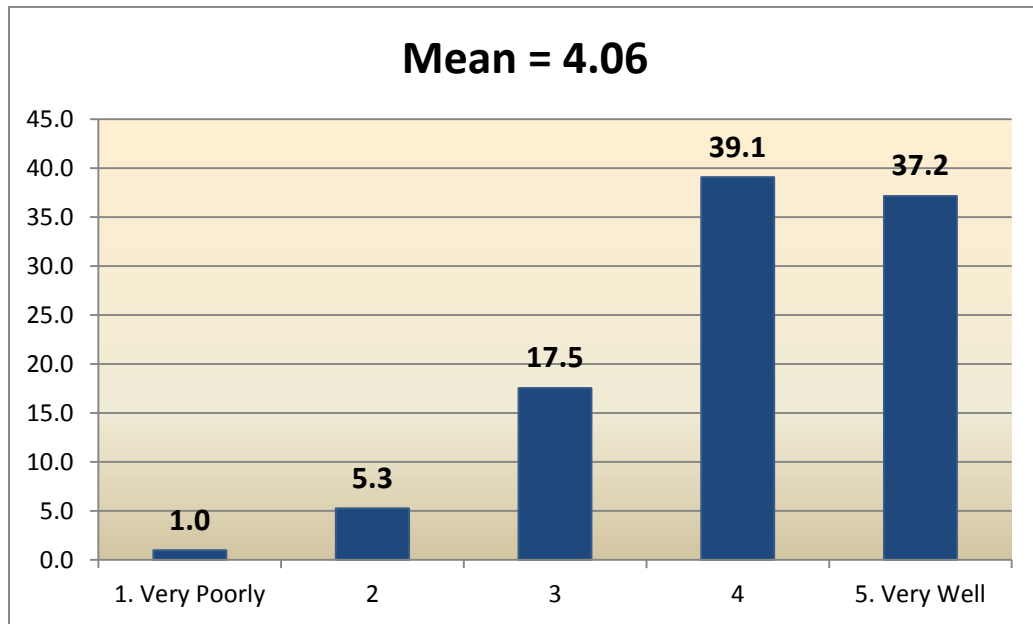
Home Newspaper

Those with a newspaper delivered to their home (3.53) give a higher rating than others (3.28).

Central Library Visitor (QC2)

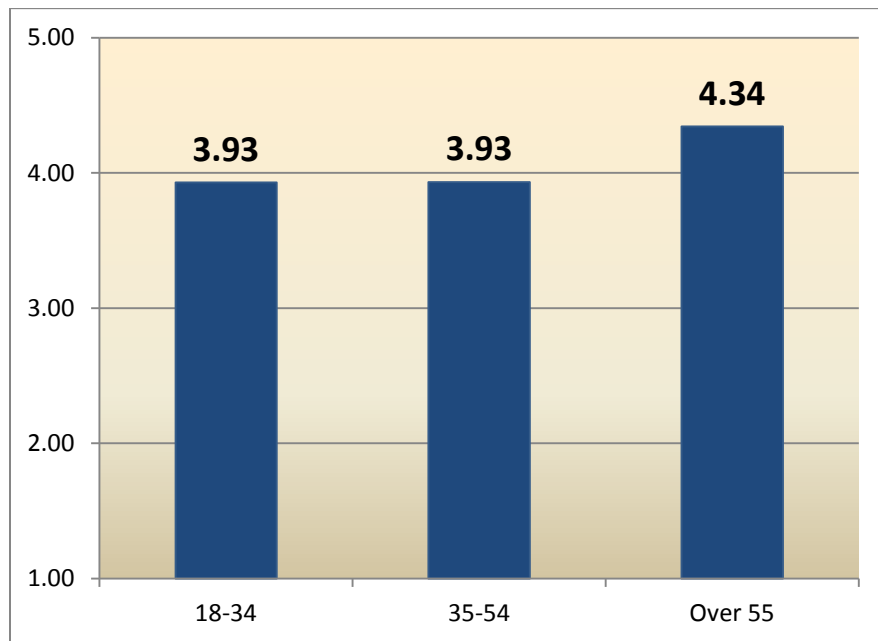
Those from households that have visited the Central Library in the last year (3.59) give a higher rating than those who have not visited (3.19).

C5I. Personal assistance to find information



Statistically Significant

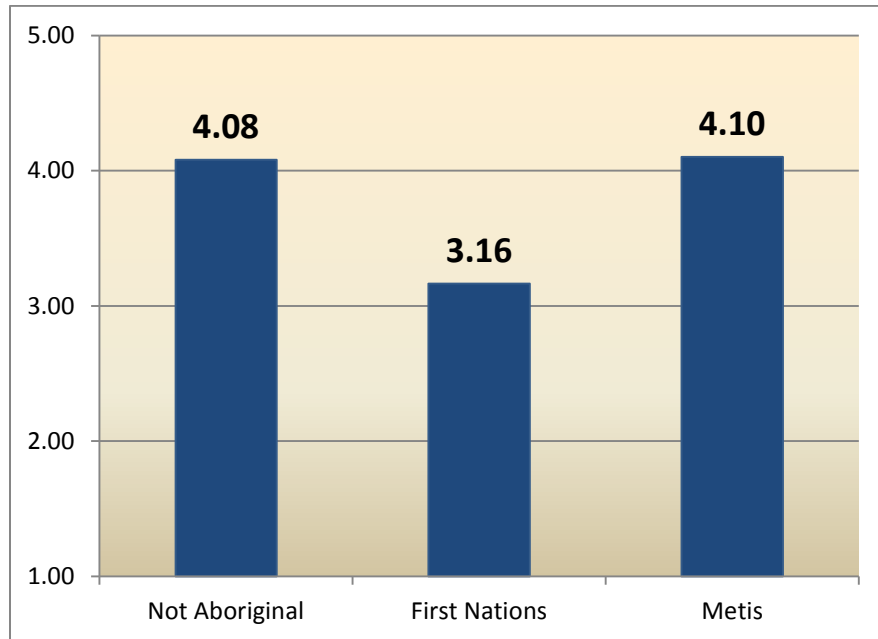
Age



Gender

Females (4.15) give a higher rating than males (3.97).

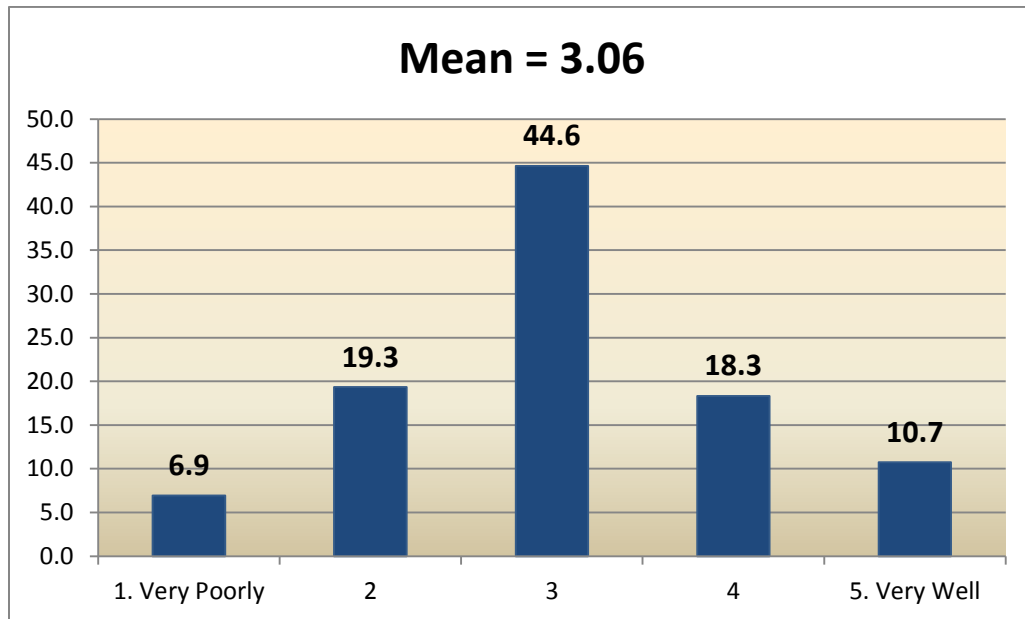
Aboriginal Status



Home Newspaper

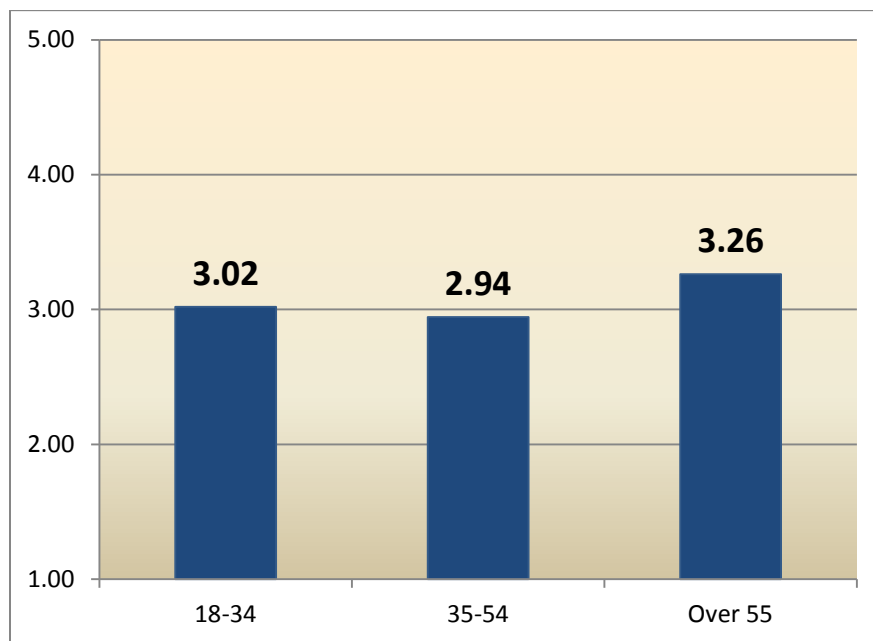
Those with a newspaper delivered to their home (4.20) give a higher rating than others (3.95).

C5m. Small business information



Statistically Significant

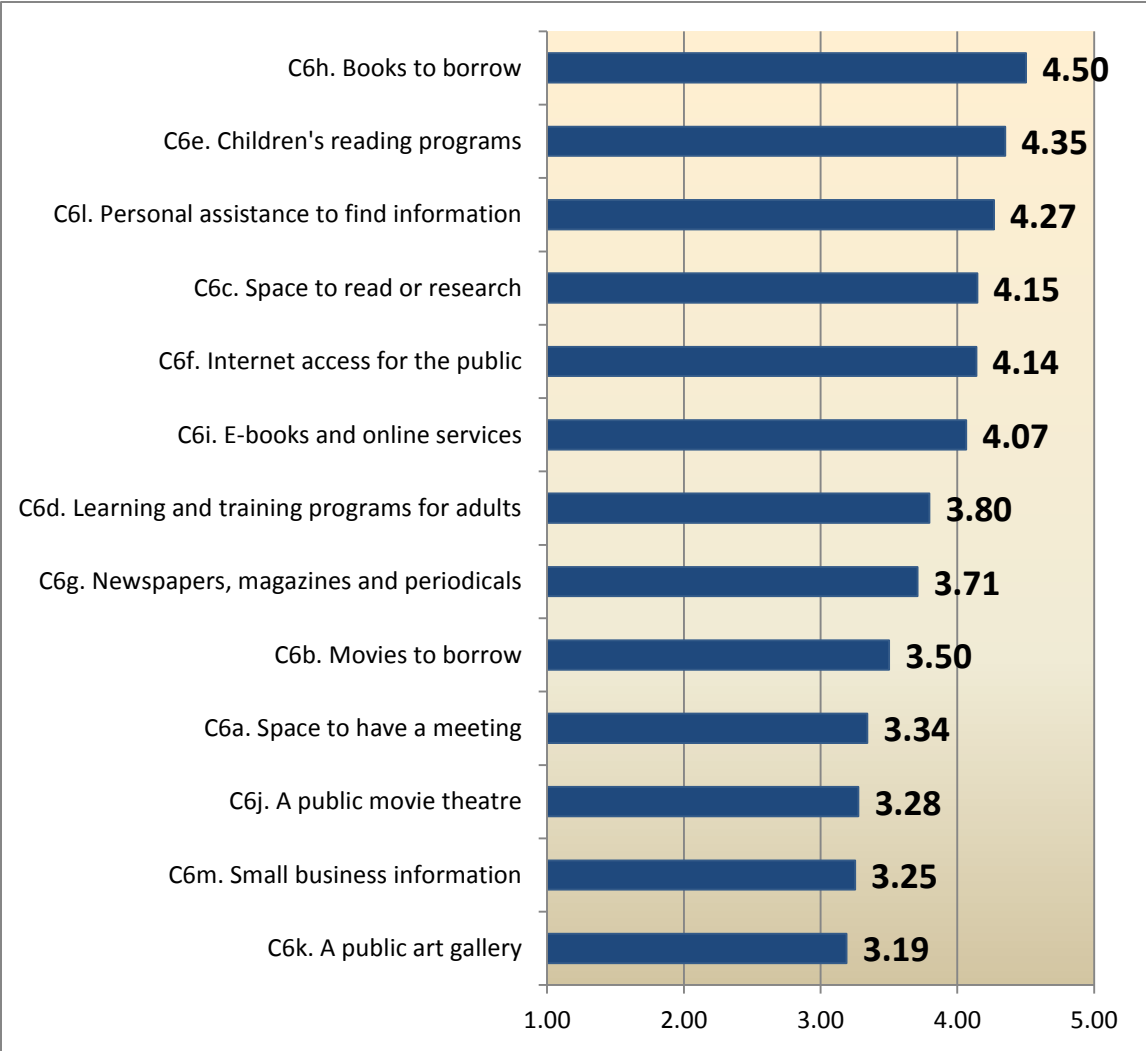
Age



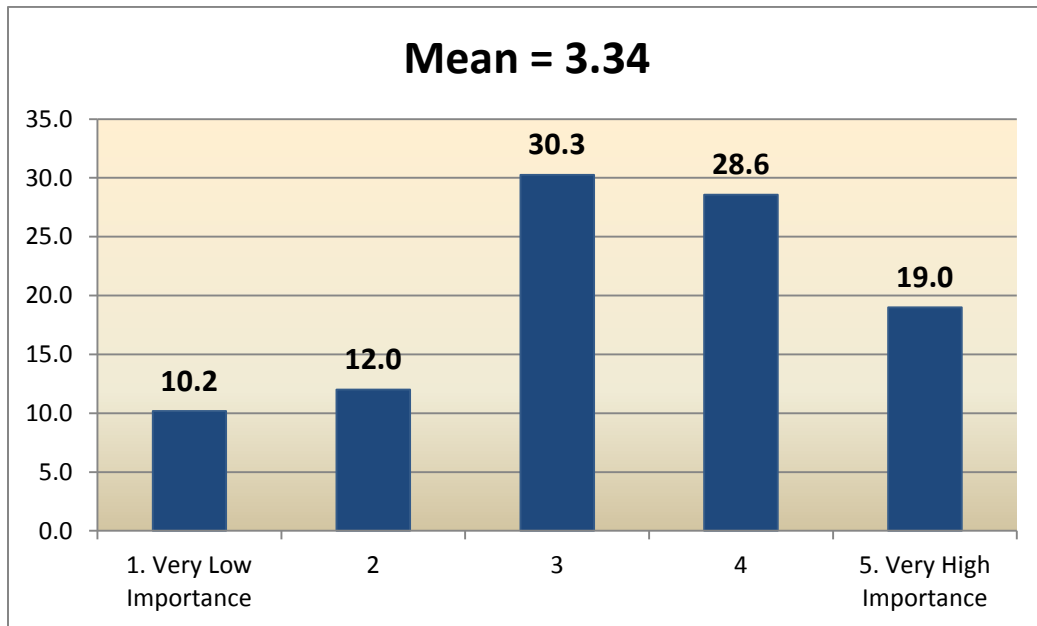
Home Newspaper

Those with a newspaper delivered to their home (3.27) give a higher rating than others (2.88).

C6. How important or unimportant is it to you is for the Regina Public Library to continue providing the following? Rate each from 1-5, from 1 for Very Low Importance to 5 for Very High Importance.



C6a. Space to have a meeting



Statistically Significant

Gender

Females (3.45) give a higher rating than males (3.23).

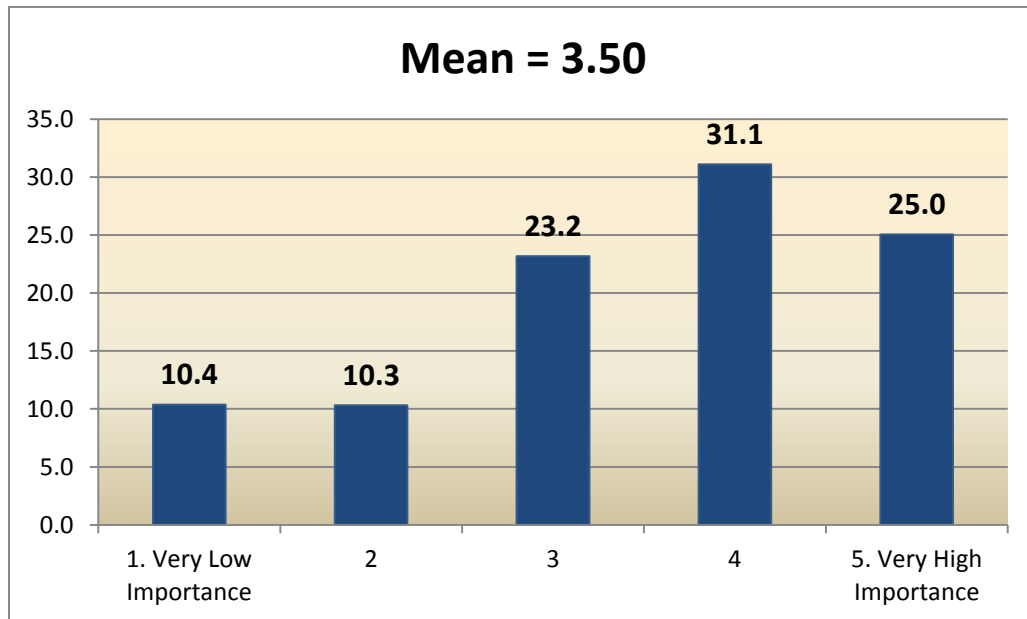
Business Owners

Those who are business owners or considering becoming a business owner (3.54) give a higher rating than those who are not business owners (3.29).

Central Library Visitor (QC2)

Those from households that have visited the Central Library in the last year (3.52) give a higher rating than those who have not visited (3.13).

C6b. Movies to borrow

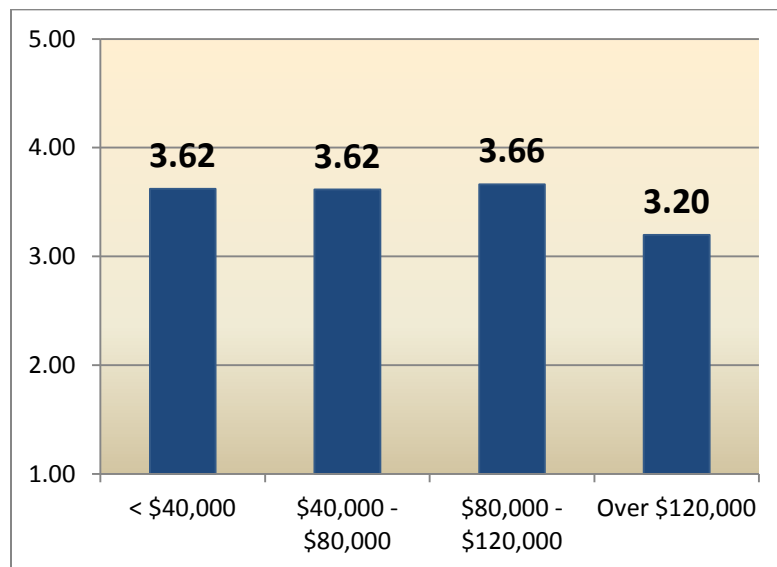


Statistically Significant

Gender

Females (3.67) give a higher rating than males (3.32).

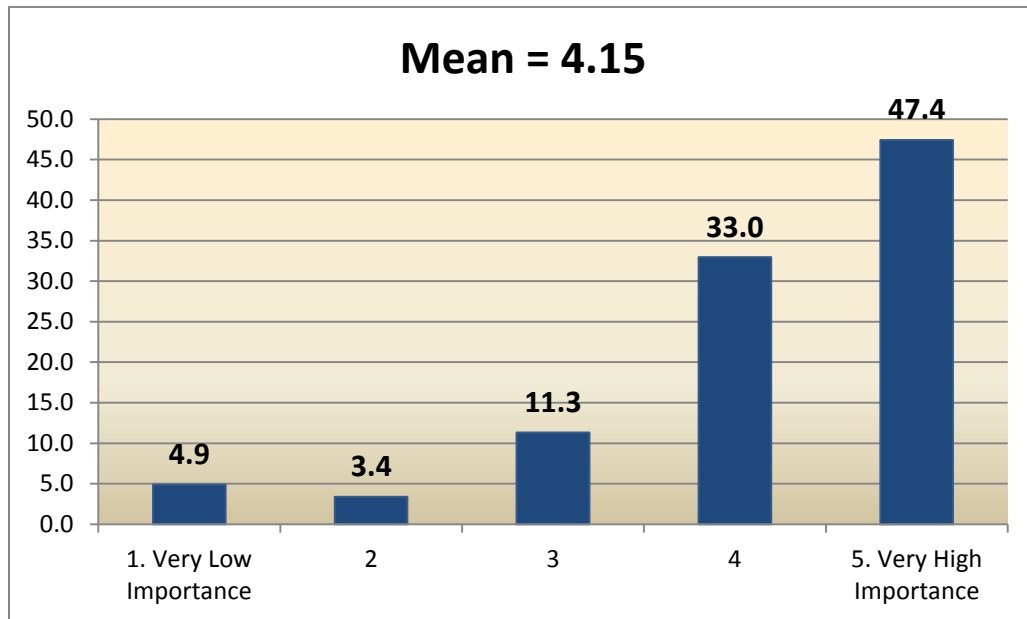
Income Level



Central Library Visitor (QC2)

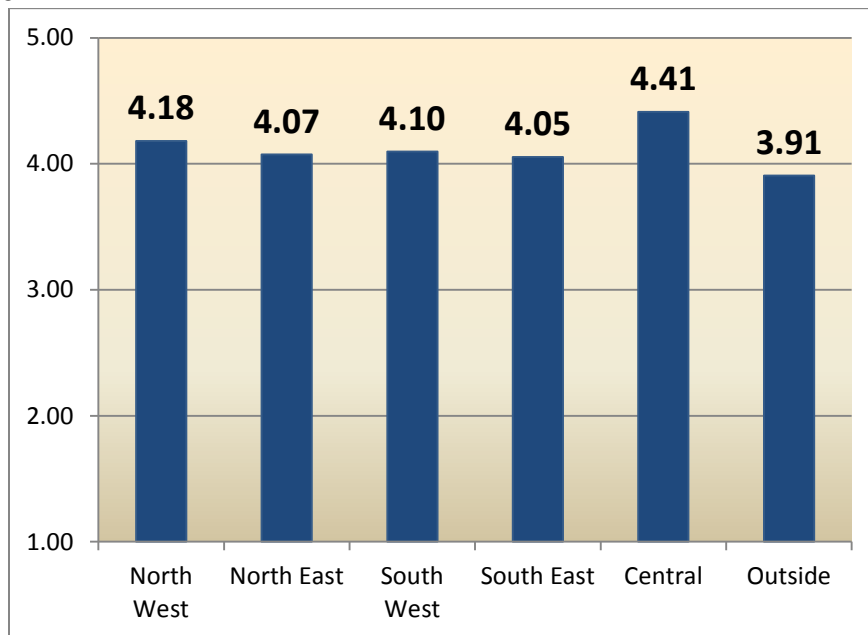
Those from households that have visited the Central Library in the last year (3.66) give a higher rating than those who have not visited (3.34).

C6c. Space to read or research



Statistically Significant

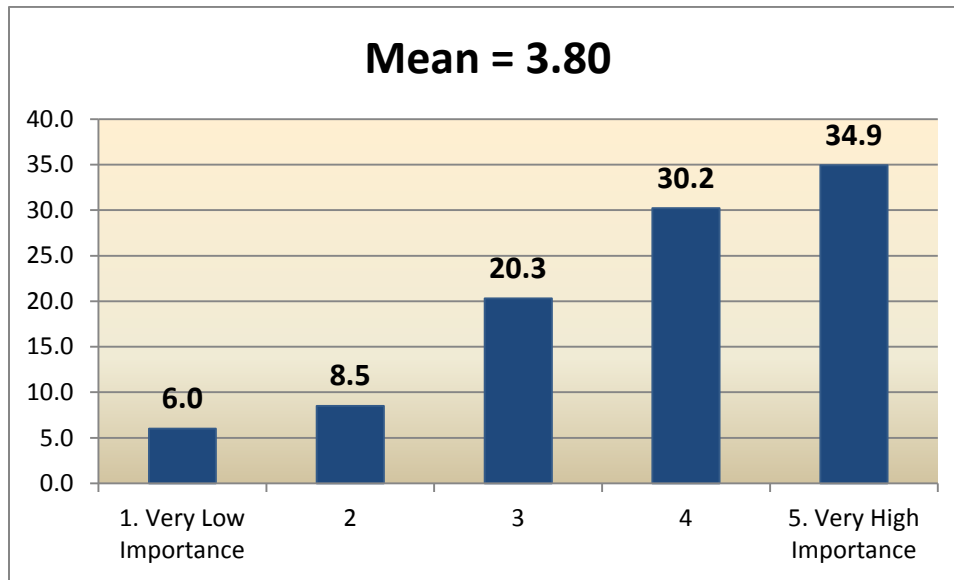
Residence Location



Central Library Visitor (QC2)

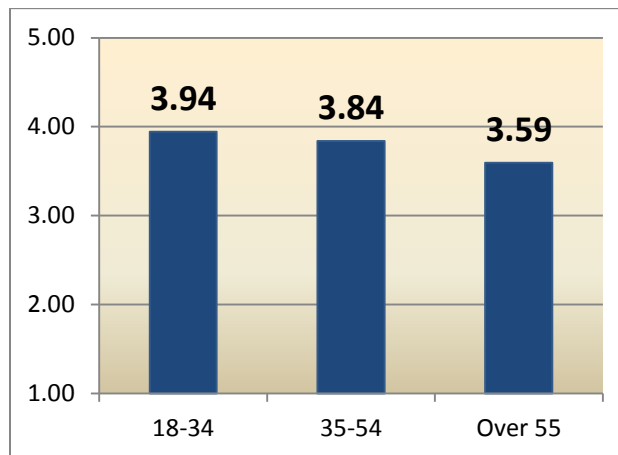
Those from households that have visited the Central Library in the last year (4.37) give a higher rating than those who have not visited (3.89).

C6d. Learning and training programs for adults



Statistically Significant

Age



Gender

Females (3.89) give a higher rating than males (3.70).

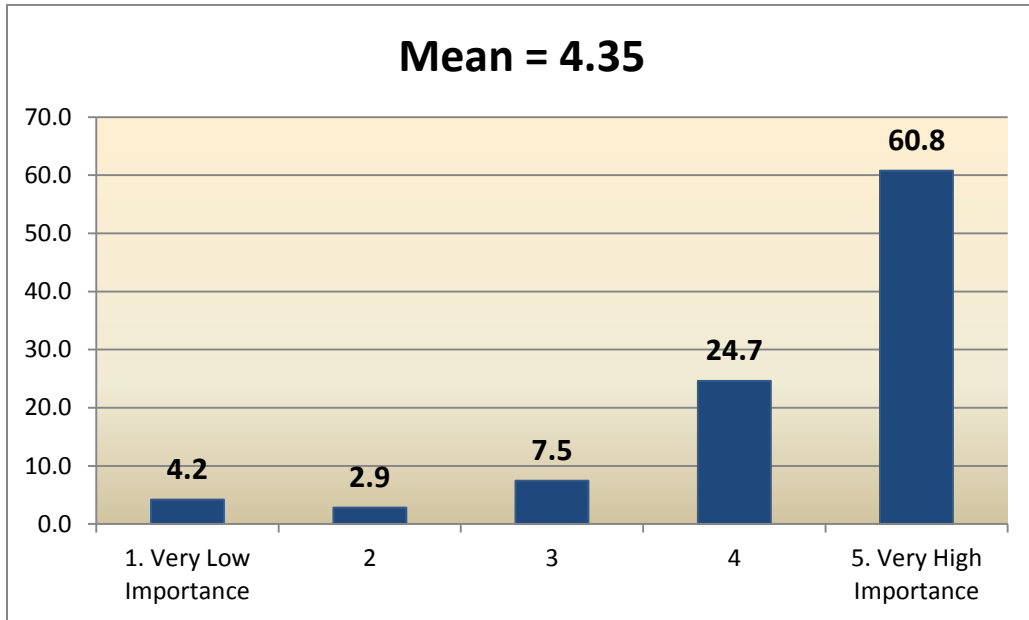
Business Owners

Those who own a business or are thinking of owning a business (3.97) give a higher rating than those who do not own a business (3.76).

Central Library Visitor (QC2)

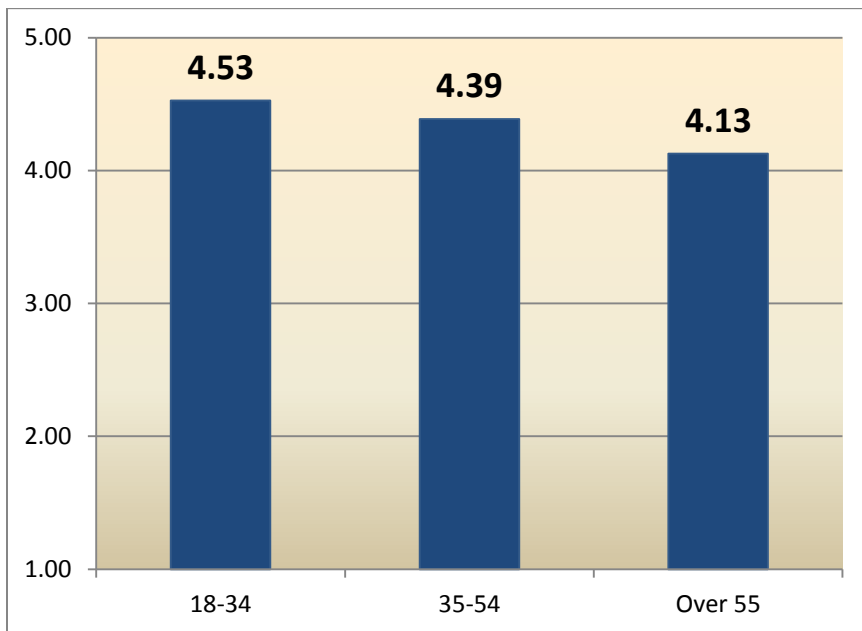
Those from households that have visited the Central Library in the last year (3.92) give a higher rating than those who have not visited (3.71).

C6e. Children's reading programs



Statistically Significant

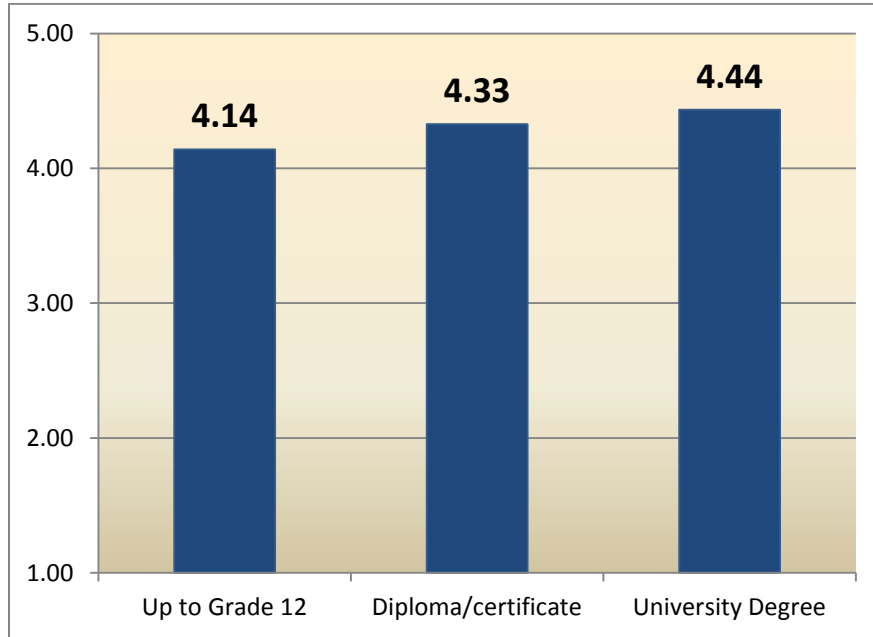
Age



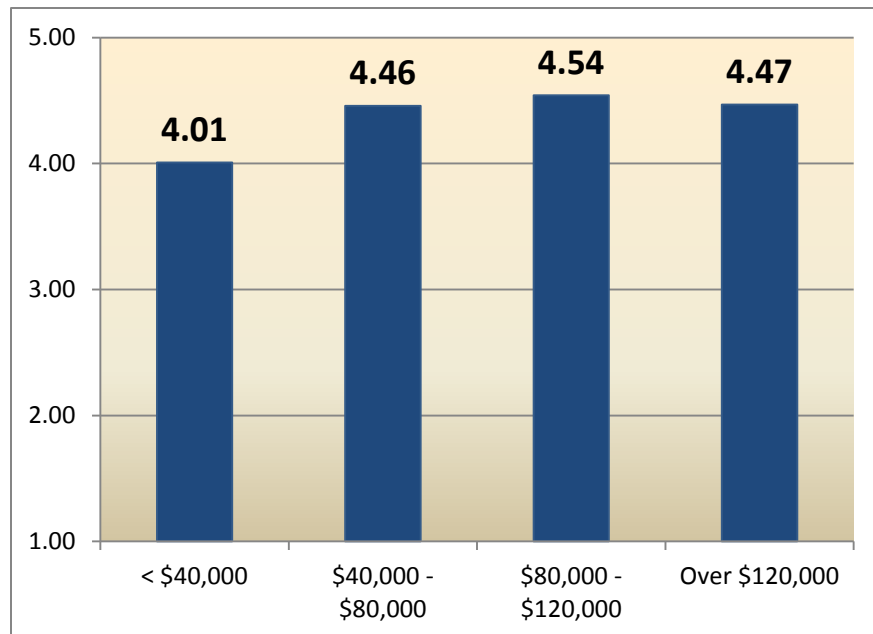
Gender

Females (4.42) give a higher rating than males (4.27).

Education Level



Income Level



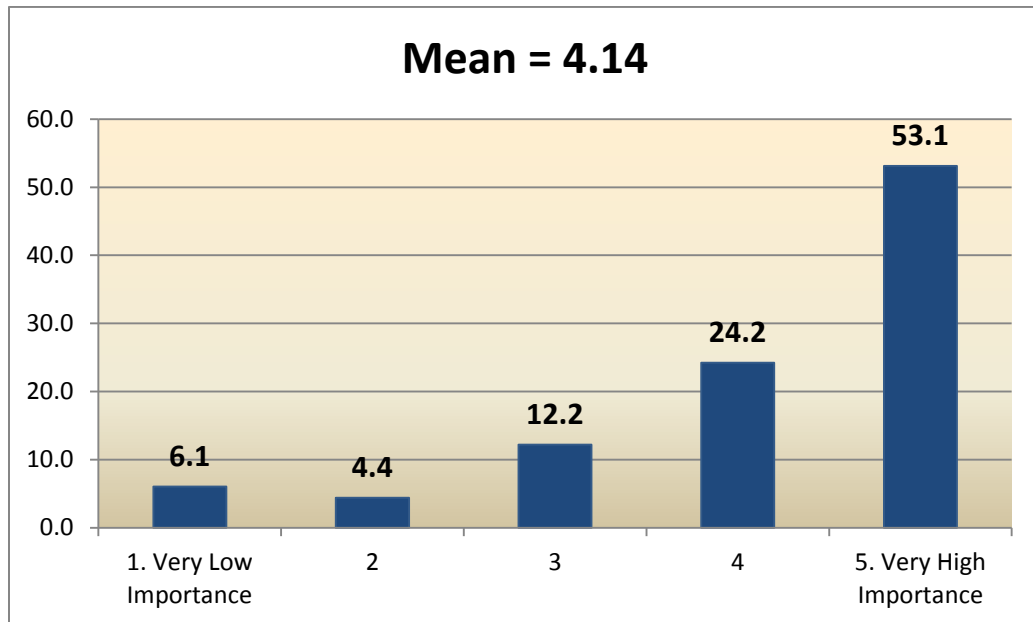
Home Internet

Those with internet at home (4.37) give a higher rating than others (3.97).

Central Library Visitor (QC2)

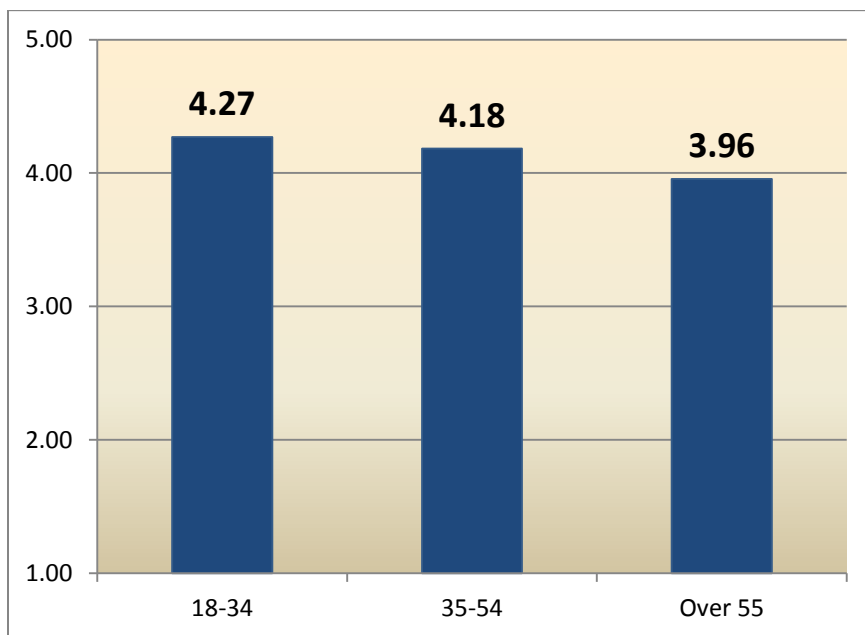
Those from households that have visited the Central Library in the last year (4.47) give a higher rating than those who have not visited (4.28).

C6f. Internet access for the public



Statistically Significant

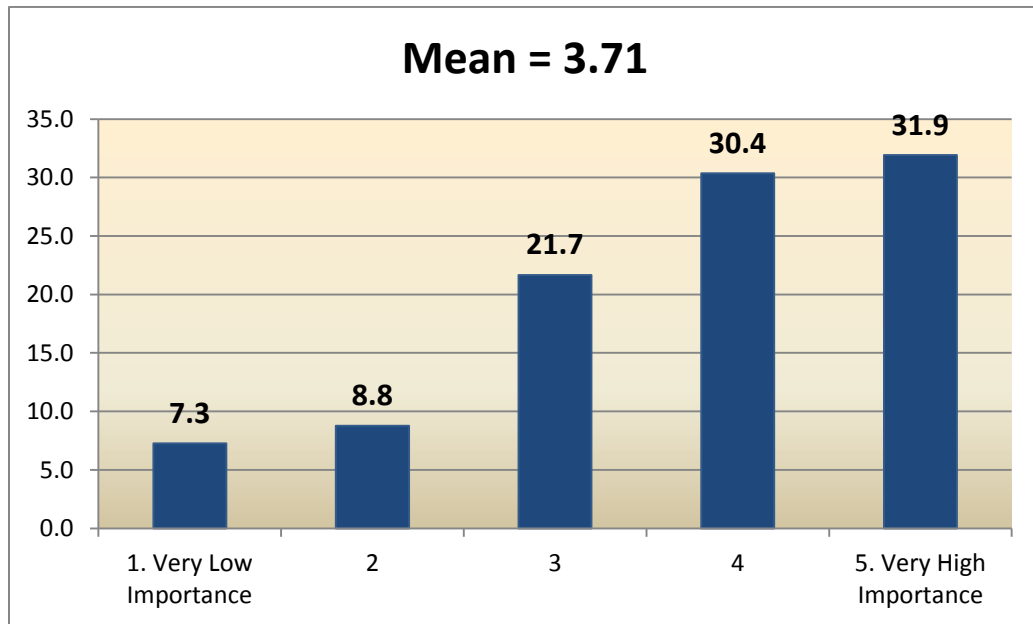
Age



Central Library Visitor (QC2)

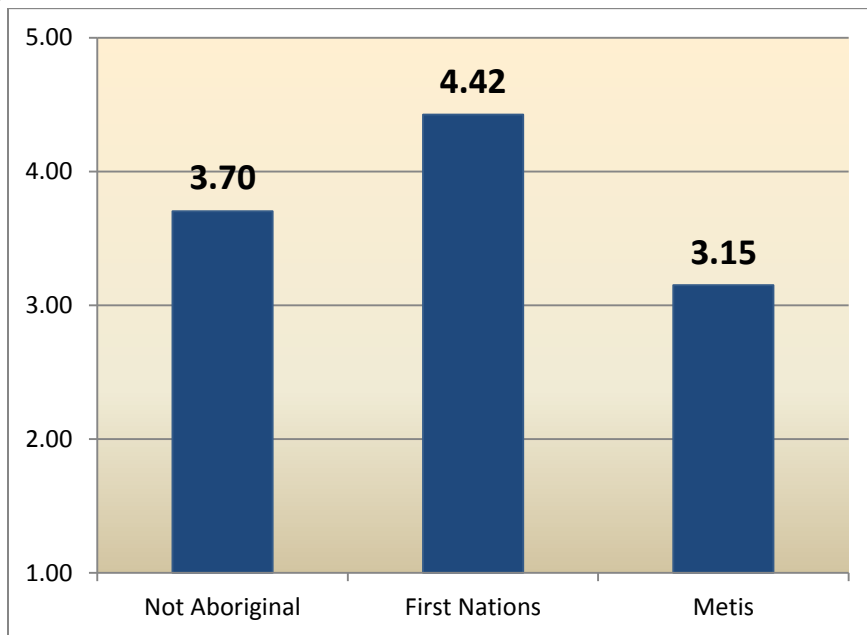
Those from households that have visited the Central Library in the last year (4.38) give a higher rating than those who have not visited (3.92).

C6g. Newspapers, magazines and periodicals



Statistically Significant

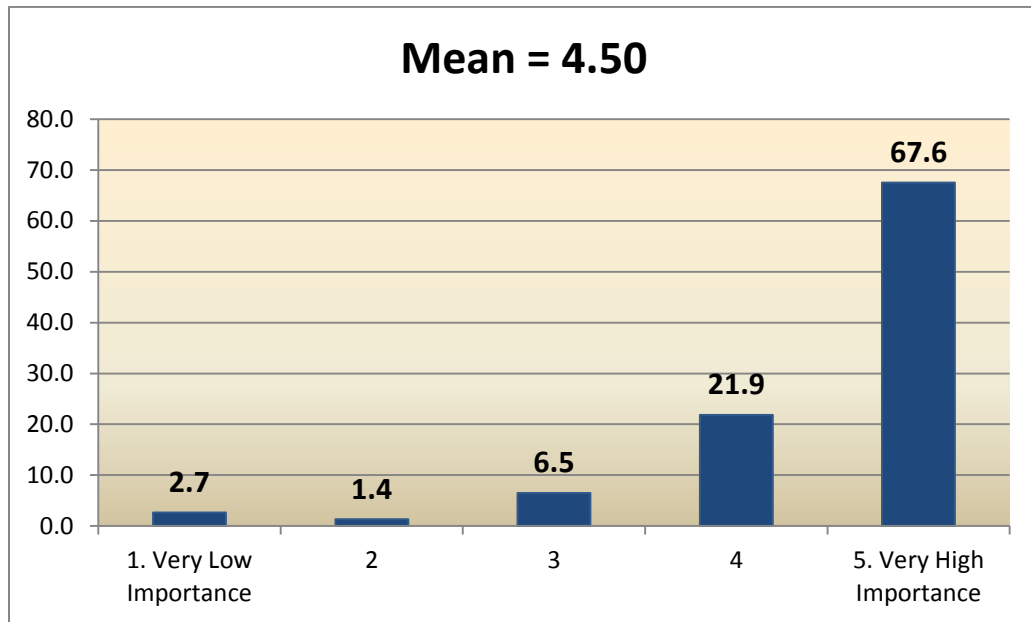
Aboriginal Status



Central Library Visitor (QC2)

Those from households that have visited the Central Library in the last year (3.91) give a higher rating than those who have not visited (3.46).

C6h. Books to borrow

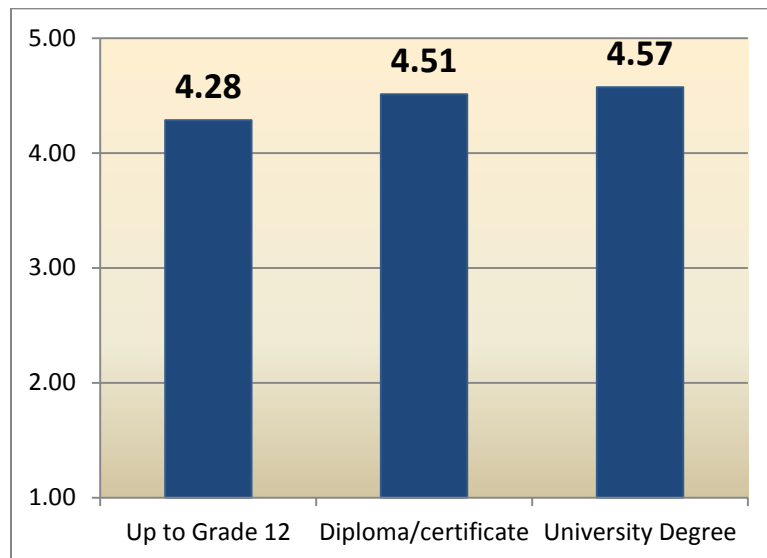


Statistically Significant

Gender

Females (4.57) give a higher rating than males (4.44).

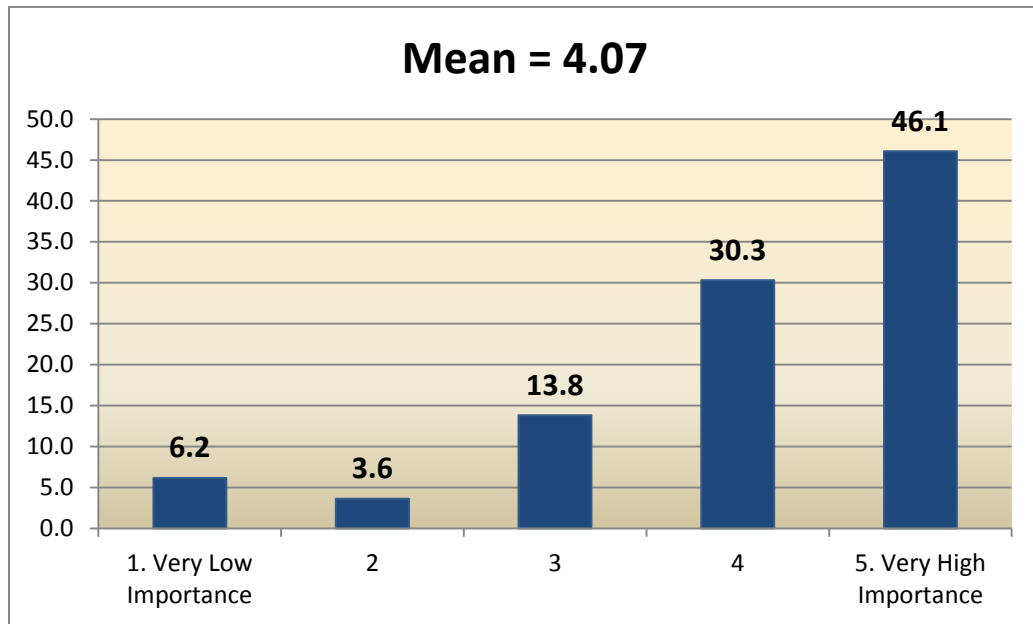
Education Level



Central Library Visitor (QC2)

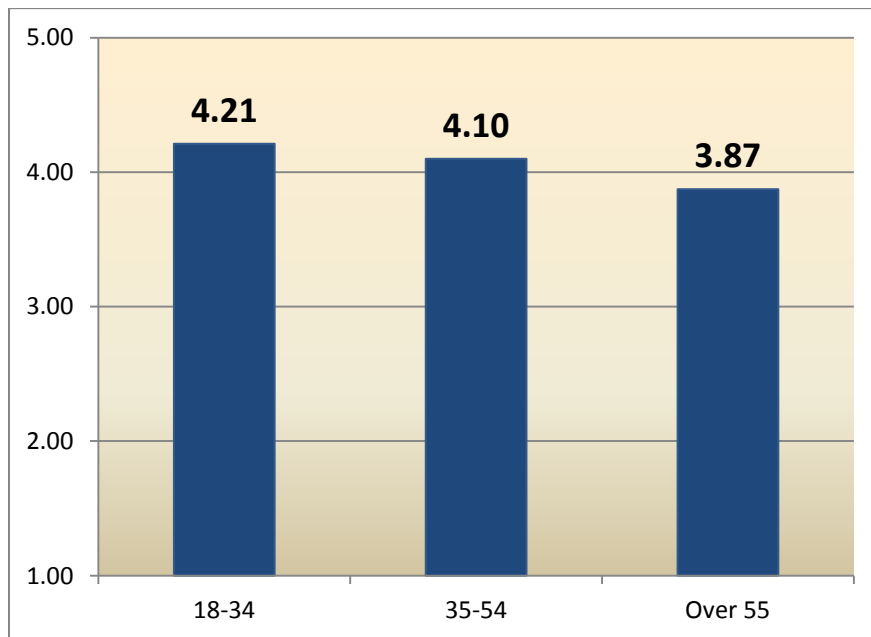
Those from households that have visited the Central Library in the last year (4.70) give a higher rating than those who have not visited (4.38).

C6i. E-books and online services

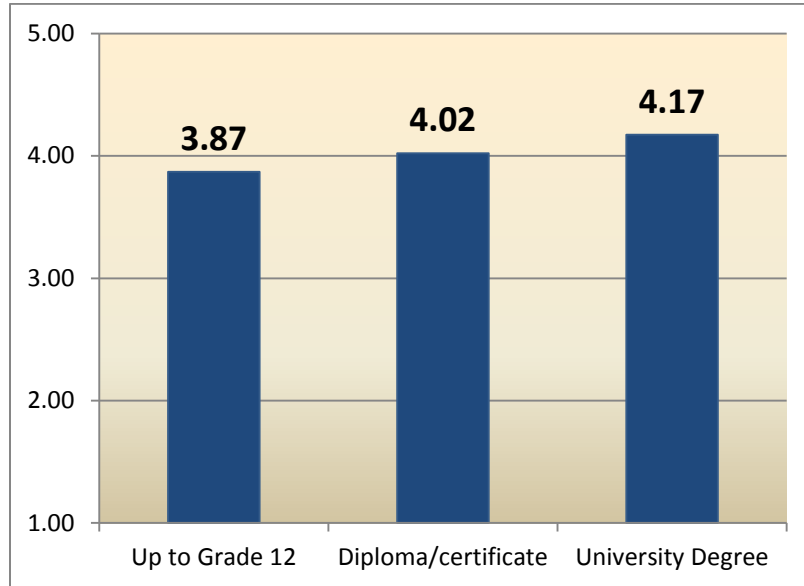


Statistically Significant

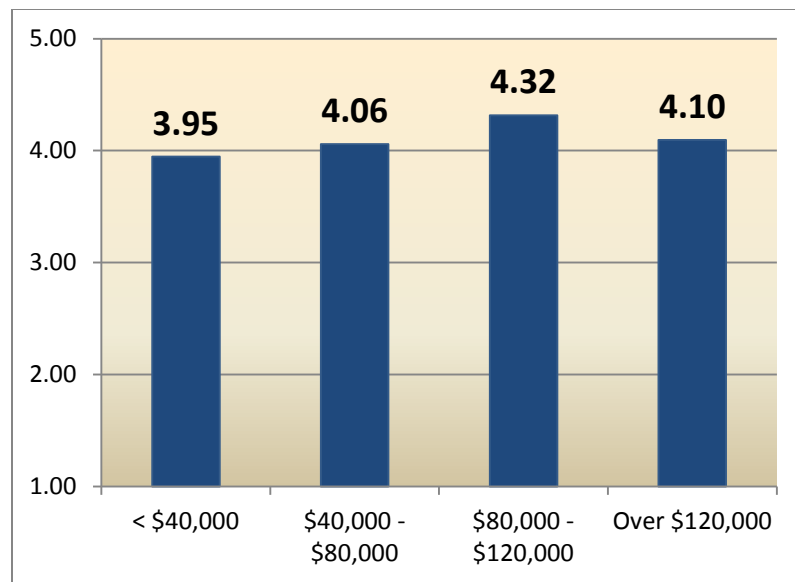
Age



Education Level



Income Level



Home Internet

Those with internet at home (4.09) give a higher rating than others (3.54).

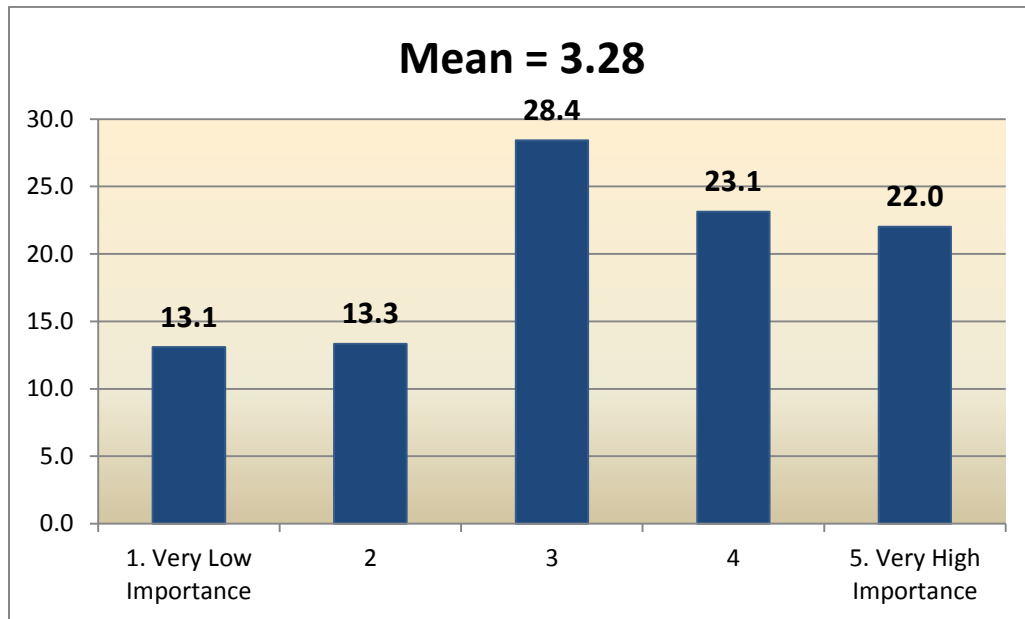
Business Owners

Those who own or are thinking of owning a business (4.24) give a higher rating than others (4.03).

Central Library Visitor (QC2)

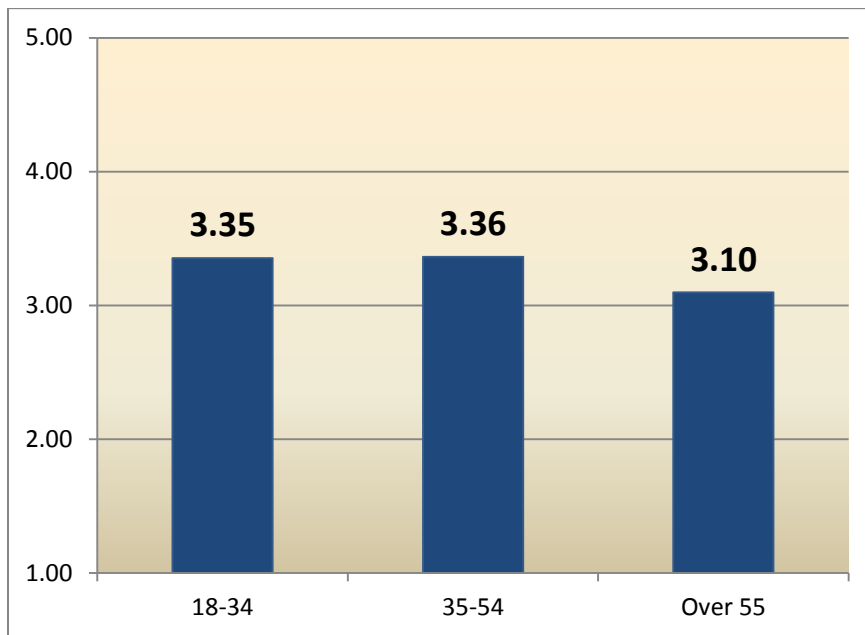
Those from households that have visited the Central Library in the last year (4.25) give a higher rating than those who have not visited (3.94).

C6j. A public movie theatre

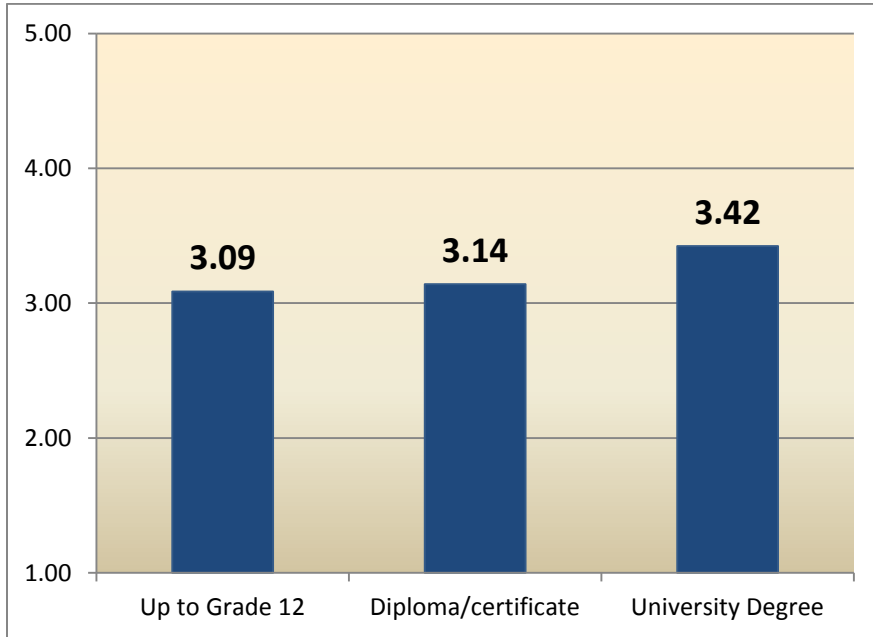


Statistically Significant

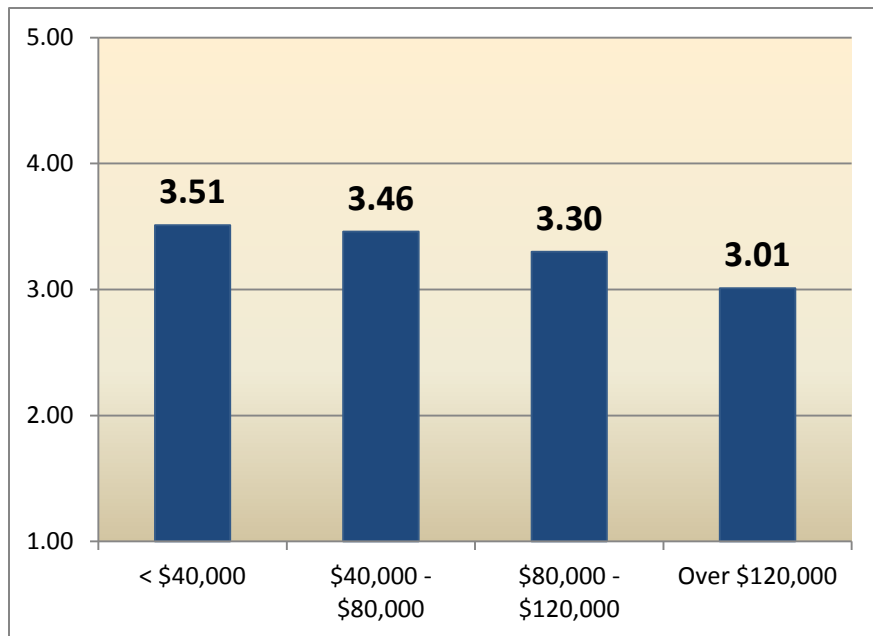
Age



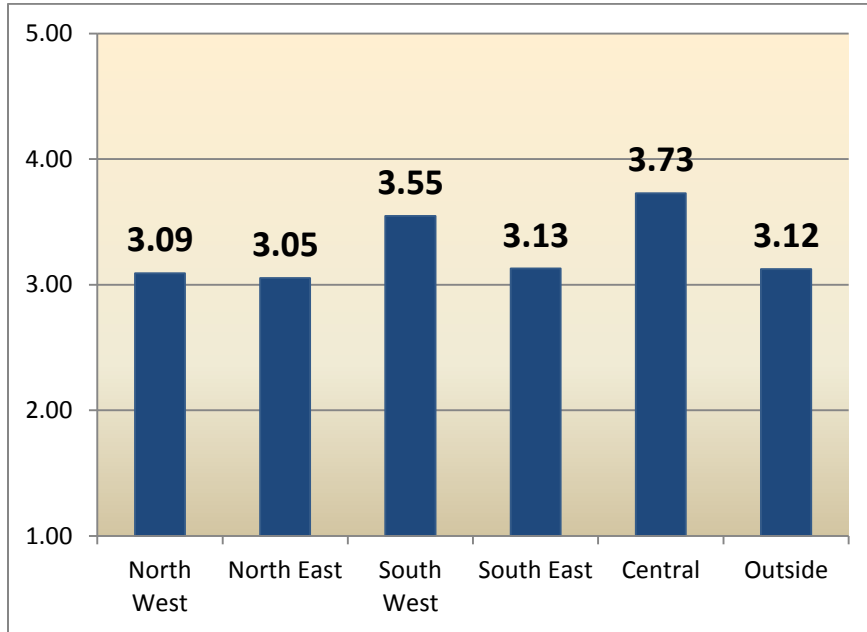
Education Level



Income Level



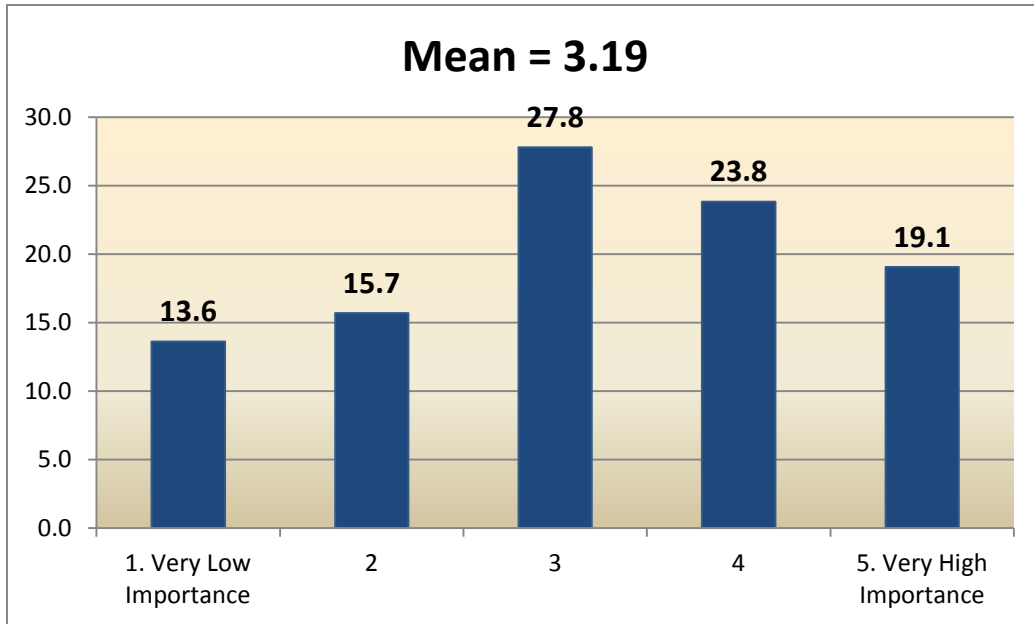
Residence Location



Central Library Visitor (QC2)

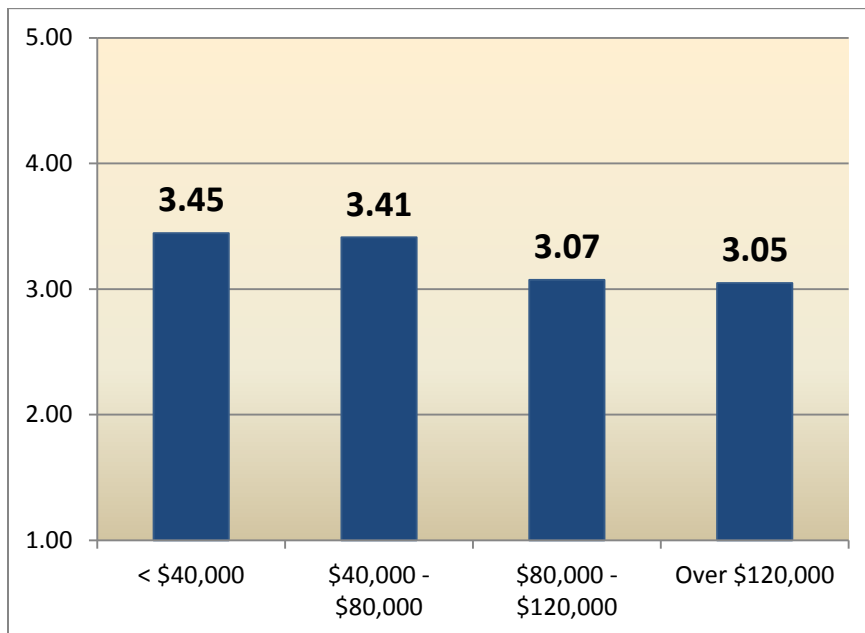
Those from households that have visited the Central Library in the last year (3.56) give a higher rating than those who have not visited (2.95).

C6k. A public art gallery

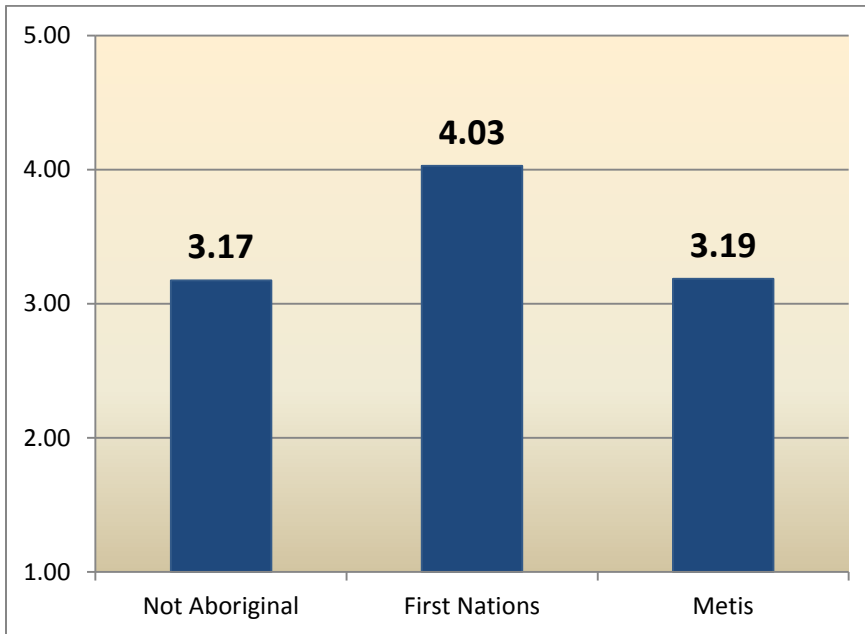


Statistically Significant

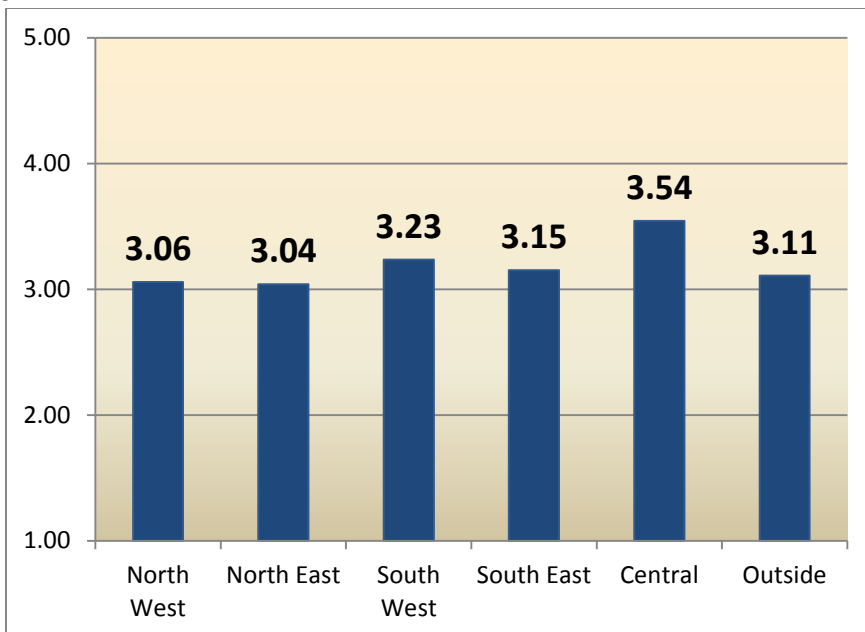
Income Level



Aboriginal Status



Residence Location



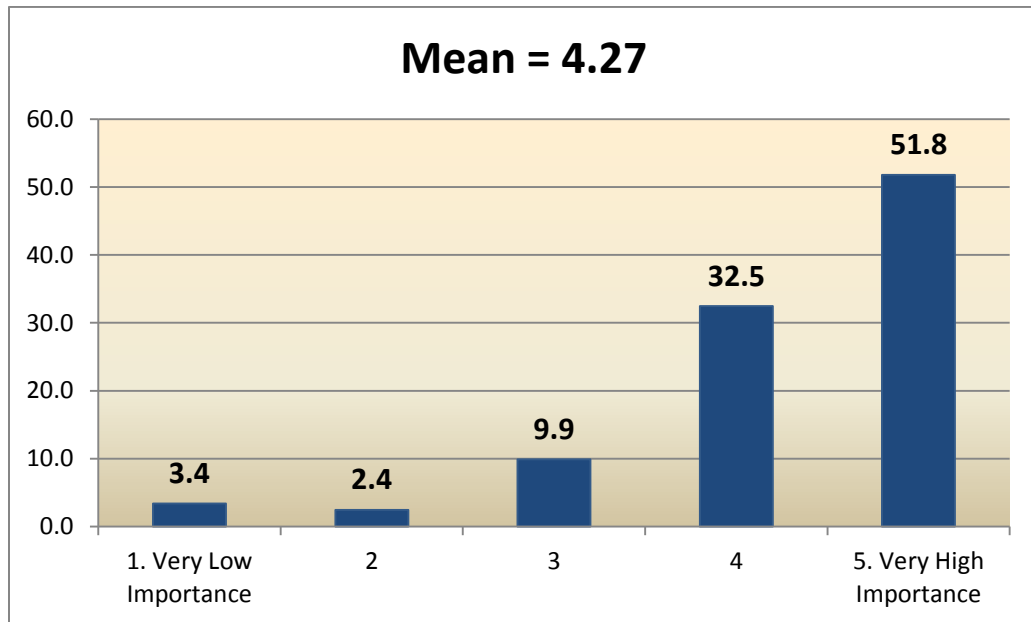
Business Owners

Those who own or are thinking of owning a business (3.45) give a higher rating than others (3.13).

Central Library Visitor (QC2)

Those from households that have visited the Central Library in the last year (3.37) give a higher rating than those who have not visited (3.06).

C6I. Personal assistance to find information



Statistically Significant

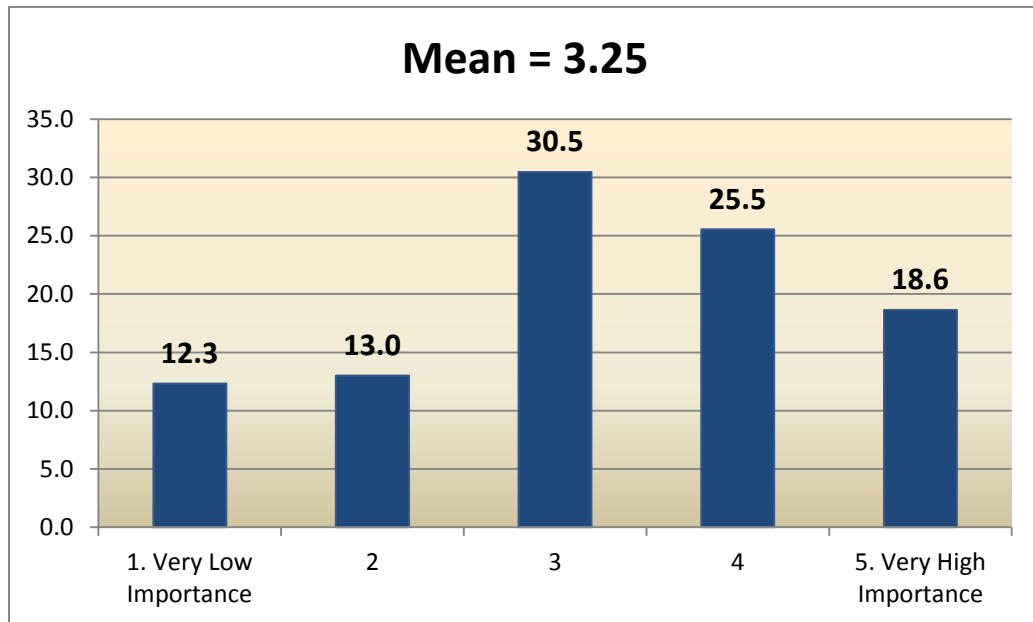
Gender

Females (4.39) give a higher rating than males (4.13).

Central Library Visitor (QC2)

Those from households that have visited the Central Library in the last year (4.41) give a higher rating than those who have not visited (4.21).

C6m. Small business information

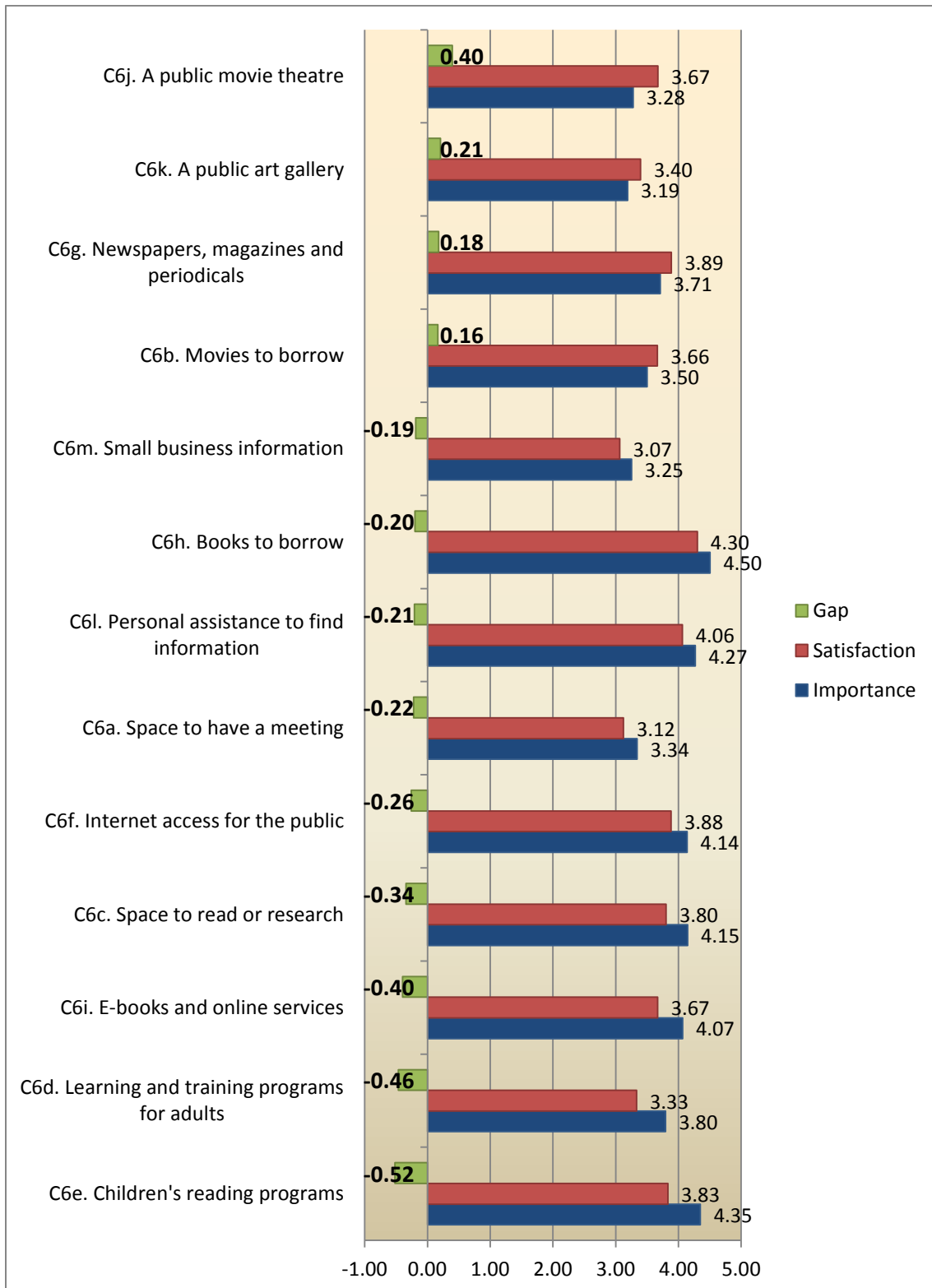


Statistically Significant

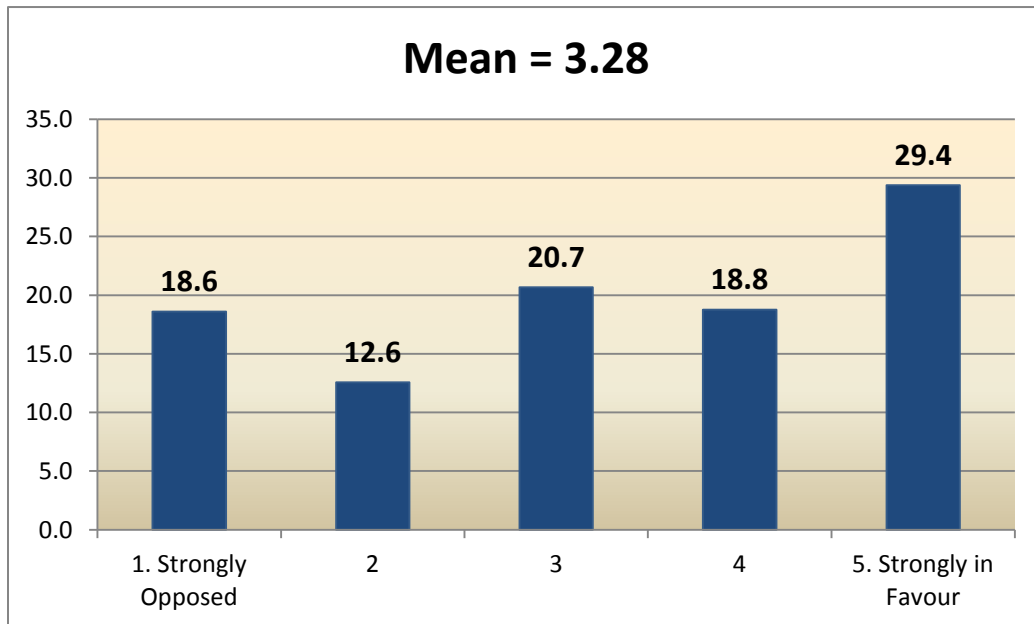
Business Owners

Those who own or are thinking of owning a business (3.63) give a higher rating than others (3.14).

Library Services – Importance vs Satisfaction

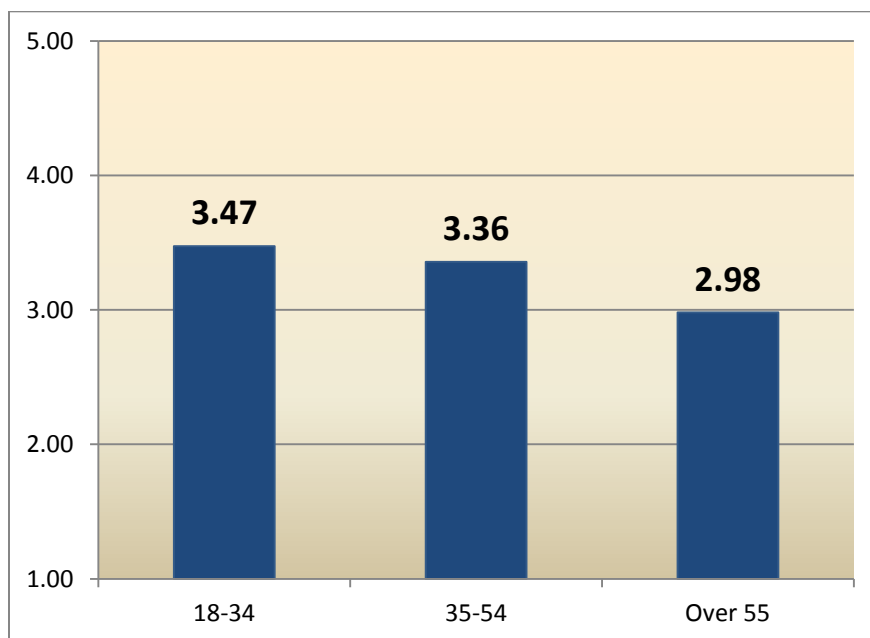


C7. Do you think the Library should offer a coffee shop? Please indicate how strongly you feel by picking a number on the 1 to 5 scale where 1 means you are Strongly Opposed to offering the service, and 5 means you are Strongly in Favour.



Statistically Significant

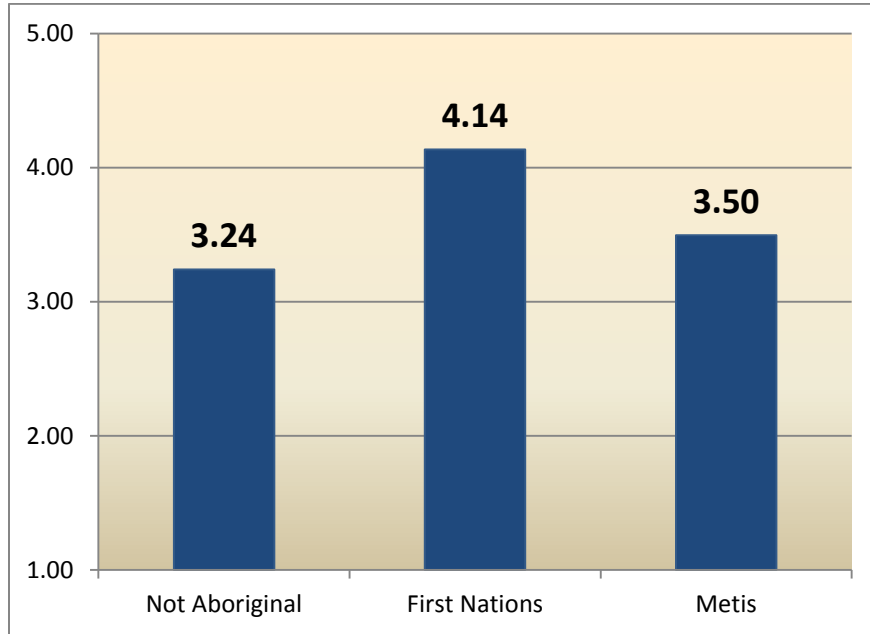
Age



Gender

Females (3.41) are more likely to support a coffee shop than males (3.13).

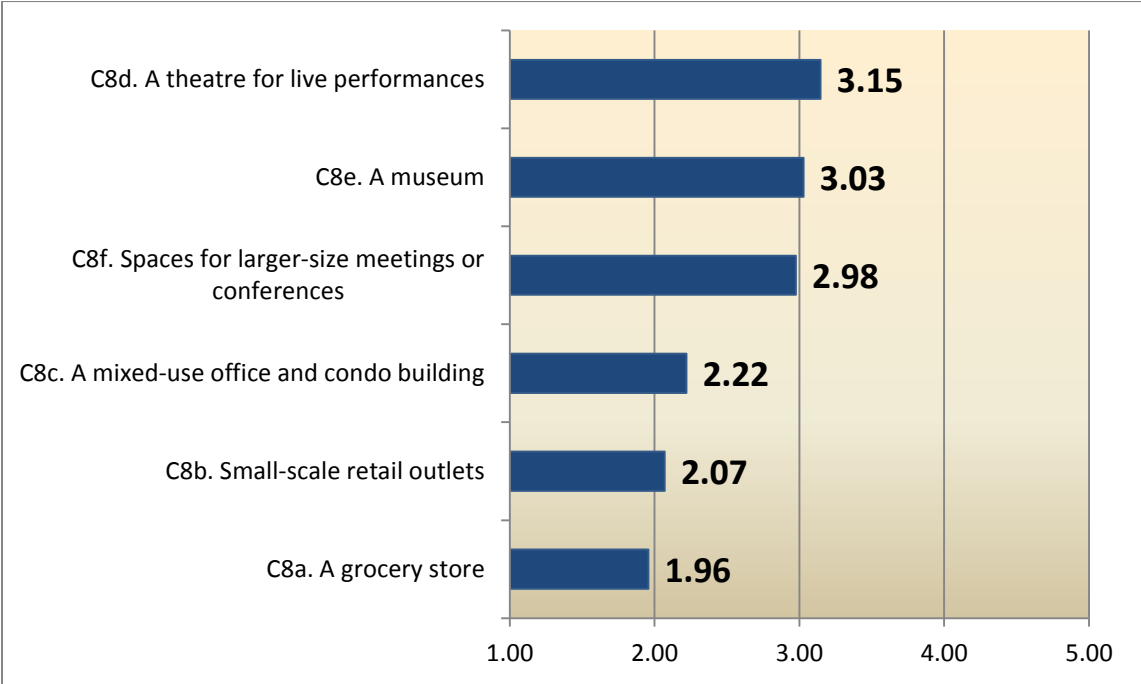
Aboriginal Status



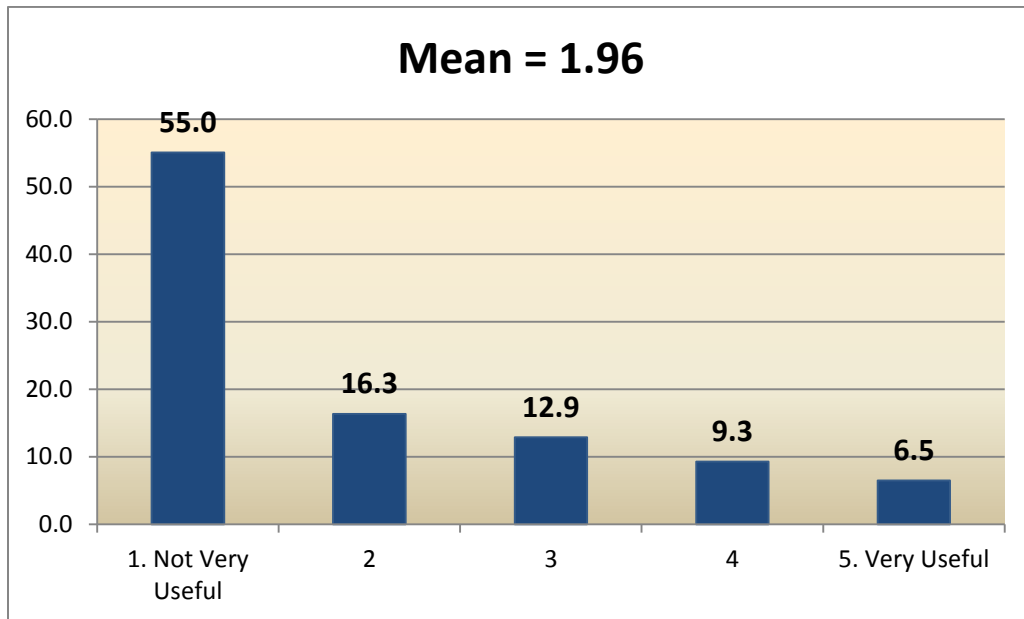
Business Owners

Those who own or are thinking of owning a business (3.56) are more likely to support a coffee shop than others (3.21).

C8. How useful do you think it would be for the following facilities to be available in connection with the downtown public library? I will read a short list of possibilities. For each one, please pick a number between 1 and 5, where 1 means you think it would not be very useful to have the facility in connection with the library, and 5 means you think it would be very useful.

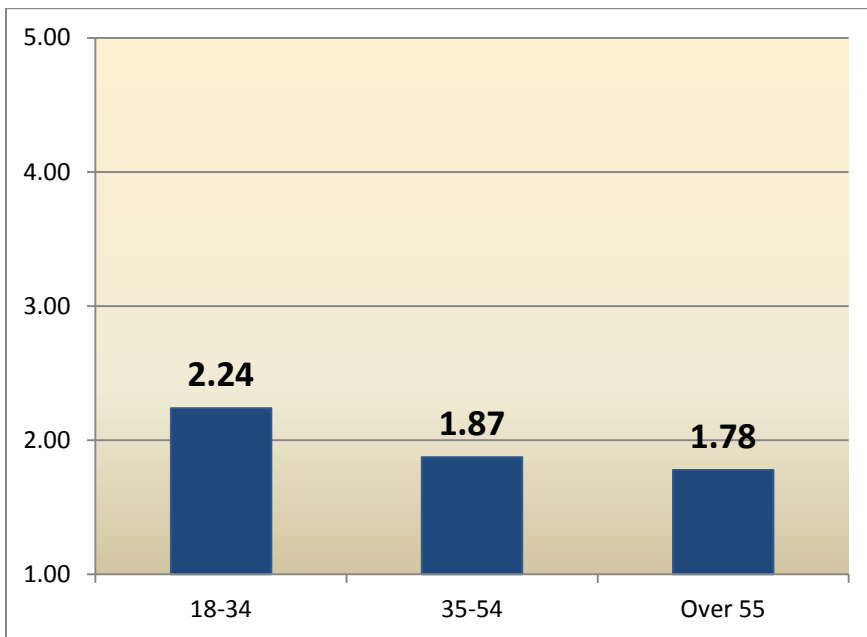


C8a. A grocery store



Statistically Significant

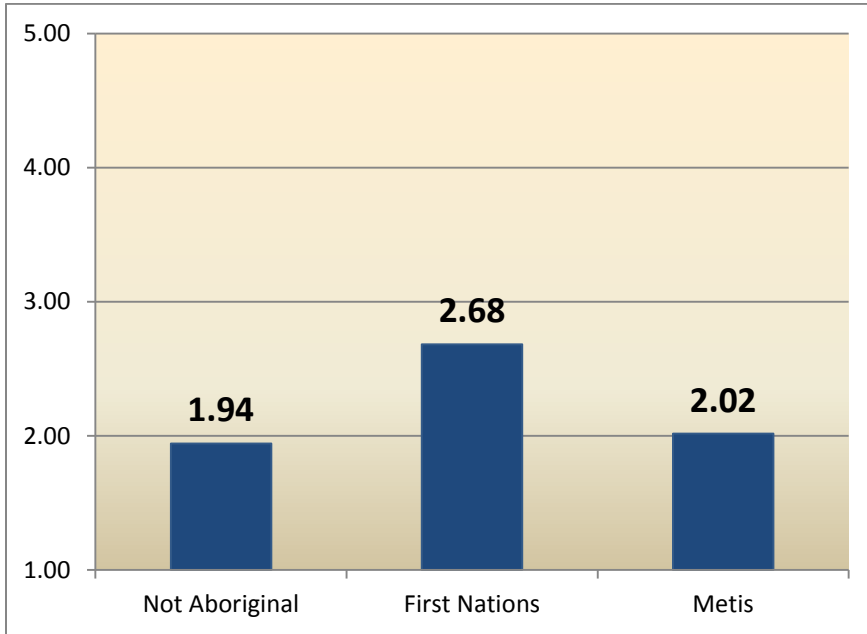
Age



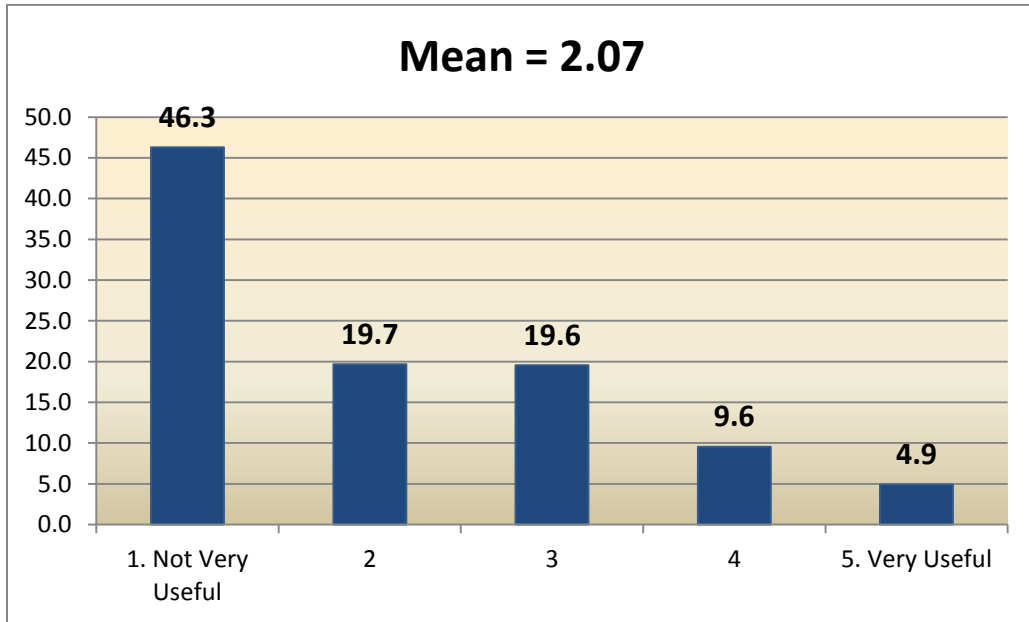
Gender

Males (1.83) give a lower rating than females (2.08).

Aboriginal Status

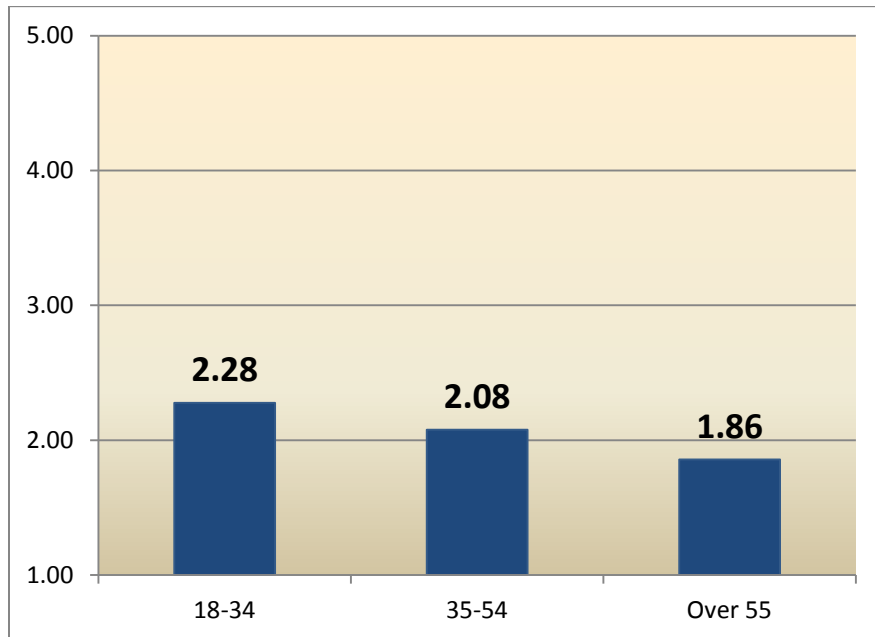


C8b. Small-scale retail outlets

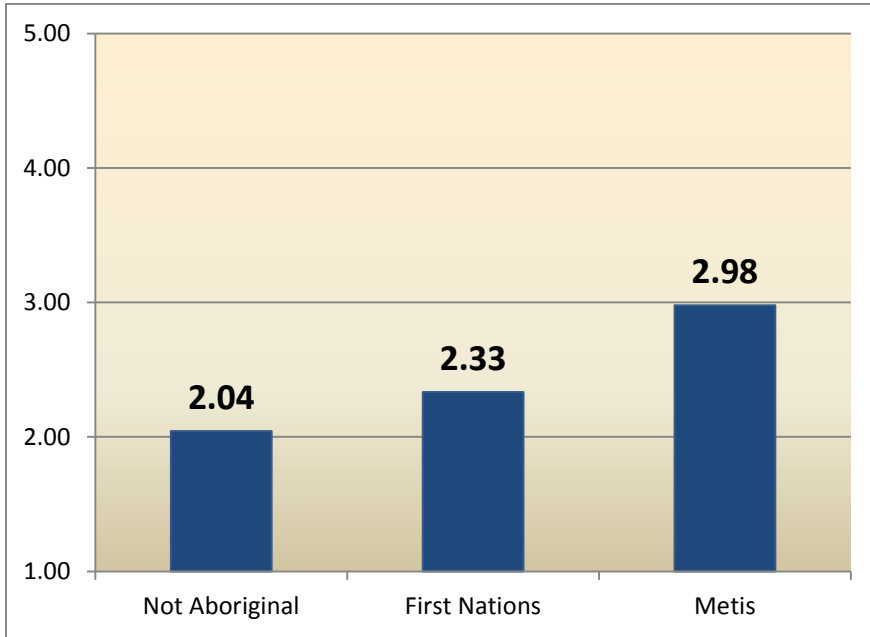


Statistically Significant

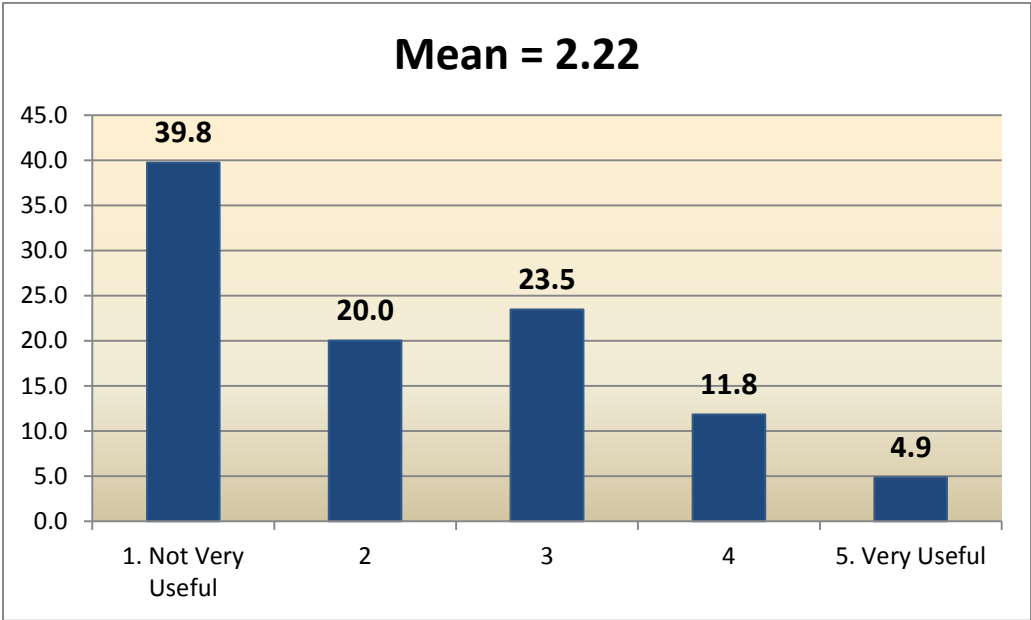
Age



Aboriginal Status



C8c. A mixed-use office and condo building

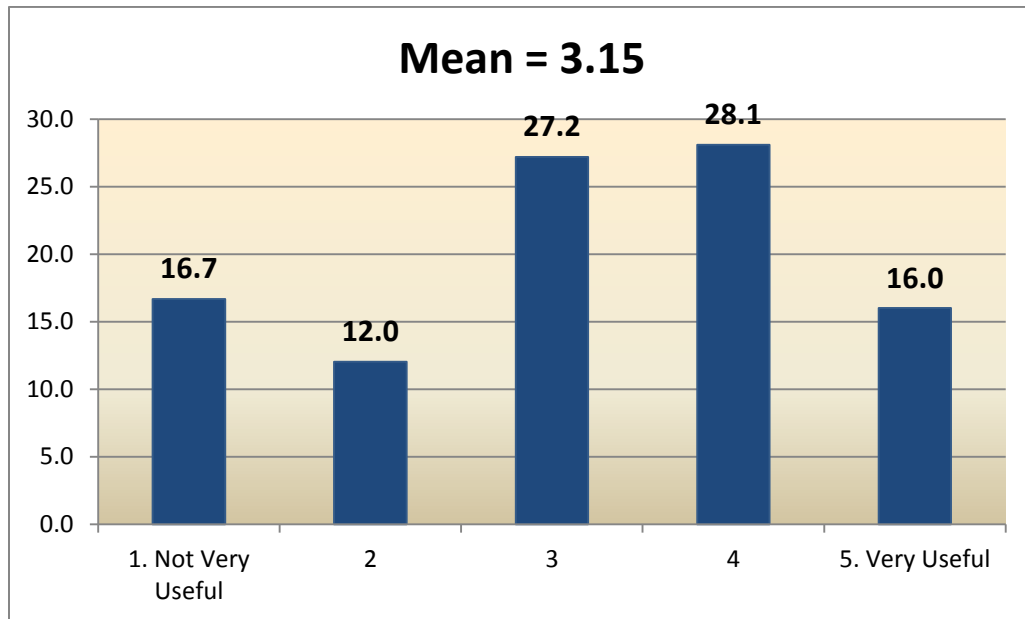


Statistically Significant

Business Owners

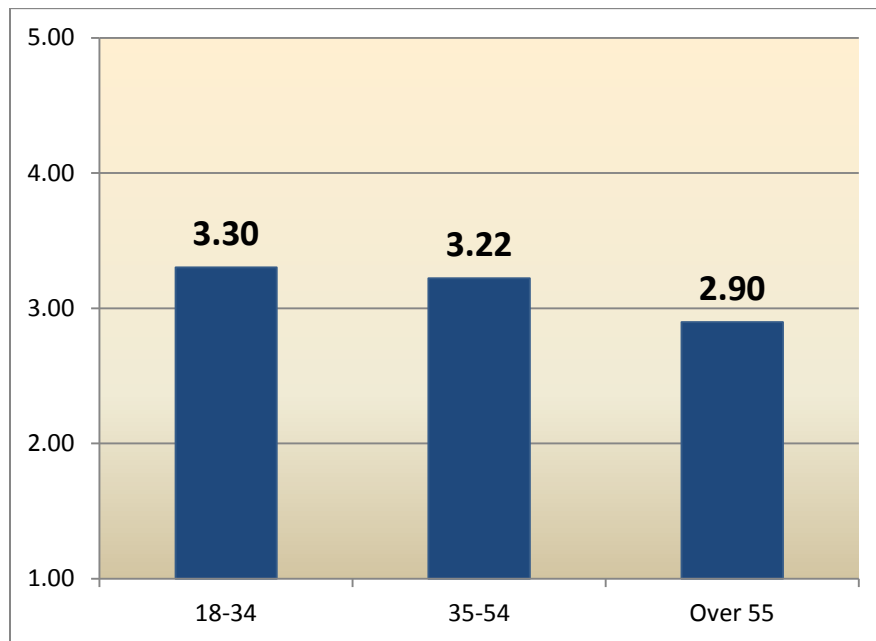
Those who do not own a business (2.16) give a lower rating than those who own or are thinking of owning a business (2.47).

C8d. A theatre for live performances



Statistically Significant

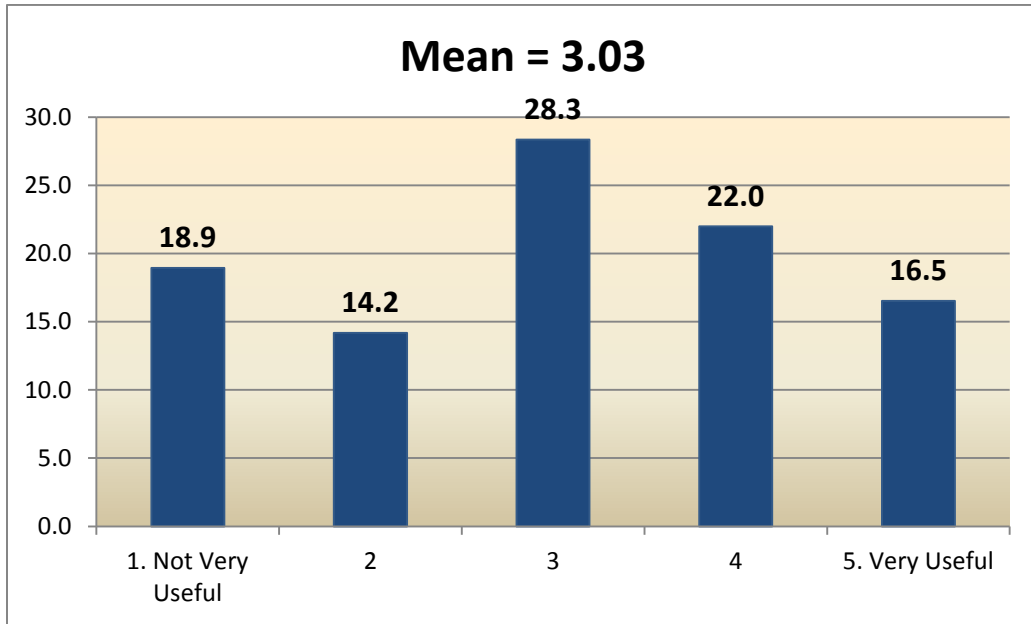
Age



Central Library Visitor (QC2)

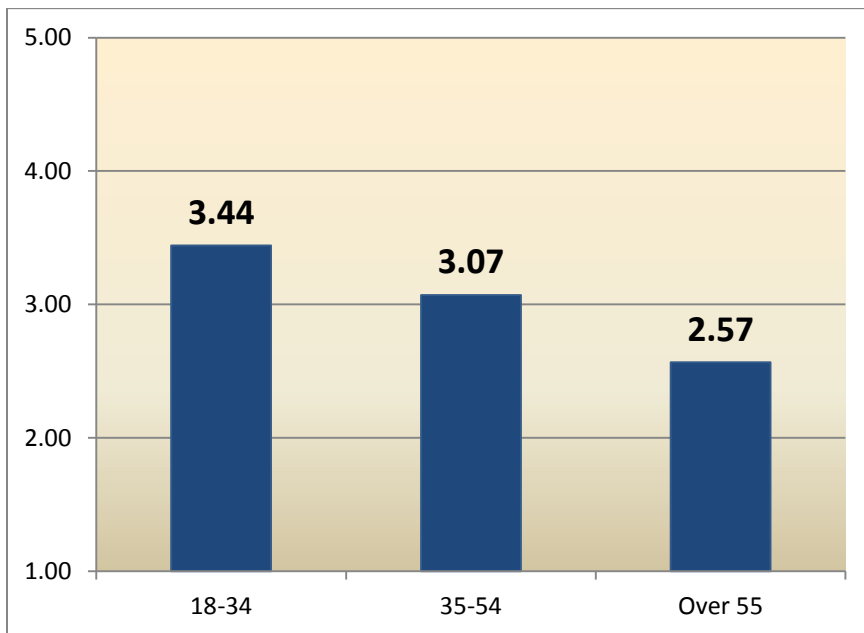
Those from households that have visited the Central Library in the last year (3.26) give a higher rating than those who have not visited (2.99).

C8e. A museum

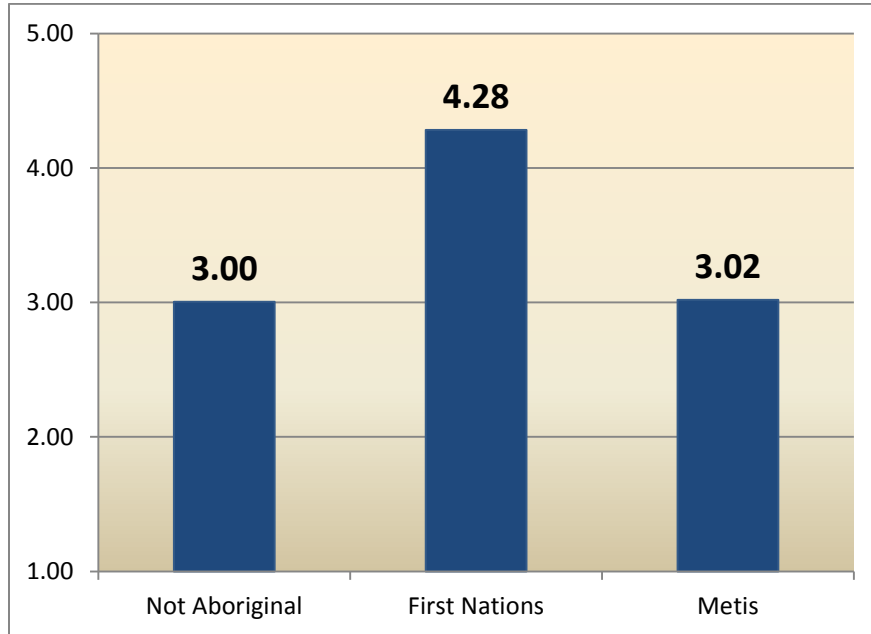


Statistically Significant

Age



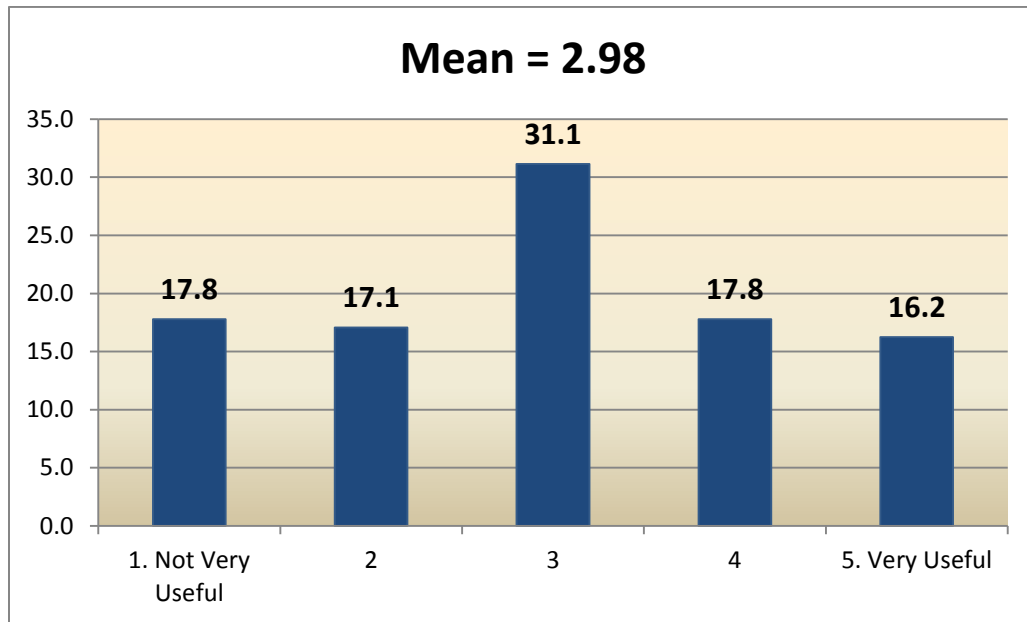
Aboriginal Status



Business Owners

Those who own or are thinking of owning a business (3.28) give a higher rating than others (2.97).

C8f. Spaces for larger-size meetings or conferences

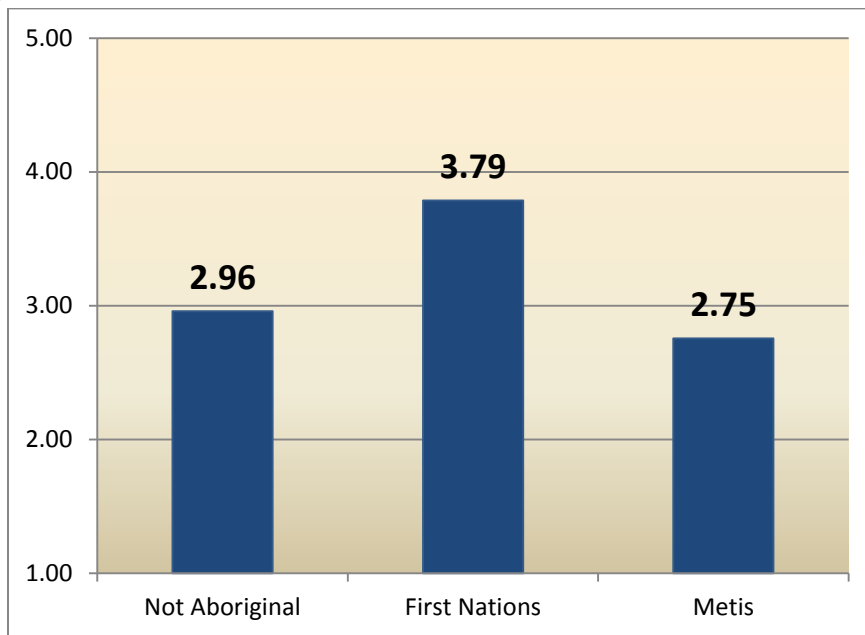


Statistically Significant

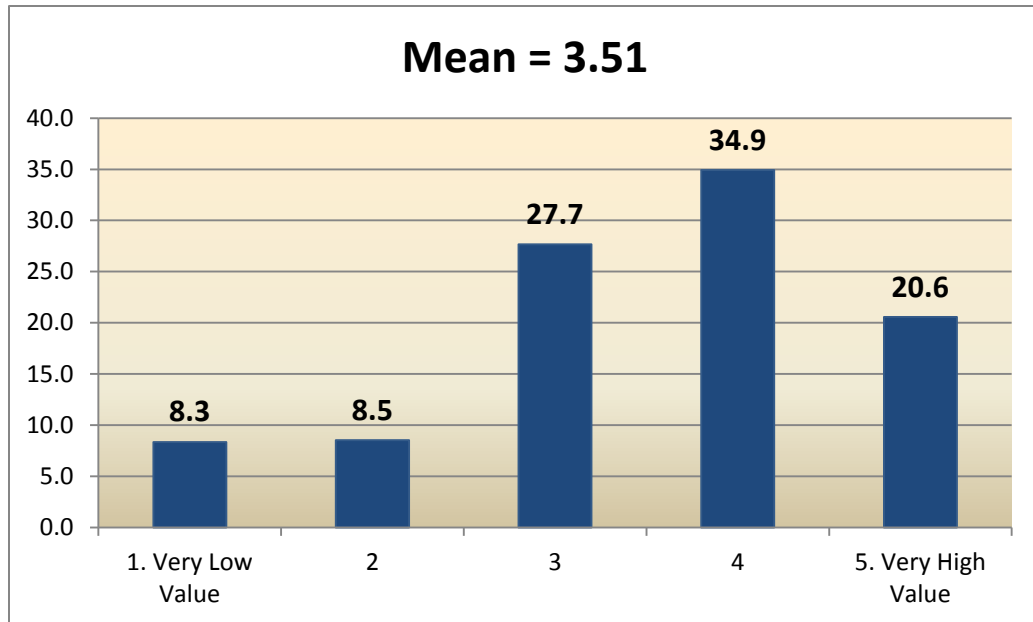
Gender

Females (3.12) give a higher rating than males (2.82).

Aboriginal Status



C9. On the 1-5 scale where 1 means Very Low Value and 5 means Very High Value, how would you rate the value you receive for your tax dollar from the Regina Public Library?

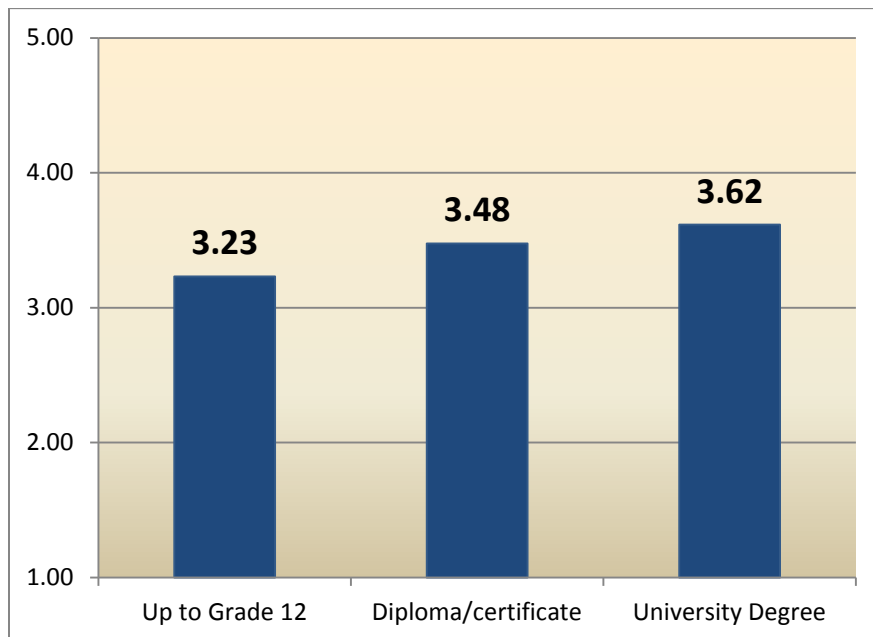


Statistically Significant

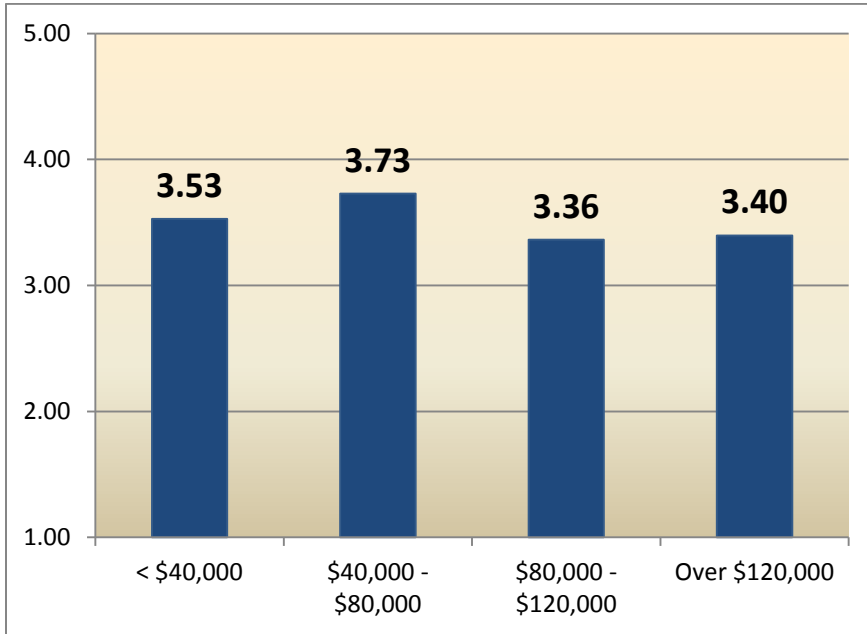
Gender

Females (3.64) give a higher rating than males (3.38).

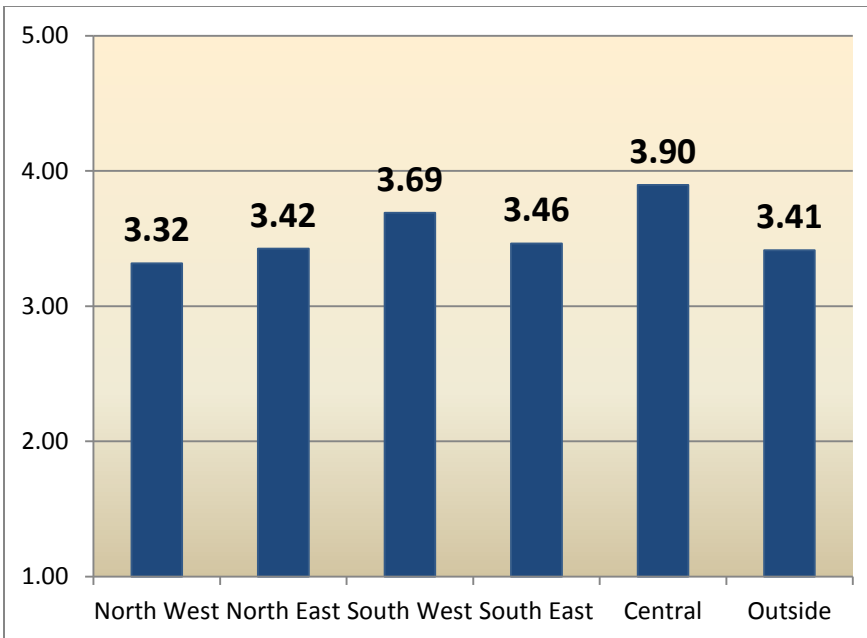
Education Level



Income Level







Residence Location






Home Newspaper

Those with a newspaper delivered to their home (3.62) give a higher rating than others (3.40).





1. What is your age category?

		Response Percent	Response Count
Under 18		2.4%	1
18-34		12.2%	5
35-54		51.2%	21
Over 55		34.1%	14
answered question			41
skipped question			0



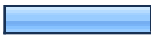


2. What is your gender?

		Response Percent	Response Count
Male		41.5%	17
Female		53.7%	22
Don't know/decline		4.9%	2
answered question			41
skipped question			0




3. What is the highest level of education you have received?

		Response Percent	Response Count
Up to Grade 12 Graduation		12.2%	5
Post-secondary Diploma/Certificate		19.5%	8
University Degree		63.4%	26
Don't know/decline		4.9%	2
answered question			41
skipped question			0







4. Into which category does your annual household income fall?

		Response Percent	Response Count
Under \$40,000		12.2%	5
\$40,000 to \$80,000		31.7%	13
\$80,000 to \$120,000		22.0%	9
Over \$120,000		14.6%	6
Don't know/decline		19.5%	8
answered question			41
skipped question			0

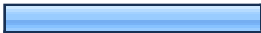


5. Do you consider yourself to be an Aboriginal person? If so, First Nations or Métis?

		Response Percent	Response Count
Not Aboriginal		84.6%	33
First Nations		0.0%	0
Métis		2.6%	1
Don't know/decline		12.8%	5
answered question			39
skipped question			2


6. What part of Regina do you live in?

		Response Percent	Response Count
North West		22.0%	9
North East		2.4%	1
South West		24.4%	10
South East		9.8%	4
Central		36.6%	15
Outside the city		0.0%	0
Don't know/decline		4.9%	2
answered question			41
skipped question			0




7. Do you receive a newspaper delivered to your home at least once a week?

		Response Percent	Response Count
Yes		38.5%	15
No		56.4%	22
Don't know/decline		5.1%	2
answered question			39
skipped question			2




8. Do you have Internet access at your home?

		Response Percent	Response Count
Yes		100.0%	40
No		0.0%	0
Don't know/decline		0.0%	0
answered question			40
skipped question			1

9. Do you currently own/operate or are you considering opening a small business?

		Response Percent	Response Count
Yes to either		31.7%	13
No, none		61.0%	25
Don't know/decline		7.3%	3
answered question			41
skipped question			0

10. Do you use RPL to study or do school work?

		Response Percent	Response Count
Yes		26.8%	11
No		65.9%	27
Don't know/decline		7.3%	3
answered question			41
skipped question			0

11. Rate how well you think each organization performs by picking a number on the scale from 1-5, from 1 for the lowest rating, meaning it performs very poorly, up to 5 for the top rating, meaning it performs very well.

	1 Performs Very Poorly	2	3	4	5 Performs Very Well	Don't know/decline	Rating Average	Rating Count
The school system	2.6% (1)	2.6% (1)	30.8% (12)	35.9% (14)	17.9% (7)	10.3% (4)	3.95	3
The hospitals	7.3% (3)	4.9% (2)	39.0% (16)	34.1% (14)	12.2% (5)	2.4% (1)	3.46	4
Regina Police Service	7.3% (3)	4.9% (2)	34.1% (14)	36.6% (15)	14.6% (6)	2.4% (1)	3.54	4
Regina Public Library	0.0% (0)	4.9% (2)	14.6% (6)	39.0% (16)	41.5% (17)	0.0% (0)	4.17	4
answered question								4
skipped question								

12. Please indicate how strongly you agree or disagree with each of the following statements about RPL's Central Library. Pick a number on the 1-5 scale, from 1 for Disagree Strongly, up to 5 for Agree Strongly.

	1 Disagree Strongly	2	3	4	5 Agree Strongly	Don't know/decline	Rating Average	Rating Count
I feel at ease in the downtown Library	0.0% (0)	10.3% (4)	7.7% (3)	12.8% (5)	61.5% (24)	7.7% (3)	4.49	:
There is adequate parking near the Central Library building	15.4% (6)	23.1% (9)	15.4% (6)	17.9% (7)	23.1% (9)	5.1% (2)	3.26	:
The Library's collections are old and dated	34.1% (14)	17.1% (7)	22.0% (9)	7.3% (3)	4.9% (2)	14.6% (6)	2.76	.
The Library premises are comfortable	4.9% (2)	4.9% (2)	22.0% (9)	34.1% (14)	31.7% (13)	2.4% (1)	3.90	.
The Library seems a bit old fashioned	36.6% (15)	22.0% (9)	22.0% (9)	7.3% (3)	9.8% (4)	2.4% (1)	2.39	.
The Library is a kind of refuge where you can relax	7.3% (3)	2.4% (1)	7.3% (3)	24.4% (10)	51.2% (21)	7.3% (3)	4.32	.
I feel safe and secure when I'm inside the downtown Library	2.4% (1)	2.4% (1)	2.4% (1)	22.0% (9)	68.3% (28)	2.4% (1)	4.59	.
answered question								.
skipped question								.

13. This question is about programs and services that could be offered at Central Library or in partnership with RPL. Please indicate how useful you think each of them might be to you or someone in your household. Please pick a number on the 1-5 scale, from 1 for Not Useful at All, up to 5 for Very Useful.

	1 Not Useful at All	2	3	4	5 Very Useful	Don't know/decline	Rating Average	Rating Count
Facilities for skills training and upgrading	22.5% (9)	7.5% (3)	22.5% (9)	12.5% (5)	22.5% (9)	12.5% (5)	3.43	40
A technology centre where you could explore new technology	17.9% (7)	12.8% (5)	10.3% (4)	25.6% (10)	23.1% (9)	10.3% (4)	3.54	39
Areas for students to study or do homework	10.0% (4)	2.5% (1)	17.5% (7)	22.5% (9)	42.5% (17)	5.0% (2)	4.00	40
A facility to learn English	17.5% (7)	7.5% (3)	12.5% (5)	17.5% (7)	35.0% (14)	10.0% (4)	3.75	40
A facility where you could print off materials	12.5% (5)	7.5% (3)	7.5% (3)	35.0% (14)	32.5% (13)	5.0% (2)	3.83	40
Facilities for organizations to present plays and entertainment	22.5% (9)	7.5% (3)	10.0% (4)	30.0% (12)	25.0% (10)	5.0% (2)	3.43	40
Classrooms where online courses could be received electronically	15.0% (6)	5.0% (2)	15.0% (6)	30.0% (12)	25.0% (10)	10.0% (4)	3.75	40
Rooms where groups could hold small meetings	10.3% (4)	7.7% (3)	15.4% (6)	23.1% (9)	38.5% (15)	5.1% (2)	3.87	39
An art studio	17.9% (7)	12.8% (5)	10.3% (4)	23.1% (9)	23.1% (9)	12.8% (5)	3.59	39
A music room	20.5% (8)	10.3% (4)	7.7% (3)	28.2% (11)	17.9% (7)	15.4% (6)	3.59	39
answered question								40
skipped question								1



14. In your opinion, what are the most important services Central Library currently offers patrons?

	Response Count
	32
answered question	32
skipped question	9




15. In the future what NEW service or services do you feel should be added at Central Library?

	Response Count
	24
answered question	24
skipped question	17

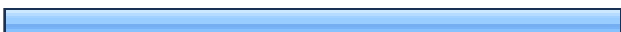

16. In the last 12 months, have you or someone in your household visited one of Regina Public Library's locations in the city?

		Response Percent	Response Count
Yes		97.6%	40
No		0.0%	0
Don't know/decline		2.4%	1
	answered question		41
	skipped question		0

17. Do you have a Regina Public Library card?

		Response Percent	Response Count
Yes		95.1%	39
No		2.4%	1
Don't know/decline		2.4%	1
answered question			41
skipped question			0

18. In the last year, have you or someone in your household visited Central Library for any reason?

		Response Percent	Response Count
Yes		92.7%	38
No		7.3%	3
Don't know/decline		0.0%	0
answered question			41
skipped question			0

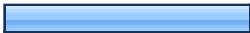


19. What was the main reason you or a person from your household went to Central Library? Was it mainly...

		Response Percent	Response Count
To check out books or other materials		63.2%	24
To go to a course or program		0.0%	0
To go to the movie theatre		21.1%	8
To go to the Prairie History Room		0.0%	0
To go to the Dunlop Art Gallery		13.2%	5
Don't know/decline		2.6%	1
For another purpose (Please specify:)			5
answered question			38
skipped question			3

20. In the last year, have you visited the Regina Public Library website at reginalibrary.ca?

		Response Percent	Response Count
Yes		90.2%	37
No		9.8%	4
Don't know/decline		0.0%	0
answered question			41
skipped question			0

21. Over the last five years, would you say your use of one of the Regina Public Library locations has increased, stayed about the same, or decreased?

		Response Percent	Response Count
Increased		36.6%	15
Stayed about the same		53.7%	22
Decreased		9.8%	4
Don't know/decline		0.0%	0
answered question			41
skipped question			0







22. Below is a list of services the Regina Public Library offers. Pick a number on the same 1-5 scale to indicate how well you think the Library performs each service. How would you rate the Library at providing...

	1 Very Poorly	2	3	4	5 Very Well	Don't know/decline	Rating Average	Rating Count
Space to have a meeting	7.5% (3)	15.0% (6)	22.5% (9)	7.5% (3)	10.0% (4)	37.5% (15)	4.10	40
Movies to borrow	4.9% (2)	7.3% (3)	14.6% (6)	36.6% (15)	26.8% (11)	9.8% (4)	4.02	41
Space to study	4.9% (2)	9.8% (4)	7.3% (3)	36.6% (15)	19.5% (8)	22.0% (9)	4.22	41
Learning and training programs for adults	0.0% (0)	7.3% (3)	14.6% (6)	12.2% (5)	9.8% (4)	56.1% (23)	4.93	41
Children's reading programs	0.0% (0)	0.0% (0)	7.7% (3)	30.8% (12)	25.6% (10)	35.9% (14)	4.90	39
Internet access for the public	4.9% (2)	0.0% (0)	12.2% (5)	36.6% (15)	34.1% (14)	12.2% (5)	4.32	41
Newspapers, magazines and periodicals	4.9% (2)	0.0% (0)	9.8% (4)	43.9% (18)	31.7% (13)	9.8% (4)	4.27	41
Books to borrow	0.0% (0)	2.4% (1)	4.9% (2)	34.1% (14)	56.1% (23)	2.4% (1)	4.51	41
E-books and online services	5.0% (2)	5.0% (2)	10.0% (4)	35.0% (14)	15.0% (6)	30.0% (12)	4.40	40
A public movie theatre	5.0% (2)	0.0% (0)	7.5% (3)	27.5% (11)	52.5% (21)	7.5% (3)	4.45	40
A public art gallery	5.3% (2)	5.3% (2)	10.5% (4)	18.4% (7)	55.3% (21)	5.3% (2)	4.29	38
Personal assistance to find information	7.7% (3)	0.0% (0)	5.1% (2)	38.5% (15)	38.5% (15)	10.3% (4)	4.31	39
Small business information	7.7% (3)	0.0% (0)	12.8% (5)	0.0% (0)	10.3% (4)	69.2% (27)	5.13	39
answered question								41
skipped question								0

23. How important or unimportant is it to you for Regina Public Library to continue providing the following? Rate each from 1-5, from 1 for Very Low Importance to 5 for Very High Importance.

	1 Very Low Importance	2	3	4	5 Very High Importance	Don't know/decline	Rating Average	F (%)
Space to have a meeting	15.0% (6)	17.5% (7)	10.0% (4)	20.0% (8)	27.5% (11)	10.0% (4)	3.58	
Movies to borrow	14.6% (6)	2.4% (1)	17.1% (7)	19.5% (8)	46.3% (19)	0.0% (0)	3.80	
Space to read or research	7.3% (3)	0.0% (0)	19.5% (8)	17.1% (7)	53.7% (22)	2.4% (1)	4.17	
Learning and training programs for adults	9.8% (4)	14.6% (6)	12.2% (5)	14.6% (6)	41.5% (17)	7.3% (3)	3.85	
Children's reading programs	7.3% (3)	0.0% (0)	7.3% (3)	12.2% (5)	73.2% (30)	0.0% (0)	4.44	
Internet access for the public	4.9% (2)	2.4% (1)	4.9% (2)	26.8% (11)	61.0% (25)	0.0% (0)	4.37	
Newspapers, magazines and periodicals	12.2% (5)	0.0% (0)	12.2% (5)	17.1% (7)	58.5% (24)	0.0% (0)	4.10	
Books to borrow	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	100.0% (41)	0.0% (0)	5.00	
E-books and online services	0.0% (0)	0.0% (0)	5.0% (2)	12.5% (5)	77.5% (31)	5.0% (2)	4.83	
A public movie theatre	7.3% (3)	4.9% (2)	9.8% (4)	9.8% (4)	68.3% (28)	0.0% (0)	4.27	
A public art gallery	12.2% (5)	7.3% (3)	7.3% (3)	14.6% (6)	58.5% (24)	0.0% (0)	4.00	
Personal assistance to find information	2.4% (1)	0.0% (0)	4.9% (2)	14.6% (6)	78.0% (32)	0.0% (0)	4.66	
Small business information	19.5% (8)	7.3% (3)	7.3% (3)	22.0% (9)	29.3% (12)	14.6% (6)	3.78	
answered question								
skipped question								

24. Do you think RPL should offer a coffee shop? Please indicate how strongly you feel by picking a number on the 1 to 5 scale where 1 means you are Strongly Opposed to offering the service, and 5 means you are Strongly in Favour.

		Response Percent	Response Count
1 Strongly Opposed		17.9%	7
2		17.9%	7
3		28.2%	11
4		15.4%	6
5 Strongly in Favour		10.3%	4
Don't know/decline		10.3%	4
answered question			39
skipped question			2

25. How useful do you think it would be for the following facilities to be available in connection with Central Library? For each one, please pick a number between 1 and 5, where 1 means you think it would not be very useful to have the facility in connection with the Library, and 5 means you think it would be very useful.

	1 Not Very Useful	2	3	4	5 Very Useful	Don't know/decline	Rating Average	Rating Count
A grocery store	75.0% (30)	5.0% (2)	15.0% (6)	0.0% (0)	0.0% (0)	5.0% (2)	1.60	40
Small-scale retail outlets	72.5% (29)	5.0% (2)	12.5% (5)	0.0% (0)	5.0% (2)	5.0% (2)	1.75	40
A mixed-use office and condo building	78.9% (30)	2.6% (1)	5.3% (2)	5.3% (2)	5.3% (2)	2.6% (1)	1.63	38
A theatre for live performances	23.1% (9)	17.9% (7)	15.4% (6)	12.8% (5)	28.2% (11)	2.6% (1)	3.13	39
A museum	28.2% (11)	15.4% (6)	17.9% (7)	10.3% (4)	23.1% (9)	5.1% (2)	3.00	39
Spaces for larger-size meetings or conferences	38.5% (15)	7.7% (3)	23.1% (9)	7.7% (3)	17.9% (7)	5.1% (2)	2.74	39
answered question								40
skipped question								1

26. On the 1-5 scale where 1 means very low value and 5 means very high value, how would you rate the value you receive for your tax dollars from Regina Public Library?

		Response Percent	Response Count
1 Very Low Value		2.5%	1
2		0.0%	0
3		5.0%	2
4		25.0%	10
5 Very High Value		67.5%	27
Don't know/decline		0.0%	0
answered question			40
skipped question			1

27. Have you ever purchased a Library Lottery Ticket?

		Response Percent	Response Count
Yes		35.0%	14
No		57.5%	23
Don't know/decline		7.5%	3
answered question			40
skipped question			1

28. If you answered NO to the previous question, what is the main reason you have not purchased a Library Lottery ticket?

	Response Count
	21
answered question	21
skipped question	20

29. Other comments or suggestions?

	Response Count
	22
answered question	22
skipped question	19

Q14. In your opinion, what are the most important services Central Library currently offers patrons?

1	Books, reference materials	Oct 12, 2013 10:27 PM
2	Movies, travel presentations, reference materials and periodicals	Sep 25, 2013 9:57 PM
3	Traditional library services including book loans and reference assistance, Dunlop art gallery, public space, children's library, toy rental program, children's programming	Sep 25, 2013 9:11 PM
4	Books, RPL Film Theatre, Dunlop Art Gallery	Sep 25, 2013 5:32 PM
5	Language support for newcomers, Childrens programming, videos and music, Archives, The Theatre and the Dunlop	Sep 25, 2013 4:44 PM
6	Access to information and culture in all its variety and media	Sep 25, 2013 10:55 AM
7	The library has books, CDs' and DVD that I cannot afford to buy. I love the movies shown in the theatre compared to commercial movie theatres.	Sep 25, 2013 10:12 AM
8	Lending books, DVDs , CDs , tutoring, adult & kids programs, showing movies that the other movie theatres do not show.	Sep 4, 2013 10:18 AM
9	All services offered by the Central Library are vitally important to an informed citizenry. We are extremely fortunate to have such a wonderful public library in our community that provides services to all, regardless of race, poverty, information needs, etc. I especially like the Prairie History Room, the Dunlop, the film theatre, public access to the internet, information services, literacy services, outreach services, services for disadvantaged children and adults, and services for the disabled.	Sep 3, 2013 9:21 AM
10	Dunlop Art Gallery; interlibrary loan; RPL film theatre; excellent print resources	Sep 3, 2013 7:06 AM
11	Access to information! Librarians help people find the information they need regardless of household income, education level or cultural background. This is the most important function of the library! Whether it be legal information, recreational books or media, all forms are important!	Sep 2, 2013 8:58 PM
12	A large, centralised collection of non fiction and fiction, free inter-library loans, inviting space to sit and read, Children's library and the RPL Film Theatre.	Sep 2, 2013 8:17 PM
13	Children's literacy & reading programs, ESL classes	Sep 2, 2013 6:23 PM
14	book loans	Sep 2, 2013 2:23 PM
15	Access to current material	Sep 2, 2013 10:59 AM
16	internet access	Sep 2, 2013 6:31 AM
17	provision of books, cd's dvd's for loaning movie house	Sep 1, 2013 7:24 PM
18	Internet access and DVD/CD rental to those unable to afford them at home	Sep 1, 2013 7:08 PM
19	The various programs	Sep 1, 2013 6:42 PM
20	Access to materials unavailable elsewhere. Access to inter-library loans. Staff	Sep 1, 2013 4:22 PM

Q14. In your opinion, what are the most important services Central Library currently offers patrons?

	willing to "go above and beyond" to assist patrons.	
21	book literacy, film literacy, art literacy	Sep 1, 2013 2:33 PM
22	Besides the usual services that make a library a library, The Dunlop Art Gallery and RPL film theatre are absolutely brilliant. It's a disgrace that both have been on the chopping block at one time or another in the last couple of decades, and frankly, calls into question the vision and character of this city. Do we want to be a great, dynamic place, or do we want to be a lame, small-minded joke?	Sep 1, 2013 1:48 PM
23	Access to information and culture: written, visual, multi-media and expert support to find information.	Sep 1, 2013 1:31 PM
24	Providing free access to information, materials and programs. For example, information on health and government services, books, movies, preschool story times.	Sep 1, 2013 1:20 PM
25	Don't go there often	Sep 1, 2013 1:09 PM
26	Access to current print books and information. Stay away from costly music and video services.	Sep 1, 2013 1:00 PM
27	reliable reference advice from librarians	Sep 1, 2013 11:11 AM
28	All of them.	Sep 1, 2013 10:55 AM
29	information services in both digital and traditional forms, I used to use the dvd collection a lot but that's changing	Sep 1, 2013 9:03 AM
30	Access to a wide variety of new and historic materials	Sep 1, 2013 8:16 AM
31	Access to reading material	Sep 1, 2013 8:15 AM
32	Holds and Reserves	Sep 1, 2013 7:20 AM

Q15. In the future what NEW service or services do you feel should be added at Central Library?

1	Webinars, guest lectures, online university courses,	Sep 25, 2013 9:57 PM
2	More comics.	Sep 25, 2013 5:32 PM
3	see above.. also more esl for newcomers with funding from the federal govt	Sep 25, 2013 4:44 PM
4	I am happy with the present services.	Sep 25, 2013 10:12 AM
5	Not sure.	Sep 4, 2013 10:18 AM
6	None. Keep the library the way it is. I feel that adding every new technology to the Library (especially gaming systems that have nothing to do with education) would be a waste of money. The Library can't be all things to all people. It's mandate seems scattered enough as it is (books, computer access, movie rental, digital books, theatre, small meeting place, classroom, studyroom, art gallery) and it wouldn't help to add more new responsibilities to an already burdened budget.	Sep 2, 2013 8:58 PM
7	I think the central library is great the way it is, and that the emphasis should be on maintaining the quality of the collection of books.	Sep 2, 2013 8:17 PM
8	More hands on crafting classes/related classes. Use to be avail years ago but were discontinued. They were popular & may be time to experiment again. I'm referring to larger class projects e.g. pottery classes.	Sep 2, 2013 6:23 PM
9	access to new technologies	Sep 2, 2013 2:23 PM
10	Ask the front desk workers. They know what people ask for.	Sep 2, 2013 10:59 AM
11	more security for a safer overall feel	Sep 2, 2013 6:31 AM
12	Skill upgrading and technology centre accessible mainly for low-income individuals	Sep 1, 2013 7:08 PM
13	Not sure	Sep 1, 2013 6:42 PM
14	Expand access to materials in languages other than English or French. Expand library holdings - DVDs, CDs, books, e-books.	Sep 1, 2013 4:22 PM
15	digital training and facilities to encourage digital literacy	Sep 1, 2013 2:33 PM
16	I like a lot of the suggestions in the survey but I fear they could be used as a cudgel against the Dublopp and the RPL. T theatre to present plays would be great but would this happen at the expense of the RPL? And would the plays be a mix of daring and mainstream or would they be lame productions by a company that panders to an conservative audience like the Globe Theatre?	Sep 1, 2013 1:48 PM
17	Keep pace with technology change, but don't abandon the core.	Sep 1, 2013 1:31 PM
18	Programs for new Canadians, art appreciation	Sep 1, 2013 1:20 PM
19	Website with up to date international media sites.	Sep 1, 2013 1:00 PM
20	increased access to e-books	Sep 1, 2013 11:11 AM

Q15. In the future what NEW service or services do you feel should be added at Central Library?

21	Places for non-profits to present courses/classes of interest to the general public.	Sep 1, 2013 10:55 AM
22	I have no idea	Sep 1, 2013 9:03 AM
23	None. The library needs to ensure it pursues a mandate that is affordable.	Sep 1, 2013 8:15 AM
24	Better or extended hours	Sep 1, 2013 7:20 AM

Q19. What was the main reason you or a person from your household went to Central Library? Was it mainly...

1	Take my young adults in our GED and employment skills program to learn about how to use the library for borrowing, technical info and all other services.	Sep 25, 2013 4:44 PM
2	I don't own a printer, and had to print a resume from the computer.	Sep 2, 2013 8:58 PM
3	films	Sep 2, 2013 2:23 PM
4	to take out books, see films	Sep 1, 2013 2:33 PM
5	Return books	Sep 1, 2013 8:15 AM

Q28. If you answered NO to the previous question, what is the main reason you have not purchased a Library Lottery ticket?

1	The main reason and only reason I do not purchase a lottery ticket is I do not believe in gambling and lottery tickets are gambling. Gambling occurs when there is an exchange of money. A "prize", i.e. door prize occurs when there is no exchange of money.	Oct 12, 2013 10:27 PM
2	Prefer public funding	Sep 25, 2013 9:57 PM
3	I don't know what that is.	Sep 25, 2013 5:32 PM
4	no knowledge of a LLT	Sep 25, 2013 4:44 PM
5	It is the municipalities responsibility to fund services for its citizens as a whole. Libraries promote education, culture and learning and create the fabric of what a liveable city should be like. Holding a lottery competes for monies that could go for homeless, hungry and the poor. Based on this current philosophy we should have been holding raffles to build our new sewage plant. Wow sewage treatment dream home, now thats a concept.	Sep 25, 2013 1:22 PM
6	I believe the Public Library should be fully funded by our government. I do not like my library being pressure to raise money because they should have enough to begin with.	Sep 25, 2013 10:12 AM
7	I have purchased the lotto ticket in the past but feel the library is a public service and should be adequately funded by our city.	Sep 4, 2013 10:18 AM
8	I would; I'm trying to save money.	Sep 3, 2013 2:39 PM
9	Not interested in the prize, and would rather support the library by paying my taxes and occasional library fines.	Sep 2, 2013 8:17 PM
10	Low odds of winning. Would rather pay \$10/month to RPL as a registered charity.	Sep 2, 2013 10:59 AM
11	procrastinator	Sep 1, 2013 7:24 PM
12	I purchased one once but haven't purchased one since they removed the show home as the main prize.	Sep 1, 2013 7:08 PM
13	I'm not sure	Sep 1, 2013 6:42 PM
14	We never win lotteries ...	Sep 1, 2013 4:22 PM
15	did not know about it. Do not know why I would do so.	Sep 1, 2013 2:33 PM
16	I don't have money to throw away on lotteries. Besides, I'm a big believer in conventional public funding over gimmicky nonsense.	Sep 1, 2013 1:48 PM
17	cost.	Sep 1, 2013 10:55 AM
18	can'tafford it.	Sep 1, 2013 10:50 AM
19	I would rather just give money and receive a tax receipt from the library but my husband dutifully buys tickets and he never wins and I say just give them money	Sep 1, 2013 9:03 AM

Q28. If you answered NO to the previous question, what is the main reason you have not purchased a Library Lottery ticket?

but he won't listen

20 Choose to support other charities. Sep 1, 2013 8:15 AM

21 Don' do lotteries! Sep 1, 2013 7:20 AM

Q29. Other comments or suggestions?

1	<p>Why has the library become part of a provincial system? The cost of this must be significant. I want to borrow a book only to learn that it is in Saskatoon. One copy in Saskatoon. So rather than have a copy in Regina, that costs maybe \$15, the RPL will ship it in and what cost?? That is not an efficient use of funds. My library card expires every year and there is no system of notifying patrons when the card expires. One finds out when they try to borrow something via the on-line catalog and yet you can not "renew" your card on-line and one must attend a library to do this. Just learned to that we will be able to self-checkout. If your card expires the next day, your books will be due the next day. You will be responsible for making sure your card is current. How do you do that? You do not have any method in place of notifying patrons when the card expires.</p>	Oct 12, 2013 10:27 PM
2	<p>Central Library is an excellent resource centre that can continue to offer excellent services in the current building, with appropriate upgrading of services, technology, and collections.</p>	Sep 25, 2013 9:57 PM
3	<p>Be a library, stupid. Cafes, retail stores, and condos exist. They're called cafes, retail stores, and condos. If I want a coffee I'll go to Atlantis or any of the other cafes near the library. A library should focus on information, art & literature. The fact that these greed-based questions need even be asked gives me concern for the library's future.</p>	Sep 25, 2013 5:32 PM
4	<p>While a previous RPL Board Chair, might have felt that the RPL "wasn't in the heritage business", that is exactly the business a public library is in - maintaining access to the heritage of human culture: books, music, art, films, digital culture. The RPL needs to show leadership that has been sorely lacking in Regina - Central is a heritage building, and restoring and maintaining it does not mean that the RPL cannot also expand Central.</p>	Sep 25, 2013 10:55 AM
5	<p>I am adamantly opposed to attempts to use technology to eliminate library staff. The experiment with making the Regent library "user friendly," that is, reducing staff is a move in the wrong direction. Putting the books into vague categories rather than using the call number is a unwise development. I am 100% opposed to any privatization of library service. I would volunteer on a campaign to resist a P3 on the library.</p>	Sep 25, 2013 10:12 AM
6	<p>In any plan to renew Central Library I am extremely opposed to a P3 approach and I fervently believe that the modernist architecture must be retained. I do not want the Central Library to be in a commercial building with condos, hotel, shops, etc. I also want the public library to remain entirely within public control. I know that this community strongly supports RPL and many, such as myself, would be happy to pay higher taxes if necessary to keep the library in public hands.</p>	Sep 3, 2013 9:21 AM
7	<p>KEEP THE CENTRAL LIBRARY!!!!!!</p>	Sep 3, 2013 7:06 AM
8	<p>I think it is inappropriate that the internet terminals are so often being used for computer gaming, especially in the children's library. As a parent with a young child, I want to restrict her screen time and I had a fight on my hands every time we went to the library when she sees the screens. I think the emphasis should be on books and not screens. I appreciate the role of the Dunlop Art Gallery in the Central Library, however I think the gallery should focus on local art, not international contemporary art. In my opinion, the Dunlop is very out of touch</p>	Sep 2, 2013 8:17 PM

Q29. Other comments or suggestions?

with the community and I am usually not interested in the content of the art shows. I really value the repertoire at the RPL Film Theatre and I have seen countless films there over the last 20 years that have enriched my life.

- | | | |
|----|---|----------------------|
| 9 | Ask the people who work with the public what is needed. They're the ones who talk to people all the time. Don't bother with high-priced "consultants" who have no idea what's really needed and are only in it for the fees. RPL has wasted enough money on stuff like that already. And for God's sake (and the public's), buy locally. Don't hire services out to Ontario companies. Don't hire consultants who've never stepped foot in the RPL. USE THE RESOURCES YOU ALREADY HAVE - THE PEOPLE WHO ACTUALLY USE THE SYSTEMS TO ASSIST THE PUBLIC!! | Sep 2, 2013 10:59 AM |
| 10 | I think that the Central Library could be renovated in a simple to maintain the space in good and inspiring condition. It is such a beautiful building. | Sep 1, 2013 8:30 PM |
| 11 | like the building, upgrade mechanical etc as needed | Sep 1, 2013 7:24 PM |
| 12 | Focus on technological literacy and skills upgrading. There are many on the border of low- and mid-income that need the Library, whose income isn't low enough to take advantage of low-income local programs. Engaging in Library programming for this income bracket gives them hope and dignity. | Sep 1, 2013 7:08 PM |
| 13 | None | Sep 1, 2013 6:42 PM |
| 14 | Ask the library workers what is needed. They know their patrons well, they know what is asked for. They're the experts in patron/library communication. Don't listen to so-called experts who end up installing money-wasting innovations that work poorly and end up costing far more than anticipated. | Sep 1, 2013 4:22 PM |
| 15 | Upgrade the RPL film theatre, sell popcorn and make sure any renovations respect the architectural character of the building. Get a new library board. Recent boards have been secretive, hostile and small minded. Also, The RPL employees and ex-employees I know speak very, very poorly of management. Let's shoot for one of the best library systems in the country--some we can be proud of that makes this city a better place to live! | Sep 1, 2013 1:48 PM |
| 16 | RPL's Central is in need of restoration. It's a beautiful building that needs to be restored, and any expansion, needs to be premised on keeping the existing building in place. Regina has a terrible record of maintaining its buildings, and recognising architectural heritage. The RPL should lead Regina in a new direction that recognises the value of its existing building, and uses creativity to find ways to expand the space required. The RPL should NOT be entering into partnerships with the private sector to build a new building. The RPL is for the citizens of Regina, not the developers of Regina. | Sep 1, 2013 1:31 PM |
| 17 | The central library space is an adequate size, you just need to renovate and possibly reallocate space, please do not abandon or demolish the central library. | Sep 1, 2013 1:20 PM |
| 18 | Get back to basics of reading skills and book/written material. Don't get into costly digital inventory. Implement strong policy regarding theft and destruction of material. | Sep 1, 2013 1:00 PM |

Q29. Other comments or suggestions?

19	Keep up the good work. Libraries need to retain their identity and purpose as PUBLIC spaces, not linked to private business	Sep 1, 2013 11:11 AM
20	I don't use Central much anymore but I firmly support the RPL and it's desire to have a new space. I don't really know what the role of a municipal library in the 21st century should look like but I do believe it is central to the notion of a "just society" and a workable city. I will happily give tax dollars in support of the cause. You cannot be all things to all people so grow and support in ways that benefit your users and not trying to please the people of Regina who don't use your services (and never will even if you have a grocery store, coffee shop or retail stores attached to the library).	Sep 1, 2013 9:03 AM
21	This survey seems to be seeking public support to build a new downtown/central library; I don't feel that is necessary in light of all the other city projects that are impacting taxes in the city.	Sep 1, 2013 8:15 AM
22	The library continues to do an excellent job despite the obvious handicap of having its budget continually whittled away. What has happened to the concept of "The Public Good" in recent years in our city? Self interest would seem to be the motivating factor in civic government. Very sad.	Sep 1, 2013 7:20 AM